

#### **SILVERSUMMIT HEALTHPLAN**

# Introduction & Assumptions

This is the SilverSummit Healthplan submission of new or changed items to the state's Medicaid Office for review. These materials will be used in conjunction with other previously approved materials.

On the following pages, you'll see sample creative mockups within each category followed by additional copy options. All copy shown will be used interchangeably across marketing tactics, including but not limited to:

- Radio
- T\/
- Video
- Print
- OOH and transit
- Social media
- Digital display
- Event materials and partnerships
- Provider office materials
- Flyers and brochures
- Website content
- Direct mail

Content that may be adjusted is included in <br/>brackets like this>. This information includes benefit details, event information, contact info, etc. Grammar, punctuation, and capitalization may be updated at any time to accommodate variable data. This may include adding transition words, changing tenses, or adjusting the subject to be plural or singular, for example.

Any and all copy within can be used standalone or combined with other copy seen elsewhere in the document as needed.

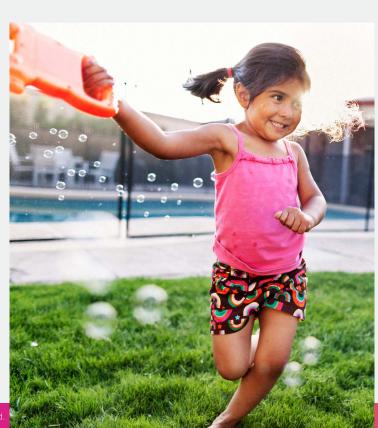
To engage our members in a culturally competent manner, Spanish creative may not be a direct translation or use exact words or phrases as shown here.

Disclaimers like "Some restrictions may apply" or "Applies to qualified individuals" as well as copyright information will be added to communications where applicable.

SilverSummit is exploring using geofencing, a location data service, to assist Medicaid members in accessing SDoH resources (i.e. food banks, transportation hubs, CBO support). Provider accessibility may also be a use for this technology.







# 07 General Materials

#### **FLYER - EXAMPLE**

Copy in mock-up is for layout reference only.
Please review copy on the following slides.

## <MEDICAID THAT GETS YOU EXTRA BENEFITS.>

<Here's how to get coverage from SilverSummit:>

#### STEP 1:

<Confirm your eligibility with DWSS on the Access Nevada website at <a href="https://accessnevada.dwss.nv.gov">https://accessnevada.dwss.nv.gov</a>

#### STEP 2:

XXXX> or register by mail.>>

#### STEP 3:

<Check your mail for a notice of determination letter to see if your application was approved.>



#### <SilverSummit gets new parents the baby essentials they need at no cost.>

- <Get <free> <diapers>, <a
   breast pump>, <a car seat>,
   and more.>
- <Earn <insert value here> when you <go to prenatal and postnatal visits.>



#### <We're here to help in your community.>

- <Local staff that can help with <food>, <housing>, <transportation>, and more.>
- <<Financial> assistance for <IDs>, <GEDs>, <birth certificates>, and <job training.>>



### <Get the care you need without jumping through

- <Large network of trusted providers.>



#### <TE DAMOS UN MEJOR PLAN MEDICAID>

<Mereces cuidado de salud de confianza para ti y tu familia.>

#### **PASO 1:**

<Confirma tu elegibilidad con DWSS en el sitio web de Nevada Access en <a href="https://accessnevada.dwss.nv.gov.">https://accessnevada.dwss.nv.gov.</a>>

#### **PASO 2:**

<Inscribete en SilverSummit creando una cuenta con DWSS y completando una aplicación en-línea. Asegúrate de escoger a SSHP cómo tu plan. Visita <a href="https://accessnevada.dwss.nv.gov.">https://accessnevada.dwss.nv.gov.</a> También puedes llamar al <XXX-XXX-XXXX> o registrarte por correo.>

#### **PASO 3:**

<Revisa tu correo para ver si recibiste una notificación de determinación que te informará si tu solicitud fué aprobada.>



#### <Papás nuevos reciben artículos esenciales que necesitan, sin costo.>

- <Recibe <gratis> <pañales>,
   <un sacaleches>, <un asiento</li>
   para auto>, y más.>
- Gana <insert value here> cuando <vas a tus visitas prenatales y postnatales.>



#### <Estamos aquí para ayudar en tu comunidad.>

- <Personal local que puede ayudarte a conseguir
   <comida>, <vivienda>,
   <transporte>, y más.>
- <//apoyo <financiero> para <identificaciones>, <actas de nacimiento>, <GEDs>, y <entrenamiento laboral.>

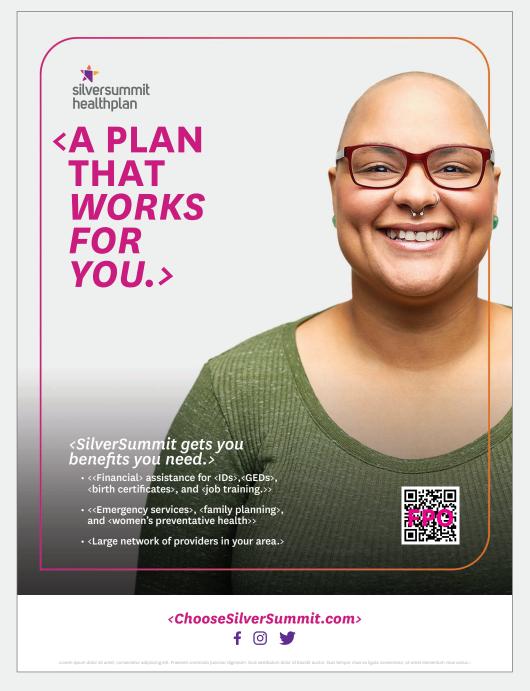


#### <Recibe el cuidado que necesitas sin tener que hacer tanto trámite.>

- <Amplia red de proveedores de confianza.>
- «Beneficios de la vista como «exámenes oculares y «citas de salud mental «el mismo día».



#### **POSTER - EXAMPLE**

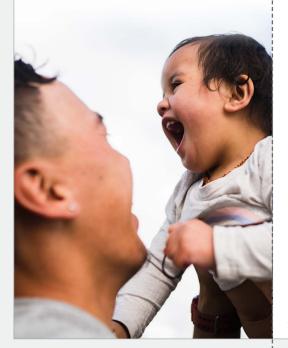




## VAB TRIFOLD BROCHURE

Copy in mock-up is for layout reference only.
Please review copy on the following slides.

We get you a plan that works for <you>, with benefits you <and your family> deserve.









Get care that offers more with SilverSummit.

Learn more at

#### **ChooseSilverSummit.com**

or contact us at <1-844-366-2880> to get better Medicaid now.



A Nevada Medicaid and Nevada Check Up Plan | ©2022 SilverSummit Healthplan. All rights rese

First Reveal Back Cover





Front Cover

### VAB TRIFOLD BROCHURE

Copy in mock-up is for layout reference only.
Please review copy on the following slides.

## <Here's how to get coverage from SilverSummit:>

#### STEP 1:

<Confirm your eligibility with DWSS on the Access Nevada website at

<a href="https://accessnevada.dwss.nv.gov">.></a>



<SCAN ME>

#### **STEP 2:**

<Enroll by creating an account with DWSS and completing the online application. Make sure to choose SSHP as your plan. Go online to

<a href="https://accessnevada.dwss.nv.gov.">https://accessnevada.dwss.nv.gov.</a>

You can also call **<XXX-XXX-XXXX>** or register by mail.>

#### **STEP 3:**

<Check your mail for a notice of determination letter to see if your application was approved.>

First Reveal



<New parents get the baby essentials they need at no cost.>

- <Get <free> <diapers>, <a breast pump>, <a car seat>, and more.>
- <Earn <\$100> when you <go to prenatal and postnatal visits>.>
- Get access to a <personalized pregnancy care manager>.>
- <Pregnancy, postpartum, and newborn care.>



Back Cover



## <We're here to help in your community.>

- <Local staff that can help with <food>,
   <housing>, <transportation>, and more.>
- <<Financial> assistance for <IDs>, <GEDs>,
   <br/>birth certificates>, and <job training>.>
- </l
- <Get help with <addiction support for drugs, alcohol, and cigarettes>.>



#### <Get the care you need without jumping through hoops.>

- <Large network of trusted providers.>
- <See in-network specialists without a referral.>
- Your choice of doctor.>
- <Easy access to <specialty care.>

Front Cover

#### **HOW TO ENROLL**

#### **<GET A BETTER MEDICAID PLAN.>**

#### <WE GET YOU MORE.>

<You deserve healthcare you and your family can count on.>

<Now's your chance to get covered by SilverSummit. Here's how you can secure your coverage:>

#### STEP 1

<Confirm your eligibility with DWSS on the Access Nevada website at <accessnevada.dwss.nv.gov/public.>>

<Get Started>

#### STEP 2

<Enroll with SilverSummit by creating an account with DWSS and completing the online application. Make sure to choose SSHP as your plan. Go online to <accessnevada.dwss.nv.gov/public.> You can also call <phone number> or register by mail.>

#### STEP 3

<Check your mail for a notice of determination letter to see if your application was approved.>

#### **<GET MEDICAID YOU CAN COUNT ON.>**

#### <CHOOSE MEDICAID THAT GETS YOU MORE.>

- <A large network of doctors, pediatricians, OB-GYNs, and specialists.>
- <Local staff helps with food access, transportation, housing, IDs, and more.>
- <Parents get baby essentials at no cost.>
- <Get vision, dental, and mental health coverage.>
- <Free <Girl Scouts>, <Boys & Girls Clubs>, and <YMCA family> memberships.>

<Learn More>

#### <Get the care and support you deserve.>

<Get Started>

Get care you can trust with SilverSummit. Visit us at <ChooseSilverSummit.com> or contact us at <1-844-366-2880> to learn more.

<Confirm eligibility>, <Enroll with SSHP>, <Enroll online>, <Enroll By Mail>, <Enroll in person>, <Check your mail>

#### **VALUE-ADDED BENEFITS**

<SILVERSUMMIT HAS THE RIGHT PLAN FOR YOU.>

<MEDICAID THAT GETS YOU EXTRA BENEFITS.>

<MEDICAID WITH EXTRA BENEFITS.>

<A MEDICAID PLAN WITH EXTRA BENEFITS.>

<ALL THE CARE YOU NEED IN ONE PLACE.>

< A MEDICAID PLAN THAT WORKS FOR YOU.>

<Get the healthcare you deserve, when you need it.>

<We get members the care they need.>

<SilverSummit works to provide you with extra benefits.>

<We get you a plan that works for <you>, with benefits you <and your family> deserve.>

<Here's how to get coverage from SilverSummit:>

**STEP 1:** <Confirm your eligibility with DWSS on the Access Nevada website at <a href="https://accessnevada.dwss.nv.gov">https://accessnevada.dwss.nv.gov</a>.>>

<Scan Me>

**STEP 2:** <Enroll by creating an account with DWSS and completing the online application. Make sure to choose SSHP as your plan. Go online to <a href="https://accessnevada.dwss.nv.gov.">https://accessnevada.dwss.nv.gov.</a> You can also call <XXX-XXX-XXXX or register by mail>.>

**STEP 3:** <Check your mail for a notice of determination letter to see if your application was approved.>

#### <New parents get the baby essentials they need at no cost.>

- <Get <free> <diapers>, <a breast pump>, <a car seat>, and more.>
- <Earn <insert value here> when you <go to prenatal and postnatal visits>.>
- <Start Smart for Your Baby® program gets you <baby essentials>.>
- <<insert value here> in rewards for new and expecting parents.>
- <Get access to a <personalized pregnancy care manager>.>
- Access doula services at home.>
- <Pregnancy, postpartum, and newborn care.>

#### <Learn More>

#### <We're here to help in your community.>

- <Local staff that can help with <food>, <housing>, <transportation>, and more.>
- <<Financial> assistance for <IDs>, <GEDs>, <birth certificates>, and <job training>.>
- <Telehealth without an appointment.>
- <Help with <addiction support for drugs, alcohol, and cigarettes>.>
- <A 24/7 nurse advice line.>
- <We get you <memberships> to the <Girl Scouts>, <Boys & Girls Clubs>, and a free <YMCA family membership>.>

#### <Learn More>

#### <Get the care you need without jumping through hoops.>

- <Large network of trusted providers.>
- <See in-network specialists without a referral.>
- Your choice of doctor.>
- <Easy access to <specialty care>.>
- <Get unlimited doctor's visits on us.>
- <Pediatricians you can trust.>
- <<Two> dental visits every year.>
- <Vision benefits like <eye exams>.>
- <<Same-day> mental health appointments.>

#### <Learn More>

#### <Start Here>

<Get care that offers more with SilverSummit. Learn more at <ChooseSilverSummit.com> or contact us at <1-844-366-2880> to get better Medicaid now.>

#### **VALUE-ADDED BENEFITS**

<A PLAN THAT WORKS FOR YOU.>

< A MEDICAID PLAN THAT WORKS FOR YOU.>

<WE GET YOU EXTRA BENEFITS.>

**<GET MEDICAID THAT COVERS MORE.>** 

<SilverSummit gets you benefits you need.>

<We put you first.>

<We're here to get you whole-health care.>

#### <Give <your baby> a head start.>

- <<Free> <diapers>, < breast pump>, <car seat>, and more>
- <Up to <insert value here> for prenatal and postnatal doctors visits>
- New moms spa package>
- <Personal case manager>
- <At-home doula care>
- <Pregnancy, postpartum, and newborn care>

<Learn More>

#### <We're in your community.>

- <Local staff that can help with <food>, <housing>, <transportation>, and more>
- <<Financial> assistance for <IDs>, <GEDs>, <birth certificates>, and <job training>>
- <Telehealth without an appointment>
- <Addiction support>
- <Nurse's advice any time, day or night>
- <A <Girl Scouts>, <Boys & Girls Clubs>, and <YMCA family> membership>
- <Employment support and training>

<Learn More>

#### <We get you the care you need.>

- <Large network of providers in your area>
- <<Emergency services>, <family planning>, and <women's preventative health>>
- <Easy access to <specialty care, no referrals needed>>
- <Unlimited visits to your doctor>
- <<Pediatricians> you trust and <unlimited visits> <for your kids>>

<Learn More>

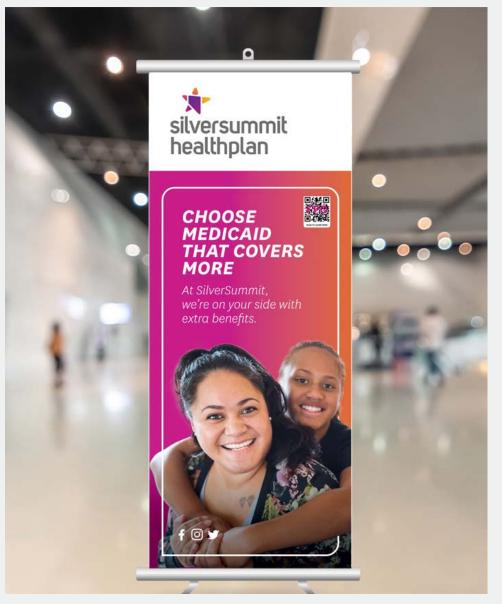






# 02 Event Materials

#### **EVENT MATERIALS**





Co-Branded example

#### **EVENT MATERIALS**





#### **EVENTS**

<EVENT NAME> <PROUD SUPPORTER OF <EVENT NAME>.> <WE GET <YOU> CONNECTED.> <WE GET <YOU> COVERED.> <WE GET <YOU> ACCESS.> <WE GET <YOU> SUPPORT.> <WE GET <YOU> MORE.> <WE GET <YOU> MORE FUN!> (for family-focused events) <WE GET <YOU> <VACCINATED/FLU SHOTS>.> <WE GET <YOU> BABY SHOWERS!> <WE GET <YOU> <DINNER./MEALS./TACOS./FREE FOOD. etc.>> <WE GET <YOU> A FRESH START.> <WE GET <YOU> <GENDER AFFIRMING CARE/SUPPORT FOR YOUR JOURNEY.> TOGETHER, WE GET <YOU> MORE. < A MEDICAID PLAN THAT GETS YOU BETTER.> <Insert partner logo here> <Event name> <Event date and time>

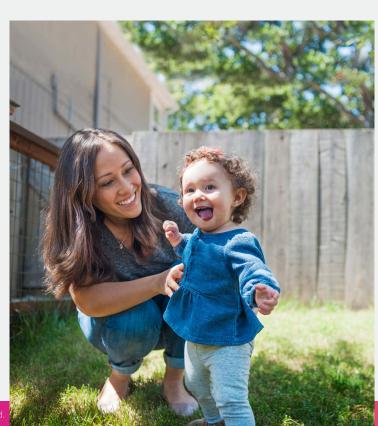
<SilverSummit Healthplan is committed to serving Nevadans <where you live, work, and play>.

