

Anthem Blue Cross and Blue Shield Healthcare
Solutions | Medicaid Managed Care

October 2025
MAC



Agenda

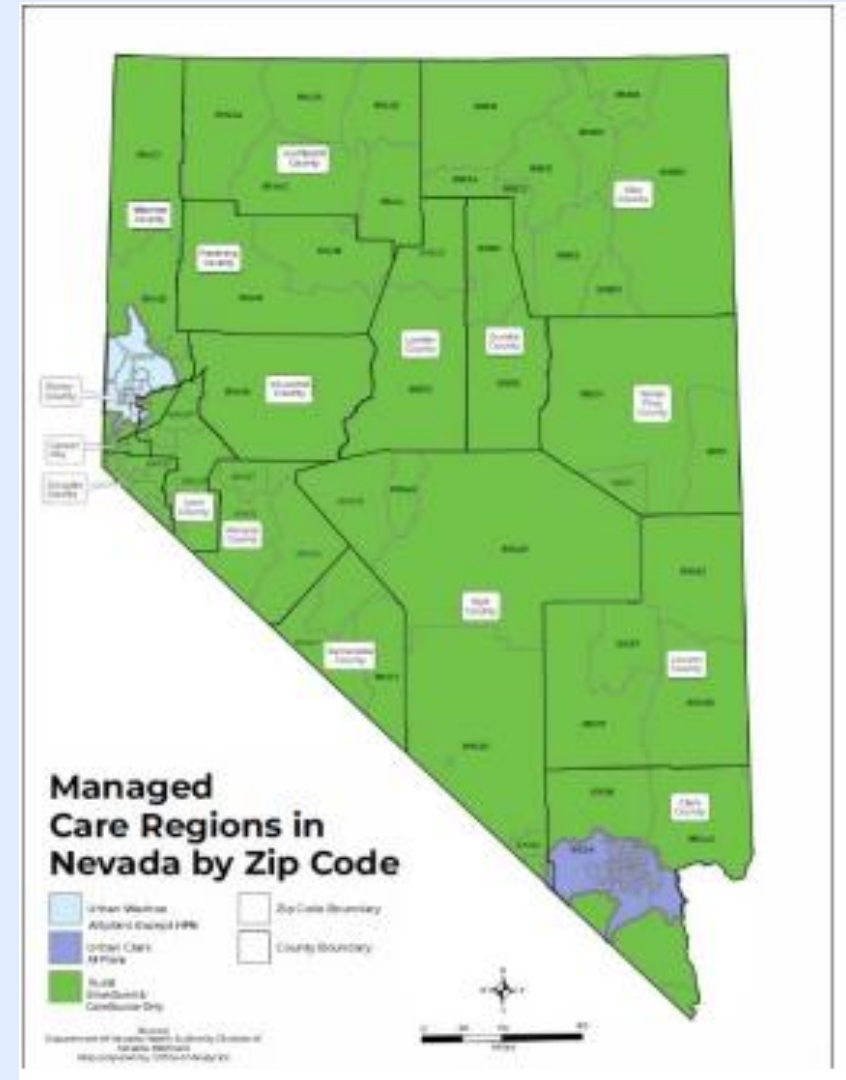
- Geographic Availability
- Member Transition
- Authorizations and Care Management
- Communication Strategies
- Value-added benefits



Geographic Availability

Managed Care Plan Options

- **Rural Counties (plus rural areas of Washoe & Clark Counties)** - CareSource and Silver Summit
- **Urban Clark County** - **Anthem Blue Cross and Blue Shield**, CareSource, Health Plan of Nevada, Molina, Silver Summit
- **Urban Washoe County**- **Anthem Blue Cross and Blue Shield**, CareSource, Molina, Silver Summit



Member Transition

Anthem identifies members transferring to the MCO enrolled in:

- Case Management
- Lock-In or other specialty programs
- Current inpatient status

Prescription continuity letters are being sent to members

Transition Coordination

- Ensures a smooth transition for members from FFS or another MCO to Anthem
- Assists with initial health screenings
- Coordinates care between UM and CM teams
- Ensures timely Care Management referrals for priority populations
- Facilitates appropriate care stratification, including Face-to-Face interventions
- Coordinates with Nevada Department of Corrections for justice-involved transitions
- Provides state reporting oversight



