## MOLINA\* HEALTHCARE

## Nevada Community Reinvestment Plan

Molina will commit community reinvestment dollars from the profits of the 2022 contract year to provide community-based support to improve access to quality health services and to enhance public health. This will align with the requirements as outlined in Senate Bill (SB) 309 as passed during the 81<sup>st</sup> Legislative Session. More specifically, our community reinvestment program will provide dollars based on the three percent (3%) of our annual pre-tax profits, in the following five categories: Improving maternal and fetal quality of care, enhance HealthHIE Nevada data model, support Project Echo, increase access to specialists and behavioral health services with enhanced mobile unit services as well as supporting the NV Perinatal Quality Collaborative to improve outcomes for Nevada's mom's and babies.

The HealthHIE Nevada data model will allow us to develop and deploy care management and contracting models that support quality care, increase overall member well-being, and improve clinical outcomes for our members. Investments details are as follows:

1. Expand the HIE OB Collaborative: (\$10,000 committed to this program)

During an MCO presentation, Dr. Iriye suggested there are 7 hospitals and some OB/GYN providers not utilizing HIE, resulting in low utilization. The opportunity was for each MCO to share the cost of adding each of the OB/GYN providers EHR interface with HIE. And to assist with recruiting ALL hospitals starting with the birthing hospitals. The total cost of the project to align all hospitals and providers starting with eclinical and providers that have e-clinical is \$25,000. Molina has contributed \$10,000 and each of the other MCOs contributed \$5,000 to fund the first project.

2. Integrate data to create a single source data platform for all providers

Currently there are two platforms with data on hospital admissions and member services, Open Beds and HIE. These two systems do not communicate. The Molina team discussed with Mr. Gagnon the requirements, cost, confidentiality and other requirements to begin the discussion of integrating data and creating a single source for all hospitals. This is in discussion phase and Molina will continue to develop a concept to present to the state Medicaid program.

3. Enhance Provider care coordination to improve HEDIS and health outcomes of the population

Molina has included in provider contracting and provider services support, assistance for the cost of HIE engagement for network providers who have not utilized an EMR. And we are willing to link providers to Epic Community Cares as an EMR source to increase access to integrated health records and the HIE.

4. Support the HealtHIE Bonus Program

The 2022 HealthHIE Bonus Program is designed to: (i) support real-time, secure and accurate exchange of clinical information across the Nevada health care community to improve the quality and continuum of care for our Members; and (ii) align with the values of the Nevada HealthHIE program.

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The program achieves this goal by paying eighty percent (80%) of PCP's ongoing EHR maintenance fees if they agree to meet certain HEDIS quality metrics and targets listed in Appendix Table 1 set forth by the State of Nevada Medicaid program and Molina.

PCPs will be eligible if they implement the Epic Community Connect EHR system and reach the HEDIS - NCQA fiftieth (50th) percentile in half of Molina's Pay-for-Quality (P4Q) program measures for which the Provider has at least ten (10) Members eligible. The Quality Measures are based on Molina P4Q measures and are consistent with NCQA, HEDIS, and Medicaid national quality performance standards. We will likely start with pediatricians and then look to more provider types and groups.

5. Molina will continue to support Project Echo.

In alignment with Molina's commitment to expanding the network of providers to serve individuals with SUD /SMI Molina would like to sponsor a series and possibly a MAT certification or Q and A series for community and rural providers. This is usually an intensive 7-day course, and the graduates will expand the resources in the workforce for serving our members and all Nevadans with SUD. Molina would also like to invest in a program to assist providers with wellness and balancing health and work life. Expanding the opportunity to support our members and our providers.

6. The Molina Care Connections mobile until will expand access to care in Clark and Washoe counties.

Molina's mobile unit will target events and offer services in the community that align with our population health model. This benefits our State and Federal partners by achieving improved health outcomes, improved member well-being, and reduce unnecessary medical spend. The mobile unit will provide opportunities to identify members with emerging health risks and provide early interventions that support member understanding of their diagnosis, development and use of self-care plans for changes and consistent care and adherence to treatment.

Through outreach in the mobile unit, we will develop and foster community partnerships that will support members impacted by SDOH leading to poor health outcomes and a reduced sense of well- being. Examples include:

- Expanding services to the rural areas
- Food bags and food stamp resources
- Employment fairs to address SDOH
- Mobile classes
- 7. RubiconMD will increase the availability of e-consults for all network providers to 140 specialists and sub-specialists.

This investment will improve access with board certified physicians to otherwise limited specialists (pediatric hematology or child and adolescent psychiatrists) with a four-hour turn- around time. Each e-consult provides a teaching and CME opportunity to increase training and quality of the provider network. E-consults are agnostic to insurance for all in-network providers



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8. Augment behavioral health services through workforce and community partnerships. Molina Healthcare of Nevada (Molina) is committed to supporting the connection of patients and providers throughout Nevada to improve the quality and value of patient-centered care.

The Molina Cares Accord supported an Addiction Fellowship. The first fellow will graduate in 2022. Four positions were approved, only one person applied this year. To recruit more fellows, we will partner with the schools of medicine. Molina will introduce students to the opportunity, providing onsite rotation with our fellow for residents that might be interested. In addition, we will attend academy meetings and introduce and promote our fellowship.

The investment expands the provider network opportunity. It creates access to SUD and BH services by supporting community-based organizations and reestablishing the Statewide Substance Use Response Working Group. This strategy supports the National SUD/SMI committee to engage law enforcement, judicial system, education, and state health depts to discuss engaging the community, with CBOs and the government to improve all levels of behavioral health in Nevada.

9. Support improved OB/Maternal and prenatal outcomes with support to the NV Perinatal Quality Collaborative. We will be building on our current strategies including expanding the number of women in our Grow Baby program, look to enhanced maternal SUD treatment and residential opportunities for pregnant women and their children. We will also work with the Doula community to help build a sustainable model for their comprehensive services.