

Steve Sisolak  
Governor

Richard Whitley, MS  
Director



**DEPARTMENT OF  
HEALTH AND HUMAN SERVICES**  
DIVISION OF HEALTH CARE FINANCING AND POLICY  
*Helping people. It's who we are and what we do.*



Suzanne Bierman,  
JD MPH  
Administrator

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**NOTICE OF PUBLIC WORKSHOP**

**Proposed Revision to State Plan and Medicaid Services Manual Chapter 3400 – Telehealth Services**

**Date of Publication:** March 10, 2022

**Date and Time of Meeting:** March 31, 2022 at 3:00 PM

**Name of Organization:** The State of Nevada, Department of Health and Human Services (DHHS), Division of Health Care Financing and Policy (DHCFP)

**Place of Meeting:** DHCFP  
1100 E. William Street, Ste 101  
2<sup>nd</sup> Floor Conference Room  
Carson City, NV 89701 **and**  
  
Teleconference (see below)

Space is limited at the physical location and subject to any applicable social distancing or mask wearing requirements as may be in effect at the time of the meeting for the county in which the physical meeting is held.

Please use the teleconference/Microsoft Teams options provided below. If accommodations are requested, please advise using the information at the end of this agenda.

*Note: If at any time during the meeting an individual who has been named on the agenda or has an item specifically regarding them included on the agenda is unable to participate because of technical or other difficulties, please email Monica Schiffer at [mschiffer@dncfp.nv.gov](mailto:mschiffer@dncfp.nv.gov) and note at what time the difficulty started so that matters pertaining specifically to their participation may be continued to a future agenda if needed or otherwise addressed.*

*Please be cautious and do not click on links in the chat area of the meeting unless you have verified they are safe. If you ever have questions about a link in a document purporting to be from Nevada Medicaid, please do not hesitate to contact [mschiffer@dncfp.nv.gov](mailto:mschiffer@dncfp.nv.gov) for verification.*

**Webinar:** <https://tinyurl.com/PW033122>

Select "Join," enter Meeting Number 131 489 324#, your name and email and then select "Join."

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Audio Only: (775) 321-6111  
Event Number: 131489324#

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**YOU MAY BE UNMUTED BY THE HOST WHEN SEEKING PUBLIC COMMENT, PLEASE HANG UP AND REJOIN IF YOU ARE HAVING SIDE CONVERSATIONS DURING THE MEETING OR THOSE MAY BE HEARD BY OTHERS AND RECORDED**

**This meeting may be recorded to facilitate note-taking or other uses. By participating you consent to recording of your participation in this meeting.**

### Agenda

1. Presentation and public comment
  - a. The purpose of this workshop is to discuss a proposed State Plan Amendment (SPA) at Attachment 4.19B Page 1e regarding Telehealth Services and proposed changes to Medicaid Services Manual (MSM) Chapter 3400 – Telehealth Services.  
  
As a result of Senate Bill 5 (SB5) during the 81<sup>st</sup> Nevada Legislative Session, DHCFP is proposing a SPA to attachment 4.19-B “Telehealth Services” to remove the exclusion of standard telephone as a way to provide telehealth services. Additionally, DHCFP is proposing changes to MSM Chapter 3400 – Telehealth Services to include clarifying language and align with the SPA.
  - b. Public comment regarding subject matter.
2. Public comment regarding any other issue
3. Adjournment

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**NOTE:** To use the long link to the meeting in the event there are issues with the URL shortener, please use the following complete link:

[https://teams.microsoft.com/l/meetup-join/19%3ameeting\\_NTc00WEzMzgtOGEzOS00N2M0LWEwMDEtZTUwMjlyYWFiMmEw%40thread.v2/0?context=%7b%22Tid%22%3a%22e4a340e6-b89e-4e68-8eaa-1544d2703980%22%2c%22Oid%22%3a%22e88f4469-e702-4176-ae11-9617174a43e3%22%7d](https://teams.microsoft.com/l/meetup-join/19%3ameeting_NTc00WEzMzgtOGEzOS00N2M0LWEwMDEtZTUwMjlyYWFiMmEw%40thread.v2/0?context=%7b%22Tid%22%3a%22e4a340e6-b89e-4e68-8eaa-1544d2703980%22%2c%22Oid%22%3a%22e88f4469-e702-4176-ae11-9617174a43e3%22%7d)

Nevada Medicaid is unaware of any financial impact to other entities or local government due to this public hearing, other than as stated above.

**PLEASE NOTE:** Items may be taken out of order. Items may be pulled or removed from the agenda at any time. All public comment may be limited to three minutes.

The DHCFP is exempt from Chapter 233B according to NRS 233B.039 and is not required to comply with the Nevada Administrative Procedure Act in this process. This meeting is conducted by and with state agency staff which is not a public

body for purposes of NRS 241 related to Nevada Open Meeting Law but every effort is made to be transparent in notice and information provided to encourage public awareness and participation.

This notice and agenda have been posted online at <http://dhcfp.nv.gov> and <http://notice.nv.gov>, as well as Carson City, Las Vegas, Elko, and Reno central offices for DHCFP. E-mail notice has been made to such individuals as have requested notice of meetings (to request notifications please contact [mschiffer@dhcfp.nv.gov](mailto:mschiffer@dhcfp.nv.gov), or at 1100 East William Street, Suite 101, Carson City, Nevada 89701.

DHCFP, 1100 E. William St., Suite 101, Carson City, Nevada 89701  
DHCFP, 1010 Ruby Vista Drive, Suite 103, Elko, Nevada 89801  
DHCFP, 1210 S. Valley View, Suite 104, Las Vegas, Nevada 89102  
DHCFP, 745 W. Moana Lane, Suite 200, Reno, Nevada 89509

If you require a physical copy of supporting material for the public meeting, please contact [mschiffer@dhcfp.nv.gov](mailto:mschiffer@dhcfp.nv.gov), or at 1100 East William Street, Suite 101, Carson City, Nevada 89701. Supporting material will also be posted online as referenced above.

Note: We are pleased to make reasonable accommodations for members of the public with a disability and wish to participate. If accommodated arrangements are necessary, notify DHCFP as soon as possible in advance of the meeting, by e-mail at [mschiffer@dhcfp.nv.gov](mailto:mschiffer@dhcfp.nv.gov) in writing, at 1100 East William Street, Suite 101, Carson City, Nevada 89701.