



Nevada EHR Incentive Payment System (NEIPS)



**DHHS
DHCFP**

Module 2 – Provider Overview

July, 2012

Welcome!

- Welcome to the Provider training for the Nevada EHR Incentive Payment System.
- Prerequisite: Module 1 – Training Introduction
- This is Module 2 – Provider Overview training, mandatory for all eligible providers (Eligible Hospitals and Eligible Professionals) interested in enrolling in the Nevada system to apply for Medicaid EHR Incentive payments.
- Length and duration – 37 slides; approximately 20 minutes.


Provider Training Overview


- Module 1 – Introduction
- **Module 2 – Provider Overview**
 - **Mandatory first step for all providers – Eligible Hospitals and Eligible Professionals**
- Module 3 – Eligible Hospitals
 - Details of Eligible Hospital Enrollment
- Module 4 – Eligible Professionals
 - Details of Eligible Professional Enrollment, with exception of Group Processing
- Module 5 – Eligible Professionals – Group Lead
- Module 6 – Eligible Professionals – Group Member

Provider Overview

- Terminology
 - Provider Portal – Eligible Providers
 - Eligible Hospitals – EHs
 - Eligible Professionals – EPs
 - Business Services Portal – Program Specialists
- Provider Portal Overview

Welcome

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Incentive Payment Program for Electronic Records



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Welcome to the Medicaid EHR Incentive Payment Program!

About This Site

Welcome to the Nevada Incentive Payment Program for Electronic Records. As a Medicaid Payment Incentive program participant, you will need to demonstrate Adoption, Implementation, and Upgrade (AIU) of certified EHR technology in the first year of the program and Meaningful Use (MU) for the remaining years in the program. To ensure that you navigate successfully through all the steps required to complete enrollment in the program, please do not use the Back/Forward buttons in your browser.

Eligible to Participate - There are two types of eligible providers who can participate in the program. For further information, please visit the [Nevada DHCFP website](#).

Eligible Hospitals (EHs)

Medicaid EHs include:

- Acute care hospitals with at least 10% Medicaid patient volume. May include Critical Access Hospitals (CAHs) or Cancer Hospitals.
- Children's Hospitals.

Eligible Professionals (EPs)

Medicaid EPs include:

- Physicians (MD and DO)
- Nurse Practitioners
- Certified Nurse Mid-Wives
- Dentists
- Physicians Assistants (PAs) who practice in a Federally Qualified Health Center (FQHC), Rural Health Center (RHC), or Indian Health Services (IHS) that is led by a PA. Physicians Assistants must be enrolled in Nevada Medicaid.



Further, Medicaid EPs must also:

- Have a minimum of 30% Medicaid patient volume (20% minimum for pediatricians),
- OR-
- Practice predominantly in a FQHC/RHC/IHS and have at least 30% patient volume to needy individuals.

NOTE: Eligible Professionals may NOT be hospital-based. An Eligible Professional is defined as "hospital-based" if he/she provides 90% or more of his/her Medicaid services in a hospital setting (inpatient or emergency room).

CONTINUE

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Welcome – EHs

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Welcome – EPs

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Notifications

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Instructions

Select any section or tab to continue.



Home

Instructions

Select any section or tab to continue.

Enrollment

Click the Enrollment tab above to perform any of the following actions:

- Enroll for the Medicaid EHR Incentive Program
- Continue Incomplete Enrollment
- Modify Existing Enrollment

Documents

Click the Documents tab above to view or manage key documents that you have uploaded during the enrollment process.

Appeals

Click the Appeals tab above to perform the following actions:

- Initiate a new appeal
- View the status of an existing appeal



Home

Status

Click the Status tab above to review the following:

- Enrollment Status
- Payment Status

Manage Account

Click the Manage Account tab above to perform the following actions:

- Update enrollment email address and phone number/extension.
- View instructions for updating national or state Medicaid EHR Incentive Payment Program registration information.
- View instructions for resetting account password.

Contact Us

Click the Contact Us link above top to perform the following actions:

- Contact a Business Services specialist securely through the portal.
- View respond to any correspondence received from our Business Services Team.

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Enrollment

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Enrollment Home

Enrollment Instructions

Depending on the current status of your enrollment, please select one of the following actions:


- Enroll**
 - Enroll for the EHR Incentive program
- Modify**
 - Modify or continue an existing enrollment
- View Status**
 - Display enrollment status


Enrollment Selection

Identify the desired enrollment and select the action you would like to perform. Eligible Professional's are required to attest to Adopt, Implement or Upgrade for payment year 1 and Meaningful Use for each subsequent payment year. Please note only one action can be performed at a time on this page.