That's why we're proud to <sponsor/partner with> <organization name>.>

- <Together, we can improve the health of the community, one person at a time.>
- <Any basic event info including location, address, or items you need to bring.>
- <Proud sponsor of <event name>.>
- <Proud partner <with/of> <organization name>.>
- <WE GET YOU COVERED.>
- <WE GET YOU SUPPORT.>
- **<GET A BETTER MEDICAID PLAN.>**
- <MEDICAID THAT GETS YOU BETTER.>
- <At SilverSummit, we're on your side with extra benefits.>
- <SilverSummit has the right plan for you.>
- <Choose better Medicaid coverage.>
- <We're here to help you get signed up.>
- <SilverSummit Healthplan is pleased to support <organization name>.>
- <Partner Name> has been working in your community for <insert number of years>. <You can trust us to help you and keep your information private.>

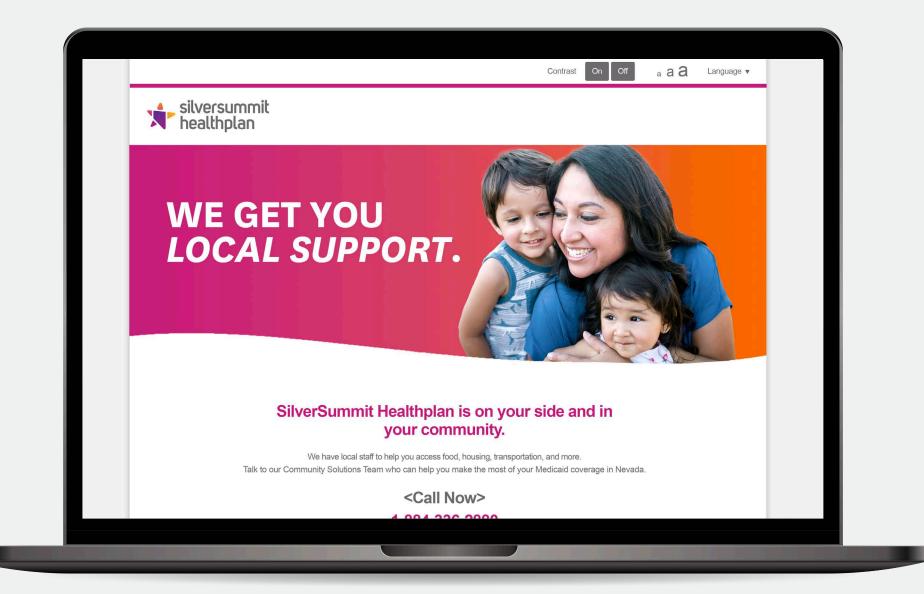




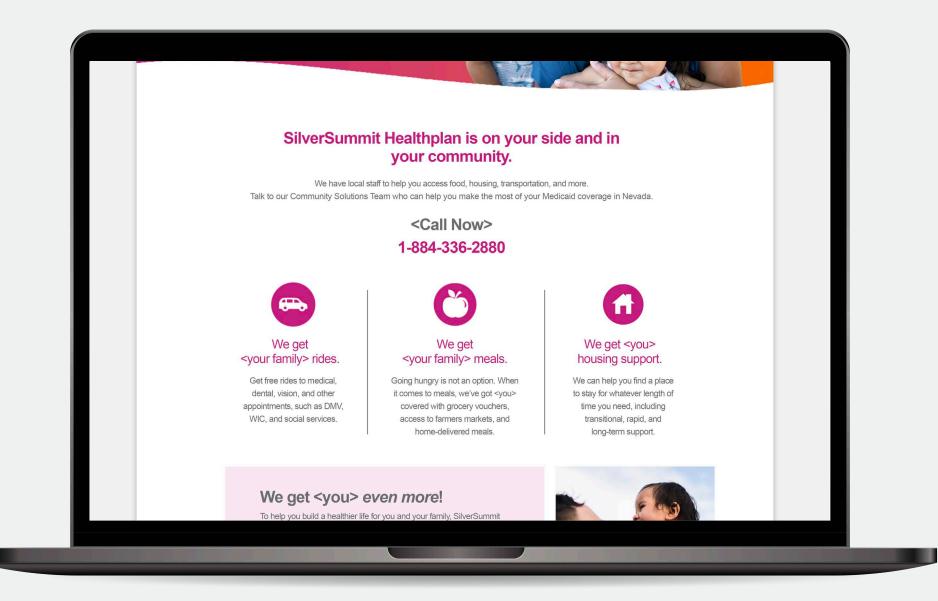


# O3 Landing Pages

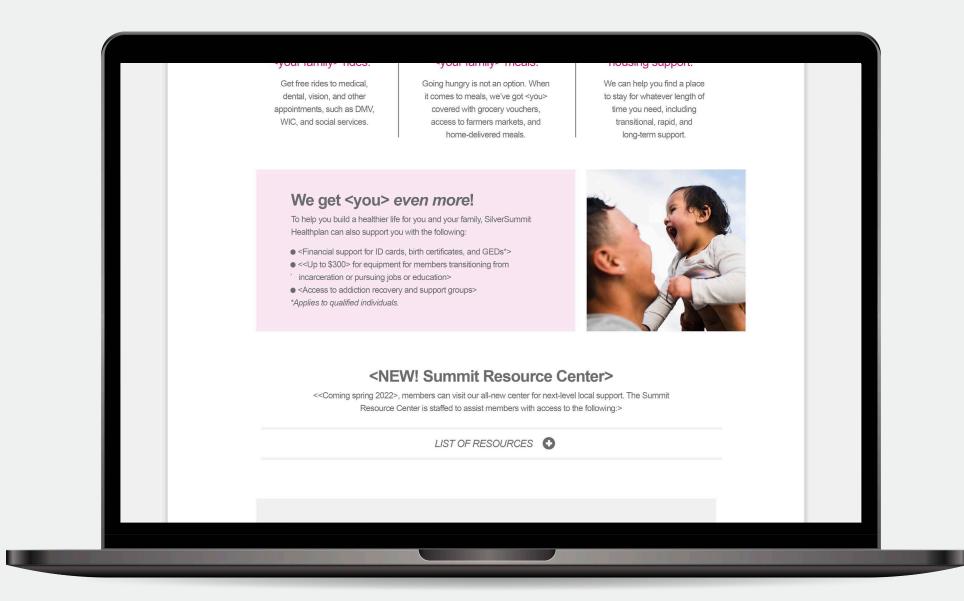
Local Support



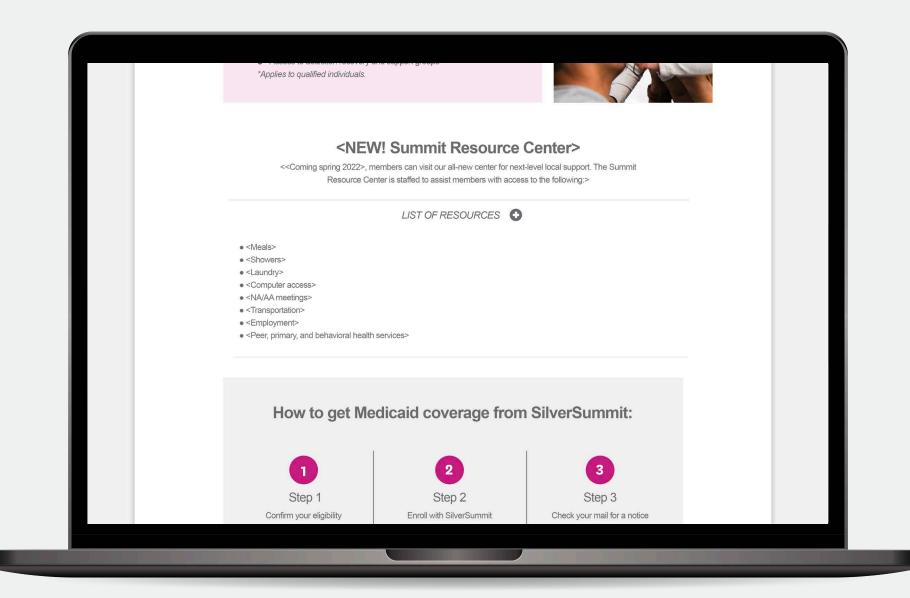
Local Support



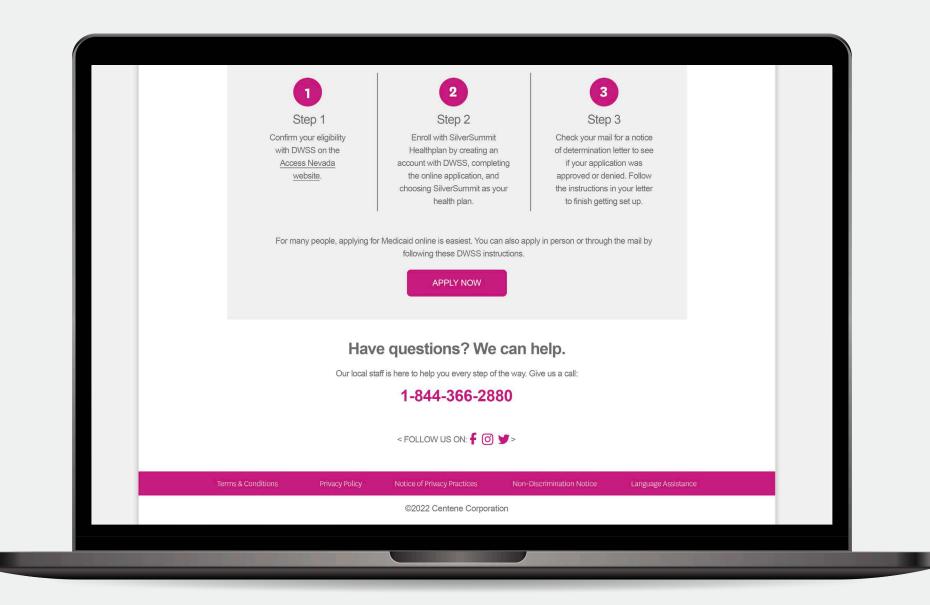
Local Support



Local Support



Local Support



#### **PREGNANCY SUPPORT**

#### <WE GET NEW <MOMS/PARENTS> MORE.>

<Pregnant members and expecting parents get more support and rewards with SilverSummit Healthplan.>

#### <Our local staff can help you make the most of your Medicaid coverage.>

<CALL NOW>

#### <Want to know what sets SilverSummit Healthplan apart?>

<EXPLORE OUR BENEFITS>

#### <Do you need help with things like food, housing, or transportation?>

• <GET LOCAL SUPPORT>

#### <Curious about the perks of our pediatric network?>

<LEARN ABOUT OUR NETWORK>

#### <We get you extra benefits.>

- <Direct access to a large network of OB-GYNs.>
- <Access to licensed, in-home doula and birthing coach services for pregnancy, postpartum, and newborn care.>
- <Rideshare transportation to appointments.>

#### <We get you <valuable> rewards.>

- <<Up to <insert value here> in dollar rewards> for prenatal and postnatal visits.>
- <New mom spa package including a manicure, pedicure, or 30-minute massage\*.>
- <A <free> <car seat>, <portable crib>, or <baby shower in a box that includes newborn essentials kit.>>
- <<Free> electric breast pump.>
- <Annual baby showers including free baby necessities, immunizations, educational classes, parenting resources, and more.>

#### <How to get Medicaid coverage from SilverSummit <healthplan>:>

#### STEP 1:

<Confirm your eligibility with DWSS on the Access Nevada website.>

#### STEP 2:

<Enroll with SilverSummit Healthplan by creating an account with DWSS, completing the online application, and choosing SilverSummit as your health plan.>

#### STEP 3:

<Check your mail for a notice of determination letter to see if your application was approved or denied. Follow the instructions in your letter to finish getting set up.>

<For many people, applying for Medicaid online is easiest. You can also apply in person or through the mail by following these DWSS instructions.>

<GET STARTED>

#### <Not sure if you qualify for Medicaid?>

• <The State of Nevada has provided a handy tool to see if you qualify for Medicaid benefits.>

<DO | QUALIFY?>

#### <Have questions? We can help.>

• <Our local staff is here to help you every step of the way. Give us a call at 1-844-366-2880 (TTY/TDD: 1-844-804-6086).>

#### **PROVIDER NETWORK**

#### <WE GET YOU <ACCESS TO> THE DOCTORS YOU WANT.>

<SilverSummit Healthplan gets you access to a large network of doctors and specialists in Nevada. So you can get the care you need, close to home.>

#### <Our local staff can help you make the most of your Medicaid coverage.>

• <CALL NOW>

#### <Find your favorite providers in our network.>

<Love your current doctor? Looking for a new one? We make it easy to find in-network providers in Nevada.>

#### <Do you need help with things like food, housing, or transportation?>

<GET LOCAL SUPPORT>

#### <Are you a new mom or mom-to-be? We've got you covered.>

<SEE PREGNANCY BENEFITS>

#### <We get you extra benefits.>

- <Access to our large provider, speciality, OB-GYN, and behavioral health network>
- <Unlimited visits to your primary care provider and pediatricians>
- <No referrals to see specialists>
- <Maternity care, midwife, and doula services>
- <Care managers to help you make the most of your benefits>
- <Annual preventive eye exam, eyeglasses, and medical necessity contact lenses>

#### <We get you care when and where you need it.>

- <In-home urgent care with ready responders>
- <24/7 nurse advice line>
- <Telehealth services>
- <Free pharmacy home delivery>
- <Free rideshare transportation to and from appointments>

#### <How to get Medicaid coverage from SilverSummit <Healthplan>:>

#### STEP 1:

<Confirm your eligibility with DWSS on the Access Nevada website.>

#### STEP 2:

<Enroll with SilverSummit Healthplan by creating an account with DWSS, completing the online application, and choosing SilverSummit as your health plan.>

#### STEP 3:

<Check your mail for a notice of determination letter to see if your application was approved or denied. Follow the instructions in your letter to finish getting set up.>

<For many people, applying for Medicaid online is easiest. You can also apply in person or through the mail by following these DWSS instructions.>

#### <GET STARTED>

#### <Have questions? We can help.>

• <Our local staff is here to help you every step of the way. Give us a call at 1-844-366-2880 (TTY/TDD: 1-844-804-6086).>

#### **LOCAL SUPPORT - PART 1**

#### <WE GET YOU LOCAL SUPPORT.>

<SilverSummit Healthplan is on your side and in your community. We have local staff to help you access food, housing, transportation, and more.>

<Talk to our Community Solutions Team to help you make the most of your Medicaid coverage in Nevada.>

- <CALL NOW>
- <EMAIL US>

#### <Are you a new mom or mom-to-be? We've got you covered.>

<SEE PREGNANCY BENEFITS>

#### <Curious about the perks of our large network of doctors? >

• <LEARN ABOUT OUR NETWORK>

#### <Want to know what sets SilverSummit apart?>

<EXPLORE OUR BENEFITS>

#### <We get <your family> rides.>

• <Get free rides to medical, dental, vision, and other appointments, such as DMV. WIC. and social services.>

#### <We get <your family> meals.>

• <Going hungry is not an option. When it comes to meals, we've got <you> covered with grocery vouchers, access to farmers markets, and home-delivered meals. >

#### <We get you support <after incarceration>.

• <SilverSummit is here to help and support <you> as <you> enter back into the community after being incarcerated.>

#### <<We get <you>> access to housing.>

• <We can help you find a place to stay for whatever length of time you need, including transitional, rapid, and long-term support.>

#### <<We get <you>> even more!>

<To help you build a healthier life for you and your family, SilverSummit can also support you with the following:>

- <Financial support for ID cards, birth certificates, and GEDs>
- <<Up to <insert value here>> for equipment for members transitioning from incarceration or pursuing jobs or education>
- Access to addiction recovery and support groups>

#### <NEW! Summit Resource Center>

<<Coming spring 2022>, members can visit our all-new center for next-level local support. The Summit Resource Center is staffed to assist members with access to the following:>

- <Meals>
- <Showers>
- <Laundry>
- <Computer access>
- <NA/AA meetings>
- <Transportation>
- <Employment>
- <Peer, primary, and behavioral health services>

#### <How to get Medicaid coverage from SilverSummit <Healthplan>:>

#### STEP 1:

<Confirm your eligibility with DWSS on the Access Nevada website.>

#### STEP 2:

<Enroll with SilverSummit Healthplan by creating an account with DWSS, completing the online application, and choosing SilverSummit as your health plan.>

#### STEP 3:

<Check your mail for a notice of determination letter to see if your application was approved or denied. Follow the instructions in your letter to finish getting set up.>

<For many people, applying for Medicaid online is easiest. You can also apply in person or through the mail by following these DWSS instructions.>

<GET STARTED>

#### **LOCAL SUPPORT - PART 2**

#### <We respect your needs.>

<a href="<"><At SilverSummit, we understand that everyone is different and that our diversity of race, ethnicity, gender, language, and more should be embraced, not ignored. That's why SilverSummit's local staff is prepared to give you care based on your individual needs. Our staff members are trained on cultural competency, and we provide tools to providers to help them do the same.></a>

#### <Upcoming events near you.>

<In the area? Join SilverSummit at a <community event> near you.>

• <placeholder calendar or event listings>

#### <Have questions? We can help.>

<Our local staff is here to help you every step of the way. Give us a call at 1-844-366-2880 (TTY/TDD: 1-844-804-6086).>

#### **SWITCH PERIOD**

#### <NOW'S YOUR CHANCE TO CHOOSE SILVERSUMMIT <HEALTHPLAN>!>

<SilverSummit Healthplan is on your side and in your community. With our helpful local staff and impressive list of benefits and rewards, we get <you/your family> fully taken care of.>

• <CALL NOW>

<Choosing SilverSummit as your Medicaid plan is as easy as 1-2-3.>

#### STEP 1:

<Download the Medicaid change form.>

#### STEP 2:

<Fill in the box next to SilverSummit Healthplan, along with other required information.>

#### STEP 3:

<Return your form by email or mail, following instructions on the form.>

#### <We get you more.>

<We're proud to offer our members a growing list of added benefits and services.</p>
See what sets us apart.>

#### <We're here to support you.>

<We understand that each of our members has different <priorities and> needs. With our local staff and flexible services, SilverSummit can support <you and your family> with what you need.>

- <Pregnancy and new baby support.>
- <Large provider network and whole-health support.>
- <Local staff and community support.>

#### <Not sure if you're eligible for Medicaid in Nevada?>

<Take this helpful quiz.>

<START QUIZ>

#### <Not eligible for Medicaid in Nevada?>

<We can still get you covered with a Marketplace plan from Ambetter from SilverSummit Healthplan.>

<SEE PLAN OPTIONS>

#### <Have questions? We can help.>

<Our local staff is here to help you every step of the way. Give us a call at 1-844-366-2880 (TTY/TDD: 1-844-804-6086).>

#### <Upcoming events near you.>

<In the area? Join SilverSummit at a <community event> near you.>

• <placeholder calendar or event listings>

#### **GENERAL MEDICAID**

#### <WE GET YOU COVERED.>

<SilverSummit Healthplan is on your side and in your community. With our helpful local staff and impressive list of benefits and rewards, we get <you/your family> fully taken care of.>

• <CALL NOW>

#### <How to get Medicaid coverage from SilverSummit:>

#### STEP 1:

<Confirm your eligibility with DWSS on the Access Nevada website.>

#### STEP 2:

<Enroll with SilverSummit Healthplan by creating an account with DWSS, completing the online application, and choosing SilverSummit as your health plan.>

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<For many people, applying for Medicaid online is easiest. You can also apply in person or through the mail by following these DWSS instructions.>

<GET STARTED>

#### <We get you more.>

<We're proud to offer our members a growing list of added benefits and services.</p>
See what sets us apart.>

#### <We're here to support you.>

<We understand that each of our members has different priorities and needs.</p>With our local staff and flexible services, SilverSummit can support <you and your family> with what you need.>

- <Pregnancy and new baby support.>
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<SEE PLAN OPTIONS>

#### <Have questions? We can help.>

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# 04 Paid Media

#### **SWITCH PERIOD - DIRECT MAIL**

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#### THE SWITCH PERIOD IS FROM <OCT. 1-31.>

Now's your chance to choose SilverSummit and get the care you deserve.

#### EL PERIODO DE CAMBIO ES DE <OCT.1-31.>

Ahora as tu oportunidad de escoger a SilverSummit y recibir el cuidado que necesitas.

<CUSTOMER NAME>
<ADDRESS**FPO**<CITY>, <STATE> <ZIP CODE>

#### Halmhaladdhamadhalladdhamlladdh.EEOmhaladddhamadhalladdhamlladdhadla

#### THE PERIOD TO SWITCH STARTS ON <OCT. 1.>

Get the coverage and benefits you and your family deserve with SilverSummit.

- <A large network of doctors, pediatricians, and OB-GYNs>
- Vision, dental, and same-day mental health care>
- Free baby essentials and rewards for pregnant members\*>
- <Local staff to help you access food, housing, and more>

\*Applies to qualified individuals

#### EL PERIODO DE CAMBIO COMIENZA EL <OCT. 1.>

Obtén la cobertura y beneficios que necesitan tu y tu familia con SilverSummit:

- «Una amplia red de médicos, pediatras, ginecólogos, y obstetras»
- Cobertura de la vista, dental, y citas de salud mental el mismo día>
- Gratis, artículos esenciales para bebés y recompensas para embarazadas\*>
- Personal local para ayudarte a tener acceso a alimentos, vivienda y más>

\*Aplica a individuos que c

#### <CHOOSESILVERSUMMIT.COM> <1-844-366-2880 (TTY: 1-844-804-6086)>

SilverSummit Healthplan is a Nevada Medicaid and Nevada Check Up health plan.

