

## 7.4.3.2 Housing Supports and Services:

Housing Supports or Tenancy Support Services are defined as services and supports that assist a recipient of Medicaid in obtaining and remaining in housing in a manner that complies with all applicable state and federal requirements for purposes of receiving Medicaid reimbursement (NRS 422.3964(3)). Housing Supports and Services do not include the cost of room and board for Members. The Contractor must ensure that its payments to qualified providers do not pay for the cost of room and board.

The State has determined that providing Members access to Housing Supports and Services as outlined in this section is medically appropriate and a cost-effective substitute for services and/or settings outlined in the Medicaid State Plan.

- 7.4.3.2.1. Housing Supports and Services are offered at the option of the Contractor in accordance with this section. The Contractor may cover Housing Support and Services as an ILOS if the Member meets certain eligibility requirements and a qualified provider determines that Housing Supports and Services are medically appropriate for the Member as described in 7.4.3.2.2. The array of ILOS are also optional to enrollees per 42 CFR 438.3(e)(2)(ii).
- 7.4.3.2.2. A member will be eligible to receive Housing Supports and Services if the Member is homeless or at risk of experiencing homelessness as defined under 24 CFR § 91.5; and the Member is experiencing at least one or more of the following conditions or circumstance listed below:
  - 7.4.3.2.2.1 Serious mental illness diagnosis;
  - 7.4.3.2.2.2 Serious emotional disorder diagnosis;
  - 7.4.3.2.2.3 Substance use disorder diagnosis;
  - 7.4.3.2.2.4 At risk of institutionalization or overdose or in need of residential services because of a substance use disorder or a serious emotional disturbance or other behavioral health condition;
  - 7.4.3.2.2.5 At risk of experiencing a behavioral health crisis or utilizing the emergency department;
  - 7.4.3.2.2.6 Pregnant or had a recent live birth within the last sixty (60) days;
  - 7.4.3.2.2.7 Discharged from a correctional or medical facility within the last ninety (90) days;
  - 7.4.3.2.2.8 Transitioning, or will be transitioning within the next thirty (30) days, from an institutional or inpatient setting to the home or community setting; or
  - 7.4.3.2.2.9 Victim of human trafficking or domestic violence.

- 7.4.3.2.3. The Contractor must develop and utilize a consistent process for screening Members for eligibility for Housing Supports and Services for review and approval by the State. The process for screening, at a minimum, must be conducted by a qualified provider, which includes a case manager or other provider type approved by the State, who is either employed by the Contractor or under contract with the Contractor to operate as a network provider.
- 7.4.3.2.4. The Contractor is responsible for ensuring qualified providers, who conduct screening of Members for Housing Supports and Services, provide all necessary documentation in the Member's care plan or medical record to show that the eligibility criteria outlined in 7.4.3.2.2 have been met and that Housing Supports and Services are medically appropriate for the Member.
- 7.4.3.2.5. The Contractor will coordinate Housing Supports and Services with county or other local entities and community organizations to assist eligible Members in accessing any available separate financing for room and board and other social services and resources.
- 7.4.3.2.6. The grievance, appeal, and state fair hearing provisions in 42 CFR part 438, subpart F, shall apply to enrollees and Housing Supports and Services to the same extent and in the same manner as all other services covered under the Contract if the Contractor chooses to offer Housing Supports and Services to eligible Members. ILOS are optional for enrollees.
- 7.4.3.2.7. Housing Supports and Services shall replace State Plan coverage of the following services:
- 7.4.3.2.7.1. Emergency room services, including behavioral health and crisis services provided in the hospital setting to the homeless population, by reducing or obviating the future need of this population to utilize these State-Plan covered services;
  - 7.4.3.2.7.2. Emergency medical transportation by reducing or obviating the future need of this population to utilize this State-Plan covered services;
  - 7.4.3.2.7.3. Skilled nursing facility services, residential treatment center services, inpatient hospital admissions and stays, hospital psychiatric admissions and stays by addressing immediate needs and by reducing or obviating the future need of this population to utilize these State-Plan covered services;
  - 7.4.3.2.7.4. Crisis intervention services by reducing or obviating the future need of this population to utilize these State-Plan covered services; and
  - 7.4.3.2.7.5. Neonatal intensive care unit services for infants born to high-risk, homeless pregnant mothers by reducing or obviating the future need of this population to

utilize these State-Plan covered services.