Name	NPI	Tax ID	CMS Registration ID	Program Year	Payment Year	Status	Action
Anna D Answorth	1000000004	*****0004	*****9858	2012	2	Payment Pending	View Status
Anna D Answorth	1000000004	*****0004	*****9858	2011	1	Paid	View Status

Documents

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Documents

The following table lists the current and historical enrollment documents uploaded for your Medicaid EHR Incentive Payment Program. To upload documents you can do following:

- Click the "Upload New Document" button and choose the document Category, Type and select your file via the file browser. Once selected, click the Upload button to initiate the upload.
- To view existing uploads click the "View" button.

Program Year	Document Description	Category	Type	Appeal ID	Upload Date	Action
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Upload New Document

Upload Document

✕

Document Upload

To upload a document, choose your document 'Category' and 'Type'. Then, click on 'Browse....' to locate and select your file. Once selected, click on 'Upload' to complete the upload.

Acceptable File Formats: Microsoft Word (DOC), Microsoft Excel (XLS), Microsoft Works Word Processing (WPS), WordPerfect Document (WPD), Rich Text Format (RTF), Tagged Image File (TIF, TIFF), Portable Document Format (PDF), Text (TXT), Microsoft PowerPoint (PPT).

(*)Red asterisk indicates a required field.

* Program year:

* Category:

* Type:

* File:

60 Characters Max

* Document Description:

☒ Check this box to confirm that the documents you are uploading do not contain any Protected Health Information (PHI) as defined by HIPAA.



Documents

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Program Year	Document Description	Category	Type	Appeal ID	Upload Date	Action
2011	Demo Nevada	Patient Volume	EHR Patient Encounters		07/03/2012	View

[Upload New Document](#)

Appeals

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Appeals

The following table lists the current and historical appeals initiated for your Medicaid EHR Incentive Program. From this home page, you can perform the following:

- Click the "New Appeals" button to enter a new appeal. From the next screen, you will be able to choose Appeal Category and Type, and a description, and upload any necessary documentation to support the appeal.
- Click the "View Details" button to view the appeal details, which include the supporting information, documentation, resolution status, and resolution notes.
- Click the "Withdraw" button to withdraw your appeal. You can only withdraw an appeal when the status is "In-Progress" or "Unassigned".

Appeal ID	Program Year	Payment Year	Category	Type	Initiated Date	Resolved Date	Appeal Status	Appeal Disposition	Action
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New Appeal



Enter an Appeal

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New Appeal

Please enter the required information below to process your appeal.

Appeal Information

* Category:

* Type:

* Program Year:

Payment Year: 2

* Appeal Description:

(2000 characters Max)



View Appeal

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View Appeal

Appeal details are listed below. To return to Appeals home page. Click the button at the bottom of the page. If you would like to add supporting documents for appeal, click 'Upload Appeal Document'.

Appeal Information

Appeal ID:	1
Category:	Demonstration of MU
Type:	MU
Program Year:	2012
Payment Year:	2
Appeal Status:	Unassigned
Initiated:	07/03/2012
Appeal Description:	This is a demonstration appeal for training.
Escalated:	
Escalation Description:	
Resolved:	



Appeals

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- Click the "View Details" button to view the appeal details, which include the supporting information, documentation, resolution status, and resolution notes.
- Click the "Withdraw" button to withdraw your appeal. You can only withdraw an appeal when the status is "In-Progress" or "Unassigned".

Appeal ID	Program Year	Payment Year	Category	Type	Initiated Date	Resolved Date	Appeal Status	Appeal Disposition	Action
1	2012	2	Demonstration of MU	MU	07/03/2012		Unassigned		Withdraw View Details

[New Appeal](#)

Documents

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Documents

The following table lists the current and historical enrollment documents uploaded for your Medicaid EHR Incentive Payment Program. To upload documents you can do following:

- Click the "Upload New Document" button and choose the document Category, Type and select your file via the file browser. Once selected, click the Upload button to initiate the upload.
- To view existing uploads click the "View" button.

Program Year	Document Description	Category	Type	Appeal ID	Upload Date	Action
2012	Appeal document	Other Documents	Support change of year request	1	07/03/2012	View
2011	Demo Nevada	Patient Volume	EHR Patient Encounters		07/03/2012	View

Upload New Document



Status

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Status Summary Home

The following sections outline the current and historical events in the Medicaid EHR Incentive Payment Program.

Provider Information

Name: Anna D Answorth
Provider Type: Nurse Practitioner
Provider Specialty: NURSE PRACTITIONER
Address: 90 Jackson Pike
Las Vegas, NV 89120-1560
Phone #: (740) 446-5381 Ext:
Tax ID: *****0004
NPI: 1000000004
CMS Registration ID: *****9858

Status

Status Summary

Select [View Details](#) button below to see the complete details for each of your enrollments.


