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Governor



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State of Nevada
Department of Health and
Human Services

MCO EQR Tech Report Updates

Division of Health Care Financing and Policy

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Helping people. It's who we are and what we do.



Agenda

- Presentation Overview
 - External Quality Review (EQR) Requirements
 - Growth of the Managed Care Program
 - EQR Activities and Results
 - Performance Improvement Projects (PIPs)
 - MCO Performance Measure Results
 - Dental Performance Measure Results
 - Compliance Review Results

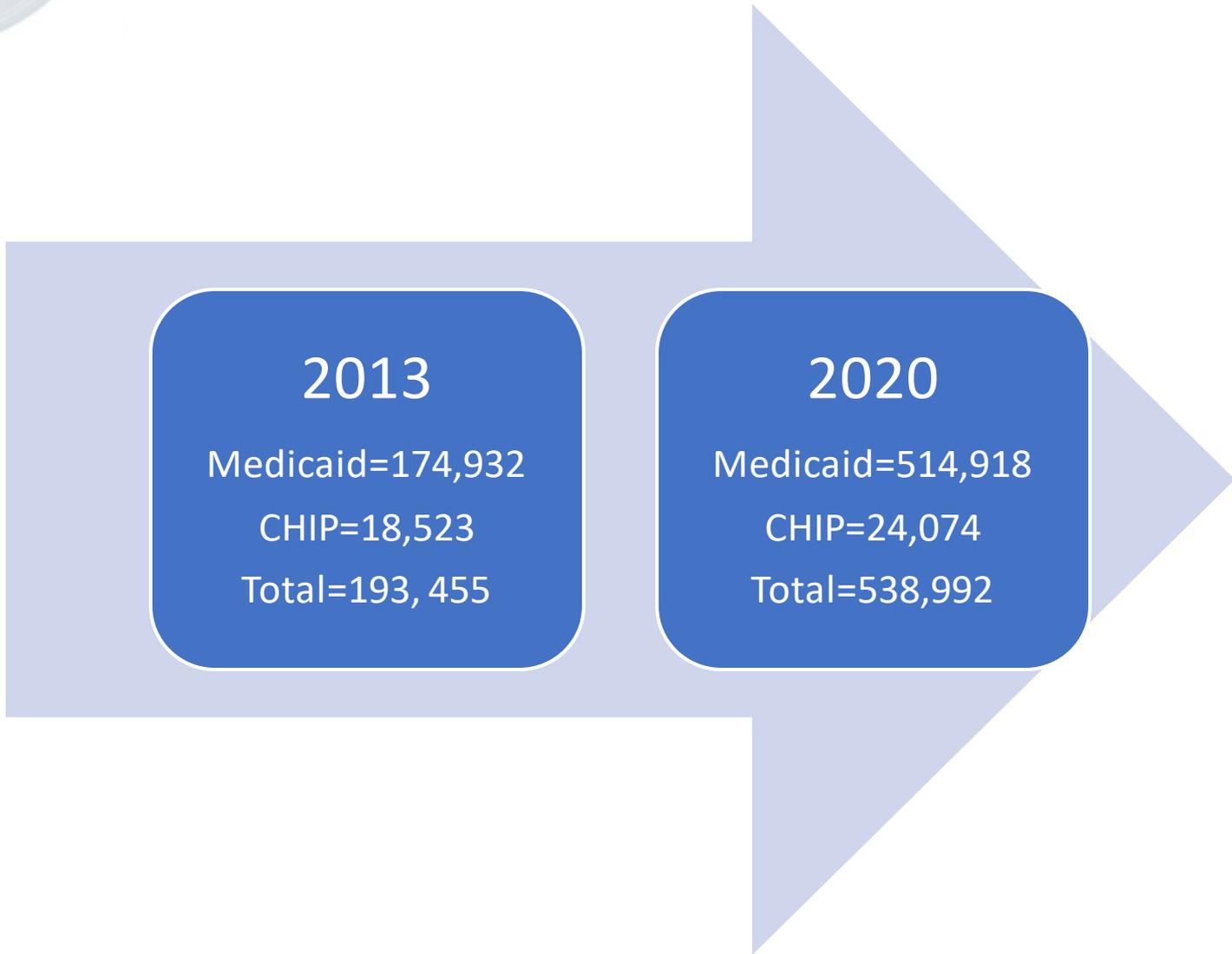


EQR Requirements

- 42 CFR § 438.350 – External quality review
- 42 CFR § 438.358 – Activities related to external quality review



Growth of the Managed Care Program



2013
Medicaid=174,932
CHIP=18,523
Total=193,455

2020
Medicaid=514,918
CHIP=24,074
Total=538,992





Performance Improvement Projects (PIPs)

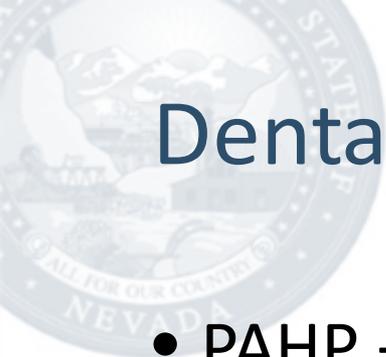
- Contract requirements:
 - Two (2) Clinical
 - Three (3) non-clinical PIPs
- EQRO validates PIP activity
 - Measurement of performance
 - Implementation of interventions
 - Evaluation of the effectiveness of the interventions
 - Planning and initiation of activities



Performance Measures

- HEDIS 2020 Results for Medicaid
- HEDIS 2020 Results for Nevada Check Up

	Anthem Medicaid	HPN Medicaid	SilverSummit Medicaid	Anthem Check Up	HPN Check Up	SilverSummit Check Up
Number of Rates Reported	53	53	52	27	27	21
Rates Achieving the MPS	15	20	4	18	13	2
Rates With Highest Achievement in Tier 1	0	6	2	6	3	0
Rates With Highest Achievement in Tier 2	1	1	0	1	1	0
Rates With Highest Achievement in Tier 3	2	1	0	1	1	0



Dental Performance Measure Results

- PAHP – Medicaid
- PAHP – Nevada Check Up

	LIBERTY Medicaid	LIBERTY Check Up
Number of Rates Reported	2	2
Rates Achieving the MPS	0	0
Rates With Highest Achievement in Tier 1	0	0
Rates With Highest Achievement in Tier 2	0	0
Rates With Highest Achievement in Tier 3	0	0

Compliance Review Results

- Managed care operations

Standard	Anthem	HPN	SilverSummit	LIBERTY
Standard XI—IQAP	90%	100%	98%	95%
Standard XII—Cultural Competency Program	94%	100%	94%	93%
Standard XIII—Confidentiality	100%	100%	100%	100%
Standard XIV—Enrollment and Disenrollment	81%	100%	75%	100%
Total Compliance Score	92%	100%	94%	96%

- All CAPs remediated





Managed Care Reports

- Encounter Data Validation
- External Quality Review Technical Report
- Quality Assessment and Performance Improvement Strategy
- Network Adequacy
- Internal Quality Assurance/Compliance Reviews by Plan
- <http://dhcfp.nv.gov/Resources/AdminSupport/Reports/CaseloadData/>



Questions?





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