If you need this in another language, oral interpretation, auxiliary aids and services, or an alternate format, call us at Mediciaid Silversummit Healthplan 1-844-366-2880.

SilverSummit Healthplan is a Newach Mediciaid Silversummit Healthplan iminate on the basis of race, color,

If you, or someone you're helping, have questions about SilverSummit Healthplan, you have the right to get help and information in your language at no cost. To talk to an interpreter, call-1944-366-2980 (TTYTDD-1944-96-6098), © 2022 SilverSummit Healthplan. All rights reserved.

#### <ESCOGESILVERSUMMIT.COM> <1-844-366-2880 (TTY: 1-844-804-6086)>

SilverSummit Healthplan es un plan de salud de Nevada Medicaid y Nevada Check Up.

Necesitas asistencia en otro idioma, interpretación oral, auxiliares y servicios auditivos, o un formato alternativo, llámanos Medicaid SilverSummit Healthplan 1-844-366-2880.

SilverSummit es un plan de salud de Noorde Modford et board of bade Union SilverSummit Healthplan cumple con todas las leyes de derechos civiles fe EPO base a raza, color, nación de origen,

Si tu, o alguien a quien estás ayudando tiene preguntas sobre SilverSummit Healthplan, tienes el derecho de recibir ayuda e información en tu lenguaje sin costo para ti. Para hablar con un traductor, llama al 1-844-366-380 (2022 SilverSummit Healthplan. Todos los derechos reservados.

#### **DISPLAY (AWARENESS AND RECOGNITION)**

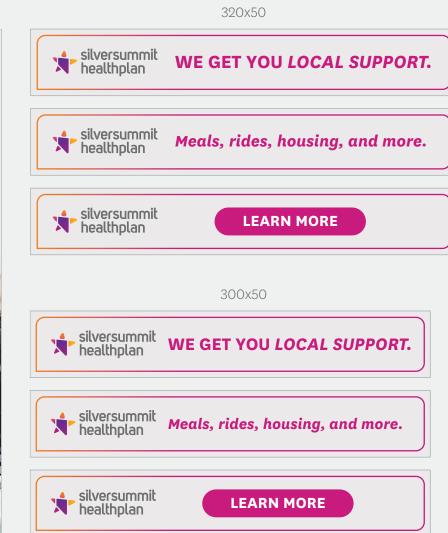
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#### **DISPLAY (AWARENESS AND RECOGNITION)**

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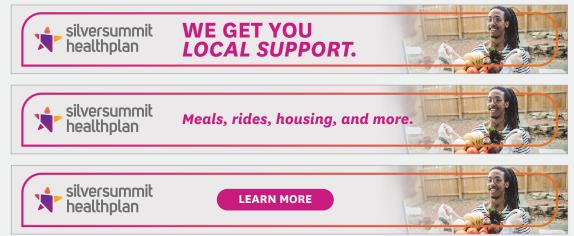




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728x90 300x600









#### **DISPLAY (AWARENESS AND RECOGNITION) SPN**



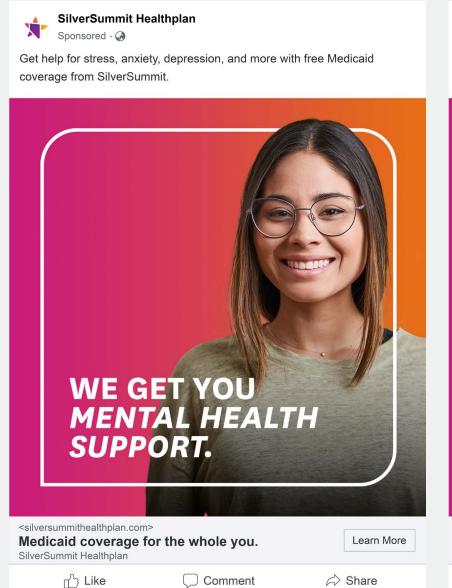




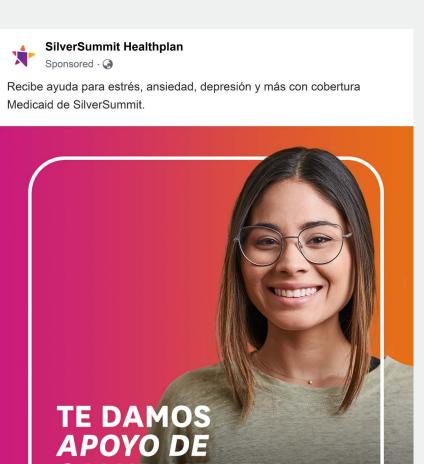


#### **SOCIAL - STATIC (AWARENESS AND RECOGNITION)**

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Comment



<silversummithealthplan.com> Medicaid para tu salud completa. SilverSummit Healthplan

Más Información

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SALUD MENTAL.

Comment

⇔ Share

#### **SOCIAL - CAROUSEL (AWARENESS AND RECOGNITION)**

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Choose Medicaid that covers your whole health. Get vision, dental, and mental health coverage from SilverSummit.

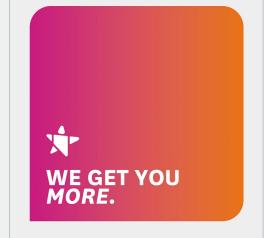












#### **SOCIAL - CAROUSEL (AWARENESS AND RECOGNITION) SPN**

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#### **OOH - (AWARENESS AND RECOGNITION)**





#### **DISPLAY (EDUCATION)**

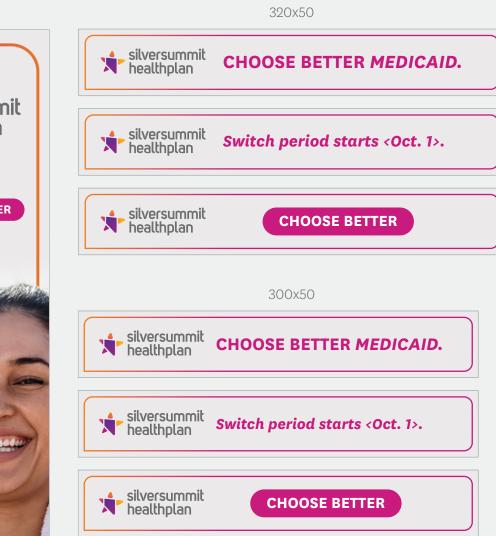
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## **DISPLAY (EDUCATION)**

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300x250



728x90 300x600









\*May swap out benefit language with alternative benefit language

# **DISPLAY (EDUCATION) SPN**

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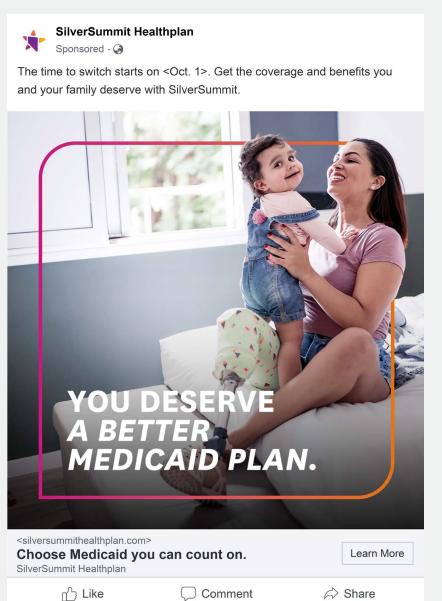
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### **SOCIAL - STATIC (EDUCATION)**

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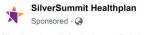




<silversummithealthplan.com>
Escoge Medicaid de confianza.
SilverSummit Healthplan
Comment
Share

# **SOCIAL - CAROUSEL (EDUCATION)**

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The time to switch starts on <Oct. 1>. Get the coverage and benefits you and your family deserve with SilverSummit.



<silversummithealthplan.com>
Choose a better Medicaid plan.
SilverSummit Healthplan



Comment Comment



Learn More







## **SOCIAL - CAROUSEL (EDUCATION) SPN**

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Comment Comment

⇔ Share

Más Información







#### PAID MEDIA: AWARENESS AND RECOGNITION

#### <WE GET YOU A <LARGE NETWORK OF DOCTORS.>>

<Find the right one for you.>

#### <DOCTORS YOU KNOW.>

<Care you trust.>

#### **<GET MEDICAID THAT COVERS MORE.>**

<Vision, dental, and mental health.>

#### <WE GET YOU MORE.>

<Vision, dental, and mental health.>

#### <MEDICAID FOR THE WHOLE YOU.>

<Same-day mental health care.>

#### <WE GET YOU LOCAL SUPPORT.>

<Meals, rides, housing, and more.>

#### <GET MEALS, RIDES AND HOUSING.>

<We get you covered.>

#### <WE GET YOU CARE DURING PREGNANCY.>

<Get the support you need.>

#### **<GET PREGNANCY SUPPORT.>**

<We get you covered.>

#### <WE GET YOU <A FREE ELECTRIC BREAST PUMP.\*>>

<Choose Medicaid that covers more.>

#### <DOLLAR REWARDS FOR NEW MOMS.>

<Get up to <insert value here>.>

\*Applies to qualified individuals.

#### **<WE GET YOU A LARGE NETWORK OF DOCTORS.>**

- <The doctors you want. Covered.>
- <With our large network of doctors, pediatricians,</li>
   OB-GYNS, and specialists, you can get the care you need close to home.>

#### <WE GET YOU MORE.>

- <Prescription glasses.>
- <Routine eye exams.>
- <Same-day mental health appointments.>
- <Two dental visits per year.>

<SilverSummit gets you covered.>

<Choose Medicaid that covers your whole health. Get vision, dental, and mental health coverage from SilverSummit.>

#### <WE GET YOU MENTAL HEALTH SUPPORT.>

- <Medicaid for the whole you.>
- <Get help for stress, anxiety, depression, and more with free Medicaid coverage from SilverSummit.>

#### <WE GET YOU SUPPORT DURING PREGNANCY.>

- <Choose Medicaid you can count on.>
- <With our Medicaid coverage, new and expecting parents get extra support and benefits during and after pregnancy.>

#### <WE GET YOU AND YOUR BABY MORE.>

- <Free electric breast pump.\*>
- <A car seat or a <portable crib\*>.>
- <Doulas and lactation consultants.>
- <Up to <insert value here> in dollar rewards.>
- <Choose Medicaid that covers more.>

<With Medicaid from SilverSummit, new and expecting parents get more benefits, support, and up to <insert value here> in dollar rewards.>

#### <WE GET YOU THERE AND BACK.>

- <Choose Medicaid that picks you up.>
- <Get free rides to your doctor's offices, the DMV, WIC, and more when you choose SilverSummit as your Medicaid provider.>

#### **<WE GET YOU LOCAL SUPPORT.>**

- <Food assistance.>
- <Access to housing.\*>
- <Financial assistance for IDs.\*>
- <Job training.\*>

<Choose Medicaid that covers more.>

<Our local staff can help you get access to food, housing, transportation, and more.>

#### PAID MEDIA: AWARENESS AND RECOGNITION

<WE GET YOU A LARGE NETWORK OF <DOCTORS/
PEDIATRICIANS>.>

<WE GET YOU A LARGE NETWORK OF <OB-GYNs>.>

<CHOOSE MEDICAID FOR THE WHOLE YOU.>

<WE GET YOU VISION CARE.>

<WE GET YOU DENTAL CARE.>

<WE GET YOU SAME-DAY MENTAL HEALTH SUPPORT.>

<WE GET YOU SUPPORT DURING YOUR PREGNANCY. >

#### <CHOOSE MEDICAID THAT COVERS MORE.>

«When you choose SilverSummit as your Medicaid provider, you get whole-health coverage you can count on.»

- <A large network of doctors, pediatricians, and OB-GYNs near you.>
- <Vision, dental, and same-day mental health care.>
- <Free baby essentials and rewards for pregnant members.>
- <Local staff to help you access food, housing, and more.>

# <PREGNANT MEMBERS GET MORE SUPPORT, BENEFITS, AND REWARDS.>

«When you choose SilverSummit as your Medicaid provider, you get whole-health coverage you and your family can count on.»

- <Free electric breast pump, car seat, and baby items.>
- <Doulas, birthing coaches, and OB-GYNs.>
- <Up to <insert value here> in dollar rewards.>

#### <SilverSummit gets Medicaid members more.>

- <Get access to a large network of doctors.>
- <Large network of doctors and pediatricians.>
- <And benefits that support all your healthcare needs.>
- <Vision, dental, and mental health.>
- Get covered today.>
- <ChooseSilverSummit.com.>
- The period to switch is <Oct. 1–Oct. 31.>
- <The switch period ends on <Oct. 31>.>
- < A Nevada Medicaid and Nevada Check Up plan.>

#### <At SilverSummit Healthplan, we get you.>

- <With our quality Medicaid coverage, we get you a large network of trusted doctors.>
- <Large network of doctors near you.>
- <So you can feel better.>
- <We get you connected to pregnancy support.>
- <Doulas, doctors, and OB-GYNs.>
- <So your kids stay healthy.>
- <We get you access to housing, food, and transportation.>
- <Local staff and community resources.>
- <So you don't have to worry.>
- <We get you care for the whole you.>
- <Vision, dental, and same-day mental health care.>
- <So you're fully taken care of.>
- <Choose Medicaid that covers more.>
- <Go to <ChooseSilverSummit.com> today.>
- <ChooseSilverSummit.com.>
- <<The period to switch is <Oct. 1–Oct. 31>.>
- <<The switch period> ends on <Oct. 31>.>
- <ChooseSilverSummit.com.>
- <A Nevada Medicaid and Nevada Check Up plan.>

#### <a href="#"><Attention Medicaid members!></a>

- <When you choose SilverSummit as your Medicaid provider, you get baby essentials at no cost, same-day appointments, and local support you and your family can count on.>
- Choose Medicaid that covers more. Visit
   ChooseSilverSummit.com>.>
- <SilverSummit Healthplan is a Nevada Medicaid and Nevada Check Up health plan.>

#### <Attention Medicaid members!>

<With SilverSummit, you can get access to a large network of doctors near you, plus vision, dental, and mental health coverage. And if you need a ride, we're on your side with transportation to your appointments. Choose Medicaid that covers more. Visit <ChooseSilverSummit.com>.>

<SilverSummit Healthplan is a Nevada Medicaid and Nevada Check Up health plan.>

#### <WE GET YOU LOCAL SUPPORT.>

<Our local staff can help get you access to food, housing, transportation, and more.>

- <ChooseSilverSummit.com>
- <1-844-366-2880 (TTY: 1-844-804-6086)>
- <A Nevada Medicaid and Nevada Check Up Plan>

#### **PAID MEDIA: EDUCATION**

#### <CHOOSE MEDICAID THAT COVERS MORE.>

<Vision, dental, and mental health.>

#### <CHOOSE MEDICAID YOU CAN COUNT ON.>

<SilverSummit gets you covered.>

#### <MEDICAID YOU CAN COUNT ON.>

<Choose SilverSummit.>

#### **<YOU CAN CHOOSE A BETTER HEALTH PLAN.>**

<The period to switch starts <Oct. 1>.>

#### <CHOOSE BETTER MEDICAID.>

<The period to switch starts <Oct. 1>.>

#### <THE TIME TO SWITCH STARTS <Oct. 1.>>

<Choose Medicaid you can count on.>

#### < YOU DESERVE A BETTER MEDICAID PLAN.>

- <Choose Medicaid you can count on.>
- <The time to switch starts on <Oct. 1>. Get the coverage and benefits you and your family deserve with SilverSummit.>

#### **<WE GET YOU CONNECTED TO CARE.>**

- <Access to food and housing.>
- <Urgent care.>
- <Free rides to your appointments.>
- <Switch period starts <Oct. 1.> <Logo>>
- <Choose a better Medicaid plan.>
- <The switch period starts <Oct. 1>. Choose Medicaid that's on your side with local staff, community resources, and more.>

#### <CHOOSE MEDICAID THAT GETS YOU MORE.>

- <Vision care.>
- <Dental care.>
- <Mental health coverage.>
- <The switch period starts <Oct. 1.> <Logo>>
- <Choose a better Medicaid plan.>

<The time to switch starts on <Oct. 1>. Choose Medicaid you can count on with whole-health benefits from SilverSummit.>

#### <CHOOSE MEDICAID.>

- <Up to <insert value here> in dollar rewards.>
- <Free smartphone with talk, text, and data.>
- <Free Costco card.>
- <The period to switch starts <Oct. 1.> <Logo>>
- <Switch to a better Medicaid plan.>

<The time to switch starts on <Oct. 1>. Choose Medicaid that gives you more benefits, support, and rewards.>

#### **PAID MEDIA: ACTION**

#### **<CHOOSE BETTER MEDICAID COVERAGE.>**

<Enroll today.>

#### *<GET BETTER MEDICAID COVERAGE.>*

<Enroll today.>

#### **<WANT A BETTER MEDICAID PLAN?>**

<Now's your chance.>

#### <CHOOSE MEDICAID THAT GETS YOU MORE.>

<Fnroll now.>

#### <MEDICAID ENROLLMENT QUESTIONS?>

<We're here to help.>

#### <CHOOSE MEDICAID THAT COVERS MORE.>

- <The time to switch is from <Oct. 1–Oct. 31>. Now's your chance to choose SilverSummit and get the care you deserve.>
- <ChooseSilverSummit.com>
- <1-844-366-2880 (TTY: 1-844-804-6086)>
- <SilverSummit Healthplan is a Nevada Medicaid and Nevada Check Up health plan.>

#### **<WANT A BETTER MEDICAID PLAN?>**

- <The period to switch runs from <Oct. 1–Oct. 31>. Now's your chance to get covered by SilverSummit.>
- <ChooseSilverSummit.com>
- <1-844-366-2880 (TTY: 1-844-804-6086)>
- <SilverSummit Healthplan is a Nevada Medicaid and Nevada Check Up health plan.>

#### **<HOW TO CHOOSE A BETTER MEDICAID PLAN>**

- <1. Download the Medicaid change form.>
- <2. Fill in the box next to SilverSummit.>
- <3. Mail the form back by <switch period end date>.>
- <4. Enjoy Medicaid that covers more.>
- <Get covered by SilverSummit.>

<The time to switch is here, and now's your chance to get covered by SilverSummit. Follow our enrollment guide to secure your coverage.>

#### <WE GET YOU FREE MEDICAID.>

• <Free Medicaid plans.>

<You and your family may qualify for free Medicaid with whole-health benefits. SilverSummit can help you get covered.>

#### <MEDICAID QUESTIONS? WE'RE HERE TO HELP.>

• <Help with the Medicaid switch period.>

<If you're in need of free health insurance or have questions about the switch period, SilverSummit is here to help.>

#### **<SWITCH PERIOD QUESTIONS?>**

- Call <1-844-366-2880>. <TTY: 1-844-804-6086>
- <Call now for the Medicaid switch period.>
- <Call now. We'll Help You Enroll.>

<Medicaid can be confusing. SilverSummit makes it easy to understand your options and get free coverage.>

<Medicaid can be confusing. Call us today and we'll help you enroll.>

# <EVERYTHING YOU NEED TO KNOW ABOUT THE SWITCH PERIOD>

- <It's your chance to change Medicaid plans.
- It only happens once a year.>
- <Oct. 1-Oct. 31.>
- <SilverSummit has the right plan for you.>
- <Call now for switch period help.>
- <Call now. We'll Help You Enroll.>

<The switch period is your chance to choose a better Medicaid plan. If you have questions, we're here to help.>

## **QUICK HITS - PART 1**

# Did you know - <more than <800,000> Nevadans are currently enrolled in Medicaid>?

• <800,000+> Nevadans are on Medicaid.

