Nevada EHR Incentive Payment System (NEIPS)

NEVADA
Incentive Payment Program for Electronic Records

Module 2 – Provider Overview

DHHS
DHCFP

November, 2012

Transcription

- Welcome to the Medicaid EHR Incentive Payment System for the State of Nevada. This is Module 2 of the Provider Training – Provider Overview. Module 2 is required for all Eligible Hospitals (EHs) and Eligible Professionals (EPs).

- Next slide, please.

Welcome!

- Welcome to the Provider training for the Nevada EHR Incentive Payment System.
- Prerequisite: Module 1 – Training Introduction
- This is Module 2 – Provider Overview training, mandatory for _all_ eligible providers (Eligible Hospitals and Eligible Professionals) interested in enrolling in the Nevada system to apply for Medicaid EHR Incentive payments.
- Length and duration – 37 slides; approximately 20 minutes.

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Transcription

- Welcome again to the Provider Training for the Nevada Medicaid EHR Incentive Payment System . This is Module 2 – Provider Overview. Before taking this training, you should have completed Module 1 – Training Introduction.

- This Provider training is required for all EP and EH's interested in enrolling in the Nevada Medicaid EHR Incentive Payment System.

- This training presentation contains 37 slides which require approximately 20 minutes in the live audio version.

- Next slide, please.

NEVADA
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Provider Training Overview

- Module 1 – Introduction
- **Module 2 – Provider Overview**
  - **Mandatory first step for _all_ providers – Eligible Hospitals and Eligible Professionals**
- Module 3 – Eligible Hospitals
  - Details of Eligible Hospital Enrollment
- Module 4 – Eligible Professionals
  - Details of Eligible Professional Enrollment, with exception of Group Processing
- Module 5 – Eligible Professionals – Group Lead
- Module 6 – Eligible Professionals – Group Member

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Transcription

- This slide lists all the available Nevada EHR Incentive Payment System training modules for eligible providers. This is Module 2 – Provider Overview, for all eligible providers – EHs and EPs. In addition, the following training is also available:
- Module 1 – Introduction
- Module 3 – Eligible Hospital (EH) training
- Module 4 – Eligible Professional (EP) training with the exception of group processing
- Module 5 – EP Group Lead training, for those EPs that will create groups
- Module 6 – EP Group Member training, for those EPs that will participate in groups that the Group Leads have created

- Next slide, please.

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Incentive Payment Program for Electronic Records

Provider Overview

- Terminology
  - Provider Portal – Eligible Providers
    - Eligible Hospitals – EHs
    - Eligible Professionals – EPs
  - Business Services Portal – Program Specialists
- Provider Portal Overview

Transcription

- Let's first define some terms used in the Nevada system.
- The Portals – there are two portals involved in the Nevada system. The first portal is one that concerns you. All Eligible Providers will logon to the Provider Portal, and through that will gain access to all required functions and activities.
- Unknown to you, behind the scenes, there is the Business Services Portal where there are Program Specialists standing by to help you and assist you at any point in your enrollment process. You will always have somebody to contact, to reach out to for assistance. The rest of this training module will present all the details of the Provider Portal. In this training, I will not go into Enrollment or Status in very much detail, those two subjects will be discussed in the following training in Module 3 for Eligible Hospitals and Module 4 for Eligible Professionals.

- Next slide, please.

Welcome

Transcription

- Let's start with the Provider Welcome Page. The Welcome page is what you see the very first time you log on to the Nevada incentive payment system. Thereafter, every time you log on, you will land on the Provider Home page which will be displayed shortly. For now, we will look at the Welcome Page. I am going to zoom in, but before I do, I will point out the basic page layout of all pages of the Nevada system. In the upper left is the Nevada logo, in the upper right is the Nevada State organization responsible for this program. In the bottom center there a link for additional information, and, in the bottom right, the indication that this is a secure network system.

- Next slide, please.

Welcome

NEVADA **EHR**
Incentive Payment Program for Electronic Records

DHHS Division of Health Care Financing & Policy

Logout

Welcome to the Medicaid EHR Incentive Payment Program!

About This Site

Welcome to the Nevada Incentive Payment Program for Electronic Records.As a Medicaid Payment Incentive program participant, you will need to demonstrate Adoption, Implementation, and Upgrade (AIU) of certified EHR technology in the first year of the program and Meaningful Use (MU) for the remaining years in the program.To ensure that you navigate successfully through all the steps required to complete enrollment in the program, please do not use the Back/Forward buttons in your browser.

