

## TRANSPORTATION

~~In accordance with 42 CFR440.170, 42 CFR431.53, 45 CFR92.36.~~

The State of Nevada Division of Health Care Financing and Policy (DHCFP) provides emergency medical transportation and non-emergency transportation (NET) of eligible recipients to and from Nevada Medicaid covered services ~~in accordance with 42 CFR440.170, 42 CFR431.53, 45 CFR92.36.~~

Emergency medical transportation services are covered to the nearest, appropriate Medicaid health care provider or appropriate medical facility capable of meeting the recipient's medical needs, in an emergent situation, when other methods of transportation are contraindicated. Emergency medical transportation may be provided via ground or air ambulance transport. These services do not require prior authorization.

Ground ambulance emergency medical transportation claims for all Nevada Medicaid recipients, including Managed Care Organization (MCO) enrolled recipients, must be submitted to Nevada Medicaid's fiscal agent.

Air ambulance transportation claims for Nevada Medicaid recipients enrolled in Fee-for-Service Medicaid, must be submitted to Nevada Medicaid's fiscal agent. For recipients enrolled in MCO, claims for air ambulance transportation are to be submitted to the MCO in which the recipient is enrolled.

~~NET services are provided to all eligible Nevada Medicaid recipients. The State of Nevada Division of Health Care Financing and Policy (DHCFP) assures it has established a non-emergency transportation (NET) program in order to more cost effectively provide transportation, and can document on request from CMS, that the transportation broker was procured in compliance with requirements of 45 CFR 92.36 (b-f). The State will operate the broker program without the requirements of the following paragraphs of Section 1902(a)(1),(10)(b), and (23).~~

~~The State ensures that transportation services will be provided~~ -under a contract with a broker who:

1. Is selected through a competitive bidding process based on the state's evaluation of the broker's experience, performance, references, resources, qualifications and costs;  
~~1.~~
2. Has oversight procedures to monitor recipient access and complaints and ensures the transportation personnel are licensed, qualified, competent and courteous;  
~~2.~~
3. Is subject to regular auditing and oversight by the state in order to ensure that quality of the transportation services provided and adequacy of recipient access to medical care and services;  
~~4. ———~~
- ~~5.~~4. Complies with such requirements related to prohibitions on referrals and conflict of interest as the Secretary shall establish.

The State assures that the NET Broker itself is not a provider of transportation. The NET broker may not hold ownership in any NET provider with whom the broker subcontracts or arranges NET through a non-contractual relationship. This prohibition applies to the corporation, if the broker is incorporated and to the owners, officers or employees of the broker.

The State of Nevada assures the availability of medically necessary transportation to and from medical providers for eligible Medicaid recipients in the following ways:

1. Eligible Medicaid program recipients are informed verbally and in writing of the availability of non-emergency transportation services by the Nevada Medicaid contracted Transportation Broker.

~~Emergency transportation does not require prior authorization.~~

2. ~~Claims must be submitted to the DHCFP FFS Fiscal Agent or the recipient's Medicaid MCO, if applicable, for processing.~~ NET is contracted by a broker to provide transportation to medically necessary covered services statewide 24 hours a day, seven days per week, including weekends and holidays. The NET broker operates within all applicable Federal, State and local laws.

3. All NET services require prior authorization by DHCFP's NET broker with the exception of NET services provided by Indian Health Services (IHS) clinics. The NET broker is required to authorize the least expensive alternative conveyance available consistent with the recipient's medical condition and needs.

4. The NET broker will facilitate rides for recipients requiring door-to-door transport (Paratransit). The DHCFP will reimburse the Regional Transportation Commission (RTC) directly for any costs incurred for these services.

~~NET is not covered for recipients residing in a Nursing Facility (NF) setting requiring NET to and from Nevada Medicaid covered services. NET is the responsibility of the NF as NET is included in the NF all-inclusive per diem rates.~~