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DEPARTMENT OF  
HEALTH AND HUMAN SERVICES  
Division of Health Care Financing and Policy  
*Helping people. It's who we are and what we do.*



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Administrator

## MEMO

June 30, 2021

To: Medical Care Advisory Committee Members  
Fr: Theresa Carsten, Chief of Managed Care and Quality Assurance, DHCFP  
Jaimie Evins, Social Services Program Specialist, MCQA, DHCFP

Re: Managed Care Quality Discussion During July 13, 2021 MCAC Meeting

Dear Committee Members,

The Managed Care and Quality Assurance Unit is requesting feedback related to quality performance measures our unit uses to track the performance of our Managed Care Entities (MCE). On July 15, 2021 the DHCFP will be meeting with our External Quality Review Organization (EQRO) to discuss future Performance Improvement Projects (PIPs) that the Division will assign for our MCEs. Division administration is interested in any feedback the MCAC members may have related to specific measures or areas of concern that will assist in our discussion with our EQRO and help drive our discussion on areas of interest for upcoming PIPs.

Outlined in a table below, we have identified some of the measures that are performing at or above state set Minimum Performance Standards, and some that are performing below the state set minimums. All measures, and plan specific performance can be located online in our External Quality Review Technical Report, located here: [State Fiscal Year 2019–2020 External Quality Review Technical Report \(nv.gov\)](#).

The Minimum Performance Standards (MPS) were set by taking the HEDIS 2018 Statewide Average and applying the Quality Improvement System for Managed Care (QISMC) methodology, which increases the rates by 10% of the gap between the statewide average and 100 percent. For more information on the MPS that has been set for each measure, please review Attachment B, in our 2019-2021 Quality Strategy located here: [Quality Assessment and Performance Improvement Strategy \(Quality Strategy\) \(nv.gov\)](#)

PIP topics that are currently covered are: Comprehensive Diabetes Care -HbA1c Poor Control >9.0% and Prenatal and Postpartum Care – Timeliness of Prenatal Care. The outcomes of these performance initiatives will be reported on in the 2020-2021 External Quality Review Technical Report, which the Division expects to receive in November 2021. Previous PIP topics have been: Follow Up after ED Visit for Mental Health Diagnosis and Increase 3-6 Year Old Well-Child Primary Care Practitioner Visits (reported on in the 2017-2018 and the 2018-2019 EQR Technical Reports).

# HEDIS 2020

CY 2019

<b>Performance at or Below Minimum Performance Standards</b>	<b>Measures Above Minimum Performance Standards</b>
Adults Access to Preventative and Ambulatory Health Services *Ages 20-44 *Ages 45-64	Adults Access to Preventative and Ambulatory Health Services *Ages 65 and Older
Children and Adolescents Access to Primary Care Practitioners	Children and Adolescents Access to Primary Care Practitioners *Ages 12-24 months *Ages 25months – 6 years *Ages 7-11 *Ages 12-19
	Adolescent Well-Care Visits
Immunizations for Adolescents- Meningococcal, TDAP, and HPV	Immunizations for Adolescents – Meningococcal and TDAP
Well Child Visits in the First 15 months of Life- 6 or more	
Well Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life	
Breast Cancer Screening	
Comprehensive Diabetes Care *HbA1c Control (<8.0%) *Eye Exam *Blood Pressure Control	Comprehensive Diabetes Care *Hemoglobin A1c Testing *HbA1C Poor Control (>9.0%) *Medical Attention for Nephropathy
	Controlling High Blood Pressure
Follow Up After ED Visit for Alcohol and Other Drug Abuse or Dependence	
Follow Up After ED Visit for Mental Illness	
Follow Up After Hospitalization for Mental Illness	
	Follow Up Care for Children Prescribed ADHD Medication *Continuation and Maintenance Phase
Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment *Engagement of AOD	Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment *Initiation of AOD

*Items in this table are more clearly represented in the 2019-2020 External Quality Review Technical Report, Page 7-2, located here: [State Fiscal Year 2019–2020 External Quality Review Technical Report \(nv.gov\)](#)*

Our team looks forward to the discussion to be held on July 13, 2021, and we are looking forward to feedback that the committee members will provide.