Eligible to Participate - There are two types of eligible providers who can participate in the program. For further information, please visit the Nevada DHCFP website .

NEVADA **EHR**
Incentive Payment Program for Electronic Records

Transcription

- Zooming in and looking at the top of the page, we see the top notifications section about this site. It explains what site you have landed on and shows a link to click on to obtain further information.

- Next slide, please.

Welcome – EHs

NEVADA (EHR)
Incentive Payment Program for Electronic Records

DHHS Division of Health Care Financing & Policy

Logout

Welcome to the Medicaid EHR Incentive Payment Program!

About This Site

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Eligible to Participate - There are two types of eligible providers who can participate in the program. For further information, please visit the Nevada DHCFP website .

Eligible Hospitals (EHs)

Medicaid EHs include:

- Acute care hospitals with at least 10% Medicaid patient volume. May include Critical Access Hospitals (CAHs) or Cancer Hospitals.
- Children's Hospitals.

NEVADA (EHR)
Incentive Payment Program for Electronic Records

Transcription

- Scrolling down, there is a small explanatory section for Eligible Hospitals that summarizes the kinds of hospitals that can participate in the Nevada EHR Incentive Payment System.

- Next slide, please.

Welcome – EPs

Eligible Professionals (EPs)

Medicaid EPs include:

- Physicians (MD and DO)
- Nurse Practitioners
- Certified Nurse Mid-Wives
- Dentists
- Physicians Assistants who practice in a Federally Qualified Health Center (FQHC) or Rural Health Clinic (RHC) or Indian Health Program (IHP) that includes Indian Health Service/Tribal Organization/Urban Indian Organization (I/T/U) that is so led by a Physician Assistant.

Further, Medicaid EPs must also:

- Have a minimum of 30% Medicaid patient volume (20% minimum for pediatricians),
  -OR-
- Practice predominantly in a FQHC/RHC/IHP and have at least 30% patient volume to needy individuals.

NOTE: *Eligible Professionals may NOT be hospital-based. An Eligible Professional is defined as "hospital-based" if he/she provides 90% or more of his/her Medicaid services in a hospital setting (inpatient or emergency room).*

[**CONTINUE**]

NEVADA
Incentive Payment Program for Electronic Records

Transcription

- Scrolling down further, there is a list of the Eligible Professionals who can participate in the Nevada system. You can see Physicians, Nurse Practitioners, Certified Mid-Wives, Dentists, and PAs can all participate. Additionally, there is a Medicaid patient volume requirement of 30%, unless you are a pediatrician which allows a Medicaid patient volume of 20%. Note that if you are an Eligible Professional that is hospital based, then you are not eligible to participate in this program.
- At the bottom of the Welcome page, click Continue.

- Next slide, please.

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Incentive Payment Program for Electronic Records

Home

Transcription

- Clicking Continue at the bottom of the Welcome page lands you on this page, the Provider Home page.
- This is also the page you will land on every time you logon to the system in the future, bypassing the Welcome page. At the top of the home page, there is a very important section for Notifications. Generally it will just be the notification you see here, however if there arises a situation where some very important notification pertinent for all providers, we will update the Home page Notifications section and the very next time you log on, you will see the new notification.
- Speaking of notifications, throughout the process of your involvement with the Nevada EHR Payment system, there will be emails sent to you that will provide various notifications of progress of status of how you are doing with your application. For example, when you login at the national level with CMS and CMS sends the State of Nevada your enrollment information, you will get an email to that effect. As you progress through your enrollment in the Nevada system you will receive various emails, such as if you submit an Appeal, you will receive an email. We will discuss your emails in just a minute, and encourage you to establish a specific email address set aside to receive these emails.

- Next slide, please.

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Incentive Payment Program for Electronic Records

Home

Instructions

Select any section or tab to continue.

Enrollment

Click the Enrollment tab above to perform any of the following actions:

- Enroll for the Medicaid EHR Incentive Program
- Continue Incomplete Enrollment
- Modify Existing Enrollment

Documents

Click the Documents tab above to view or manage key documents that you have uploaded during the enrollment process.