At SilverSummit, we get you extra benefits for you and your family:

 <Prescription glasses.> <Same-day mental health appointments.> <Two dental visits per year> and <a large network of doctors so you can get the care you need close to home.>

At SilverSummit, we get you.

Get Medicaid you can count on today.

SilverSummit Healthplan

<ChooseSilverSummit.com>

# Did you know - <roughly <50,000> people <per year> go to a shelter after being released from prison>?

• <Each year,> <50,000> people become homeless after getting out of prison.>

That's why at SilverSummit, we work to empower our community -

- <Meals.> <Housing.> <Financial support.> And to get you the local support you need, when you need it.
- At SilverSummit, we get you.
- Get Medicaid you can count on today.
- SilverSummit Healthplan
- <ChooseSilverSummit.com>

# Did you know - <61% of all children in Nevada are covered by Medicaid>?

• <In Nevada, 61% of children are on Medicaid.>

That's why at SilverSummit we get you extra benefits for you and your family -

- <Large network of doctors and pediatricians.> <Unlimited doctor visits.> <Baby essentials> so you can get the care you need to keep your family healthy.>
- At SilverSummit, we get you.
- Get Medicaid you can count on today.
- SilverSummit Healthplan
- <ChooseSilverSummit.com>

# Did you know - <58% of nursing home residents in Nevada get care from Medicaid>?

• <58% of nursing home residents in Nevada are covered by Medicaid.>

That's why at SilverSummit, we work to empower our community -

- <Telehealth,> <free rides to appointments,> <unlimited visits> to get you the support you need to keep healthy.
- At SilverSummit, we get you.
- Get Medicaid you can count on today.
- SilverSummit Healthplan
- <ChooseSilverSummit.com>

# Did you know - <1 out of 7 people in Clark County, Nevada are food insecure>?

• <1 in 7 people in Clark County are food insecure>

With SilverSummit, we work to empower our communities -

- <Access to farmer's markets,> <grocery vouchers,> and <home-delivered meals> to get you the local support you need, when you need it.
- At SilverSummit, we get you.
- Get Medicaid you can count on today.
- SilverSummit Healthplan
- <ChooseSilverSummit.com>

# Did you know - <1 out of 3 people with disabilities are covered by Medicaid?>

• <1 in 3 people with disabilities have Medicaid.>

At SilverSummit, we get you the extra benefits you and your family deserve -

- <Free rides to appointments,> <no referrals needed,> and
   <telehealth visits> we provide you with <a large network of doctors so you can get the care you need.>
- At SilverSummit, we get you.
- Get Medicaid you can count on today.
- SilverSummit Healthplan
- <ChooseSilverSummit.com>

## **QUICK HITS - PART 2**

# Did you know - <moms and kids make up 48% of people covered by Medicaid in Nevada>?

• <Moms and kids are 48% of people on Medicaid in Nevada.>

With SilverSummit, we get moms extra benefits -

- <Free diapers,> <a breast pump,> <a car seat> <and more baby essentials parents need, at no extra cost.>
- At SilverSummit, we get you.
- Get Medicaid you can count on today.
- SilverSummit Healthplan
- <ChooseSilverSummit.com>

#### IS IT TRUE: Only a handful of people are covered by Medicaid?

#### IS IT TRUE: Only a few people use Medicaid?

- False!
- <Over 800,000+ use Medicaid in Nevada.>
- False! That's a Medicaid myth. There are over 800,000 people in Nevada who depend on Medicaid for their healthcare.
- <Large network of doctors.>
- <Same-day mental health appointments.>
- <Two dental visits per year.>
- At SilverSummit, we get you extra benefits for you and your family so you can get the care you need.
- Get Medicaid you can count on today.
- SilverSummit Healthplan
- <ChooseSilverSummit.com>

#### IS IT TRUE: That children aren't covered by Medicaid?

- False!
- <61 percent of all children in Nevada are covered by Medicaid.>
- False! That's a Medicaid myth. In Nevada, 61% of all children are covered by Medicaid.
- <Large network of doctors and pediatricians.>
- <Unlimited doctor visits.>
- <Baby essentials.>
- At SilverSummit, we get you extra benefits for you and your family so you can get the care you need.
- Get Medicaid you can count on today.
- SilverSummit Healthplan
- <ChooseSilverSummit.com>

#### Over 800,000+ depend on Medicaid...

and SilverSummit has you covered!

• Get Medicaid you can count on. Join SilverSummit today.

#### 61% of all children in Nevada depend on Medicaid...

and SilverSummit has you covered!

• Get Medicaid you can count on. Join SilverSummit today.

#### IS IT TRUE: Only a few people are on Medicaid?

- False!
- <Over 800,000+ use Medicaid in Nevada.>
- Get Medicaid you can count on. Join SilverSummit today.

#### **PROVIDER SUPPORT**

#### **Proposed Framework**

"Sizzle reel" + story

List of potential Q&A questions to help guide our storytelling.

Please note: we have additional copy to support this topic throughout the state submission deck:

- Quick hits / statistics
- Partnership language
- Messaging matrix
- CTA + sign-offs

#### **Brand Language**

<Myth>: Medicaid members don't get quality care.

<Myth>: Medicaid members don't have access to quality care.

<Myth>: Medicaid members don't have access to quality <doctors>.

<Fact:> <With SilverSummit Healthplan and
<pre>conder name>>, <you> can get access to quality
whole-health care all under one roof.

<Fact:> <SilverSummit> Medicaid members get
access to <dedicated,> <compassionate> providers
<through provider name>.

<Get the care you deserve><from dedicated, passionate providers><in your community>.

<Get access to> <primary care>, <mental health care>, <dental care>, <social workers,> and <a pharmacy> all in one place.

<SilverSummit and <provider name>> get <Medicaid members> <more>.

<SilverSummit and <provider name>> get <you> better.

Get the quality care you and your family deserve with SilverSummit.

#### **Brand Language**

All the care <you> need in one place.

<Get care> from <doctors in your community> <who speak your language.>

Get access to <doctors who get you and your background.>

SilverSummit gets you access to <compassionate,> <quality,> <trusted,> <dedicated> doctors <in your community>.

Medicaid members deserve the best care.

- <High-quality> <whole-health> care.
- <Top-notch> facilities.
- <Dedicated> physicians.

<Proud> partner of <provider name>.

SilverSummit works hand in hand with rovider
name> <to get our Medicaid members the quality
care they deserve>.

No other Medicaid plan is as committed to partnering with provider name as we are.

<We get <you>> contact or service>.

#### Q&A

<Tell us about the kind of care available to Medicaid members at <provider name>. What makes it special, surprising, or different?>

<Interviewee answer>

<Tell us about your experience with SilverSummit and <provider name>. How does it make a difference in members' lives?>

<Interviewee answer>

<What is one thing you wish people knew about
<pre>

<Interviewee answer>

<Who does <pre>covider name serve?>

<Interviewee answer>

<How does SilverSummit's partnership with
<pre>

<Interviewee answer>

#### MENTAL HEALTH SUPPORT

#### **Proposed Framework**

Interview SSHP staff at Mental Health Centers to shine a light on the level of compassion and care available to members through our partnership.

List of potential Q&A questions to help guide our storytelling.

Please note: we have additional copy to support this topic throughout the state submission deck:

- Quick hits / statistics
- Partnerships
- OE
- Messaging matrix
- CTA + sign-offs

#### **Brand Language**

<SilverSummit Healthplan and <mental health center name>> get <Medicaid members> <more>.

<SilverSummit and <mental health center name>>
get <you> better.

<We get <you>>> highly personalized mental health support.

Get <immediate> mental health support <on the spot> <with SilverSummit and mental health center name>.

<We get <you>> <a safe place to stay> and
<immediate access to care>.

<We get <you>> talk therapy.

<Even if you relapse>, <SilverSummit> is with you every step of the way.

Get mental health support on your schedule.

<SilverSummit> and <mental health center name> get you connected to <mental health> care.

Come as you are.

<You> can get <immediate> mental health care with <SilverSummit and mental health center name>.

<We get <you>>> instant, same-day mental health care.

<We get <you>>> support for <addiction>
<recovery>.

#### Q&A

<Tell us about the kind of care available to Medicaid members at <mental health center name>. What makes it special, surprising, or different?>

<Interviewee answer>

<Tell us about your experience with SilverSummit and <mental health center name>. How does it make a difference in members' lives?>

<Interviewee answer>

<What is one thing you wish people knew about <mental health center name>?>

<Interviewee answer>

<Who does <pre>orvider name> serve?>

<Interviewee answer>

<How does SilverSummit's partnership with
<pre>

<Interviewee answer>

<Interviewee answer>

<We get <you>> <mental health center benefits
or services>. <Who does <mental health center
name> serve?>

<Interviewee answer>

<How does SilverSummit's partnership with</p>
<mental health center name> make a difference?>

<Interviewee answer>

#### Q&A

<Is there anything else you'd like to say about SilverSummit and <mental health center name> name?>

<Interviewee answer>

<What kind of <mental health> services are available?>

<Interviewee answer>

<Tell us some stories that demonstrate the importance of mental health care for Medicaid members.>

<Interviewee answer>

<Tell us some stories about the lasting relationships the staff members develop with the people they serve.>

#### **COMMUNITY REENTRY**

#### **Proposed Framework**

Story told through interview with SSHP staff at justice-involved centers (JICs). Interview content will explain what they do and the importance of this care for members.

Because these centers offer so many different kinds of reentry support, we will lean on the interview to help guide our storytelling.

List of potential Q&A questions to help guide our storytelling.

Please note: we have additional copy to support this topic throughout the state submission deck:

- Quick hits / statistics
- Partnerships
- OE
- Messaging matrix
- CTA + sign-offs

#### **Brand Language**

<SilverSummit Healthplan and <partner name>> help <formerly incarcerated people> get back on their feet.

The first step is always the hardest. <SilverSummit and <partner name> are here to help.

<SilverSummit and <JIC>> get <you> better.

Get support the moment <you> are released from <incarceration>.

<We> connect formerly incarcerated people with community resources for <benefit>.

<We get <you>> <JIC benefit or service.>

#### Q&A

<What is your name? What is your involvement
with <SSHP <and/or JIC>>?

<Interviewee answer>

<Explain all the different kinds of support <JIC> provides. What makes it special, surprising, or different?>

<Interviewee answer>

<Who does <JI center> serve?>

<Interviewee answer>

<Are there any stories to help illustrate these points, and if so, can you share them?>

<Interviewee answer>

<How does <JIC> help facilitate a smooth reentry
experience from start to finish?>

<Interviewee answer>

<Tell us about your experience with SilverSummit and <JIC/the center>. How does it make a difference in members' lives?>

<Interviewee answer>

<What is one thing you wish people knew about</p>
<JI center>?>

<Interviewee answer>

<How does Medicaid play a role in <the JIC's>
work? Why is it important?>

<Interviewee answer>

#### Q&A

<How does SilverSummit's partnership with <JIC> make a difference?> <How does it compare to other MCOs?>

<Interviewee answer>

<Are there stereotypes around <JIC>? Tell us about
them.

<Interviewee answer>

<Are there any statistics or facts that prove the impact of <JIC?> For example, how many employers have hired people who have completed the program?>

<Interviewee answer>

<What is the most important thing to get across about <JIC?>

<Interviewee answer>

<What role does SSHP play in helping people reenter their community or access these services?>

<Interviewee answer>

<Is there anything else you'd like to say about
SilverSummit and <JIC> <name?>

#### **END-TO-END PREGNANCY SUPPORT**

#### **Proposed Framework**

Get b-roll footage following a pregnant woman as she explores all the quality care and benefits available to her and her baby through SilverSummit.

Could make multiple videos, each around a specific pregnancy benefit or service, and can lead to our pregnancy landing page for more info.

List of potential Q&A questions to help guide our storytelling.

Please note: we have extensive copy surrounding our pregnancy benefits in the state submission deck:

- Quick hits / statistics
- OE
- Partnerships
- Messaging matrix
- CTA + sign-offs

#### **Brand Language**

- <SilverSummit> gets pregnant people> more.
- <SilverSummit> gets <new moms> more support.
- <We> make sure <expecting parents> have the support they need every step of the way.
- <We get <you <and your baby>> access to more benefits and more support.
- <SilverSummit> will walk <you> through your options step by step to help you get the support <you and your baby> need for a healthy pregnancy.

Did you know <you> can get <benefit> <with SilverSummit>?

Every pregnancy is different. Get the customized care and benefits you need with <SilverSummit.>

SilverSummit gets <you and your baby> covered.

- <SilverSummit> gets pregnant people> more.
- <SilverSummit> gets <new moms> more support.

#### Q&A

<What is your name? What is your involvement with <SilverSummit Healthplan>?

<Interviewee answer>

<Tell us about the kind of pregnancy care and benefits that are available through <SilverSummit>.

<Interviewee answer>

<How does <benefit> make a difference for
<pregnant members>?>

<Interviewee answer>

<Why is <benefit> important for expecting parents' and new babies' health? What does <benefit> mean to them?>

<Interviewee answer>

<Can you quantify the dollar value of the pregnancy benefits and new baby essentials members get <for free or at no cost> through SilverSummit?

<Interviewee answer>

<Tell us the importance of end-to-end pregnancy support.>

<Interviewee answer>

#### Q&A

<Are there any misconceptions around pregnancy and newborn care for Medicaid members? If so, please explain.

<Interviewee answer>

<Tell us about your experience with SilverSummit and pregnancy care. How does it make a difference in members' lives?>

<Interviewee answer>

<Are there any stories, statistics, or facts that prove the impact of SilverSummit's pregnancy care and benefits? Please tell us about them.>

<Interviewee answer>

<Is there anything else you'd like to say about SilverSummit's pregnancy care and benefits?>

#### **HOW TO ENROLL IN MEDICAID**

#### **Proposed Framework**

We will use the step-by-step enrollment language from our landing page and open enrollment assets (already in the state submission deck) to create an easy enrollment guide video to be used on social and our landing pages.

**SUPER:** HOW TO SCORE HEALTH COVERAGE <SSHP LOGO>

**VO:** Looking for a free <or low-cost> health plan?

**SUPER:** 1 - 2 - 3

**VO:** With SilverSummit Healthplan, getting quality coverage is as easy as <steps> 1-2-3.

**SUPER:** 1. APPLY FOR MEDICAID

**VO:** First, you must apply for Medicaid. There are a few different ways you can apply:

SUPER: ONLINE, BY MAIL, IN PERSON

**VO:** Or you can call <SilverSummit,> and <we'll help you enroll.>

**SUPER:** We'll help you enroll.

**SUPER:** 2. CHOOSE A TRUSTED HEALTH PLAN

**VO:** Regardless of how you choose to apply, make sure to choose SilverSummit as your health plan on your application.

**SUPER:** 3. WAIT

**VO:** You'll get a letter in the mail that will tell you if your application is approved.

**VO:** Get covered with Medicaid you can count on from one of Nevada's most trusted health plans.

#### **END CARD:**

<SSHP logo> <ChooseSilverSummit.com>

<1-844-366-2880 (TTY/TDD: 1-844-804-6086)>

<Get started>

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| Healthplan Medical Plans        | 24    | SilverSummit Healthplan for NV  | 30    | Call Today To Learn More        | 24    | Choose Your Own Family Doctor From Our Healthy Provider Network. Learn More And Enroll  | 87    | Our Members Receive Excellent Benefits & Services From Silversummit Providers.           | 78    | Brand     |
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| SilverSummit Healthplan for NV  | 30    | Don't Wait, Apply Now           | 21    | Healthcare Insurance            | 20    | Choose Your Own Family Doctor From Our Healthy Provider Network. Learn More And Enroll! | 87    | Our Members Receive Excellent Benefits & Services From Silversummit Providers.           | 78    | Renew     |
| Medical Coverage for Pregnancy  | 30    | Access to the care you need     | 27    | Find out if you qualify         | 23    | Silversummit Gives You Access To The Medical Care You Need With Providers You Trust.    | 84    | Silversummit Is Here To Support Your Health Needs And Make That Part Of Your Day Easier. | 88    | Pregnan   |
| Pregnancy Healthplan Coverage   | 29    | Providers you know and trust    | 28    | Find out if you qualify         | 23    | Choose Your Own Family Doctor From Our Healthy Provider Network. Learn More And Enroll! | 87    | Our Members Receive Excellent Benefits & Services From Silversummit Providers.           | 78    | Pregnar   |
| Pregnancy Medical Coverage      | 26    | Providers you know and trust    | 28    | SilverSummit Healthplan for NV  | 30    | Learn More About Silversummit Healthplan. Your Health, Your Plan And Your Choice.       | 81    | Let Us Assist You In Finding A Health Plan That Works For Your Needs. Enroll Today!      | 83    | Pregnar   |
| Children Healthplan Coverage    | 28    | Providers you know and trust    | 28    | Healthcare Insurance            | 20    | Silversummit Offers Medical, Vision And Dental Care With Providers You Trust.           | 77    | We Understand How Important You And Your Family's Healthcare Needs Are. Enroll Today!    | 85    | Kids/Chil |
| Children's Health Insurance     | 27    | SilverSummit Healthplan         | 23    | Healthcare Insurance            | 20    | Take Care Of You And Your Family's Medical Needs With Silversummit Healthplan.          | 78    | Members Have Access To A Variety Of Resources And Wellness Topics. Enroll Today!         | 80    | Kids/Chil |
| Health Coverage for Children    | 28    | SilverSummit Healthplan for NV  | 30    | Healthcare Insurance            | 20    | Learn More About Silversummit Healthplan. Your Health, Your Plan And Your Choice.       | 81    | Let Us Assist You In Finding A Health Plan That Works For Your Needs. Enroll Today!      | 83    | Kids/Chil |
| Healthplan for Your Children    | 28    | Know your health plan options   | 29    | Find out if you qualify         | 23    | Silversummit Gives You Access To The Medical Care You Need With Providers You Trust.    | 84    | Silversummit Is Here To Support Your Health Needs And Make That Part Of Your Day Easier. | 88    | Kids/Chil |
| Healthplan for Your Baby        | 24    | Keep your family healthy        | 24    | SilverSummit Healthplan for NV  | 30    | Choose Silversummit Healthplan For Reliable Medical Coverage In Nevada.                 | 71    | Pick The Best Plan For Your Budget And Health Needs. Enroll Today At Silversummit.       | 82    | Kids/Chi  |

