

**Steve Sisolak**  
*Governor*



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*Director*

State of Nevada  
**Department of Health and  
Human Services**

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**Telehealth**

Division of Health Care Financing and Policy (DHCFP)  
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*Helping people. It's who we are and what we do.*



# Agenda

1. Overview of Senate Bill 5
2. What is Telehealth?
3. Objectives
4. Current Policy
5. Next Steps



# Objective

## Senate Bill 5 (SB5) Passed During the 81<sup>st</sup> (2021) Nevada Legislative Session

- Authorizes the use of audio-only for telehealth services
- Establish a data dashboard to allow for analysis of data relating to access of telehealth by different groups and populations in the state (Office of Data Analytics)

# Telehealth

The use of a telecommunications system to substitute for an in-person encounter for professional consultations, office visits, office psychiatry services and a limited number of other medical services.





# Objectives

- Open appropriate audio-only CPT codes
- Implementation of telehealth modifiers
- Make necessary State Plan Amendment (SPA) and Medicaid Services Manual (MSM) Chapter 3400 – Telehealth Services revisions
- Update Billing Guide
- Implement MMIS system changes to allow for audio only services

# Current Nevada Medicaid Policy

- Providers are required to maintain best practice standards and perform services via telehealth that are clinically appropriate and within the scope of practice of the healthcare provider as defined by the licensing board.
- All other policies and requirements are the same for telehealth services (such as prior authorization requirements).
- Services have parity with in-person health care services.
- Audio-only telehealth is NOT allowed.





# Public Health Emergency (PHE)

- Audio-only telehealth is allowed under the blanket waiver as a flexibility during the PHE and Senate Bill 5 will allow for this modality to continue once the PHE is ended.

The PHE is currently set to expire 07/15/22, however it is anticipated it will be extended.



# Changes to the MSM

- Remove restriction of using standard telephone for telehealth services.
- Add clarifying language that a provider is not eligible for payment as the originating site and distant site for the same recipient, same date of service.
- Update information on what Behavioral Health services may be delivered via audio-only telehealth.



# Changes to the SPA

- Remove restriction of using standard telephone for telehealth services
- Clarify an originating site facility fee will be paid only when applicable



# Next Steps

- Present MSM and SPA at Public Hearing May 31, 2022
- Submit SPA to CMS
- Update Telehealth Billing Guide
- Update MMIS to allow for audio-only



# Resources

[Chapter 3400 \(nv.gov\)](#)

[Nevada Medicaid Billing Guides \(nv.gov\)](#)

[SB5 Text \(state.nv.us\)](#)



# Contact Information

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# Questions?