Appeals

Click the Appeals tab above to perform the following actions:

- Initiate a new appeal
- View the status of an existing appeal

Transcription

- Moving down the page, you see the various links that involve the Home page. There is an Enrollment section, and you noticed on the previous slide there was an Enrollment tab. There is a Documents link, and a corresponding Documents tab; an Appeals link and corresponding Appeals tab (once enrollment has commenced, you can enter an Appeal anytime). Documents are required to be uploaded throughout the Enrollment process and you will be asked to upload documents as required. Provider Enrollment is the subject of Modules 3 and 4, Eligible Hospitals and Eligible Professionals, respectively, so we will not go into Enrollment detail further in this training.

- Next slide, please.

NEVADA
Incentive Payment Program for Electronic Records

Home

Status

Click the Status tab above to review the following:

- Enrollment Status
- Payment Status

Manage Account

Click the Manage Account tab above to perform the following actions:

- Update enrollment email address and phone number/extension.
- View instructions for updating national or state Medicaid EHR Incentive Payment Program registration information.
- View instructions for resetting account password.

Contact Us

Click the Contact Us link above top to perform the following actions:

- Contact a Business Services specialist securely through the portal.
- View respond to any correspondence received from our Business Services Team.

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dhcfp.nv.gov/EHRIncentives.htm

SECURE   DATA ENCRYPTED
network solutions

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Transcription

- Here you see the Status link, and as previously noted, the corresponding Status tab at the top. Status will be discussed further in Module 3 and Module 4 for EHs and EPs, respectively. There is a Manage Account link (tab at the top) which allows you to set a specific email address and phone number through which you wish to be contacted while involved in the Nevada system. Lastly there is the Contact Us link and corresponding tab at the top. Contact Us allows for secure communications back and forth between the provider and a Business Services Portal Specialist.

- At this time, the provider will click the Enrollment link or tab.

- Next slide, please.

Enrollment

Transcription

- When the provider clicks the Enrollment link or tab on the Home page, he/she will land on the Enrollment Home page.
- Again, notice the tabs at the top (Home, Enrollment, Documents, Appeals, Status, Manage Account, and Contact Us). These tabs correspond one-to-one with the links on the Home page. On the Enrollment Home page, you will notice that this provider, Anna Answorth, has completed Year 1 and is Paid for Year 1 and has a status of Payment Pending for Year 2. For the rest of this training module, I will refer only to Enrollment for Year 1. I wanted you to see what it looks like if there are multiple years listed in the Enrollment Selection section.
- Now the provider clicks the Documents tab.

- Next slide, please

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Documents

NEVADA
Incentive Payment Program for Electronic Records

DHHS Division of Health Care Financing & Policy

Logout

| Home | Enrollment | Documents | Appeals | Status | Manage Account | Contact Us |

Anna D Answorth (NPI-1000000004)

Documents

The following table lists the current and historical enrollment documents uploaded for your Medicaid EHR Incentive Payment Program. To upload documents you can do following:

- Click the "Upload New Document" button and choose the document Category, Type and select your file via the file browser. Once selected, click the Upload button to initiate the upload.

- To view existing uploads click the "View" button.

Program Year	Document Description	Category	Type	Appeal ID	Upload Date	Action

Upload New Document

NEVADA
Incentive Payment Program for Electronic Records

Transcription

- Having clicked the Documents tab, the provider lands on this, the Documents page. Note that at this time, there are no Documents listed.
- The provider will click the Upload New Document command button to accomplish that task.

- Next slide, please.

NEVADA
Incentive Payment Program for Electronic Records

Upload Document

Document Upload

To upload a document, choose your document 'Category' and 'Type'. Then, click on 'Browse....' to locate and select your file. Once selected, click on 'Upload' to complete the upload.

Acceptable File Formats: Microsoft Word (DOC), Microsoft Excel (XLS), Microsoft Works Word Processing (WPS), WordPerfect Document (WPD), Rich Text Format (RTF), Tagged Image File (TIF,TIFF), Portable Document Format (PDF), Text (TXT), Microsoft PowerPoint (PPT).

(*)Red asterisk indicates a required field.

* Program year: 2011

* Category: Patient Volume

*Type: EHR Patient Encounters

*File: C:\My_Data\MI360\NE\   Browse...

