



# How Nevadans Find Care and Support Services



# What is Nevada Care Connection?

Nevada Care Connection (NVCC) is administered by the Nevada Aging and Disability Services Division (ADSD) with the purpose of improving access to services & supports.

NVCC is the one-stop-shop access point to systems of long term and short-term support options which is person-driven, empowering individuals to make informed decisions about available services.



# Access to Healthcare Network and NVCC Partnership

Access to Healthcare Network is one of four organizations  
that administer the NVCC programs.

## AHN & NVCC's Partnership Timeline:

2013 partnership established  
serving 5 rural counties:  
Elko, Eureka, Humboldt,  
Lander & White Pine.

2015 expansion; added 5  
Northern NV counties  
Washoe, Carson, Douglas,  
Mineral and Storey.

2020 expansion; added 2 more  
Northern NV counties  
Churchill & Pershing.

# Nevada Care Connection Services

## Resource and Service Navigation

- Wide-ranging support to help individuals identify needs, goals, and explore their options. Navigators help individuals navigate the complex systems by providing services including but not limited to:
  - Pre-determining eligibility of programs
  - Application assistance
  - Caregiver support and respite care services
  - Consumer advocacy
  - Connecting individuals to services and resources they need to meet their long-term goals

## Long Term Case Management

- Long Term Care Case Management is offered to those require on-going assistance.
- Clients will receive the above services as well as monthly home/telephone visits and follow-up on services
  -

**NOTE: Nevada Care Connection is NOT emergency services**

# NVCC Eligibility Criteria

## Nevada Care Connection Resource Center

- **Older Adult**
  - A person age 60 years or older
- **Person with a Disability**
  - A person of any age with restricted capability due to a medical condition that creates an inability to perform some or all tasks of a daily life
- **Caregiver**
  - An individual who may provide assistance with activities of daily livings (ADLS/IADLS)
- **Anyone else in need of information or Long-Term Support Services**

## Long Term Case Management

- Consumers who have cognitive and functional impairments such as dementia, memory loss and traumatic brain injuries that hinder their ability to maintain long term supportive services.
- Consumers that have had difficulty maintaining services within the past 6 months and live alone.

# How to Reach Nevada Care Connection with Access to Healthcare Network

- Call (877) 861-1893
- Email [ADRC@accesstohealthcare.org](mailto:ADRC@accesstohealthcare.org)
- Visit <https://www.nevadacareconnection.org/> and fill out the "[Assess My Needs](#)" Form
  - Preferred browser is Internet Explorer, Firefox, or Safari

# Nevada Care Connection

## NORTHERN NEVADA

**Access to Healthcare Network: 877-861-1893**

Carson City, Churchill, Douglas, Mineral, Pershing,  
Storey, Washoe, Elko, Eureka, Humboldt, Lander and White Pine counties

**Lyon County Human Services: 775-577-5009**

Lyon County

# Nevada Care Connection

## SOUTHERN NEVADA

**Jewish Family Service Agency: 702-933-1191**

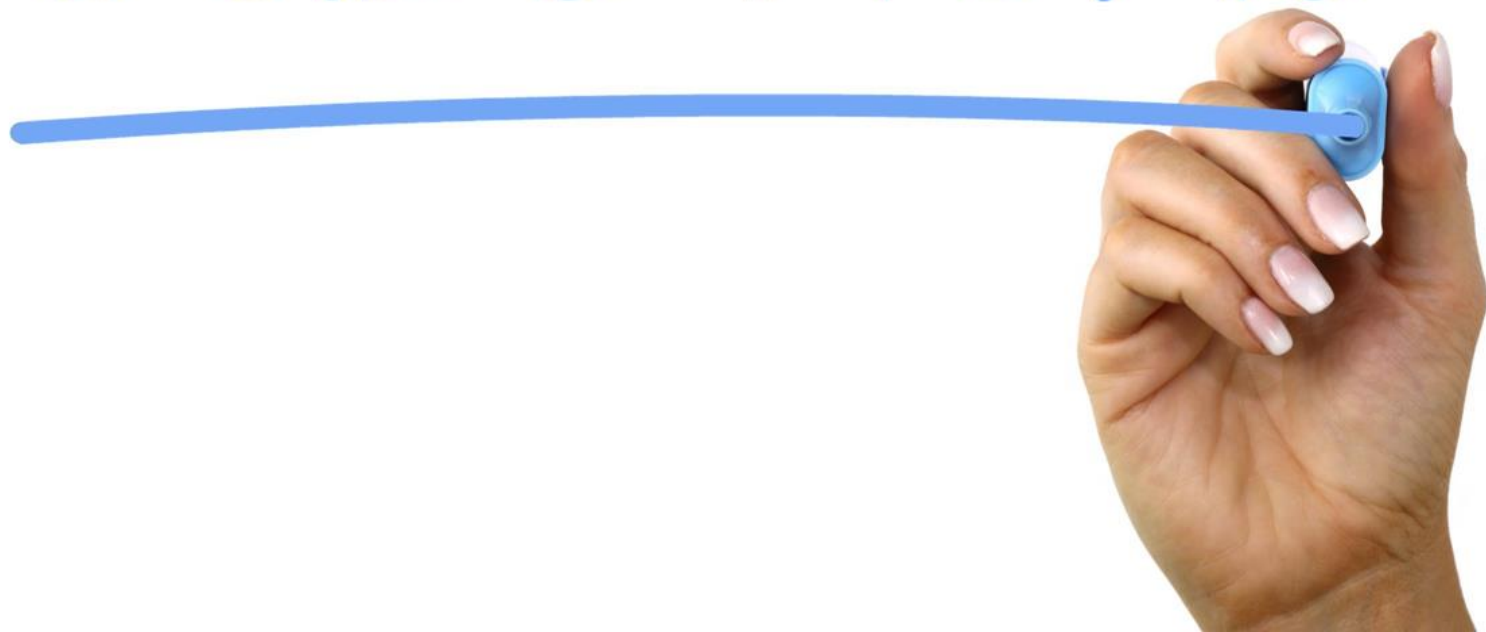
Southeast Clark county including Henderson, Boulder City, and Laughlin.

**Nevada Senior Services: 702-364-2273 or 844-850-5113**

The Greater Clark county region including Las Vegas, Mesquite, Nye, Esmeralda, and Lincoln counties.



# QUESTIONS



# Adult Protective Services (APS)

**Adult abuse is a crime!**

The Aging & Disability Services Division (ADSD) has legislative authority to receive & investigate reports of: **abuse, neglect, exploitation, isolation, or abandonment** for adults age 18-59, in addition to persons 60 years and older, collectively referred to as **vulnerable adults**.

## Who Can Report a Case of Adult Abuse?

Any person may report an incident of abuse if they have reasonable cause to believe that an adult has been abused, neglected, exploited, isolated or abandoned.

**All information received as a result of a report is maintained as confidential.**

*If a vulnerable adult is in immediate danger, the local police, sheriff's office, or emergency medical service should be contacted. If the person is not in immediate danger, the report should be made via the designated phone number.*



**1-888-729-0571**