

## SilverSummit Healthplan Prior Authorization Process

#### **Prior Authorizations**



We Encourage our Providers to refer to the PA list found in our Web Portal at <a href="https://www.silversummithealthplan.com">www.silversummithealthplan.com</a>



# FOR PROVIDERS Login Become a Provider Pre-Auth Check Medicaid Pre-Auth

#### **Pre-Auth Check**

Use our tool to see if a pre-authorization is needed. It's quick and easy. If an authorization is needed, you can access our login to submit online.

Pre-Auth Check Tool - Medicaid

#### **Prior Authorizations**



#### Services requiring Prior Authorization by SilverSummit include:

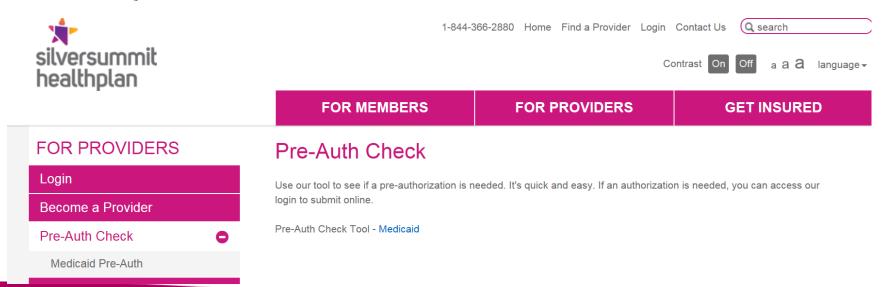
- Inpatient admissions
- Observation Stay
- Select ancillary services
- Select behavioral health services
- Radiology: high-tech diagnostics National Imaging Associates, Inc. (National Imaging Associates)
- More than two OB ultrasounds
- Pain management programs
- Transplants
- All non-participating providers/services (except emergent)

#### **Prior Auth Continued**



All Out of Network (Non-Par) services require prior authorization, excluding family planning, emergency room, and table top x-ray.

Use the "Pre-Auth Required" Tool at silversummithealthplan.com to quickly determine if a specific service requires authorization.



### Prior Authorizations can be submitted:



- Electronically through the secure Provider Portal
  - www.silversummithealthplan.com
- Call 1-844-366-2880
- Prior Auth Fax Numbers
  - Medical PA FAX: 1-844-367-7022
  - Behavioral Health: 1-855-868-4940

#### **Utilization Review**



- A Level I review is conducted on covered medical benefits by a SSHP Case Manager
  - SSHP uses Interqual Criteria
  - SSHP also uses Clinical Guidelines for cases where Interqual does not have sufficient criteria available for a review
  - A Level II review is conducted by the Plans Medical Director
    - All Adverse Decisions are made by the Medical Director