60 Characters Max

*Document Description: Demo Nevada

☑ Check this box to confirm that the documents you are uploading do not contain any Protected Health Information (PHI) as defined by HIPAA.

Upload   Cancel

NEVADA
Incentive Payment Program for Electronic Records

Transcription

- Here is a Document Upload pop-up. I have selected the program year 2011, selected a Category, Type, browsed for the document to upload, entered a brief description, and checked that it does not contain any protected information and then clicked upload.

- Next slide, please.

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Incentive Payment Program for Electronic Records

Documents

Transcription

- Now we are back on the Documents Home page, and you can see that there is a document successfully uploaded and listed. If I click the View command button on the document row, and if I had the software involved to create the document, it would open such as Adobe for a PDF, Microsoft Word for a Word document, Excel, etc.

- Now let's click the Appeals tab.

- Next slide, please.

Appeals

NEVADA (EHR)
Incentive Payment Program for Electronic Records

DHHS Division of Health Care Financing & Policy

Logout

| Home | Enrollment | Documents | Appeals | Status | Manage Account | Contact Us |

Anna D Answorth (NPI-1000000004)

Appeals

The following table lists the current and historical appeals initiated for your Medicaid EHR Incentive Program. From this home page, you can perform the following:

- Click the "New Appeals" button to enter a new appeal. From the next screen, you will be able to choose Appeal Category and Type, and a description, and upload any necessary documentation to support the appeal.
- Click the "View Details" button to view the appeal details, which include the supporting information, documentation, resolution status, and resolution notes.
- Click the "Withdraw" button to withdraw your appeal. You can only withdraw an appeal when the status is "In-Progress" or "Unassigned".

Appeal ID	Program Year	Payment Year	Category	Type	Initiated Date	Resolved Date	Appeal Status	Appeal Disposition	Action

New Appeal

NEVADA (EHR)
Incentive Payment Program for Electronic Records

Transcription

- This is the Appeals Home page. You will notice that there are no appeals listed at the beginning. Let's suppose that I had begun Enrollment, and I had found something that I thought needed an appeal, I can submit an appeal at any time (but I can have only one appeal open at any given time).
- So, let's click the New Appeal command button.

- Next slide, please.

Enter an Appeal

Anna D Answorth (NPI-1000000004)

New Appeal

Please enter the required information below to process your appeal.

Appeal Information

* **Category:** Demonstration of MU

***Type:** MU

***Program Year:** 2012

Payment Year: 2

***Appeal Description:**
(2000 characters Max)

This is a demonstration appeal for training.

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Transcription

- This is the form for entering a New Appeal. I have entered an appeal Category and Type, selected the appropriate Program Year, and entered a description for the appeal. Finally, I have clicked the Submit Appeal command button (clipped off in this screenshot, but appearing at the bottom of the page).

- Next slide, please.

View Appeal

Anna D Answorth (NPI-1000000004)

View Appeal

Appeal details are listed below. To return to Appeals home page. Click the button at the bottom of the page. If you would like to add supporting documents for appeal, click 'Upload Appeal Document'.

Appeal Information

Appeal ID:	1
Category:	Demonstration of MU
Type:	MU
Program Year:	2012
Payment Year:	2
Appeal Status:	**Unassigned**
Initiated:	07/03/2012
Appeal Description:	This is a demonstration appeal for training.
Escalated:	
Escalation Description:	
Resolved:	

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Incentive Payment Program for Electronic Records

Transcription

- I get a chance to review the appeal before I submit it.

- Next slide, please.

Appeals

Transcription

- Now, back on the Appeals Home page, you can see that I have a submitted Appeal listed, with a status of Unassigned (meaning that the Program Specialist staff has not yet resolved this appeal). As you can see on the right, I can withdraw this appeal at any time or view the details of the appeal. Once an appeal is submitted, you cannot progress beyond Payment Pending as far as status is concerned. A Business Services Program Specialist will have to resolve the Appeal first. If the appeal is approved, then you can continue on to a Paid status. If it is disapproved or denied then you will have to enter another appeal or escalate the denied appeal or acknowledge you are ineligible for the Nevada EHR Incentive System.

- Next slide, please.

Documents

Transcription

- In the case of the appeal just submitted, I would have had the chance to upload a document for Appeals. Now on the Documents tab, you will see that there are two documents associated with this provider. One was uploaded earlier and the second document uploaded along with the appeal.
- Now let's move to the Status tab.