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| Family Healthplan Coverage      | 26    | Providers you know and trust    | 28    | SilverSummit Healthplan for NV  | 30    | Learn More About Silversummit Healthplan. Your Health, Your Plan And Your Choice.       | 81    | Let Us Assist You In Finding A Health Plan That Works For Your Needs. Enroll Today!        | 83    | Family           |
| Family Healthplan Coverage      | 26    | Take care of your family        | 24    | Find the Right Coverage         | 23    | Take Care Of You And Your Family's Medical Needs With Silversummit Healthplan.          | 78    | Members Have Access To A Variety Of Resources And Wellness Topics. Enroll Today!           | 80    | Family           |
| Healthplan for Your Family      | 26    | Access to the care you need     | 27    | Find out if you qualify         | 23    | Silversummit Gives You Access To The Medical Care You Need With Providers You Trust.    | 84    | Silversummit Is Here To Support Your Health Needs And Make That Part Of Your Day Easier.   | 88    | Family           |
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| Taking Care Of My Family        | 24    | Insurance That Fits Your Needs  | 30    | Silversummit Healthplan         | 23    | Looking For Medicaid Health Insurance? Learn More About Our Medicaid Plan Today.        | 80    | Silversummit Is A Medicaid Provider That Gives You The Care And Benefits You Deserve.      | 85    | Enrollment       |
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| silversummit                         | Brand                  |
|--------------------------------------|------------------------|
| silversummit medicaid                | Brand                  |
| silver summit medicaid               | Brand                  |
| silver summit                        | Brand                  |
| silversummit nv                      | Brand                  |
| silversummit nevada                  | Brand                  |
| silver summit nv                     | Brand                  |
| silver summit nevada                 | Brand                  |
| health silver summit                 | Brand                  |
| silver summit healthcare             | Brand                  |
| silver summit enrollment             | Brand                  |
| silver summit enroll                 | Brand                  |
| silversummit nevada health plan      | Brand                  |
| silver summit health insurance       | Brand                  |
| silver summit health plans           | Brand                  |
| silversummit nv medicaid             | Brand                  |
| silversummit nevada medicaid         | Brand                  |
| eligibility for medicaid             | Eligibility - Medicaid |
| medicaid eligibility                 | Eligibility - Medicaid |
| medicaid qualifications              | Eligibility - Medicaid |
| qualify for medicaid                 | Eligibility - Medicaid |
| do i qualify for medicaid            | Eligibility - Medicaid |
| how do i qualify for medicaid        | Eligibility - Medicaid |
| qualifications for medicaid          | Eligibility - Medicaid |
| who qualifies for medicaid           | Eligibility - Medicaid |
| medicaid requirements                | Eligibility - Medicaid |
| requirements for medicaid            | Eligibility - Medicaid |
| medicaid qualify                     | Eligibility - Medicaid |
| do i requirements for medicaid       | Eligibility - Medicaid |
| how do i requirements for medicaid   | Eligibility - Medicaid |
| how do you requirements for medicaid | Eligibility - Medicaid |
| how to requirements for medicaid     | Eligibility - Medicaid |
| health insurance nevada enroll       | Enrollment             |
| health insurance enrollment          | Enrollment             |

| health insurance sign up            | Enrollment            |
|-------------------------------------|-----------------------|
| health insurance signup             | Enrollment            |
| health insurance register           | Enrollment            |
| health insurance apply              | Enrollment            |
| health insurance enroll             | Enrollment            |
| health insurance plans enrollment   | Enrollment            |
| apply for medicaid                  | Enrollment - Medicaid |
| apply for medicaid nv               | Enrollment - Medicaid |
| enroll in medicaid                  | Enrollment - Medicaid |
| enroll in medicaid nv               | Enrollment - Medicaid |
| how to apply for medicaid           | Enrollment - Medicaid |
| apply for medicaid nevada           | Enrollment - Medicaid |
| how to apply for medicaid in nevada | Enrollment - Medicaid |
| medicaid application                | Enrollment - Medicaid |
| sign up for medicaid                | Enrollment - Medicaid |
| nevada medicaid application         | Enrollment - Medicaid |
| sign up medicaid                    | Enrollment - Medicaid |
| online medicaid application         | Enrollment - Medicaid |
| medicaid application online         | Enrollment - Medicaid |
| enroll in nevada medicaid           | Enrollment - Medicaid |
| nevada medicaid enrollment          | Enrollment - Medicaid |
| nv medicaid enrollment              | Enrollment - Medicaid |
| apply for nevada medicaid           | Enrollment - Medicaid |
| application for medicaid            | Enrollment - Medicaid |
| medicaid application form           | Enrollment - Medicaid |
| medicaid application nv             | Enrollment - Medicaid |
| medicaid application status         | Enrollment - Medicaid |
| medicaid nv application             | Enrollment - Medicaid |
| enroll in a medicaid program        | Enrollment - Medicaid |
| enroll in nv medicaid               | Enrollment - Medicaid |
| enroll nv medicaid                  | Enrollment - Medicaid |
| enroll nevada medicaid              | Enrollment - Medicaid |

| enrollment dates for medicaid        | Enrollment - Medicaid |
|--------------------------------------|-----------------------|
| medicaid enrolling                   | Enrollment - Medicaid |
| nv enroll medicaid                   | Enrollment - Medicaid |
| nevada enroll medicaid               | Enrollment - Medicaid |
| how do i apply for medicaid          | Enrollment - Medicaid |
| can i apply for medicaid             | Enrollment - Medicaid |
| can you apply for medicaid           | Enrollment - Medicaid |
| how to apply for a medicaid          | Enrollment - Medicaid |
| how to apply medicaid                | Enrollment - Medicaid |
| i need to apply for medicaid         | Enrollment - Medicaid |
| i want to apply for medicaid         | Enrollment - Medicaid |
| what do i need to apply for medicaid | Enrollment - Medicaid |
| where can i apply for medicaid       | Enrollment - Medicaid |
| apply for medicaid in nv             | Enrollment - Medicaid |
| apply medicaid                       | Enrollment - Medicaid |
| applying for medicaid                | Enrollment - Medicaid |
| applying for nv medicaid             | Enrollment - Medicaid |
| how do you apply for medicaid        | Enrollment - Medicaid |
| how to apply for medicaid in nv      | Enrollment - Medicaid |
| medicaid apply                       | Enrollment - Medicaid |
| where do i apply for medicaid        | Enrollment - Medicaid |
| who can apply for medicaid           | Enrollment - Medicaid |
| medicaid apply online                | Enrollment - Medicaid |
| family medicaid                      | Family - Medicaid     |
| family medicaid application          | Family - Medicaid     |
| family medicaid nevada               | Family - Medicaid     |
| medicaid family coverage             | Family - Medicaid     |
| medicaid for family                  | Family - Medicaid     |
| nevada family medicaid               | Family - Medicaid     |
| apply for family medicaid            | Family - Medicaid     |
| medicaid for families                | Family - Medicaid     |
| cheap health insurance               | Health Insurance      |
| affordable health insurance          | Health Insurance      |
| affordable health plans              | Health Insurance      |

| health insurance providers          | Health Insurance |
|-------------------------------------|------------------|
| health insurance nv                 | Health Insurance |
| nevada state medical insurance      | Health Insurance |
| unemployed medical insurance        | Health Insurance |
| low cost healthcare                 | Health Insurance |
| nevada state health insurance       | Health Insurance |
| health insurance                    | Health Insurance |
| health coverage                     | Health Insurance |
| cheap health plan                   | Health Insurance |
| health insurance nevada             | Health Insurance |
| nevada state insurance              | Health Insurance |
| unemployment health insurance       | Health Insurance |
| nevada health insurance             | Health Insurance |
| nevada health plans                 | Health Insurance |
| health insurance nv                 | Health Insurance |
| nevada medical insurance            | Health Insurance |
| health insurance                    | Health Insurance |
| health coverage                     | Health Insurance |
| health insurance nevada             | Health Insurance |
| nevada state insurance              | Health Insurance |
| nevada health plans                 | Health Insurance |
| affordable health insurance         | Health Insurance |
| affordable health plans             | Health Insurance |
| health insurance providers          | Health Insurance |
| low cost healthcare                 | Health Insurance |
| cheap health plan                   | Health Insurance |
| health care companies in nevada     | Health Insurance |
| health care coverage in nevada      | Health Insurance |
| health care for nv                  | Health Insurance |
| health care insurance in nevada     | Health Insurance |
| health care plans in nevada         | Health Insurance |
| health care providers in nevada     | Health Insurance |
| health coverage nevada              | Health Insurance |
| health insurance coverage in nevada | Health Insurance |

| health insurance for nevada               | Health Insurance |
|---|------------------|
| health insurance providers in nevada      | Health Insurance |
| nevada health insurance                   | Health Insurance |
| unemployed medical insurance              | Health Insurance |
| unemployment health insurance             | Health Insurance |
| nevada state health insurance             | Health Insurance |
| apply for baby medicaid                   | Kids - Medicaid  |
| apply for medicaid for a baby             | Kids - Medicaid  |
| apply for medicaid for baby               | Kids - Medicaid  |
| how to apply for medicaid for a baby      | Kids - Medicaid  |
| how to apply for medicaid for my baby     | Kids - Medicaid  |
| how to apply for medicaid for new born    | Kids - Medicaid  |
| how to apply for medicaid for newborn     | Kids - Medicaid  |
| how to apply for medicaid for unborn      | Kids - Medicaid  |
| i need to apply for medicaid for my baby  | Kids - Medicaid  |
| medicaid baby apply                       | Kids - Medicaid  |
| medicaid new born apply                   | Kids - Medicaid  |
| medicaid newborn apply                    | Kids - Medicaid  |
| apply for medicaid for a child            | Kids - Medicaid  |
| how to apply for medicaid for a child     | Kids - Medicaid  |
| how to apply for medicaid for a family    | Kids - Medicaid  |
| how to apply for medicaid for my child    | Kids - Medicaid  |
| how to apply for medicaid for your child  | Kids - Medicaid  |
| i need to apply for medicaid for child    | Kids - Medicaid  |
| i need to apply for medicaid for children | Kids - Medicaid  |
| i need to apply for medicaid for my child | Kids - Medicaid  |
| medicaid child apply                      | Kids - Medicaid  |
| apply for medicaid for a kids             | Kids - Medicaid  |
| apply for medicaid for kids               | Kids - Medicaid  |
| how to apply for medicaid for a kid       | Kids - Medicaid  |
| how to apply for medicaid for my kid      | Kids - Medicaid  |
| i need to apply for medicaid for my kid   | Kids - Medicaid  |
| medicaid kid apply                        | Kids - Medicaid  |
| babies medicaid nv                        | Kids - Medicaid  |

| babies medicaid nevada                           | Kids - Medicaid |
|--|-----------------|
| baby medicaid application                        | Kids - Medicaid |
| baby medicaid nv                                 | Kids - Medicaid |
| baby medicaid nevada                             | Kids - Medicaid |
| cheap medicaid insurance                         | Kids - Medicaid |
| healthy kids medicaid                            | Kids - Medicaid |
| medicaid babies                                  | Kids - Medicaid |
| medicaid baby coverage                           | Kids - Medicaid |
| medicaid for babies women                        | Kids - Medicaid |
| medicaid for baby only                           | Kids - Medicaid |
| medicaid for kids                                | Kids - Medicaid |
| medicaid health insurance for baby               | Kids - Medicaid |
| medicaid insurance programs                      | Kids - Medicaid |
| nv babies medicaid                               | Kids - Medicaid |
| nv baby medicaid                                 | Kids - Medicaid |
| nevada babies medicaid                           | Kids - Medicaid |
| nevada baby medicaid                             | Kids - Medicaid |
| child medicaid                                   | Kids - Medicaid |
| child medicaid application                       | Kids - Medicaid |
| child medicaid nevada                            | Kids - Medicaid |
| children medicaid nevada                         | Kids - Medicaid |
| children's chip medicaid                         | Kids - Medicaid |
| children's medicaid application                  | Kids - Medicaid |
| childrens medicaid                               | Kids - Medicaid |
| chip children's medicaid                         | Kids - Medicaid |
| how to get medicaid for my child                 | Kids - Medicaid |
| medicaid and children's health insurance program | Kids - Medicaid |
| medicaid child coverage                          | Kids - Medicaid |
| medicaid chip child                              | Kids - Medicaid |
| medicaid coverage for children                   | Kids - Medicaid |
| medicaid for my child                            | Kids - Medicaid |
| nevada child medicaid                            | Kids - Medicaid |
| nevada children medicaid                         | Kids - Medicaid |

| kid medicaid nv                    | Kids - Medicaid |
|------------------------------------|-----------------|
| kid medicaid nevada                | Kids - Medicaid |
| health insurance children program  | Kids - Medicaid |
| health insurance children          | Kids - Medicaid |
| health insurance kids              | Kids - Medicaid |
| health insurance children coverage | Kids - Medicaid |
| health insurance kids coverage     | Kids - Medicaid |
| health insurance for children      | Kids - Medicaid |
| health insurance for babies        | Kids - Medicaid |
| health insurance baby              | Kids - Medicaid |
| health insurance for kids          | Kids - Medicaid |
| health insurance kids plans        | Kids - Medicaid |
| health insurance child             | Kids - Medicaid |
| health insurance children program  | Kids            |
| health insurance children          | Kids            |
| health insurance kids              | Kids            |
| health insurance children coverage | Kids            |
| health insurance kids coverage     | Kids            |
| health insurance for children      | Kids            |
| health insurance for babies        | Kids            |
| health insurance baby              | Kids            |
| health insurance for kids          | Kids            |
| health insurance kids plans        | Kids            |
| health insurance child             | Kids            |
| medicaid nevada                    | Medicaid        |
| medicaid nv                        | Medicaid        |
| medicaid                           | Medicaid        |
| medicaid for nevada                | Medicaid        |
| medicaid insurance                 | Medicaid        |
| best medicaid plan                 | Medicaid        |
| medicaid medical insurance         | Medicaid        |
| medicaid insurance plans           | Medicaid        |
| medicaid health insurance          | Medicaid        |
| health care medicaid               | Medicaid        |
| medicaid healthcare                | Medicaid        |

| health coverage medicaid    | Medicaid |
|-----------------------------|----------|
| medicaid health insurance   | Medicaid |
| health plan medicaid        | Medicaid |
| medicaid medical coverage   | Medicaid |
| medical coverage medicaid   | Medicaid |
| medical insurance medicaid  | Medicaid |
| medicaid medical plan       | Medicaid |
| best medicaid plan          | Medicaid |
| medicaid health insurance   | Medicaid |
| medicaid insurance plans    | Medicaid |
| medicaid insurance          | Medicaid |
| medicaid nevada             | Medicaid |
| medicaid for nevada         | Medicaid |
| medicaid                    | Medicaid |
| medicaid medical insurance  | Medicaid |
| medicaid nv                 | Medicaid |
| nevada medicaid             | Medicaid |
| medicaid for nevada         | Medicaid |
| medicaid in nevada          | Medicaid |
| health care medicaid        | Medicaid |
| medicaid healthcare         | Medicaid |
| health coverage medicaid    | Medicaid |
| health insurance medicaid   | Medicaid |
| health plan medicaid        | Medicaid |
| medicaid medical coverage   | Medicaid |
| medical coverage medicaid   | Medicaid |
| medical insurance medicaid  | Medicaid |
| medicaid medical plan       | Medicaid |
| medical plan medicaid       | Medicaid |
| medicaid provider           | Medicaid |
| medicaid provider list      | Medicaid |
| medicaid provider nevada    | Medicaid |
| nv medicaid provider        | Medicaid |
| health plan nevada medicaid | Medicaid |
| medicaid coverage in nevada | Medicaid |

| medicaid insurance nevada               | Medicaid             |
|---|----------------------|
| medicaid nevada plans                   | Medicaid             |
| medicaid nevada providers               | Medicaid             |
| mental health care                      | Mental Health        |
| mental health care plan                 | Mental Health        |
| mental health counseling                | Mental Health        |
| mental health insurance                 | Mental Health        |
| mental health medicaid                  | Mental Health        |
| mental health plan                      | Mental Health        |
| low income prenatal care                | Pregnancy            |
| health insurance pregnancy plan         | Pregnancy            |
| health insurance coverage pregnancy     | Pregnancy            |
| health insurance pregnancy              | Pregnancy            |
| prenatal health insurance               | Pregnancy            |
| prenatal care for low income families   | Pregnancy            |
| apply for prenatal medicaid             | Pregnancy - Medicaid |
| how to apply for pregnancy medicaid     | Pregnancy - Medicaid |
| medicaid apply pregnant                 | Pregnancy - Medicaid |
| medicaid pregnancy apply                | Pregnancy - Medicaid |
| best medicaid plan for pregnancy        | Pregnancy - Medicaid |
| can i get medicaid if im pregnant       | Pregnancy - Medicaid |
| does medicaid cover all pregnancy costs | Pregnancy - Medicaid |
| medicaid insurance for pregnancy        | Pregnancy - Medicaid |
| medicaid pregnancy coverage             | Pregnancy - Medicaid |
| medicaid pregnant                       | Pregnancy - Medicaid |
| medicaid prenatal                       | Pregnancy - Medicaid |
| medicaid prenatal care coverage         | Pregnancy - Medicaid |
| nv pregnancy medicaid                   | Pregnancy - Medicaid |
| nv pregnant medicaid                    | Pregnancy - Medicaid |
| nevada pregnancy medicaid               | Pregnancy - Medicaid |
| pregnancy medicaid application          | Pregnancy - Medicaid |
| pregnancy medicaid nv                   | Pregnancy - Medicaid |
| pregnancy medicaid nevada               | Pregnancy - Medicaid |
| pregnant medicaid                       | Pregnancy - Medicaid |
| pregnant medicaid nv                    | Pregnancy - Medicaid |

