Joe Lombardo
Governor

Richard Whitley
Director

State of Nevada

Department of Health and Human Services

Unwinding of the Continuous Enrollment Condition & Public Health Emergency (PHE) Updates

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Division of Health Care Financing & Policy (DHCFP)

April 1, 2023

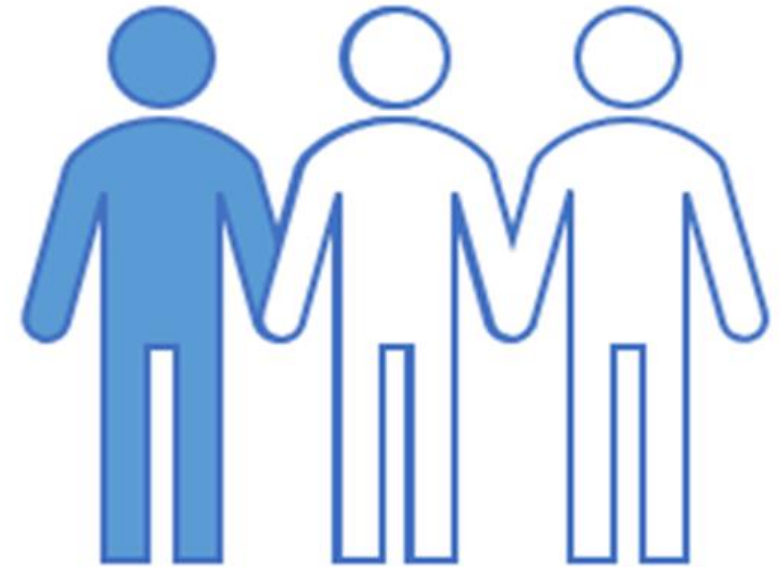*Helping people. It's who we are and what we do.*

Nevada Medicaid Statistics

Nevada Medicaid

- About 920,000 people enrolled
- Covers **one in three** Nevadans
- Expansion state (2014)
- **42% growth** since pandemic
- About **37%** of uninsured likely eligible for Medicaid coverage

Source: Nevada DHCFP, DHHS, 2023.

Key Nevada Medicaid Statistics

912,726	Nevadans covered by Medicaid
272,369	Growth in pop. compared to pre-COVID (42% growth)
$5.5 billion	FY22 spend (nearly 30% of state expenditures)
55%	Births covered by Nevada Medicaid
78%	Recipients served by Medicaid Managed Care Plans
44%	Recipients who are children or youth (0-18)
91,750	Dually eligible for Medicare & Medicaid (10%)
80%	Recipients who live in Clark County
62%	Medicaid-covered nursing facility bed days

Unwinding Approach

Continuous Coverage in Nevada

➢Nevada did not stop doing renewals only disenrollments

➢Division of Welfare and Supportive Services (DWSS) does not have a backlog of applications

➢No major system changes were made for continuous coverage

- Federal [Consolidated Appropriations Act (CAA) of 2023](#)
  - Sets the end date for continuous coverage **March 31, 2023**
  - Unwind process begins on **April 1, 2023**

Unwind Planning Efforts

- **Goal: Avoid loss of coverage**
  - Leads: DHCFP, DWSS, and Silver State Health Insurance Exchange
  - Office of Analytics
- **Summary of efforts:**
  - Formal Project Management
  - [Operational Unwinding Plan](#)
  - Regular partner meetings
  - Multi-media [member outreach](#)
  - [Update My Address](#) webform
  - Ex-Parte Renewals
  - Unwind Dashboard (coming soon)

DEPARTMENT OF HEALTH AND HUMAN SERVICES

NEVADA MEDICAID
COVID-19 PUBLIC HEALTH EMERGENCY
OPERATIONAL UNWINDING PLAN

February 8, 2022

Communications Approach

- **Phase 1** – This phase is designed to encourage members to provide DWSS with any updated contact information (name, address, phone number, and email)

- **Phase 2** – This phase is designed to encourage members to continue to update contact information, to report any change in circumstances, and check for upcoming renewal packets for members whose cases have not auto-renewed