- Next slide, please.

Status

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DHHS Division of Health Care Financing & Policy

Logout

| Home | Enrollment | Documents | Appeals | Status | Manage Account | Contact Us |

Anna D Answorth (NPI-1000000004)

Status Summary Home

The following sections outline the current and historical events in the Medicaid EHR Incentive Payment Program.

Provider Information

Name:	Anna D Answorth
Provider Type:	Nurse Practitioner
Provider Specialty:	NURSE PRACTITIONER
Address:	90 Jackson Pike
	Las Vegas, NV 89120-1560
Phone #:	(740) 446-5381 **Ext:**
Tax ID:	*****0004
NPI:	1000000004
CMS Registration ID:	******9858

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Transcription

- This is the top part of the Status Summary Home page. As mentioned earlier, status will be the subject of Module 3 and Module 4 training to follow. It will be discussed only briefly in this presentation.

- Next slide, please.

NEVADA

Incentive Payment Program for Electronic Records

Status

Status Summary

Select View Details button below to see the complete details for each of your enrollments.

Program Year	Payment Year	Status	Submitted Date	Patient Volume	AIU/MU Met	Payment Issued	Calculated Amount	Disbursed Amount	Action
2012	2	Payment Pending	05/16/2012	33%	Yes	---	---	---	View Details
2011	1	Paid	01/03/2012	31%	Yes	01/17/2012	$21,250.00	$21,250.00	View Details

Total Amount Paid: $21,250.00

If your status is "Not Started", you can begin the enrollment process via the Enrollment Home page. If your status is "In-Progress", you can continue or modify your enrollment information via the Enrollment Home page. If your status is "Payment Pending" or "Paid", you cannot modify your enrollment information. Please contact a Nevada Medicaid EHR Incentive Program Specialist at 1-888-639-3452 if you need assistance.

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Transcription

- As I scroll down in the Status Summary Home page, to the Status Summary section, you can see there will be one row for each year. You can click on the View Details command button and you will see all the details for that enrollment.

- Now the provider will click the Manage Account tab at the top of the page.

- Next slide, please.

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Manage Account

Transcription

- After clicking Manage Account, the provider lands on the Update Contact Information page. You will see the contact information and if you wish to have a specific email address and/or telephone number to be contacted for the Nevada EHR Payment System you would click the update button on this tab and enter the correct information.

- Next slide, please.

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Incentive Payment Program for Electronic Records

Notifications

- Emails sent to your Nevada EHR Incentive Payment System (NEIPS) email address
- Intuitive – status, informational, warnings

Transcription

- As mentioned earlier, emails will be sent to you throughout the process of the Nevada EHR System to the email address you provide. If there is a necessity to contact you by telephone, a Business Services Specialist they will use the telephone number shown on this page. The emails sent will be intuitive and you will have no question or confusion as to what they indicate.

- Now, on the previous slide, let's click the Update command button.

- Next slide, please.

Update Contact Information

Transcription

- If you clicked Update on the Update Contact Information page, you will have the opportunity to enter a new email address and telephone number on this page. You will click Save on this page.

- Next slide, please.

Manage Account

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Incentive Payment Program for Electronic Records

DHHS Division of Health Care Financing & Policy

Logout

| Home | Enrollment | Documents | Appeals | Status | Manage Account | Contact Us |

Anna D Answorth (NPI-1000000004)

Update CMS Account Information

To update your national Medicaid EHR Incentive Payment Program registration information you will need to go to the CMS.gov website and initiate an account update. Please allow 1-2 business days for processing your CMS account information and updating your state enrollment information. You may visit the CMS website by clicking the CMS.GOV link in the upper right-hand corner of this page.

Reset Password

To reset or update your Nevada Medicaid EHR Incentive Program password, you will need to go to the Nevada Medicaid web portal from which you launched this program and initiate a password update. Once updated, you will need to re-launch the Nevada EHR Medicaid Incentive Program application. You may visit the Nevada Medicaid web portal by clicking the link in the upper right-hand corner of this page.

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Incentive Payment Program for Electronic Records

Transcription

- As we scroll down further on the Manage Account tab page, you will notice there are two other sections. One indicates that if you wish to update the provider National level information, you will have to return to the CMS site; you should allow a couple of days for CMS to take your update and transmit it to Nevada and for it to be updated in this Nevada system. If you wish to update your password, that will be handled through existing Nevada MMIS system, not through the Nevada Medicaid EHR Incentive Payment System you are now seeing and learning about.

