

Steve Sisolak
Governor

Richard Whitley, MS
Director



**DEPARTMENT OF
HEALTH AND HUMAN SERVICES**
DIVISION OF HEALTH CARE FINANCING AND POLICY
Helping people. It's who we are and what we do.



Suzanne Bierman,
JD MPH
Administrator

NOTICE OF PUBLIC WORKSHOP

Quality Strategy

Date of Publication: March 8, 2022

Date and Time of Meeting: March 30, 2022 at 11:00 AM

Name of Organization: The State of Nevada, Department of Health and Human Services (DHHS), Division of Health Care Financing and Policy (DHCFP)

Place of Meeting: DHCFP
1100 E. William Street, Suite 101
2nd Floor Conference Room
Carson City, Nevada 89701

Space is limited at the physical location and subject to any applicable social distancing or mask wearing requirements as may be in effect at the time of the meeting for the county in which the physical meeting is held.

Please use the teleconference/Microsoft Teams options provided below. If accommodations are requested, please advise using the information at the end of this agenda.

Note: If at any time during the meeting an individual who has been named on the agenda or has an item specifically regarding them included on the agenda is unable to participate because of technical or other difficulties, please email Robyn Gonzalez at Robyn.Gonzalez@dchcfp.nv.gov and note at what time the difficulty started so that matters pertaining specifically to their participation may be continued to a future agenda if needed or otherwise addressed.

Please be cautious and do not click on links in the chat area of the meeting unless you have verified they are safe. If you ever have questions about a link in a document purporting to be from Nevada Medicaid, please do not hesitate to contact Robyn.Gonzalez@dchcfp.nv.gov for verification.

Webinar: <https://tinyurl.com/PW033022>

Select "Join," enter Meeting Number 485 109 555#, your name and email and then select "Join."

The meeting should not require a password, please search for the meeting manually using the meeting number above to join.

Audio Only: (775) 321-6111
Event Number: 485 109 555#

PLEASE DO NOT PUT THIS NUMBER ON HOLD (*hang up and rejoin if you must take another call*)

YOU MAY BE UNMUTED BY THE HOST WHEN SEEKING PUBLIC COMMENT, PLEASE HANG UP AND REJOIN IF YOU ARE HAVING SIDE CONVERSATIONS DURING THE MEETING OR THOSE MAY BE HEARD BY OTHERS AND RECORDED

This meeting may be recorded to facilitate note-taking or other uses. By participating you consent to recording of your participation in this meeting.

Agenda

1. Presentation and public comment
 - a. DHCFP's written quality strategy is the foundational managed care tool that identifies managed care priorities, including goals and objectives to improve the quality of healthcare services. In addition to ensuring compliance with federal and state statutory and regulatory requirements on quality, the quality strategy is intended to go beyond compliance with those minimum requirements by implementing multiple methods for continuous quality improvement to raise the quality of care provided to and received by Nevada Medicaid and Nevada Check Up recipients.

The purpose of this workshop is to obtain feedback from state agencies and external partners, including providers and community-based organizations, to identify opportunities to improve quality of care, health education and health outcomes, management of vulnerable and at-risk members, and improve access to services for all recipients.
 - b. Public comment regarding subject matter.
2. Public comment regarding any other issue
3. Adjournment

NOTE: To use the long link to the meeting in the event there are issues with the URL shortener, please use the following complete link:

https://teams.microsoft.com/l/meetup-join/19%3ameeting_NGNkNjhIYzAtZDhkZi00YzViLWFjNDgtM2YwYTg2YmQ5MmM1%40thread.v2/0?context=%7b%22Td%22%3a%22e4a340e6-b89e-4e68-8eaa-1544d2703980%22%2c%22Oid%22%3a%22cc4c7a00-e2be-4dda-a27b-3405a8271b9c%22%7d

Nevada Medicaid is unaware of any financial impact to other entities or local government due to this public workshop, other than as stated above.

PLEASE NOTE: Items may be taken out of order. Items may be pulled or removed from the agenda at any time. All public comment may be limited to three minutes.

The DHCFP is exempt from Chapter 233B according to NRS 233B.039 and is not required to comply with the Nevada Administrative Procedure Act in this process. This meeting is conducted by and with state agency staff which is not a public body for purposes of NRS 241 related to Nevada Open Meeting Law but every effort is made to be transparent in notice and information provided to encourage public awareness and participation.

This notice and agenda have been posted online at <http://dhcftp.nv.gov> and <http://notice.nv.gov>, as well as Carson City, Las Vegas, Elko, and Reno central offices for DHCFT. E-mail notice has been made to such individuals as have requested notice of meetings (to request notifications please contact Robyn.Gonzalez@dhcftp.nv.gov, or at 1100 East William Street, Suite 101, Carson City, Nevada 89701.

DHCFT, 1100 E. William St., Suite 101, Carson City, Nevada 89701
DHCFT, 1010 Ruby Vista Drive, Suite 103, Elko, Nevada 89801
DHCFT, 1210 S. Valley View, Suite 104, Las Vegas, Nevada 89102
DHCFT, 745 W. Moana Lane, Suite 200, Reno, Nevada 89509

If you require a physical copy of supporting material for the public meeting, please contact Robyn.Gonzalez@dhcftp.nv.gov, or at 1100 East William Street, Suite 101, Carson City, Nevada 89701. Supporting material will also be posted online as referenced above.

Note: We are pleased to make reasonable accommodations for members of the public with a disability and wish to participate. If accommodated arrangements are necessary, notify DHCFT as soon as possible and at least three days in advance of the meeting, by e-mail at Robyn.Gonzalez@dhcftp.nv.gov in writing, at 1100 East William Street, Suite 101, Carson City, Nevada 89701.