

COVID-19 Unwind Updates / Reminders

Tribal Consultation Healthcare Meeting July 20, 2022

Phase 1 Communications / Campaigns

Public Health Emergency (PHE) Extended

US. Department of Health and Human Services (DHHS) renewed the COVID PHE to October 13, 2022:

- August 14, 2022: Date by which 60-day advance notice must be issued if this renewal is the final renewal. If no notice is issued by this date, assume another PHE renewal will be coming.
- October 13, 2022: Expiration of today's renewal of the PHE.
- November 1, 2022: Earliest date for initiating terminations of Medicaid coverage, assuming the PHE is not renewed.
- December 31, 2022: Last date under which the 6.2 percentage point FMAP enhancement is available, assuming the PHE is not renewed.

Phase 1 Communications / Campaigns

Plan & Educate

• Phase 1 – This phase is focused on encouraging beneficiaries to provide DWSS with any updated contact information such as: name, address, phone number, and email.

PHASE 1: Objective	
PLAN	EDUCATE
Objective: States and partners engage in operational planning and	Objective: Medicaid enrollees are informed of coming changes
develop coordinating mechanisms	
Primary Audience: Providers, MCOs, and other community organizations that work with Medicaid enrollees	Primary Audience: Navigators, assisters, MCOs; enrollees who will need to take action to stay enrolled

PHASE 1: Communication/Messaging	
PLAN	EDUCATE
Update your contact information. Make sure Medicaid has the correct	Get ready. Medicaid rules are changing. Here's what you need to know
mailing address, phone, and email contacts to reach you with important	about upcoming changes to Medicaid eligibility and what you can do to
updates about your health insurance	prepare

Phase 1 Communications / Campaigns Continued

Messaging Materials

Providers and Community Partners can locate Messaging Materials on the DHCFP website:

MemberOutreach (nv.gov): Provider / Community Partners

Please check the website regularly to ensure you have the most up to date information.

Upon the end of PHE announcement DHCFP will be prepared to post new communication / messages

https://dhcfp.nv.gov/Members/Home/: Members

This webpage contains important messages for members. Members can also find additional resources.

<u>http://dhcfp.nv.gov/UpdateMyAddress/</u>: Address Change Request Webform for Members

In Progress

- Operational Plan in the clearance process
 - Provides details on all Unwinding activities
- Continue to engage with new trusted messengers
- Continue to communicate / post messages

Phase 1 Communications / Campaigns Continued

Questions