- Next slide, please.

Contact Us

NEVADA
Incentive Payment Program for Electronic Records

DHCFP :: CMS.GOV :: Help :: FAQ

DHHS Division of Health Care Financing & Policy

Logout

| Home | Enrollment | Documents | Appeals | Status | Manage Account | Contact Us |

Anna D Answorth (NPI-1000000004)

Contact Us

Welcome to the Secure Communication Home page.

Use this page to communicate with a Business Services Program Specialist for any questions you may have pertaining to the Provider Portal. Please note:This form of communication is used exclusively through the portals. When you receive an email stating that a Business Services Program Specialist has responded to your inquire, please come back to this page to read the message and respond if needed.

To create a new message, click new message and select which category your inquire falls under, if you are uploading a document to support your message, please indicate this in your message and provide the document name nature of its contents in the body of the message.

To view or respond to a message strand, select which message you wish to respond to and click Respond.

Secure Communication

[Create New Message]   [Upload Document]

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Transcription

- The last tab on the top banner (and the last link on the Home page) is the Contact Us tab. The Contact Us process is a methodology to provide secure communication from you the provider and the Business Services Program Specialist assisting you. On this particular display, you will see there is no secure communications listed.

- I am going to click Create New Message.

- Next slide, please.

NEVADA
Incentive Payment Program for Electronic Records

Create New Secure Communication

Create New Secure Communication

* Type: General

* Subject: General Communication for Training Purposes

* Message: (max 3000 characters)

This is a General Communication for Training Purposes.

* Name of Sender: David Trotter on behalf of EP

Cancel   Submit

NEVADA
Incentive Payment Program for Electronic Records

Transcription

- Now in this case, I am creating a new secure communication. I am going to select Type, enter Subject, enter the Message I wish to communicate to the Business Services Program Specialist team, and the name of sender which can be the specific Eligible Provider, or someone on behalf of the Eligible Provider or Eligible Hospital.
- Click Submit.

- Next slide, please.

Contact Us

NEVADA (eHR)
Incentive Payment Program for Electronic Records

DHHS Division of Health Care Financing & Policy

Logout

| Home | Enrollment | Documents | Appeals | Status | Manage Account | Contact Us |

Anna D Answorth (NPI-1000000004)

Contact Us

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To create a new message, click new message and select which category your inquire falls under, if you are uploading a document to support your message, please indicate this in your message and provide the document name nature of its contents in the body of the message.

To view or respond to a message strand, select which message you wish to respond to and click Respond.

Secure Communication

➕ **General Communication for Training Purposes**

| Create New Message | | Upload Document |

Incentive Payment Program for Electronic Records

Transcription

- Once submitted, you can see that there is now a line matching the subject of "General Communication for Training Purposes" which I entered on the previous page. Note the plus "+" sign next to it. If you click the "+" sign it will expand the secure communication.
- Click the plus sign.

- Next slide, please.

Contact Us

| Home | Enrollment | Documents | Appeals | Status | Manage Account | Contact Us |

Anna D Answorth (NPI-1000000004)

Contact Us

Welcome to the Secure Communication Home page.

Use this page to communicate with a Business Services Program Specialist for any questions you may have pertaining to the Provider Portal. Please note:This form of communication is used exclusively through the portals. When you receive an email stating that a Business Services Program Specialist has responded to your inquire, please come back to this page to read the message and respond if needed.

To create a new message, click new message and select which category your inquire falls under, if you are uploading a document to support your message, please indicate this in your message and provide the document name nature of its contents in the body of the message.

To view or respond to a message strand, select which message you wish to respond to and click Respond.

Secure Communication

General Communication for Training Purposes

Type	Message	From	Date
General	This is a General Communication for Training Purposes.	David Trotter on behalf of EP	07/03/2012

[Respond]

[Create New Message]   [Upload Document]

Transcription

- At this point you can see all the information entered under the heading "General Communication for Training Purposes". When a Business Services Specialist communicates back to the provider, the new response entry will also be listed here. If you wish to add another entry, you can by clicking Respond.

- Next slide, please.