  - The first message regarding renewals sent to over 330,000 Medicaid members and will continue to send out "update your contact information", renewal and transition messages **weekly** until April 1, 2023, and **monthly** thereafter. DHCFP is also working on a texting solution.
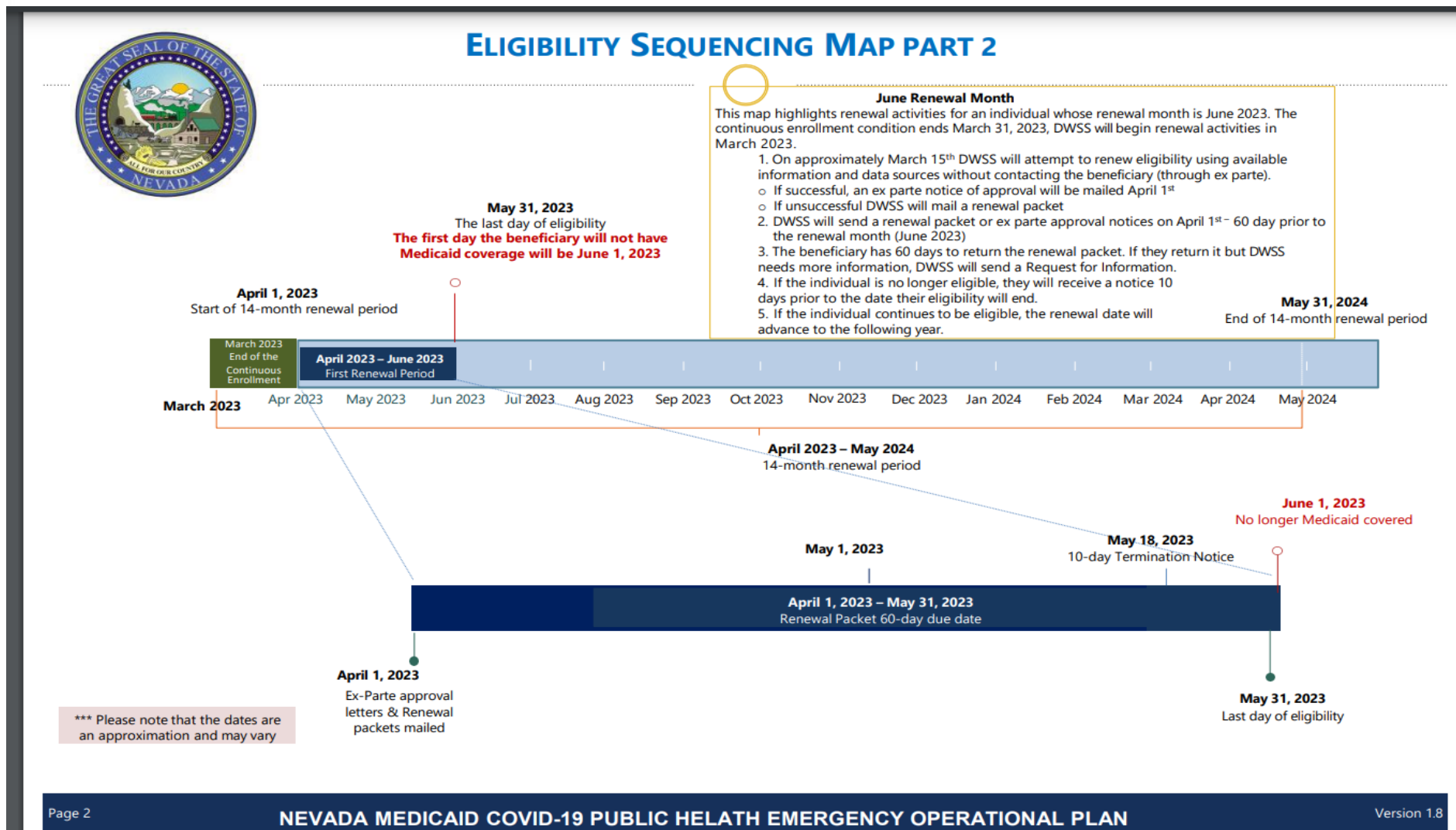
Ex-parte Process Automation

Ex parte

In law, ex parte () is a Latin term meaning literally "from/out of the party/faction of" (name of party/faction, often omitted), thus signifying "on behalf of (name)". An ex parte decision is...

en.wikipedia.org

- Nevada's ex-parte process was historically entirely manual

- Automated processing including matching up to **5 data sources**

- Went live **December of 2022** processing renewals for **12 months of eligibility**

- Those who are not able to be renewed are mailed a packet to return

- Renewal numbers thus far
  - On average over **16,000 households** have been renewed per month
  - Of those eligible for Ex-parte renewal over **50% renewal rate**