Authorizations

Precertification team reviews open authorizations and creates new ones as needed

Coordinate approval letters within Anthem's system to ensure claims pay appropriately and providers are aware of member's change in insurance

Gather additional information from providers as needed

Maintain Continuity of Care for:

- 90 days standard
- 6 months for contract implementation transitions

Work collaboratively with members and providers to transition care to an in-network provider as appropriate



Care Management

- Received TOC forms are distributed to Case Managers (Behavioral Health, OB, or Medical)
- Member contacted to complete assessment and coordinate care
- Complete comprehensive health risk assessment within 30 days if previously in Tier 2 CM
- Honor all pre-existing care and treatment plans
- All efforts are made to effectively communicate with provider and member to avoid any lapse in services

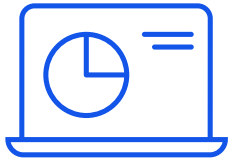


Communication Strategies

- In person at our Wellness Center (Las Vegas and Reno) and tabling in the community
- Call center messaging
- Case Manager and Provider Relations Team messaging
- E-mail messaging
- Engaging and educating Community partners



Value-added benefits



Laptop

Members with recent justice involvement (to help reach their employment goals)



Internet essentials voucher

\$100 card to cover the cost of internet services for justice-involved members



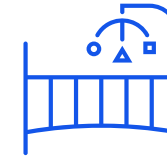
Industry certification and GED

Financial assistance to cover various employment certification costs and/or a high school equivalency test



Life transition kit:

- First-aid supplies
- Emergency blanket
- Toiletries
- \$15 Restaurant card



Baby essentials

Eligible members receive a \$200 gift card towards the purchase of baby essential products



Transportation essentials

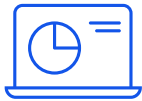
New moms with children ages 5 and under are eligible to choose between a \$50 gas card, \$50 Uber card, bus pass, or AAA membership

Value-added benefit access

Members can access information regarding their value-added benefits via:



Member Services
844-396-2329



Benefit Rewards website
[anthem.com](https://www.anthem.com)



Email
VABsAnthemNV@anthem.com



Anthem wellness centers:

- 2348 E Bonanza Rd,
Las Vegas, NV 89101
- 294 E Moana Ln Suite 25,
Reno, NV 89502



