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# State of Nevada Department of Health and Human Services

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Update to Behavioral Health Outpatient Provider Qualifications

Division of Health Care Financing and Policy  
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*Helping people. It's who we are and what we do.*



# Agenda

1. What are we doing?
2. Why are we doing it?
3. Outline of updates
4. Timeline
5. Questions

# What are we doing?

- Updating the provider qualifications for Provider Type 14 and PT 82 Individual Rehabilitative Mental Health Providers
- Specialty 302 Qualified Behavioral Aide (QBA)
- Specialty 301 Qualified Mental Health Associate (QMHA)
- Specialty 300 Qualified Mental Health Professional (QMHP)



# Why are we doing it? (1)

- Alignment between procedures and policy
- Clarify the qualifications of providers for enrollment
- Clarify training and in-service requirements for revalidation of enrollment
- Create a clear pathway for providers to enter the field as QBAs, encourage them to use experience and training to become QMHA and QMHP providers



# Why are we doing it? (2)

- Identify the Provider Qualifications for individual RMH providers
- Restructure the chapter to list all of the services available for delivery by these providers
- Emphasize that providers enroll under their highest licensure and practice



# Outline of Updates (1)

- MSM 403.1(B)

Independent Behavioral Health Professionals are licensed in the State of Nevada as psychiatrists, psychologists, advanced practice registered nurses (APRN), physician assistants, Clinical Social Workers (LCSW), Marriage and Family Therapists (LMFT), and Clinical Professional Counselors (LCPC). These providers are directly reimbursed for the professional services they deliver to Medicaid-eligible recipients in accordance with their scope of practice, state licensure requirements, expertise, and enrollment with Nevada Medicaid.



# Outline of Updates (2)

- MSM 403.1(C)

Behavioral Health Rehabilitative Treatment providers must meet the provider qualifications for the specific behavioral health service. These individual Rehabilitative Mental Health (RMH) providers arrange for supervision with an Independent Behavioral Health Professional enrolled with Nevada Medicaid. Individual RMH providers may not be directly reimbursed by Nevada Medicaid and must contract with a BHCN, Behavioral Health Rehabilitative Treatment, or other behavioral health provider in order to deliver services.



# Outline of Updates (3)

- MSM 403.3 -- Provider Qualifications

This section will now address

Qualified Behavioral Aides

Qualified Mental Health Associates

Qualified Mental Health Professionals

Qualifications

Competencies and In-Service Requirements

Supervision

How this information is documented





# Outline of Updates – QBA (1)

- MSM 403.3 Provider Qualifications
  - 403.3(A) -- Qualified Behavioral Aide (QBA)
    - under direct contract with a Behavioral Health Community Network (BHCN), a Behavioral Health Rehabilitative Treatment, or other applicable behavioral health provider under which a QBA is able to deliver services.
    - Other clarifications under experience, training, and abilities
    - Included Peer Supporters here



# Outline of Updates – QBA (2)

- MSM 403.3(A)(3)(a) -- Initial Competency Training
  - This training may be delivered by the agency/entity/group providing supervision over the QBA. At a minimum, this training must include the following core competencies:
    - Case file documentation
    - Recipient rights
    - Client confidentiality pursuant to state and federal regulations
    - Communication skills
    - Problem solving and conflict resolution skills
    - Communication techniques for individuals...
    - Components of a rehabilitative treatment plan
    - Cardiopulmonary resuscitation (CPR) certification



# Outline of Updates – QBA (3)

- MSM 403.3(A)(3)(b) – Certificates of competency
  - Certificates of competency must include all of the following information:
    - Name of the enrolling QBA provider who received training; and
    - Name and original signature (or electronic signature, date- and time-stamped) of the individual who provided the training; also include the name of the training agency if not delivered by the agency/entity/group providing supervision over the QBA; and
    - Date of training must be within one (1) year from the requested effective date of the submitted application for enrollment; and
    - Outline of all course content as indicated by the core competencies above. NOTE: The amount of time assigned to each competency must be identified separately and must add up to at least 16 hours.
    - Official transcripts for educational credits (earned separately or as part of a degree program)



# Outline of Updates – QBA (4)

- MSM 403.3(A)(4)(a) – In-service Training
  - QBAs require two (2) hours of in-service training per quarter. The purpose of the in-service training is to facilitate the development of specialized skills or knowledge not included in the basic training and/or to review or expand skills or knowledge included in the initial competency training. Consideration must be given to topics suggested by recipients. This training must include any single competency or combination of the following competencies:
    - Basic living and self-care skills; and/or
    - Social skills; and/or
    - Communication skills; and/or
    - Parental training; and/or
    - Organization and time management skills; and/or
    - Transitional living skills.



# Outline of Updates – QBA (5)

- MSM 403.3(A)(4)(b) – In-service Documentation

- Documentation of the completed training and achieved competencies shall be maintained by the agency/entity/group providing supervision over the QBA. Training may be delivered by the agency/entity/group providing supervision over the QBA. Training documentation must total 8 hours annually. Documentation and/or certificates for in-service training required for continued enrollment as a Medicaid provider. Certificates of competency must include all of the following information:

- Name of the enrolling QBA provider who received training; and
- Name and original signature of the individual who provided the training; also include the name of the training agency if not delivered by the agency/entity/group providing supervision over the QBA; and
- Date of training must be within one (1) year from the requested effective date of the submitted application for enrollment; and
- Outline of course content related to the core competencies above.