Eligibility Sequencing Map

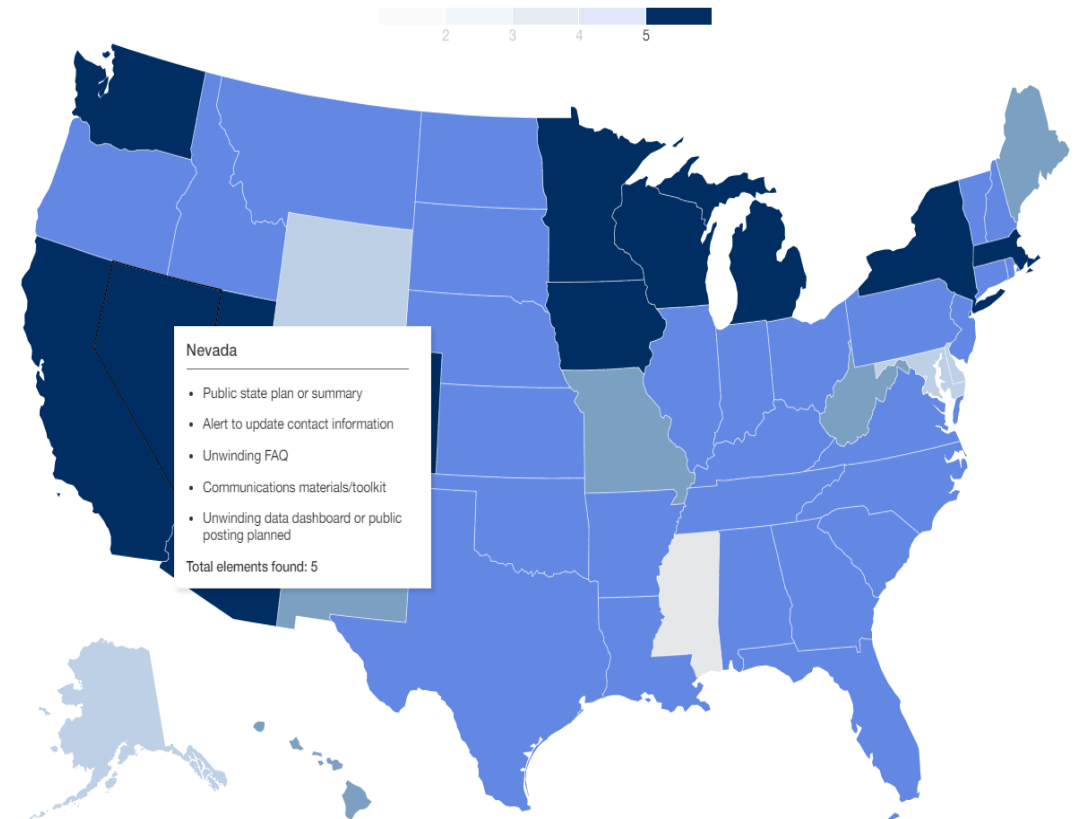# Georgetown University Health Policy Institute 50-state Unwinding Tracker

- Nevada ranked in top 10 states for success in the following online

  - Public state plan
  - Alert to update Contact Information
  - Unwinding FAQ & Guidance
  - Communications toolkit/materials
  - Unwinding Dashboard planned

50-State Unwinding Tracker (Map)

Hover over the map to see which of the five key documents or information your state has posted as they prepare for the unwinding of the Medicaid continuous coverage protection at the end of the public health emergency.

Nevada
- Public state plan or summary
- Alert to update contact information
- Unwinding FAQ
- Communications materials/toolkit
- Unwinding data dashboard or public posting planned

Total elements found: 5

CMS & Stakeholder Collaboration

Constant Guidance/Feedback Loops

- **CMS** in partnership with **National Association of Medicaid Directors (NAMD)** and **State Health and Value Strategies (SHVS)** are providing guidance and support
  - Resources and toolkits are provided by each entity have been made available publicly

- **CMS** is working with each state (1:1) to address mitigation strategies
  - Our mitigation plan is set to be released **March 13, 2023**
  - This plan will outline items Nevada can start addressing before the renewal process beings

- Any new information or updates are shared with our **Sister Agencies, Managed Care Organizations and Marketplace**
  - These key entities also share any barriers or setbacks, and we work together to produce a solution or resolve

Monitoring

Dashboards & Reports

CMS Reporting Requirements
States are required to submit performance indicator reports monthly which will be leveraged to populate our Unwinding Dashboard

Nevada will be publishing our Unwinding Dashboard publicly
Used to monitor activities specific to the Unwinding and Renewal process including application processing time, call center wait times, renewals, and account transfers

DHHS Dashboards & Reports
Our Office of Analytics maintains dashboards and reports that are used to identify any red flags or issues in the Medicaid program

- OFFICE OF ANALYTICS - DATA & REPORTS (nv.gov)