Program Year	Payment Year	Status	Submitted Date	Patient Volume	AIU/MU Met	Payment Issued	Calculated Amount	Disbursed Amount	Action
2012	2	Payment Pending	05/16/2012	33%	Yes	---	---	---	View Details
2011	1	Paid	01/03/2012	31%	Yes	01/17/2012	\$21,250.00	\$21,250.00	View Details

Total Amount Paid: \$21,250.00

If your status is "Not Started", you can begin the enrollment process via the Enrollment Home page. If your status is "In-Progress", you can continue or modify your enrollment information via the Enrollment Home page. If your status is "Payment Pending" or "Paid", you cannot modify your enrollment information. Please contact a Nevada Medicaid EHR Incentive Program Specialist at 1-888-639-3452 if you need assistance.



Manage Account

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[Update Contact Information](#)

To update your Medicaid EHR Incentive Payment Program enrollment Email Address, Alternate Phone # or Extension click the Update button below.


Current Email Address: david.trotter@cgi.com
Alternate Phone#: (276) 889-7500 **Extension:** 8988


Update

Notifications

- Emails sent to your Nevada EHR Incentive Payment System (NEIPS) email address
- Intuitive – status, informational, warnings

Update Contact Information

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[Update Contact Information](#)

To update your Medicaid EHR Incentive Payment Program enrollment Email Address, Alternate Phone # or Extension click the Save button below.

Current Email Address:

Confirm New Email Address:

Alternate Phone#:

Extension:

Save

Cancel



Manage Account

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Update CMS Account Information


To update your national Medicaid EHR Incentive Payment Program registration information you will need to go to the CMS.gov website and initiate an account update. Please allow 1-2 business days for processing your CMS account information and updating your state enrollment information. You may visit the CMS website by clicking the CMS.GOV link in the upper right-hand corner of this page.

Reset Password

To reset or update your Nevada Medicaid EHR Incentive Program password, you will need to go to the Nevada Medicaid web portal from which you launched this program and initiate a password update. Once updated, you will need to re-launch the Nevada EHR Medicaid Incentive Program application. You may visit the Nevada Medicaid web portal by clicking the link in the upper right-hand corner of this page.

Contact Us

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Contact Us

Welcome to the Secure Communication Home page.

Use this page to communicate with a Business Services Program Specialist for any questions you may have pertaining to the Provider Portal. Please note: This form of communication is used exclusively through the portals. When you receive an email stating that a Business Services Program Specialist has responded to your inquire, please come back to this page to read the message and respond if needed.

To create a new message, click new message and select which category your inquire falls under, if you are uploading a document to support your message, please indicate this in your message and provide the document name nature of its contents in the body of the message.

To view or respond to a message strand, select which message you wish to respond to and click Respond.

Secure Communication

Create New Message

Upload Document

Create New Secure Communication

Create New Secure Communication

* Type:

* Subject:

* Message: (max 3000 characters)

* Name of Sender:

Contact Us

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Secure Communication

☒ General Communication for Training Purposes

[Create New Message](#)

[Upload Document](#)

Contact Us

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Secure Communication

☒ General Communication for Training Purposes

Type	Message	From	Date
General	This is a General Communication for Training Purposes.	David Trotter on behalf of EP	07/03/2012

[Respond](#)[Create New Message](#)[Upload Document](#)

Create Second Secure Communication

Secure Communications Response

* Type:

* Subject:

* Message: (max 3000 characters)

* Name of Sender:

Contact Us

Anna D Answorth (NPI-1000000004)

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Secure Communication

☒ General Communication for Training Purposes

Type	Message	From	Date
General	This is another entry for the same communication thread.	DT for Anna	07/05/2012
General	This is a General Communication for Training Purposes.	David Trotter on behalf of EP	07/03/2012

Respond

Create New Message

Upload Document

Home



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Your Session Has Ended

Your Session Has Ended

Your Medicaid EHR Incentive Payment Program session has ended. Click close to exit this window. Thank you!

Close

Provider Portal Summary

- Enrollment – next training sessions – different for Eligible Hospitals and Eligible Professionals
- Status
- Documents
- Appeals
- Manage Account
- Contact Us

Provider Overview Training

- You have completed Module 2 – Provider Overview training!
- If you are an Eligible Hospital, please continue your Nevada training by taking Module 3 – Eligible Hospital course.
- If you are an Eligible Professional, please continue your training by taking Module 4 – Eligible Professional course.
- If you are involved in EP groups, you will also be required to complete either the Module 5 – Group Lead course, or the Module 6 – Group Member course.

Thank you!