Create Second Secure Communication

Secure Communications Response

* Type: General

* Subject: General Communication for Training Purposes

* Message: (max 3000 characters)

This is another entry for the same communication thread.

* Name of Sender: DT for Anna

Cancel   Submit

NEVADA
Incentive Payment Program for Electronic Records

Transcription

- For example, I am going to enter another message related to this subject. You will notice that the Type and Subject are marked read-only. You are entering another message for the same subject.
- Enter the message text and click Submit.

- Next slide, please.

Contact Us

Contact Us

Welcome to the Secure Communication Home page.

Use this page to communicate with a Business Services Program Specialist for any questions you may have pertaining to the Provider Portal. Please note:This form of communication is used exclusively through the portals. When you receive an email stating that a Business Services Program Specialist has responded to your inquire, please come back to this page to read the message and respond if needed.

To create a new message, click new message and select which category your inquire falls under, if you are uploading a document to support your message, please indicate this in your message and provide the document name nature of its contents in the body of the message.

To view or respond to a message strand, select which message you wish to respond to and click Respond.

Secure Communication

⊟ General Communication for Training Purposes

Type	Message	From	Date
General	This is another entry for the same communication thread.	DT for Anna	07/05/2012
General	This is a General Communication for Training Purposes.	David Trotter on behalf of EP	07/03/2012

Respond

Create New Message

Upload Document

Transcription

- Now you can see on the Contact Us page that there are two communications under this Subject.
- Now let's click the Home tab and return to the provider Home page.

- Next slide, please.

Home

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Logout

| Home | Enrollment | Documents | Appeals | Status | Manage Account | Contact Us |

Anna D Answorth (NPI-1000000004)

Notifications

Welcome to the Nevada Incentive Payment Program for Electronic Records.

As a Medicaid Payment Incentive program participant, you will need to demonstrate Adoption, Implementation, and Upgrade (AIU) of certified EHR technology in the first year of the program and Meaningful Use (MU) for the remaining years in the program.

To ensure that you navigate successfully through all the steps required to complete enrollment in the program, please do not use the Back/Forward buttons in your browser.

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Transcription

- We are back to the Home page on the Provider Portal. You have had an overview of all the tabs and corresponding links available to the provider other than Enrollment and Status which will be thoroughly presented in Module 3 for Eligible Hospitals and Module 4 for Eligible Professionals.
- Now let's click Logout, located above the Contact Us tab.

- Next slide, please.

Your Session Has Ended

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DHCFP :: CMS.GOV :: Help :: FAQ

DHHS Division of Health Care Financing & Policy

Your Session Has Ended

Your Medicaid EHR Incentive Payment Program session has ended. Click close to exit this window. Thank you!

Close

Transcription

- When you log off the Provider Portal, you will see this page, or if you leave the Provider Portal unattended for 30 minutes or more, depending on specific state configuration options, the next time you click a button on the Provider Portal, you will see this message indicating you session has ended.

- Next slide, please.

Provider Portal Summary

- Enrollment – next training sessions – different for Eligible Hospitals and Eligible Professionals
- Status
- Documents
- Appeals
- Manage Account
- Contact Us

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Transcription

- Let's review. Enrollment and Status will be the subject of Module 3 for Eligible Hospitals and Module 4 for Eligible Providers. This module has provided the Provider overview: you have seen Documents, Appeals, Manage your account and Contact Us (providing Secure Communications between you the provider and Business Services Program Specialists).

- Next slide, please.

Provider Overview Training

- You have completed Module 2 – Provider Overview training!

- If you are an Eligible Hospital, please continue your Nevada training by taking Module 3 – Eligible Hospital course.

- If you are an Eligible Professional, please continue your training by taking Module 4 – Eligible Professional course.

- If you are involved in EP groups, you will also be required to complete either the Module 5 – Group Lead course, or the Module 6 – Group Member course.

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Transcription

- You have now completed Module 2 – Provider Overview. You are now ready to take Module 3 or Module 4, as appropriate. Module 3 for Eligible Hospitals and Module 4 for Eligible Providers. If you are involved with Eligible Providers groups, then you will also have the opportunity to take Module 5 for Group Leads and/or Module 6 for Group Members.

- Next slide, please.

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Thank you!

Transcription

- Thank you for your interest and participation in the Nevada Medicaid EHR Incentive Payment System!

- The End.