| medicaid for pregnant women               | Pregnancy - Medicaid           |
|---|--------------------------------|
| medicaid for pregnant                     | Pregnancy - Medicaid           |
| medicaid pregnant                         | Pregnancy - Medicaid           |
| pregnancy medicaid application            | Pregnancy - Medicaid           |
| pregnancy medicaid nevada                 | Pregnancy - Medicaid           |
| medicaid for pregnant women               | Pregnancy - Medicaid           |
| medicaid insurance for pregnancy          | Pregnancy - Medicaid           |
| medicaid pregnancy coverage               | Pregnancy - Medicaid           |
| medicaid prenatal care coverage           | Pregnancy - Medicaid           |
| health insurance options                  | Renew/Change/Switch            |
| health insurance replace                  | Renew/Change/Switch            |
| health insurance renew                    | Renew/Change/Switch            |
| health insurance change                   | Renew/Change/Switch            |
| health insurance renewal                  | Renew/Change/Switch            |
| health insurance switch                   | Renew/Change/Switch            |
| switching medical insurance companies     | Renew/Change/Switch            |
| how to switch health plans                | Renew/Change/Switch            |
| change health insurance plans             | Renew/Change/Switch            |
| change medicaid plans                     | Renew/Change/Switch - Medicaid |
| medicaid change                           | Renew/Change/Switch - Medicaid |
| medicaid renew                            | Renew/Change/Switch - Medicaid |
| medicaid renewal                          | Renew/Change/Switch - Medicaid |
| medicaid switch                           | Renew/Change/Switch - Medicaid |
| how do i switch my medicaid plan          | Renew/Change/Switch - Medicaid |
| how to switch medicaid plans              | Renew/Change/Switch - Medicaid |
| when can you change medicaid plans        | Renew/Change/Switch - Medicaid |
| can i change my medicaid plan at any time | Renew/Change/Switch - Medicaid |
| how to switch medicaid insurance          | Renew/Change/Switch - Medicaid |
| switch medicaid providers                 | Renew/Change/Switch - Medicaid |
| medicaid switching plans                  | Renew/Change/Switch - Medicaid |
| stay on medicaid plan                     | Renew/Change/Switch - Medicaid |
| stay on medicaid                          | Renew/Change/Switch - Medicaid |
| changes to medicaid                       | Renew/Change/Switch - Medicaid |
| nevada medicaid changes                   | Renew/Change/Switch - Medicaid |
| nv medicaid changes                       | Renew/Change/Switch - Medicaid |
|   |                                |

| medicaid upcoming changes         | Renew/Change/Switch - Medicaid |
|-----------------------------------|--------------------------------|
| nevada medicaid upcoming changes  | Renew/Change/Switch - Medicaid |
| do i have to reapply for medicaid | Renew/Change/Switch - Medicaid |
| medicaid re apply                 | Renew/Change/Switch - Medicaid |
| medicaid reapply                  | Renew/Change/Switch - Medicaid |
| reapply for medicaid              | Renew/Change/Switch - Medicaid |
| how do i renew my medicaid        | Renew/Change/Switch - Medicaid |
| how to renew medicaid             | Renew/Change/Switch - Medicaid |
| medicaid renewal form             | Renew/Change/Switch - Medicaid |
| medicaid renewal michigan         | Renew/Change/Switch - Medicaid |
| renew medicaid                    | Renew/Change/Switch - Medicaid |
| renew my medicaid                 | Renew/Change/Switch - Medicaid |
| renewal for medicaid              | Renew/Change/Switch - Medicaid |
| how to renew medicaid online      | Renew/Change/Switch - Medicaid |
| renew medicaid online             | Renew/Change/Switch - Medicaid |
| renew my medicaid online          | Renew/Change/Switch - Medicaid |
| medicaid switch period            | Renew/Change/Switch - Medicaid |
| switch medicaid plans             | Renew/Change/Switch - Medicaid |
| how to renew medicaid number      | Renew/Change/Switch - Medicaid |
| medicaid renewal number           | Renew/Change/Switch - Medicaid |
| phone number for medicaid renewal | Renew/Change/Switch - Medicaid |
| renew medicaid number             | Renew/Change/Switch - Medicaid |
| renew my medicaid number          | Renew/Change/Switch - Medicaid |
| health insurance retention        | Retention                      |
| health plan retention             | Retention                      |
| health plan redistribution        | Retention                      |
| redistribution of health plan     | Retention                      |
| health plan redetermination       | Retention                      |
| health plan reassignment          | Retention                      |
| medicaid retention                | Retention - Medicaid           |
| medicaid redistribution           | Retention - Medicaid           |
| medicaid redetermination          | Retention - Medicaid           |
| medicaid redetermination form     | Retention - Medicaid           |
| medicaid reassignment             | Retention - Medicaid           |
| reassignment of medicaid          | Retention - Medicaid           |
| telehealth                        | Telehealth                     |

| telehealth benefit             | Telehealth |
|--------------------------------|------------|
| telehealth nevada              | Telehealth |
| telehealth services            | Telehealth |
| medicaid deadline              | Deadline   |
| deadline to apply for medicaid | Deadline   |
| medicaid sign up deadline      | Deadline   |
| medicaid renewal deadline      | Deadline   |
| deadline to renew medicaid     | Deadline   |
| medicaid deadline 2022         | Deadline   |







# 05 Messaging Matrix

| QUICK HITS:  | LONGER FORM:   |
|--|--|
| In your network. In your corner.  The care <you> need. Close to home.  <we <you="" get="">&gt; covered with a large network of <doctors> in your area.  <we <you="" get="">&gt; a large network of <doctors>.  <we <you="" get="">&gt; access to <highly doctors="" rated="">.</highly></we></doctors></we></doctors></we></you> | <we <you="" get="">&gt;&gt; connected. Find the right doctor for your care needs with our large network of providers in your area. <we <you="" get="">&gt;&gt; care. With SilverSummit, <emergency services="">, <family planning="">, and <women's health="" preventative=""> are always covered. Even if you're out of network. <we <you="" get="">&gt;&gt; highly rated <doctors and="" specialists="">. &lt;%&gt; of SilverSummit Medicaid members rate their <doctor> a 9 or 10.</doctor></doctors></we></women's></family></emergency></we></we>   |
| Doctors you know. Care you trust.  We're on your side with doctors you know and trust.  The doctors <you> want. Covered.</you>   | < <b>We get <you>&gt; access.</you></b> Choose from our large network of <trusted> <providers> in your area.</providers></trusted>   |
| No referral? No problem. <we <you="" get="">&gt; access.  See in-network specialists without a referral.  No referrals needed for specialty care.  Go to a specialist without having to see your <pcp> first  <we <you="" get="">&gt; a large network of specialty care.</we></pcp></we>   | Get the care <you> need without jumping through hoops. <we <you="" get=""> easy access to specialty care, no referrals needed.  See a specialist without the hassle. SilverSummit makes it easy for <you> to get the care <you> need with no referral needed for in-network specialists.  No referral? No problem. With SilverSummit, <you> can see in-network specialists without a referral. That's Medicaid on your side.  When <you> need speciality care, we get <you> access without a referral.</you></you></you></you></you></we></you>  |
|  | In your network. In your corner.  The care <you> need. Close to home.  <we <you="" get=""> covered with a large network of <doctors> in your area.  <we <you="" get=""> a large network of <doctors>.  <we <you="" get=""> access to <highly doctors="" rated="">.  Doctors you know. Care you trust.  We're on your side with doctors you know and trust.  The doctors <you> want. Covered.  No referral? No problem.  <we <you="" get=""> access.  See in-network specialists without a referral.  No referrals needed for specialty care.  Go to a specialist without having to see your <pcp> first</pcp></we></you></highly></we></doctors></we></doctors></we></you> |

|                                     | QUICK HITS:   | LONGER FORM:  |
|-------------------------------------|---|---|
| CHOICE OF DOCTOR                    | When it comes to your doctor, the choice is yours.  Find the right doctor for <you>.  <we <you="" get="">&gt; more.  <we <you="" get="">&gt; care in your area.</we></we></you>   | <b>We get <you>&gt; choices.</you></b> With our large network of trusted providers, we'll help <you> find the right fit for your care needs.</you>  |
| UNLIMITED PCP VISITS                | <we <you="" get="">&gt;&gt; better with unlimited visits to your doctor. <we <you="" get="">&gt;&gt; unlimited doctor's visits. <we <you="" get="">&gt;&gt; more access to your doctor.</we></we></we>                          | See your doctor as many times as you need. SilverSummit is on your side with unlimited visits to your primary care physician.   |
| NO REFERRALS NEEDED FOR SPECIALISTS | Pediatricians you know. Care you trust.  The pediatricians you want. Covered.  We get your little ones covered. <we <you="" get="">&gt; a large network of pediatricians and unlimited visits <for kids="" your="">.</for></we> | The care your child needs. Close to home.  SilverSummit has your family covered with a large network of pediatricians in your area. <we <you="" get="">&gt; connected.  Find the right pediatrician for your child's care needs with our large network of providers in your area.  <we <you="" get="">&gt; choices.  With our large network of trusted providers, we'll help <you> find the right doctors for your family's care needs.</you></we></we> |
| CUSTOMER SERVICE                    | <choose> Medicaid that treats you with respect. We get you <better> <customer service="">. <we <you="" get="">&gt;&gt; trusted customer service.</we></customer></better></choose>  | <we <you="" get="">&gt; quality customer service. <percent> of SilverSummit members stated they are always or usually treated with courtesy and respect by our customer service. <we <you="" get="">&gt; answers <to medicaid="" questions="" your="">. <percent> of SilverSummit members say they always or usually get the information or help they need from our customer service.</percent></to></we></percent></we>                                |

|               | QUICK HITS:  | LONGER FORM:   |
|---------------|--|--|
| DENTAL        | Two dental visits every year for brighter smiles.  We're on your side with dental, vision, and mental health coverage.  We get your family's smiles covered.  We get your family dental coverage.  We get your family whole-health benefits, including dental.   | <we <you="" get="">&gt;&gt; more. Get whole-health coverage including vision, dental, and mental health. Care for the whole you. We're on your side with vision, dental, and mental health coverage. Oral health benefits for your overall health. With our Medicaid plans, your dental health is covered. Get two annual cleanings to help take care of your whole health.</we> |
| VISION        | <pre><we <you="" get="">&gt; vision care We're on your side with vision benefits. <we <you="" get="">&gt; vision benefits. <we <you="" get="">&gt; eye exams.</we></we></we></pre>   | <we <you="" get="">&gt;&gt; more. SilverSummit is on your side with more whole-health benefits, including vision care, prescription eyewear, and more. Care for the whole you. We're on your side with vision coverage that includes routine eye exams, prescription eyewear, and more.</we>   |
| MENTAL HEALTH | Get the mental health support <you> need, when <you> need it.  We're on your side with same-day mental health appointments.  <we <you="" get="">&gt; better.  <we <you="" get="">&gt; mental health coverage.  Get access to same-day mental health support.  <we <you="" get="">&gt; same-day mental health support.</we></we></we></you></you> | Care for the whole you.  Get access to same-day mental health appointments. And if <you> need a ride, we've got <you> covered.  <we <you="" get="">&gt; there. SilverSummit will give <you> a ride to your appointments, so <you> can get the care <you> need without having to worry about your transportation.</you></you></you></we></you></you>                              |

	QUICK HITS:	LONGER FORM:
CHECKUPS	<when annual="" comes="" doctor's="" get="" health,="" it="" managing="" need.="" to="" visits="" we="" you="" your=""> <make checkup.="" go="" sure="" to="" yearly="" you="" your=""> <annual are="" for="" health.="" important="" long-term="" visits="" your=""> <annual are="" checkups="" essential="" for="" healthy.="" staying=""></annual></annual></make></when>	<we <you="" get=""> annual checkups.&gt; <with appointments="" healthy.="" help="" here="" large="" need="" network="" of="" our="" providers,="" schedule="" stay="" the="" to="" we're="" you=""></with></we>
HEALTH CONCERNS	< <disease illness="" name=""> is serious, and we can help.&gt; <sshp going="" help="" here="" is="" matter="" no="" through.="" to="" what="" you're="" you,=""> <no concern,="" get="" matter="" support.="" we="" you="" your=""></no></sshp></disease>	<get assistance="" need.="" what="" with="" you=""> &lt;<disease illness="" name=""> is serious, and we can offer you the care you need to prevent it.&gt; &lt;<disease illness="" name=""> is serious, but we can help you stay on top of your health.&gt; <we're help="" here="" to="" you.=""> <you <cancer,="" disease,="" don't="" fight="" have="" heart="" obesity="" to=""> alone. SilverSummit has resources to support you.&gt;</you></we're></disease></disease></get>
GOOD HABITS	<it's flu="" get="" important="" shot.="" to="" your=""> <get covid-19="" today.="" vaccine="" your=""> <make a="" doctor="" go="" once="" sure="" the="" to="" year.="" you=""> <wearing essential="" for="" health.="" is="" overall="" sunscreen="" your=""> <your dental="" health="" important="" is="" too.=""> <building better="" for="" habits="" health.="" healthy="" is="" key=""></building></your></wearing></make></get></it's>	<take health.="" in="" managing="" part="" your=""> <it's after="" by="" for="" forming="" habits="" health="" healthy="" look="" overall="" that="" vital="" you="" your="" yourself.=""> <make health.="" of="" on="" stay="" sure="" to="" top="" your=""> <at access="" by="" getting="" immunization="" need.="" shots="" silversummit,="" support="" the="" to="" we="" you=""></at></make></it's></take>
FAMILY HISTORY	<make about="" all="" doctor="" family's="" health="" history.="" knows="" of="" sure="" your=""> <we're <disease="" at="" even="" for="" health,="" help="" here="" high="" if="" illness="" manage="" name.="" risk="" to="" you="" you're="" your="">&gt;</we're></make>	<we care="" concerns.="" for="" get="" health="" you="" your=""> <if <disease="" a="" have="" history="" illness="" of="" you=""> in your family, SilverSummit is here to help you.&gt;</if></we>

	QUICK HITS:	LONGER FORM:
DOLLAR REWARDS FOR	Get money back for healthy activities.  Make healthy choices. Get rewarded.	<b>Get rewarded just for completing healthy activities.</b> With the My Health Pays® rewards program, it's that easy.
HEALTHY ACTIVITIES	Get up to <insert amount="" dollar=""> in dollar rewards for healthy activities.  <we <you="" get="">&gt; rewards for healthy activities.</we></insert>	<we <you="" get="">&gt; rewards. Earn up to <insert amount="" dollar=""> in dollar rewards for healthy activities, like seeing your doctor, with the My Health Pays® rewards program.</insert></we>
	<we <you="" get="">&gt; savings. Get Medicaid that pays <you> back.</you></we>	Eat right. Move more. See your doctor.  Get rewarded for these healthy activities and more with the My  Health Pays® rewards program.
DOLLAR REWARDS FOR GOING TO THE DOCTOR	Go to the doctor. Get rewarded. <we <you="" get="">&gt; rewards for going to the doctor.  Going to the doctor? We've got rewards for that.</we>	Going to the doctor? We've got rewards for that.  Get up to <insert amount="" dollar=""> in dollar rewards with the My Health Pays® rewards program.  Get rewarded just for going to the doctor.  With the My Health Pays® rewards program, <you> get money back by keeping an eye on your health.</you></insert>
OTC SAVINGS + PHARMACY	\$\$ for common over-the-counter items. <we <you="" get="">&gt; money to spend on over-the-counter-items. Get up to <insert amount="" dollar=""> per year for common over-the-counter items. <we <you="" get="">&gt; the things <you> need to feel better. <we <you="" get="">&gt; <over-the-counter> savings. <we <you="" get="">&gt; <free> pharmacy delivery. <we <you="" get="">&gt; pharmacy home delivery.</we></free></we></over-the-counter></we></you></we></insert></we>	<we <you="" get="">&gt; over-the-counter savings. <we <you="" get="">&gt; money to spend on the things <you> need most, like shampoo, deodorant, and over-the-counter medicine. <we <you="" get="">&gt; drugstore savings. Get up to <insert amount="" dollar="" here=""> a year for common over-the-counter items like medical supplies. It's just another way we get <you> covered.</you></insert></we></you></we></we>

	QUICK HITS:	LONGER FORM:
REWARDS	Get <up \$175="" dollar="" in="" rewards="" to=""> for prenatal and postnatal visits.  Get rewarded for your prenatal and postnatal visits.  <up <\$175="" dollar="" in="" rewards="" to="">&gt; for new and expecting parents  We get pregnant members more.  <we <you="" get="">&gt; care during pregnancy.  With SilverSummit, new parents get rewarded.  New moms get more with SilverSummit.  <we <new="" get="" moms="">&gt; a spa package.</we></we></up></up>	<we <you="" get="">&gt; and your baby the care <you> need. Get money back for going to prenatal and postnatal doctor visits with Medicaid from SilverSummit. Get care for your baby and your budget. Earn <up \$175="" dollar="" in="" rewards="" to=""> when <you> go to prenatal and postnatal visits with SilverSummit. <we <you="" get="">&gt; a new mom spa package. With Medicaid from SilverSummit, new moms get a <free> manicure, pedicure, or massage. <we <you="" get="">&gt; a <free> baby welcome kit. With our Medicaid plans, new moms can get a <free> <car seat="">, <portable crib="">, or <baby a="" box="" in="" shower="">. <we <you="" get="">&gt; a <free> baby shower. With SilverSummit Medicaid, new and expecting moms get a <free> baby shower including <baby necessities="">, <immunizations>, <educational classes="">, and more.</educational></immunizations></baby></free></free></we></baby></portable></car></free></free></we></free></we></you></up></you></we>
BABY ESSENTIALS	Covered: <diapers, a="" breast="" car="" pump="" seat,="">, and more.  Get access to a <car and="" diapers,="" more="" seat,=""> for <free>.  <we <you="" get="">&gt; <diapers, a="" breast="" car="" pump="" seat,="">, and more.  <we <you="" get="">&gt; <free> <baby essentials="">.</baby></free></we></diapers,></we></free></car></diapers,>	Give your baby a head start.  Get <free> diapers, <a breast="" pump="">, <a car="" seat="">, and more with SilverSummit Medicaid.  We get new parents the things they need.  Get access to <free> <diapers>, <a breast="" pump="">, <a car="" seat="">, and more with SilverSummit Medicaid.</a></a></diapers></free></a></a></free>

<Diapers. Car seat. Breast pump.> Covered.

no cost.

SilverSummit gets new parents the baby essentials they need at

<We get <you>> the baby items <you> need.

We get new parents the things they need.

<We get <you>> a <free> <electric breast pump>.