- Public Health Unwind Estimates for Individuals on Active Medicaid with Excess Income
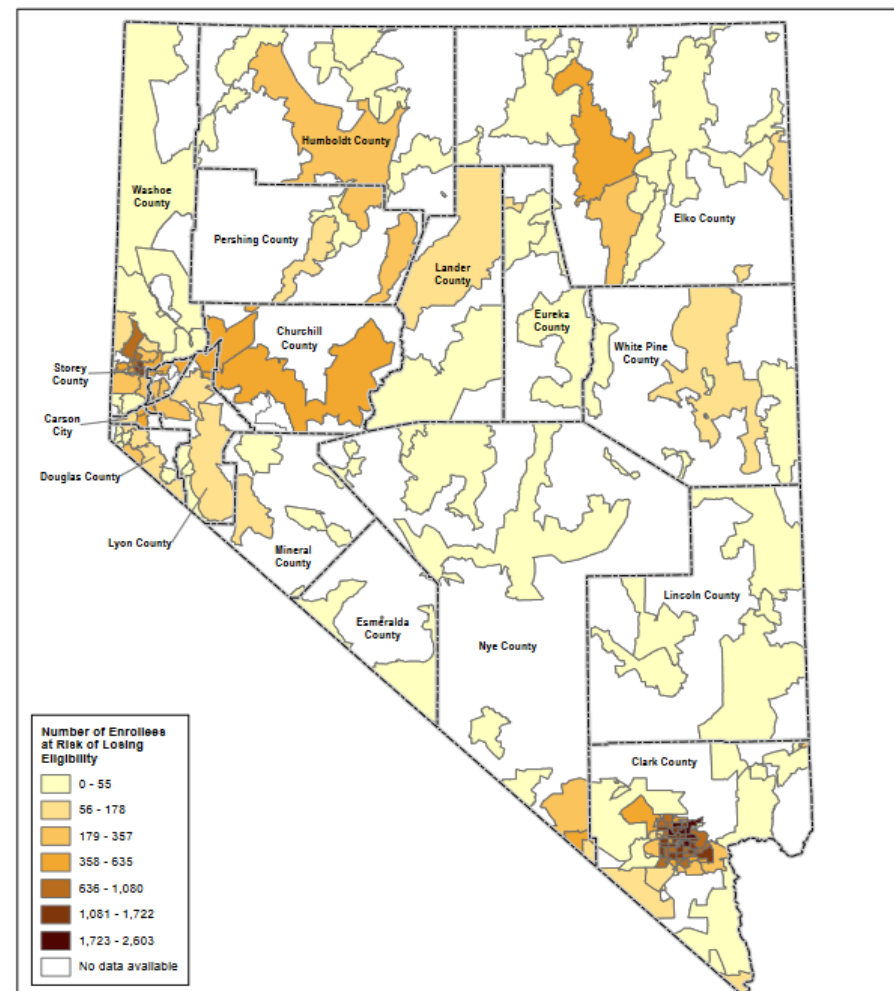
Impacted Population Analysis

Affected Population and Statistics from DHHS Office of Analytics

- **77%** had at least **one health care service** from a core service provider in past year paid by Medicaid

- **50%** had seen physician specialist(s) in past year with an **average of about 8 specialist visits** or claims per individual

- **45%** had seen primary care provider(s) in past year with an **average of about 4 provider visits** or claims per individual

- **9%** had seen a behavioral health provider in past year with an **average of about 11 behavioral health visits** or claims per individual

Medicaid Enrollees at Risk of Losing Eligibility Due to Excess Income by Zip Code* in Nevada
Data as of 2/2023
*Post Office and other non-geographic area zip codes are combined with enclosing zip codes.

Charts and tables created by the Department of Health and Human Services, Office of Analytics, 2023.

Closing Comments

Questions?

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Nevada Medicaid Website: http://dhcfp.nv.gov/

Acronyms

- CMS – Centers for Medicare and Medicaid Services
- DHCFP – Division of Health Care Financing and Policy
- DHHS – Department of Health & Human Services
- DWSS – Division of Welfare & Supportive Services
- FFCRA – Families First Coronavirus Response Act
- FMAP – Federal Medical Assistance Percentage
- HHS – U.S. Health and Human Services

- MCO – Managed Care Organization
- PHE – Public Health Emergency

References & Resources

CMS Medicaid.gov

https://www.medicaid.gov/resources-for-states/coronavirus-disease-2019-covid-19/unwinding-and-returning-regular-operations-after-covid-19/index.html

Consolidated Appropriations Act of 2023

https://www.appropriations.senate.gov/imo/media/doc/JRQ121922.PDF

DHCFP Member Outreach Page

https://dhcfp.nv.gov/Pgms/CPT/COVID-19/MemberOutreach/

DHCFP Operational Unwinding Plan

https://dhcfp.nv.gov/uploadedFiles/dhcfpnvgov/content/Pgms/CPT/COVID-19/Nevada%20COVID-19%20PHE%20Operational%20Unwinding%20Final%202.2023.pdf

Georgetown University Health Policy Institute 50-state Unwinding Tracker

https://ccf.georgetown.edu/2022/09/06/state-unwinding-tracker/

State Health & Value Strategies (SHVS)

https://www.shvs.org/resource/phe-unwinding-resources-for-states/