Official transcripts for education credits (earned separately or as part of a degree program) must be submitted with additional explanation and correspondence to outline the course content related to the core competencies above.



# Outline of Updates – QBA (6)

- MSM 403.3(A)(4)(c) -- Peer Supporters
- MSM 403.3(A)(5) – FBI Criminal Background Check
  - MSM 403.3(A)(5)(c) – Incorrect Information and Appeals
    - If an applicant believes that the information provided as a result of the FBI criminal background check is incorrect OR WOULD LIKE TO APPEAL THEIR EMPLOYMENT AND ENROLLMENT DENIAL, they must immediately inform the BHCN, Behavioral Health Rehabilitative Treatment, or other behavioral health entity in writing the incorrect information or A WISH TO APPEAL. The BHCN, Behavioral Health Rehabilitative Treatment, or other behavioral health entity must inform DHCFP within five (5) days of the discovery of the incorrect information OR WISH TO APPEAL; DHCFP shall give the QBA provider not more than 60 days from the date of discovery to provide corrected information OR A COMPREHENSIVE STATEMENT OF APPEAL before DENYING THE ENROLLMENT OR terminating the EXISTING contract of the QBA provider pursuant to this section.
- MSM 403(A)(6) – TB Screening and Testing  
Under NAC 441A.375



# Outline of Updates – QMHA (1)

- MSM 403.3(B) – Minimum Qualifications
  - Registered Nurse
  - Official Bachelor’s Degree in Social Work, Counseling, Human Services
  - Official Associates Degree in Social Work, Counseling or Human Services AND four (4) years of relevant professional experience providing direct services to individuals with behavioral health disorders
  - Equivalent combination of education and experience demonstrating competency
  - Official transcripts for educational credits (earned separately or as part of a degree program)
  
- MSM 403.3(B)(5) – Supervision  
[U]nder the Clinical and/or Direct supervision of a licensed clinician appropriate to the clinician’s scope of work; this supervising clinician assumes responsibility for their unlicensed supervisees.

# Outline of Updates – QMHA (2)

- MSM 403.3(B)(6) – Initial Competency Training
  - MSM 403.3(B)(6)(a) – 16-hour Training
  - MSM 403.3(B)(6)(b) – Certificates of Competency
- MSM 403.3(B)(7) – In-Service Training
  - MSM 403.3(B)(7)(a) – Competencies
  - MSM 403.3(B)(7)(b) -- Documentation



# Outline of Updates – QMHA (3)

- MSM 403.3(B) – Minimum Qualifications
  - FBI background check
  - TB screening and testing under NAC 441A.375

# Outline of Updates – QMHP (1)

- MSM 403.3(C)(1)
  - Holds any of the following educational degrees and licensure:
    - a. Licensed Psychiatrist or Licensed Physician, M.D., Osteopath, D.O., with clinical experience in behavioral health treatment; or
    - b. Licensed Physician's Assistant with clinical experience in behavioral health treatment; or
    - c. Doctorate degree in psychology and Licensed Psychologist (Assistants, Interns, and Trainees are not able to deliver services under psychologist enrolled as a QMHP); or
    - d. Bachelor's degree in Nursing and an Advanced Practice Registered Nurse (APRN) with a focus in psychiatry-mental health); or
    - e. Independent Nurse Practitioner (NP) with a focus in psychiatric-mental health; or
    - f. Graduate degree in social work and Licensed Clinical Social Worker; or
    - g. Graduate degree in counseling and Licensed Marriage & Family Therapist or Licensed Clinical Professional Counselor



# Outline of Updates – QMHP (2)

- MSM 403.3(C)(4) – Interns
  - Clinical and Direct Supervision by a licensed supervisor at the entity to which the QMHP is enrolling
    - a. LCSW Interns are licensed as a Master’s level interns and meet the requirements under a program of internship pursuant to the State of Nevada, Board of Examiners for Social Workers (NAC 641B).
    - b. LMFT and Licensed Clinical Professional Counselor Interns are licensed as Master’s level interns and meet the requirements under a program of internship pursuant to the State of Nevada Board of Examiners for Marriage and Family Therapists & Clinical Professional Counselors (NAC 641A).



# Outline of Updates – OMH and RMH Services (1)

- *MSM 403.4 – Outpatient Mental Health*
- *MSM 403.5 – Documentation*
- MSM 403.6 – Rehabilitative Mental Health
- MSM 403.6A -- RESERVED
- MSM 403.6B – RESERVED
- *MSM 403.6C – Basic Skills Training (BST) Services*



# Timeline

- May 2022 – DHCFP Project Kick Off
- June 2022 – Public Workshop
- July 2022 – Presentation to DHCFP Leadership
- August 30, 2022 – Public Hearing (proposed)



# Questions?





# Contact Information

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# Acronyms

- BHCN – Behavioral Health Community Network
- QBA – Qualified Behavioral Aide
- QMHA – Qualified Mental Health Assistant
- QMHP – Qualified Mental Health Provider
- APRN – Advanced Practice Registered Nurse
- NP – Independent Nurse Practitioner
- RN – Registered Nurse
- LCSW – Licensed Clinical Social Worker
- LMFT – Licensed Marriage and Family Therapist
- LCPC – Licensed Clinical Professional Counselor