	QUICK HITS:	LONGER FORM:
CARE MANAGEMENT	Get access to a personalized pregnancy care manager. <we <you="" get="">&gt; personalized care during pregnancy.  <we <you="" get="">&gt; care during pregnancy.  Personalized care when you're pregnant.  <we <you="" get="">&gt; support during pregnancy.  <we <you="" get="">&gt; support for <you> and your baby.  <we <you="" get="">&gt; a pregnancy care manager.</we></you></we></we></we></we>	Expecting moms expect the best care.  That's why we provide them with a personalized care manager as a guide during pregnancy.  Let us be your guide during pregnancy.  Get access to a personalized care manager for the nine months <you> need it most.  We get pregnant members more support.  With SilverSummit, expecting parents get a personal case manager to help with <pre>prenatal screenings&gt;</pre>, <postpartum follow-ups="">,   <pre>Specific parents</pre></postpartum></you>
DOULAS	Access doula services at home. <we <you="" get="">&gt; at-home doula care.  Pregnancy, postpartum, and newborn care.  <we <you="" get="">&gt; pregnancy, postpartum, and newborn care.  <we <you="" get="">&gt; pregnancy, postpartum, and newborn care.  <we <you="" get="">&gt; a doula birthing coach.  <we <you="" get="">&gt; (postpartum), and (newborn) care.  <we <you="" get="">&gt; (postpartum), and (newborn) care.  <your> labor and delivery <services>. Covered.  <newborn> labor and delivery care. Covered.  <we <you="" get="">&gt; ultrasounds.</we></newborn></services></your></we></we></we></we></we></we>	Get doula services delivered to your door. <we <you="" get="">&gt; care at home from a licensed doula to help during pregnancy.  Expecting moms, get the care <you>&gt; need right at home.  Get access to licensed, in-home doula services for pregnancy, postpartum, and newborn care.  <we <you="" get="">&gt; end-to-end pregnancy <support>.  Get the pregnancy, postpartum, and newborn care <you and="" baby="" need="" your=""> with <silversummit> <medicaid>.  <silversummit> gets <expecting parents=""> more.  Get end-to-end pregnancy care, including labor and delivery services, ultrasounds, and OB-GYN appointments with <silversummit> Medicaid.</silversummit></expecting></silversummit></medicaid></silversummit></you></support></we></you></we>

	QUICK HITS:	LONGER FORM:
ADDICTION SUPPORT	<pre><we <you="" get="">&gt;&gt; support for addictions. <we <you="" get="">&gt;&gt; support for drug, alcohol, and cigarette addiction. <we <you="" get="">&gt;&gt; help when <you> need it most. <we <you="" get="">&gt;&gt; better.</we></you></we></we></we></pre>	<we <you="" get="">&gt; support. Many people struggle with addiction, but <you>&gt; don't have to go through it alone. We're on your side with addiction services to help you. We've got <you> covered when <you> need it most. Get help with addiction to drugs, alcohol, and cigarettes.</you></you></you></we>
24/7 NURSE HOTLINE	Get a nurse's advice any time, day or night. <we <you="" get="">&gt; 24/7 access to nurse advice.  <we <you="" get="">&gt; nurse advice.  <we <you="" get="">&gt; a 24/7 nurse advice line.</we></we></we>	Get the advice <you> need, when <you> need it. <we <you="" get="">&gt; access to our 24/7 nurse advice hotline. <we <you="" get="">&gt; access anytime. When <you> need to talk to someone, we can help. Get advice from a nurse 24 hours a day, seven days a week.</you></we></we></you></you>
URGENT CARE	<we <you="" get="">&gt; urgent care. <we <you="" get="">&gt; the care <you> need, when <you> need it. <we <you="" get="">&gt; in-home urgent care. <we <you="" get="">&gt; no-cost Ready Responders.</we></we></you></you></we></we>	<we <you="" get=""> urgent care. Get the care <you> need when <you> need it with SilverSummit Medicaid. <we <you="" get=""> urgent care at home. SilverSummit delivers the care <you> need to your home, so <you> don't have to wait. <we <you="" get=""> quick access to care. &lt;%&gt; of SilverSummit Medicaid members stated they always or usually get access to routine and urgent care.</we></you></you></we></you></you></we>

_	QUICK HITS:	LONGER FORM:
ANSWERS AT THE TOUCH OF A BUTTON	<we <you="" get="">&gt;&gt; telehealth services. <we <you="" get="">&gt;&gt; access to doctors and nurses without leaving the house. <we <you="" get="">&gt;&gt; answers at the touch of a button.</we></we></we>	<we <you="" get="">&gt; virtual doctor's visits. Need to see a doctor but can't get to one? <we <you="" get="">&gt; access to telehealth services, so <you> can talk to a doctor right at home. <we <you="" get="">&gt; access to telehealth services, so <you> can get the care <you> need from home or wherever <you> may be. The doctor will see <you> now from the comfort of your own home. Get answers at the touch of a button with telehealth services.</you></you></you></you></we></you></we></we>
NO APPOINTMENT NECESSARY	<we <you="" get="">&gt; telehealth without an appointment. No appointment needed for telehealth visits. <we <you="" get="">&gt; care without an appointment.</we></we>	<we <you="" get="">&gt; a doctor when <you> need one. With SilverSummit, <you> can talk to a doctor without having to make an appointment with our telehealth services. See a doctor on your schedule. Your time is valuable. That's why we get <you> access to doctors without an appointment through our telehealth services.</you></you></you></we>
CARE WHEN YOU NEED IT	<pre><we <you="" get="">&gt; care, whenever and wherever <you> need it. <we <you="" get="">&gt; access to time-sensitive care. <we <you="" get="">&gt; better.</we></we></you></we></pre>	<we <you="" get="">&gt; answers. See a doctor without an appointment through our telehealth services. Telehealth is care when and where <you> need it. Get the care <you> need, on <your> schedule, with our telehealth services.</your></you></you></we>

	QUICK HITS:	LONGER FORM:
BOYS & GIRLS CLUBS	We're on your side with <boys &="" clubs="" girls=""> access.  <we <kids="" get="">&gt; a <free &="" boys="" clubs="" girls="" membership="">.  <free &="" boys="" clubs="" girls="" memberships.=""> <we <your="" get="" kid="">&gt; rewards for healthy activities.  <we <you="" get="">&gt; after-school program access.  <we <you="" get="">&gt; childcare.</we></we></we></free></free></we></boys>	<we <you="" get="">&gt; more. Get a <free &="" boys="" clubs="" girls="" membership=""> when <you> <take annual="" kids="" physical="" their="" to="" your="">. Making healthy choices has perks for the whole family. With our <medicaid> plans, your kids can enjoy a <free &="" boys="" clubs="" girls="" membership=""> just for <going annual="" physical="" their="" to="">. Take care of <your kid's=""> health and happiness. With our <medicaid> plans, your kid can get a <free &="" boys="" clubs="" girls="" membership=""> with their annual physical.</free></medicaid></your></going></free></medicaid></take></you></free></we>
YMCA FAMILY MEMBERSHIP	We're on your side with <free> YMCA family memberships.  <we <kids="" get="">&gt; a <free> YMCA family membership.  <free> YMCA family memberships  <we <your="" get="" kid="">&gt; rewards for healthy activities.</we></free></free></we></free>	<we <your="" family="" get="">&gt; more. Get a <free family="" membership="" ymca=""> when <you> <take annual="" kids="" physical="" their="" to="" your="">. Making healthy choices has perks for the whole family. With our <medicaid> plans, your kids can enjoy a <free family="" membership="" ymca=""> just for <going annual="" physical="" their="" to="">. Take care of <your family's=""> health and happiness. With our <medicaid> plans, <your kid=""> can get a <free family="" membership="" ymca=""> with their annual physical.</free></your></medicaid></your></going></free></medicaid></take></you></free></we>
MISC. Tutoring, school supplies, parenting, summer camp	We're on your side with <free> tutoring.  <we <kids="" get="">&gt; <free> tutoring.  <we <your="" get="" kids="">&gt; summer camps.  <we <you="" get="">&gt; parenting classes.  <we <you="" get="">&gt;&gt; school supplies <for kids="" your="">.</for></we></we></we></free></we></free>	<we <your="" get="" kids="">&gt; more. With SilverSummit Medicaid, <your kids=""> can get <free> tutoring, <free> YMCA access, and <free> Boys &amp; Girls Clubs memberships.</free></free></free></your></we>

	QUICK HITS:	LONGER FORM:
WEIGHT WATCHERS®	We get you the Weight Watchers® program.  The Weight Watchers® program at no cost.  Get a Weight Watchers® program membership.  Ten weeks of the Weight Watchers® program.	Get access to the Weight Watchers® program at no cost.  Take control and stay healthy. The Weight Watchers® program is available for you through SilverSummit!  We get you the Weight Watchers® program.  Do you need help getting back on track? SilverSummit members can receive up to 14 weeks of support from the Weight Watchers® program.
\$0 PCP VISITS	Get primary care visits at no cost to you.  No-cost primary care visits.  No-cost doctor's visits.  Get primary care for \$0.  \$0 primary care visits.  \$0 doctor's visits. <we <you="" get="">&gt; primary care at no cost.  <we <you="" get="">&gt; \$0 doctor's visits.  <we <you="" get="">&gt; \$0 doctor's visits.  <we <you="" get="">&gt; more for less.</we></we></we></we>	Your primary care visits just got a lot more affordable.  See your doctor for \$0 when <you> sign up with us.  How does primary care for \$0 sound?  That's what we get <you> at SilverSummit.</you></you>
<b>\$0 COPAY</b> *Limits may apply	<pre><we <you="" get="">&gt;&gt; \$0 copays.*  We get your copays covered.*  Your copays, covered by us.*  <we <you="" get="">&gt;&gt; savings.</we></we></pre>	Let us pay your copay.  We've got <you> covered with \$0 copays* when <you> visit a doctor.  No copays. Ever.*  <we <you="" get="">&gt; \$0 copays*, which means more affordable access to care.  And more money in your pocket.</we></you></you>

	QUICK HITS:	LONGER FORM:
TRANSPORTATION	Get a ride to the doctor. <we <you="" get="">&gt; <free> rides to your appointments.  <we <you="" get="">&gt; where <you> need to be.  Choose Medicaid that picks <you> up.  Free rides to your medical appointments, the DMV, WIC, and social services.</you></you></we></free></we>	<we <you="" get="">&gt; there and back. SilverSummit will give <you> a ride to and from your appointments, so <you> can get the care <you> need without having to worry about your transportation. Going to a doctor's appointment? We'll help <you> get there. SilverSummit is on your side with rides to and from your visit. <we <you="" get="">&gt; going. Care should be convenient. We'll pick <you> up and take <you> home when <you> need to see a doctor. <we <you="" get="">&gt; free rides. With SilverSummit, <you> can get <free> transportation to your medical appointments, the DMV, WIC, and social services.</free></you></we></you></you></you></we></you></you></you></you></we>
LOCAL STAFF + HOUSING	We're on your side with local staff. <we <you="" get="">&gt; connected to local support.  <we <you="" get="">&gt; local support.  <we <you="" get="">&gt; meals, rides, and <access to=""> housing.  <cour local="" staff=""> gets <you>&gt; a place to stay.  <we <you="" get="">&gt; access to housing.  <we <you="" get="">&gt; a place to stay.  We're on your side and in your community.  We have partnerships in the community for everyday needs.</we></we></you></cour></access></we></we></we>	<b>We get <you>&gt; better.</you></b> Warm meals, rides to the doctor, and a place to stay. Get connected to the things <you> need every day through SilverSummit. <b>We get <you>&gt; everyday essentials.</you></b> Our local staff can help <you> find meals, transportation, and a place to stay. <b>We get <you>&gt; support.</you></b> We have local staff from communities where <you> live to help access food, transportation, housing, IDs, and more.</you></you></you>

<We get <you>> <reserved> <emergency> shelter beds.

<We get <you>> housing support.

<We get <you>>> housing resources.

#### **QUICK HITS: LONGER FORM:** We're on your side with food assistance programs. Healthy meals, every day. **FOOD ASSISTANCE** <We get <you>>access to the food <you> need with grocery vouchers, <We get <you>> warm meals. access to farmers markets, and home delivery. <We get <you>> food assistance. <We get <you>> access to food. Going hungry is not an option. When it comes to meals, we've got <you> <We get <you>>> rides to the grocery store. covered with grocery vouchers, access to farmers markets, and home-<We get <you>> access to healthy food. delivered meals. <We get <you>> cooking classes. <We get <you>> diabetes management <classes.> <We get <you>> access to housing. <We get <you>> a place to stay. **OTHER** SilverSummit can help <you> get access to housing, including transitional, Transitioning after incarceration, <We get <you>> a place to stay. rapid, and long-term support. ID support, resource centers <We get <you>> financial support for IDs. <We get <you>> support. Get financial support for IDs, GEDs, birth certificates, and more with Medicaid <We get <you>> financial support for GEDs. from SilverSummit. Get financial support for IDs, GEDs, and birth certificates.

<We get <you>>> job training.

rewards.

support, and more.

We'll help <you> get on your feet.

<We get <you>>> supportive substance use recovery with

<We get <you>> access to wellness services, transportation, housing, workforce development, peer support, recovery

<We get <you>> up to <\$300> for your next steps.

<We get <you>>> support for your next steps.

# <We get <you>> financial support.

If you're pursuing a job, more education, or transitioning from incarceration, <you> can get up to \$300 for equipment to help <you> get started.

#### <We get <you>> more.

Get access to our Summit Resource Center with meals, showers, laundry, computers, NA/AA meetings, transportation, mental health support, and more.

#### <We get <you>> financial support for your next step.

If you're pursuing a job or education or are transitioning from incarceration, we'll give <you> up to <\$300> to use on equipment for your next steps.

If <you> are experiencing <domestic violence>, we're here to help. Get access to to to the total state of the total state o

# CARE MANAGEMENT + DISEASE COACHING

# **QUICK HITS:**

#### We're on your side with food assistance programs.

- <We get <you>> warm meals.
- <We get <you>> food assistance.
- <We get <you>>> rides to the grocery store.
- <We get <you>> access to healthy food.
- <We get <you>> cooking classes.
- <We get <you>>> diabetes management <classes.>

#### **LONGER FORM:**

#### Healthy meals, every day.

<We get <you>>access to the food <you> need with grocery vouchers, access to farmers markets, and home delivery.

#### <We get <you>> access to food.

Going hungry is not an option. When it comes to meals, we've got <you> covered with grocery vouchers, access to farmers markets, and homedelivered meals.

## **HEALTH EQUITY**

Translation, access, preventative care, cultural competency

- <Our community solutions team> gets <you> access <to care>.
- <We get <you>>> connected <to care>.
- <We get <you>> preventative care.
- <We get <you>> culturally competent <care>.
- <We get <LGBTQ+ folks>> covered.
- Care for the whole you.
- No judgment just access to care.
- Healthcare for all.
- We get <LGBTQ+ members> the care they need.

#### Get the <care> you deserve.

SilverSummit staff and providers are trained to treat the whole you, so you can receive services that are respectful of your social and cultural needs.

#### <We> get LGBTQ+ members more.

SilverSummit gets LGBTQ+ members support for sexual orientation, gender identy, and expression.

#### Compassionate care as unique as you are.

Gender and identity journeys are different for everyone. Wherever you are on yours, we'll help you get the care you need.

#### We get you care in your language.

SilverSummit members get <free> access to interpretation, including languages, signers, and TDD/TTY services.

#### **MEDICAID**

<1 in 4 Nevadans is on Medicaid.>

<25% of Nevadans are covered by Medicaid.>

<59% of medicaid enrollees are working in Nevada.>

#### **PREGNANCY**

<Moms and kids make up 48% of people covered by Medicaid in Nevada.>

#### **CHILDREN + SENIORS**

<61% of all children in Nevada are covered by Medicaid.>

<Over half of the children in Nevada are covered by Medicaid.>

<58% of nursing home residents in Nevada are covered by Medicaid.>

#### **LOCAL SUPPORT**

<Roughly 50,000 people go directly to a shelter after being released from prison every year.>

<1 in 7 people in Clark County is food insecure.>

MEDICAID FOCUSED	Get Medicaid coverage from SilverSummit.  Get Medicaid that covers more from SilverSummit.  Get Medicaid <you> can count on from SilverSummit.</you>	SOCIAL MEDIA	Follow us on social.  Keep up with SilverSummit on social.  Stay connected.
CHOICE	Choose a better Medicaid plan. Choose a better health plan. Choose SilverSummit. Choose by <date>. Choose SilverSummit by <date>. Choose Medicaid that covers more.</date></date>	LEARN MORE	Find out more.  Get the details.  Learn about our plans.  We're here to help.  Questions? We're here to help.
SWITCHING PLANS	Switch to us.  Switch to SilverSummit.  Switch to something better.  Now's your chance to sign up.  Here's your chance to go with SilverSummit.  Now's the time to sign up.	BENEFITS FOCUSED	Get the Medicaid benefits <you> deserve. Choose Medicaid that gets <you> more.</you></you>

- Faster service.
- Same <insert provider name>, plus more!
- Similar value-added benefits, plus more!
- Same hospitals.
- <Your> free extra benefits <insert value added benefit name>. Plus more!
- Currently with, or a patient at, <insert provider name here>?
- Many of the same doctors.
- Many of the same mental health providers.
- See a doctor today, no waiting.
- Your health matters.
- Health equity always.
- Reach your health potential.
- Don't take your health for granted.
- Eat well. Live longer.
- Say yes to good health.
- Let's talk healthy.
- Caring for the whole patient.
- Protect your health with a simple checkup.
- Your health is our top priority.
- Sooner is always better.
- Healthy bodies, healthy minds.
- Give us a chance to prove we care.
- An ounce of prevention is worth a pound of cure.
- We make it easy to get you healthy.
- Get healthy with telehealth.
- Put your health in good hands.
- Your primary care doctor, (insert provider name here) plus many more.
- Choose a doctor at one of our large provider groups (insert provider name here) plus more.
- Choose a provider at one of our large provider groups, (insert provider name here,) where the doctor is ready to see you now.
- Free for SilverSummit members.
- Washoe County SilverSummit members.
- Clark County SilverSummit members.
- Stay and enjoy.

