



The Medicaid plan trusted by thousands of Nevadans

2025 Provider Relations Presentation

Monday, November 10, 2025

Presented By:

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Provider Engagement Overview

Geographic Availability

SilverSummit's geographic availability spans rural Nevada, with active contracts in key counties.

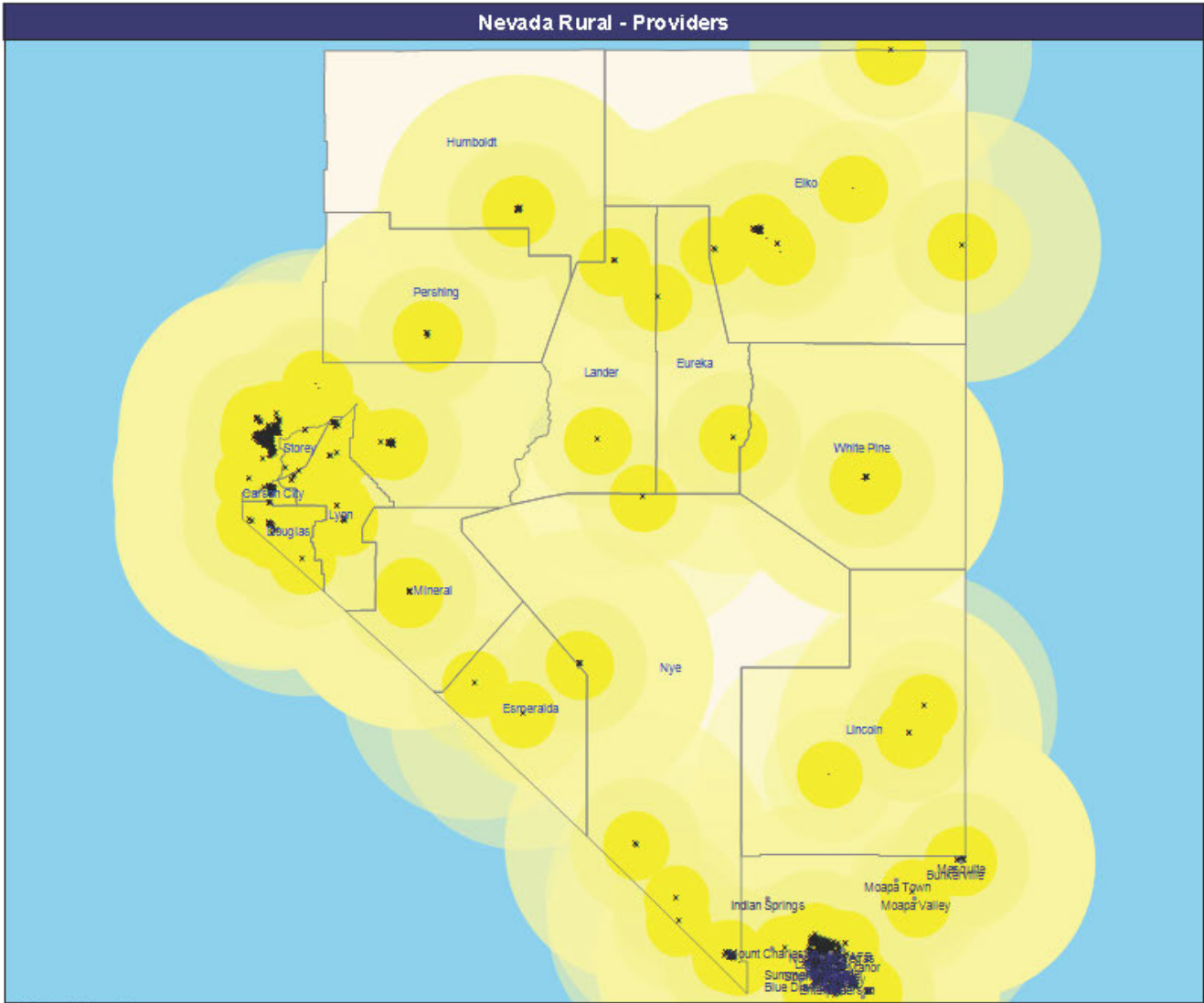
14,386 Providers
2,545 Locations

Network Analysis Map

October 17, 2025

All Providers
14,386 providers at 2,545 locations
■ Single providers (664)
× Multiple providers (1,891)
● 15 mile radius
○ 30 mile radius
○ 60 mile radius

64.41 miles



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Why this Matters to Medicaid Recipients

The Transition to Managed Care with SilverSummit

Managed Care is a healthcare delivery system designed to improve quality and overall experience. SilverSummit manages the coordination of patient care through a network of providers and services.

Continuity of Care:

Ensuring seamless, uninterrupted **access to healthcare** services for Medicaid recipients

Improved Access:

Access to more providers, including **specialized behavioral health** and **substance use** care through local Support Centers.

Benefit Education & Outreach: Personalized guidance from our **Behavioral Health** and **Community Health Workers**.

Support for All Members:

Education on **enrollment, benefits,** and **services** to help members get the most from their plan.

