DRAFT	MTL 10/23 OL
DIVISION OF HEALTH CARE FINANCING AND POLICY	Section: 2305
MEDICAID SERVICES MANUAL	Subject: APPEALS AND HEARINGS

- b. Items necessary for life support, ancillary supplies, and equipment necessary to the proper functioning of such items; and
- c. Vehicle adaptations, assistive technology, and supplies.
- 4. Durable and non-durable medical equipment that has been exhausted, not available, or covered under the Medicaid State Plan, refer to MSM Chapter 1300 DME Disposable Supplies and Supplements.

2303.13B PROVIDER RESPONSIBILITIES

In addition to the provider responsibilities listed in Section 2303.2B, providers must:

- 1. Meet the standards to provide equipment under the Medicaid State Plan Program; and
- 2. The service must be prior authorized by the case manager.

2303.13C RECIPIENT RESPONSIBILITIES

In addition to the Recipient Responsibilities outlined in 2303.2C, the recipient must:

- 1. Notify the provider and/or case manager of any issues or problems regarding the installation or delivery of any authorized equipment or supplies.
- 2. Not request any additional specialized medical equipment or supplies that have not been authorized.
- 3. Notify their case manager once the specialized medical equipment or supplies have been received.

2303.14 ELECTRONIC VISIT VERIFICATION (EVV)

Refer to Addendum B for more information regarding EVV system requirements.

The 21st Century CURES Act requires the use of an EVV system to document services that are provided for all personal care services under a Medicaid State plan or waiver program. This mandate requires provider agencies to use an EVV system to record service delivery visit information. Nevada Medicaid utilizes the open-system model, procuring a vendor but also allows agencies to utilize their own if it meets the 21st Century CURES Act requirements for documentation.

All service information must be recorded in an electronic system that interfaces with either a telephone or an electronic device that generates a timestamp. The provider agency must verify the EVV record, including any visit maintenance, prior to submitting a claim associated with the EVV

HOME AND COMMUNITY BASED SERVICES	
(HCBS) WAIVER FOR PERSONS WITH PHYSICAL	
DISABILITIES	Section 2305 Page 1

DRAFT	MTL 10/23 OL
DIVISION OF HEALTH CARE FINANCING AND POLICY	Section: 2305
MEDICAID SERVICES MANUAL	Subject: APPEALS AND HEARINGS

record. All claims must be supported by an EVV entry into an EVV system prior to claim submission. Any errors within EVV submissions must be supported by offline documentation.

Agencies must ensure each personal care attendant has a unique identifier (National Provider Identification NPI) associated with their worker profile in the EVV system.

1. STATE OPTION:

- a. The EVV system electronically captures:
 - 1. The type of service performed, based on procedure code;
 - 2. The individual receiving the service;
 - 3. The date of the service:
 - 4. The location where service is provided;
 - 5. The individual providing the service;
 - 6. The time the service begins and ends.
- b. The EVV system must utilize one or more of the following:
 - 1. The agency/personal care attendant's smartphone;
 - 2. The agency/personal care attendant's tablet;
 - 3. The recipient's landline telephone;
 - 4. The recipient's cellular phone (for IVR purposes only);
 - Other GPS based devices as approved by DHCFP.

2. DATA AGGREGATOR OPTION:

- a. All Personal Care Agencies that utilize a different EVV system (as approved by DHCFP) must comply with all documentation requirements of this chapter and must utilize the data aggregator to report encounter or claim data.
 - 1. Appropriate forms must be approved by the DHCFP before use of the system to ensure all data requirements are being collected to meet the 21st Century Cures Act.

DRAFT	MTL 10/23 OL
DIVISION OF HEALTH CARE FINANCING AND POLICY	Section: 2305
MEDICAID SERVICES MANUAL	Subject: APPEALS AND HEARINGS

2. At a minimum, data uploads must be completed monthly into the data aggregator.