

MEDICAID SERVICES MANUAL  
TRANSMITTAL LETTER

<DATE>

TO: CUSTODIANS OF MEDICAID SERVICES MANUAL

FROM: CASEY ANGRES  
MANAGER OF DIVISION COMPLIANCE

SUBJECT: MEDICAID SERVICES MANUAL CHANGES  
~~CHAPTER 3400~~ – TELEHEALTH SERVICES

**BACKGROUND AND EXPLANATION**

Revisions to Medicaid Services Manual (MSM) Chapter 3400 – Telehealth Services are being proposed as a result of the passage of Senate Bill 5 (SB5) in the 81<sup>st</sup> Nevada Legislative Session removing the restriction of audio-only telehealth services.

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Throughout the chapter, grammar, punctuation, and capitalization changes were made, duplications removed, acronyms used and standardized, and language reworded for clarity. Renumbering and re-arranging of sections was necessary.

Entities Financially Affected: The following provider types may be affected:

Outpatient Surgery (Provider Type {PT} 10), Hospital, Inpatient (PT 11 ), Hospital, Outpatient (PT 12), Psychiatric Hospital, Inpatient (PT 13), Behavioral Health Outpatient Treatment (PT 14), Registered Dietitians (PT 15), Special Clinics (PT 17), Nursing Facility (PT [ ]), Physician, M.D., Osteopath, D.O. (PT 20), Podiatrist (PT 21), Dentist (PT 22), Advanced Registered Nurses (PT 24), Optometrist (PT 25), Psychologist (PT 26), Radiology & Noninvasive Diagnostic Centers {PT 27), Home Health Agency (HHA) {PT 29), Personal Care Aide (PCA) (PT 30), Ambulance, Air or Ground (PT 32), Durable Medical Equipment (DME) (PT 33), Therapy {PT 34), Chiropractor (PT 36), Home & Community Based Waiver-Waiver for Individuals with Intellectual Disabilities and Related Conditions (ID) (PT 38), Adult Day Health Center (PT 39), Optician, Optical Business {PT 41 ), Laboratory Pathology/Clinical (PT 43), Swing Bed Acute Hospital (PT 44), End Stage Renal Disease (ESRD) Facility (PT 45), Ambulatory Surgical Centers (ASC) (PT 46), Indian Health Programs (IHP) and Tribal Clinics {PT 47), Home and Community Based Waiver for the Frail Elderly (PT 48), Indian Health Program Hospital Inpatient (PT 51), Indian Health Program Hospital Outpatient (PT 52), Targeted Case Management (PT 54), Transitional Rehabilitative Center, Outpatient (PT 55), Rehabilitation, Specialty and Long Term Acute Care Hospital (PT 56), Elderly in Adult Residential Care Waiver (PT 57), Waiver for People with Physical Disabilities (PT 58), Home and Community Based Assisted Living Waiver (PT 59), School Based (PT 60), Residential Treatment Center (RTC) (PT 63), Hospice (PT 64), Hospice Long Term Care (PT 65), Intermediate Care Facilities for Individuals with Intellectual Disabilities/Private {PT 68), Nurse Anesthetist (PT 72), Nurse Midwife (PT 74), Critical Access Hospital Inpatient {PT 75), Audiologist (PT 76), Physician's Assistant (PT 77), Indian Health Program (IHP) Hospital Inpatient (Non-Tribal) (PT 78), IHP Hospital Outpatient (Non-Tribal) (PT 79), Hospital Based ESRD Provider (PT 81), Behavioral Health

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Rehabilitative Treatment (PT 82) and Personal Care Aide (PCA) -Intermediary Service Organization (PT 83), Applied Behavioral Analysis (PT 85), Specialized Foster Care (PT 86), and Community Health Workers (PT 89).

Financial Impact on Local Government: No financial impact is anticipated.

These changes are effective <Date>.

<b>MATERIAL TRANSMITTED</b>	<b>MATERIAL SUPERSEDED</b>
MTL <XX/XX> MSM 3400 – Telehealth Services	MTL <XX/XX> MSM 3400 – Telehealth Services

Manual Section	Section Title	Background and Explanation of Policy Changes, Clarifications and Updates
3403	<b>Telehealth Policy</b>	Removed “standard telephone” from the list of unacceptable communication technologies and removed “audio-visual communication” as a descriptor.
3403.1	<b>Telehealth Originating Site</b>	Added item “B”: A provider is not eligible for payment as both the origination and distant site for the same patient, same date of service.
3403.1	<b>Telehealth Originating Site</b>	Updated item “D” to clarify who may bill a facility fee or an encounter code.
3403.5	<b>Coverage and Limitations</b>	Removed item “C” to align with MSM Chapter 400 – Mental Health and Alcohol and Substance Abuse Services.
3403.6	<b>Non-Covered Services</b>	Removed “Telephone Calls” and updated language for Behavioral Health Services.