VALUE ADDED BENEFITS INFORMATION

Location	Healthy Rewards	For families	For moms	For you	Hospitals	Urgent care	Pharmacy
North	<ul style="list-style-type: none"> • \$100 for child Wellness visit • \$25 for first prenatal care visit • \$50 for postpartum care visit • \$80 for well-child visits in first 30 months • \$100 for first dose of COVID-19 vaccine • \$25 for flu shot • \$25 for combo-10 childhood immunizations • \$50 for breast cancer screening • \$50 for cervical cancer screening • \$25 for diabetic retinal eye exam • \$25 for diabetic A1C screening • \$40 for asthma medication refills • \$40 for high blood pressure medication refills • \$10 for new-member health needs screener • \$5 for vaccine quiz • \$35 for human papillomavirus (HPV) vaccination 	<ul style="list-style-type: none"> • \$200 for eligible members towards childcare for kids 5–10 • \$100 Youth Club Memberships to help cover Boys & Girls Club for ages 5–14, 4H, YMCA and more • FREE sports physicals for ages 6–18 • FREE online fitness resources for ALL ages • FREE GED/HiSET (High School Equivalency Test) gift card • \$100 gift card for test support, college application fees and more for ages 17+ • FREE meditation app for ages 26 and younger • FREE Emotional Well-Being resource for ages 13+ • FREE Community Resource Link to find help online for local community-based programs, benefits, and services 	<ul style="list-style-type: none"> • Two weeks FREE home-delivered meals after delivery or hospital discharge • \$200 gift card to purchase baby items or nursing support items • One-month bus pass, or \$50 Uber card, \$50 gas card, one-month bus pass, or Free AAA membership for postpartum members (up to 12 months) and children aged 5 years and younger • \$35 for eligible members gift card to purchase books • 10 weeks FREE home-delivered meals for members with gestational diabetes 	<ul style="list-style-type: none"> • FREE Club Membership (Costco Gold Star or Sam's Club) • \$50 extra vision benefit for glasses • FREE WW Core® (formerly called Weight Watchers®) voucher good for 3-months membership for ages 18+ • \$100 card towards gym membership or 2 items from catalog for eligible members ages 18+ • \$100 gift card for eligible members to purchase products for pain management • \$100 toward industry certification assistance, uniform, interview attire, tools, or styling supports for ages 18+ • FREE life transition kit with first-aid supplies, dental hygiene supplies, restaurant gift card, and an emergency blanket for eligible members • \$75 Healthy Grocery card for eligible members to purchase healthy groceries in stores or online 	<p>Urban Washoe:</p> <ul style="list-style-type: none"> • Carson Valley Medical Center 1107 N Hwy 395, Gardnerville, NV 89410 775-782-1500 • Carson Tahoe Regional Medical Center 1600 Medical Pkwy, Carson City, NV 89703 775-445-8000 • Northern Nevada Medical Center 2375 E Prater Way, Sparks, NV 89434 775-331-7000 • Northern Nevada Sierra Medical Center 6500 Longley Ln, Reno, NV 89511 775-799-7320 • Renown Medical Center 1155 Mill St, Reno, NV 89502 775-982-4100 • Renown South Meadows Medical Center 10101 Double R Blvd, Reno, NV 89521 775-982-7000 • St. Mary's Regional 235 W 6th St, Reno, NV 89503 775-770-3000 	<p>Urban Washoe:</p> <p>Unlimited access to urgent care at these locations:</p> <ul style="list-style-type: none"> • Carbon Health Alpha Medical Group of Florida 5067 S. McCarran Blvd. 775-298-5379 • Carson Tahoe Dayton Urgent Care 9001 Medical Center Drive, #101 775-445-7330 • Carson Tahoe Health Urgent Care 1201 S. Carson St. 775-445-7210 • Carson Valley Medical Center Urgent Care 897 Ironwood Drive 775-782-1610 • Northern Nevada Urgent Care 5575 Kietzke Lane 775-502-1400 5265 Vista Blvd., Building B 775-355-5010 • Renown Health Urgent Care 775-982-5000 All locations 	<p>Prescription and over-the-counter medicines (when prescribed by your doctor). Choose from pharmacies, like:</p> <ul style="list-style-type: none"> • Walmart • Sam's Club • Smith's Food & Drug Center • CVS • And more <p>Or use CarelonRx mail-order pharmacy.</p>



VALUE ADDED BENEFITS INFORMATION

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North	<ul style="list-style-type: none"> • \$25 for diabetes screening and antipsychotic medication management for those with both diabetes and schizophrenia or bipolar disorder • \$25 for seven-day follow-up after behavioral health emergency visit • \$25 for 30-day follow-up after behavioral health discharge • \$5 for diabetes quiz • \$5 for diabetes nutrition quiz 	<ul style="list-style-type: none"> • \$75 gift card to purchase menstruation hygiene products for menstruating members ages 10–18 or experiencing homelessness • \$150 gift card toward swim lessons for eligible members up to age 18 • \$200 card toward cost of Summer Camp for eligible members • Choose Free 2 Home Safety items ages 1-4 • \$100 Gift card toward sensory regulation products for eligible members under age 18 		<ul style="list-style-type: none"> • Choose Free 2 items from Asthma/COPD catalog for eligible members • Free access to tobacco cessation program ages 18+ <p>Free extras to help you take the next step</p> <ul style="list-style-type: none"> • \$100 for internet* • Access to shelter beds and housing* • ID replacement help and cost coverage* • FREE laptop* <p>* For eligible member transitioning out of incarceration.</p>		<ul style="list-style-type: none"> • St Mary's Urgent Care 6255 Sharlands Ave. 775-770-7580 5070 Ion Drive, #100 775-770-7727 18653 Wedge Parkway, #300 775-770-7210 280 Vista Knoll Parkway, #106 775-734-0246 • The Clinic at Walmart 775-445-7220 3200 Market St. 3770 US Hwy 395 S. 1511 Grant Ave. 	



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