- Your education matters.
- Free GED assistance.
- We pay for your GED.
- No referrals needed.
- Easy access for your convenience.
- No waiting, quality service.
- Need a ride? We got you.
- Stay with us.
- Stay connected.
- Help moving from hospital to home.
- Transitional care.
- Changing the way health care used to be.
- Old health care doesn't work.
- SilverSummit works for you.
- We work harder.
- You are in good hands with us.
- More incentives for your needs.
- Be happy. Be healthy.
- All the care you need in one place.
- Head to toe coverage.
- Always working for you.
- New ideas for your changing needs.
- How to enroll in <Medicaid>.
- <Open enrollment>.
- <Get a Medicaid plan that covers more.>
- Signed up for Medicaid <within the past three months>? You may still be able to Switch to SilverSummit.
- Don't go without <health insurance>.
- Don't let <your family> go without <health insurance>.
- You may qualify for free <health insurance>.
- Get help signing up for cycle for continuous for continuous for continuous for continuous for continuous for continuous for cycle for continuous for cycle for continuous for cycle for
- <You> deserve healthcare.
- <<You> may qualify for free <health insurance>.
- <<Partner Name> has been working in the community for <insert # of> years.>
- <For <insert # of> years, we've partnered with <Partner Name.>
- <Safe and trusted community partner.>

- <Clark County Detention Center.>
- <Find out now if you can get these services.>
- <You may qualify for these services. Find out here.>
- <Did you know you may qualify for these services? Learn more.>
- <SilverSummit is working with <Partner Name>, a safe and trusted community partner.>
- <<Partner Name> is a safe and trusted community partner.>
- <SilverSummit and <Partner Name> have been working together for <insert # of> years.>
- <For our Hispanic families, regardless of your immigration status, we can help you find the right Medicaid plan for you and your family.>
- <SilverSummit offers you access to care, regardless of your immigration status.>
- <We're Here to help. Call us and we'll provide application assistance.>
- <Apply in person at your local Division of Welfare and Supportive Services (DWSS) District Office.>

# SILVERSUMMIT HEALTHPLAN - HEALTH CARE SERVICES INFORMATION

- Large Provider, Specialty, and Behavioral Health Network - Unlimited visits to your primary care provider - Renown South - Save Time - No Referrals Required for Specialty Care (go to a Seve Time - No Referrals Required for Specialty Care (go to a	Location Medical Benefits
- Variently Law, Mistories bodies Services - Polycial Prevay - Inogrital Care - Polycial Prevay - Inogrital Prevay - Polycial Prevay - Inogrital Prevay - Polycial Prevay - Inogrital Previous - Inogrital Prevay - Inogrital Previous - Inog	Behavioral Health Network  Unlimited visits to your primary care provider  Unlimited pediatrician visits  Maternity Care, Midwife & Doula Services  Physical Therapy  Hospital Care  Pediatric and Teen Behavioral Health  Ready responders – At Home Urgent Care  Doctoroo  Birth Control/Family Planning  Well Visits for Children  Chiropractic (under age 21)  Durable Medical Equipment  Annual preventative eye exam, eyeglasses and medical necessity contact lenses  Hearing Tests  Preventative Screenings  Immunizations  Nursing Home Services  Private Duty Nursing  Home Health Care  Occupational Therapy Services  Native American Access to Care  Second nebulizer for school  This is not a complete list of all

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Location	Medical Benefits	Hospitals	Value-Added Benefits	Obstetrical Provider Access	Pharmacy	Urgent Care	Mental Health Services
South	Large Provider, Specialty, and Behavioral Health Network Unlimited visits to your primary care provider Unlimited pediatrician visits Maternity Care, Midwife & Doula Services Physical Therapy Hospital Care Pediatric Behavioral Health Ready responders – At Home Urgent Care Birth Control/Family Planning Well Visits for Children Chiropractic (under age 21) Durable Medical Equipment Annual preventative eye exam, eyeglasses and medical necessity contact lenses Hearing Tests Preventative Screenings Immunizations Nursing Home Services Private Duty Nursing Home Health Care Occupational Therapy Services Orthotics & Prosthetics Physical Therapy Services Native American Access to Care Second nebulizer for school This is not a complete list of all benefits offered.	Boulder City Hospital Centennial Hills Hospital Desert Springs Hospital Henderson Hospital Mountain View Hospital Southern Hills Hospital Spring Valley Hospital Medical Center Summerlin Hospital Medical Center Sunrise Hospital and Medical Center Sunrise Hospital and Medical Center Vulley Hospital And Medical Center Center of Southern Nevada Valley Hospital Medical Center	For Easy Healthy Living Get up to \$800.00+ in Visa gift card rewards by going to the doctor and joining programs* Save Time - No Referrals Required for Specialty Care (go to a specialist without having to see your PCP first!) Free Costco Card Free Rides to medical, dental, vision & other appointments such as WIC, Social Services, & DMV Free Pharmacy Home Delivery Up-to \$120.00 of free over the counter items shipped directly to you Free Home Delivered Meals Program* Additional Dental Cleaning's & X-Rays Free Smart Phone & Free talk, text & data from SafeLink Wireless Free Xtra Saving Program for Dollar General, Family Dollar, CVS and Walgreens Free Weight Watchers Membership* Flelehealth - safely get care from anywhere 24/7 Nurse Hotline Free Coaching Support Programs* Local staff to help access community resources  For new and expecting Moms and Dads New Mom Spa rejuvenation. Chose a manicure, pedicure, or 30 minute massage.* Free Baby Welcome Kit choice of car seat, baby shower in a box that includes a newborn essential kit, or SafeSleep cribette kit* Free Electronic Breast Pump* Pregnant Moms get up to \$175.00 in Visa gift card rewards Annual Baby Showers including free baby necessities, immunizations, education classes, parenting resources and more* Doula/Birthing Coach For Families Free Boys and Girls Club membership* Free Tutoring* For taking Next Steps Access to Housing: Transitional, Rapid & Long-Term Supportive * Up to \$300 for Equipment for members transitioning from incarceration or pursuing jobs or education* Financial assistance for ID cards, birth certificate and GED* Supportive Substance Use Recovery Program with Rewards* Job training programs* Summit Resource Center- staffed to assist members, provide meals, showers, laundry, computer access, NA/AA meetings, transportation, employment, peer, primary and behavioral health services.	Direct access to a large network of OB/GYNs.  Other Benefits:  New Mom Spa rejuvenation. Choose a manicure, pedicure, or 30-minute massage.*  Free Baby Welcome Kit choice of car seat, baby shower in a box that includes a newborn essential kit, or SafeSleep cribette kit*  Free Electronic Breast Pump*  Pregnant Moms get up to \$175.00 in Visa gift card rewards  Annual Baby Showers including free baby necessities, immunizations, education classes, parenting resources and more*  Doula/Birthing Coach  Personal case manager to help with pre-natal screenings and postpartum follow-up, breastfeeding support, baby showers and more!  Doula Birthing Coach  Pregnant members in their third trimester can keep getting care from their current OB even if the OB is not in our plan  Ride Share Transportation to appointments	Over-the-Counter Medications (Prescription required)     Enhanced-Over-the Counter benefit (No prescription required)	Advanced Urgent Care  Best Urgent Care  Dynamic Urgent Care  Sahara West Urgent Care  UMC Quick Care  CareNow Urgent Care  CVS Minute Clinics	Summit Center (opened 2/1/2020)  Provides a variety of resources from meals to showers, clothing, internet services, and access to psychiatrists and Behavioral Health Clinicians  Summit Behavioral Health Systems provides comprehensive Behavioral Health services  Wrap Around Services  Access to same day psychiatric services  Crisis Services – access to same day talk therapy services  Guaranteed access to Suboxone services  Injectable clinic  Centralized scheduling and immediate access to crisis and triage services  Transportation to and from appointments and housing placements  Free access to the Summit Resource Center to obtain clothes, laundry services, food, internet access and medication  Access to community based housing  Access to clinic services which include:  Talk Therapy, Medication Management, Primary Medical Services, Suboxone Treatment, Chemical Dependency Assessments, Behavioral Health, and Chemical Dependency Intensive Outpatient day and evening groups and after care group services  Inpatient services  Inpatient services  Residential treatment center (ages 21 and under only)  Coordination of care from hospital to outpatient services
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# SILVERSUMMIT HEALTHPLAN - INFORMACIÓN DE LOS SERVICIOS DE ATENCIÓN DE LA

Ubicación	Beneficios Médicos	Hospitales	Beneficios de valor agregado	Acceso a proveedores de obstetricia	Farmacia	Atención Urgente	Servicios de Salud Mental
Norte	Gran red de proveedores, especialistas y profesionales de la salud conductual Visitas al PCP ilimitadas Visitas ilimitadas al pediatra Atención por maternidad y servicios de partera y doula Fisioterapia Atención hospitalaria Salud conductual pediátrica y para adolescentes Personal de emergencia: atención de urgencia en el hogar Doctoroo® Control de la natalidad/planificación familiar Visitas de bienestar para niños Quiropráctico (menores de 21 años) Equipo médico duradero Examen de la vista preventivo anual, anteojos y lentes de contacto necesarios por razones médicas Exámenes auditivos Exámenes preventivos Vacunas Servicios en institución geriátrica Servicios de enfermería privada Atención médica en el hogar Servicios de terapia ocupacional Ortesis y prótesis Servicios de fisioterapia Acceso a la atención de nativos americanos Segundo nebulizador para la escuela Esta no es una lista completa de todos los beneficios ofrecidos.	Todos los hospitales locales Renown Regional Medical Center Renown South Meadows Medical Center Northern Nevada Medical Center Sierra Hospital (nuevo hospital a partir de 2022) St. Mary's Regional Medical Center Reno Behavioral Health Hospital West Hills  El personal local ayuda con la coordinación de la atención de servicios hospitalarios para pacientes ambulatorios.	Para una vida saludable y sin sobresaltos:  • Obtenga recompensas de hasta \$800.00 o más en tarjetas de regalo de Visa por ir al médico y participar en programas*.  • Gane tiempo: No necesita una remisión del médico para recibir atención especializada (ino hace falta ir antes al PCP para ver a un especialista!).  • Tarjeta de Costco gratuita.  • Traslados sin costos a citas médicas, dentales, de la visión y otras, por ejemplo, al programa WIC, al Departamento de Servicios Sociales o al DMV.  • Entregas de farmacia en el hogar sin costo.  • Hasta \$120.00 en artículos de venta libre gratuitos que se le envían directamente a usted.  • Comidas gratuitas en el hogar con el programa Home Delivered Meals*.  • L'impiezas y rayos X dentales adicionales.  • Teléfono inteligente, minutos de voz, mensajes de texto y datos gratuitos de Safel.ink Wireless.  • Programa gratuito de ahorros adicionales en Dollar General, Family Dollar, CVS y Walgreens.  • Membrecía de Weight Watchers sin costo*.  • Telesalud: Obtenga cuidado de manera segura desde cualquier lugar.  • Línea de Atención con Enfermeras disponible las 24 horas, los 7 días de la semana.  • Programas gratuitos de asesoramiento y apoyo*.  • Personal local para facilitar el acceso a los recusu nu embarazo  • Espá rejuvenecedor para la mamá del recién nacido. Elija un servicio de manicura, pedicura o 30 minutos de masajes*.  • Un kit gratuito de bienvenida para el bebé. Puede optar entre un asiento para automóvil, una caja con regalos, que incluye un kit de artículos esenciales para el recién nacido, o un kit de cuna portátil para el sueño seguro del bebé*.  • Sacaleches electrónico sin costo*.  • Las mujeres embarazadas obtienen recompensas de hasta \$175.00 en tarjetas de regalo de Visa.  • Fiestas del bebé todos los años donde se incluyen, sin costo, artículos necesarios para el recién nacido, vacunas, clases educativas, recursos para padres y más*.  • Doulas o asesoramiento para el parto.  Para familias  • Membrecía de Boys and Girls Club sin costo*.  • Tutorías grat	Acceso directo a una gran red de ginecólogos obstetras  Otros beneficios:  Programa de embarazo que brinda una bomba extractora de leche y una cuna Cribette gratuitas.  Un administrador de casos personalizado que brinda ayuda con evaluaciones prenatales y seguimiento posparto, apoyo al amamantamiento, baby showers y más  Doula o ayudante para el parto  Las afiliadas en el tercer trimestre de embarazo pueden continuar atendiéndose con su obstetra actual incluso si no está en nuestro plan  Viajes compartidos a las citas	Medicamentos de Venta Libre (Se requiere receta del médico)      Beneficio Mejorado de Medicamentos de Venta Libre (No se requiere receta)      \$30 por hogar cada trimestre      Medicamentos     Suministro de minorista para 34 días      Suministro de 100 días para medicamentos de mantenimiento      Medicamentos para Dejar de Fumar (cubiertos)      La Red de Farmacia incluye: Cadenas grandes de farmacias y muchas farmacias independientes      CVS      Walmart      Sam's Club      Raley's      Safeway      Sav-On      Save Mart      Smith's      Target      Walgreens  Entrega gratis a domicilio de medicamentos de especialidad  Entrega gratis a domicilio desde determinadas farma- cias independientes	Saint Mary's Urgent Care (4 ubicaciones)  Galena  Northwest Reno  Spanish Springs  North Valleys  Renown Urgent Care  Fallon  Fernley  Ryland  USA Parkway Incline Village Urgent Care  CVS Minute Clinics	Servicios para pacientes hospitalizados (Mill Street Care Center) abre el 1/1/22  Servicios de tratamiento para el abuso de alcohol o sustancias para pacientes hospitalizados  Centro de servicios de tratamiento residencial (solo para personas menores de 21 años)  Personal local que ayuda con la coordinación de la atención del hospital, la cárcel o la prisión relacionada con los servicios para pacientes ambulatorios  El Centro de Recursos Sin Cita Previa ubicado en la calle Mill Street brinda servicios integrales de salud conductual  Servicios completos  Acceso a servicios psiquiátricos en el día  Servicios en casos de crisis (acceso a servicios de psicoterapia en el día)  Acceso garantizado a servicios de tratamiento con Suboxone  Clínica de inyectables  Programación centralizada y acceso inmediato a servicios para casos de crisis y determinación de prioridades  Transporte de ida y vuelta a las citas y colocaciones en vivienda  Recursos para obtener ropa, dinero para lavar la ropa, alimentos y medicamentos  Acceso a servicios clínicos que incluyen: terapia del habla, administración de medicamentos, servicios médicos primarios, tratamiento con Suboxone, evaluaciones de dependencia química, salud conductual y grupos de atención intensiva durante el día y la noche para pacientes ambulatorios con dependencia química, salud conductual y grupos de atención intensiva durante el día y la noche para pacientes ambulatorios con dependencia química, salud conductual y grupos de atención intensiva durante el día y la noche para pacientes ambulatorios con dependencia química, y servicios de grupo después de la atención médica

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and content of the protection of the content of the	Ubicación	Beneficios Médicos	Hospitales	Beneficios de valor agregado	Acceso a proveedores de obstetricia	Farmacia	Atención Urgente	Servicios de Salud Mental
	Sur	dores, especialistas y profesionales de la salud conductual  Visitas al PCP ilimitadas  Visitas ilimitadas al pediatra  Atención por maternidad y servicios de partera y doula  Fisioterapia  Atención hospitalaria  Salud conductual pediátrica  Personal de emergencia: atención de urgencia en el hogar  Control de la natalidad/ planificación familiar  Visitas de bienestar para niños  Quiropráctico (menores de 21 años)  Equipo médico duradero  Examen de la vista preventivo anual, anteojos y lentes de contacto necesarios por razones médicas  Exámenes auditivos  Exámenes auditivos  Exámenes auditivos  Exámenes auditivos  Exámenes auditivos  Exámenes auditivos  Servicios en institución geriátrica  Servicios de enfermería privada  Atención médica en el hogar  Servicios de terapia ocupacional  Ortesis y prótesis  Servicios de fisioterapia  Acceso a la atención de nativos americanos  Segundo nebulizador para la escuela  Esta no es una lista completa de todos los	Hospital  Centennial Hills Hospital  Desert Springs Hospital  Henderson Hospital  Mountain View Hospital  North Vista Hospital  Southern Hills Hospital  Spring Valley Hospital Medical Center  Summerlin Hospital Medical Center  Sunrise Hospital and Medical Center  Sunrise Hospital and Medical Center  University Medical Center of Southern Nevada  Valley Hospital	<ul> <li>Obtenga recompensas de hasta \$800.00 o más en tarjetas de regalo de Visa por ir al médico y participar en programas*.</li> <li>Gane tiempo: No necesita una remisión del médico para recibir atención especializada (ino hace falta ir antes al PCP para ver a un especialista!).</li> <li>Tarjeta de Costco gratuita.</li> <li>Traslados sin costos a citas médicas, dentales, de la visión y otras, por ejemplo, al programa WIC, al Departamento de Servicios Sociales o al DMV.</li> <li>Entregas de farmacia en el hogar sin costo.</li> <li>Hasta \$120.00 en artículos de venta libre gratuitos que se le envían directamente a usted.</li> <li>Comidas gratuitas en el hogar con el programa Home Delivered Meals*.</li> <li>Limpiezas y rayos X dentales adicionales.</li> <li>Teléfono inteligente, minutos de voz, mensajes de texto y datos gratuitos de SafeLink Wireless.</li> <li>Programa gratuito de ahorros adicionales en Dollar General, Family Dollar, CVS y Walgreens.</li> <li>Membrecía de Weight Watchers sin costo*.</li> <li>Telesalud: Obtenga cuidado de manera segura desde cualquier lugar.</li> <li>Línea de Atención con Enfermeras disponible las 24 horas, los 7 días de la semana.</li> <li>Programas gratuitos de asesoramiento y apoyo*.</li> <li>Personal local para facilitar el acceso a los recursos comunitarios.</li> <li>Para madres y padres primerizos o que cursan un embarazo</li> <li>Espá rejuvenecedor para la mamá del recién nacido. Elija un servicio de manicura, pedicura o 30 minutos de masajes*.</li> <li>Un kit gratuito de bienvenida para el bebé. Puede optar entre un asiento para automóvil, una caja con regalos, que incluye un kit de artículos esenciales para el recién nacido, o un kit de cuna portátil para el sueño seguro del bebé*.</li> <li>Sacaleches electrónico sin costo*.</li> <li>Las mujeres embarazadas obtienen recompensas de hasta \$175.00 en tarjetas de regalo de Visa.</li> <li>Sacaleches electrónico sin costo*.</li> <li>Las mujeres embarazadas obtienen recompensas de transición, de ubicación rápida como de largo</li></ul>	gran red de ginecólogos obstetras  Otros beneficios:  Programa de embarazo que brinda una bomba extractora de leche y una cuna Cribette gratuitas.  Un administrador de casos personalizado que brinda ayuda con evaluaciones prenatales y seguimiento posparto, apoyo al amamantamiento, baby showers y más  Doula o ayudante para el parto  Las afiliadas en el tercer trimestre de embarazo pueden continuar atendiéndose con su obstetra actual incluso si no está en nuestro plan  Viajes compartidos a	Venta Libre (Se requiere receta del médico)  Beneficio Mejorado de Medicamentos de Venta Libre (No se requiere receta)  \$30 por hogar cada trimestre  Medicamentos  Suministro de minorista para 34 días  Suministro de 100 días para medicamentos de mantenimiento  Medicamentos para Dejar de Fumar (cubiertos)  La Red de Farmacia incluye: Cadenas grandes de farmacias y muchas farmacias independientes  CVS  Walmart  Sam's Club  Raley's  Safeway  Sav-On  Save Mart  Smith's  Target  Walgreens  Entrega gratis a domicilio de medicamentos de medicamentos de especialidad  Entrega gratis a domicilio desde determinadas farmacias	Care  Best Urgent Care  Dynamic Urgent Care  Sahara West Urgent Care  UMC Quick Care  CareNow Urgent Care	de 2020) Proporciona una variedad de recursos desde comidas hasta duchas, ropa, servicios de Internet y acceso a psiquiatras y clínicos de salud conductual.  Summit Behavioral Health Systems proporciona servicios completos de salud conductual.  Servicios integrales de apoyo Acceso a servicios psiquiátricos en el día Servicios en casos de crisis (acceso a servicios de psicoterapia en el día) Acceso garantizado a servicios de tratamiento con Suboxone Clínica de inyectables Programación centralizada y acceso inmediato a servicios para casos de crisis y determinación de prioridades Transporte de ida y vuelta a las citas y colocaciones en vivienda Acceso gratuito al Summit Resource Center para obtener ropa, dinero para lavar la ropa, alimentos y medicamentos Acceso a vivienda basada en la comunidad Acceso a servicios clínicos que incluyen: terapia del habla, administración de medicamentos, servicios médicos primarios, tratamiento con Suboxone, evaluaciones de dependencia química, salud conductual y grupos de atención intensiva durante el día y la noche para pacientes ambulatorios con dependencia química, y servicios de grupo después de la atención médica  Servicios en calidad de pacientes hospitalizados Servicios de tratamiento por consumo de alcohol/sustancias para pacientes hospitalizados Centro de tratamiento residencial (solo para menores de 21 años) Coordinación de la atención de servicios hospitalarios para pacientes

# Thank You.

SSHP 2022 - 2023 STATE SUBMISSION