Provider-Specific Considerations for Rollout

SilverSummit is working one-on-one with providers new to managed care, offering personalized support to navigate contracting and operational changes.

HERE FOR YOUR HEALTH

Here with Medicaid covered by thousands of Nevadans

Provider Quick Reference Guide

SILVERSUMMIT HEALTHPLAN

SILVERSUMMIT RESOURCES

SILVERSUMMIT HEALTH PLAN

Provider Toolkit

Contents

- Introduction to the Nevada Health Authority and Medicaid Changes 2
- Key Updates for Providers: Credentialing, Contracting, and Enrollment 2
- Helping Patients Navigate Coverage Changes 3
 - A. Rural Expansion (Statewide Managed Care)
 - B. Redistribution in Washoe County
 - C. Open Enrollment in Washoe and Clark Counties
- Timeline 4
- Frequently Asked Questions (Provider and Patient) 5
- Assisting Members with Switching to SilverSummit Healthplan 6
- Outreach Materials and Resources for Providers 7
- Conclusion 8
- Important Contacts and Quick Reference 8

Trusted by thousands of Nevadans

SummitHealthplan.com

We Proudly Accept SilverSummit Healthplan

Ask me about SilverSummit Healthplan

SilverSummitHealthplan.com



More providers,
more free benefits

Provider Support

- Dedicated Provider Relations Team
- Extensive Onboarding
- Training
- Direct Engagement to ensure readiness
- Provider Support and Toolkits

Ways to Get Involved

These forums offer space to provide feedback, co-develop strategies and stay informed

- Provider Advisory Committee
- Behavioral health Disparities Committee
- Member Advisory Committee

Community Outreach and Engagement

Smooth Member Transition

We are implementing a multi-channel strategy to ensure a smooth transition for new managed care members, including



New staff already active in the community

Our Outreach Team is working directly with local organizations to support Members where they live



SilverSummit Signature Events and Community Resource Fairs

We host and participate in resource fairs across Nevada creating a welcoming space where new Medicaid recipients can connect with services, ask questions and learn about our health plan



Tailored Communications

From bilingual materials to culturally relevant messaging, we ensure every member receives information that's clear, respectful, and actionable

Signature Events

Bring Medicaid to Life in Your Community

Friday, October 17

Nye Coalition
1020 E. Wilson Road
Pahrump, NV 89048

Friday, October 18

Carson City Community Center
851 E. William St.
Carson City, NV 89701

**Wednesday,
October 22**

Boys and Girls Clubs of Truckee
Meadows
685 E. Main St.
Fernley, NV 89408

**Saturday,
October 25**

Elko Convention Center
700 Moren Way
Elko, NV 89801



Value-Added Benefits (VAB)

Value-Added Benefit

Free Benefits Available in Rural Nevada

SilverSummit's Value-Added Benefits are designed to enhance Member well-being through services that go beyond standard Medicaid coverage—supporting healthier lives across Nevada.



My Health Pays rewards



Transportation Support



Start Smart for Your Baby

- Cribs for Kids
- \$45 worth of diaper (0-12 months)
- New Mom Spa



Gym Membership



Boys and Girls Club Membership

- Summer Camp



Tutoring



Enhanced Over-the-Counter Pharmacy Benefit



Justice Involved Laptops for Member's completion of a program



Costco Membership



Cell phone and internet access



Grocery Benefit



Gas Card

Supporting local health, provider development, and Member well-being through strategic partnerships and funding.

Community Investment Program

Supporting Healthcare Infrastructure

SilverSummit is committed to strengthening Nevada's healthcare infrastructure. We've already invested \$650,000 into rural provider capacity—including critical access hospitals and housing support organizations—to ensure communities are ready for the transition to managed care.

Over the next
five years,
\$650,000
committed

Over the next **five years**, SilverSummit intends to invest a **larger, unspecified amount** into statewide initiatives focused on:

- Workforce Development
 - Provider workforce - The goal is to **build capacity** within providers to help them **absorb the operational changes** that come with transitioning to managed care
 - Member – skills or learning development
- Housing Supports Programs
- Food Security Programs

Applying for Community Investment Program

Commitment to 13 CAHS/RHCS

With a strategic focus on rural Critical Access Hospitals and Rural Health Centers, SilverSummit is committed to providing financial investments in 2025 and 2026. This investment supports our commitment to empowering Nevada Providers to increase access to care.

To be eligible, each hospital or health center must meet the following:

- Must have an active SilverSummit contract
- Legally operate as a critical access hospital or rural health center in Nevada
- Must be a Nevada Medicaid Provider in good standing

Investments can be used to support:

- Recruitment of new Providers
- Graduate Medical Education programs
- Programs to advance existing staff capabilities
- Technology enhancements

A photograph of three people from behind, walking through a field of tall, dry grass. They are all wearing cowboy hats. The person on the left is a woman with long dark hair, wearing a white long-sleeved shirt with a red and blue patterned collar and blue jeans. The person in the middle is a man wearing a light blue short-sleeved button-down shirt and blue jeans. The person on the right is wearing a light-colored jacket and blue jeans. They are holding hands and walking away from the camera towards a hazy, mountainous background under a clear sky.

Questions? Thank You.



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