7.4.3.2.8. The Contractor will comply with all service limitations and any other requirements set forth by the State in subsequent guidance for purposes of implementing Housing Supports and Services as an ILOS benefit.

7.4.3.2.9. Housing Supports and Services shall consist of:

7.4.3.2.9.1. Specialized case management for eligible Members, which shall include, at a minimum, intake and screening, an assessment of member's preferences and barriers related to successful tenancy if eligible for housing service, developing individualized housing support plan, and an individualized service plan that includes a housing stabilization plan and any necessary referrals for housing and social services. The housing stabilization plan must identify Member's preferences and barriers related to successful tenancy and options and resources to secure housing. The qualified provider must conduct the assessment in a manner that is culturally and linguistically appropriate without bias. Case management services for eligible Members may replace State Plan coverage of targeted case management for eligible Members. The Contractor shall use the HealthCare Common Procedure Coding System (HCPCS) Code T1023 plus a modifier "XU" to indicate screening and assessment planning for case management that results in a referral for this ILOS benefit.

7.4.3.2.9.2. Housing transition supports determined to be medically appropriate and reasonably necessary to assist an eligible Member with securing housing, which may include:

- A. Searching for available housing and presenting the Member with housing options;
- B. Assisting Member with securing housing, including assisting the Member with the completion of housing applications and securing required documentation;
- C. Assisting the Member with accessing other benefits in support of housing stability, including but not limited to Social Security Income benefits eligibility and supporting the application process;
- D. Identifying and securing available resources for the Member to subsidize the cost of rent and cover the cost of moving expenses, housing security deposit, adaptive aids, environmental modifications for home, and other one-time expenses-that support securing housing for the

member;

- E. Helping the Member with requests for reasonable accommodations, landlord education and engagement, ensuring the living environment is safe and ready for moving in, communicating and advocating on behalf of the Member with landlord;
- F. Assisting the Member with the details of a move into housing;
- G. Assisting Member with retaining housing, including developing a monthly budget and housing support crisis plan that includes prevention and early intervention services when housing stability is jeopardized;
- H. Coordinating in-home health care services and supports as needed to ensure care is available to the Member in support of a successful tenancy;
- I. Identifying, coordinating, securing, or funding non-emergency, non-medical transportation to assist Members' mobility to ensure reasonable accommodations and access to housing options prior to transition and on move in day;
- J. Coordinating other in-home health care services and supports to ensure necessary care is available to support home living; and
- K. Identifying, coordinating, securing, and funding installation of environmental modifications to ensure necessary accommodations for Member accessibility.

Qualified providers of housing transition supports may include a case manager or care coordinator employed by, or contracted with, the Contractor, county and social services agencies, behavioral health providers, certified community behavioral health centers, community-based organizations that provide services to homeless populations, hospitals with programs for individuals experiencing homelessness, affordable housing providers, supportive housing providers, federally qualified health centers, and rural health clinics.

The Contractor shall use the HCPCS Codes H0043 with the modifier "XU", H2015 with the identifier "XU", and H2016 with the identifier "XU", as applicable, to indicate housing transition supports for this ILOS.

7.4.3.2.9.3. Housing-related deposits determined to be medically

appropriate and reasonably necessary to assist an eligible Member with identifying, securing, and financing one-time services and modifications necessary for establishing a household, including covering the one-time costs of any security deposits for leasing a home or an apartment; application fees or deposits for utilities or service access and utility arrearages; first month of utilities and first/last month of rent; services to protect health and safety in the home, such as pest eradication, lead abatement and house sanitation and cleaning; and goods designed to preserve health and safety in the home, such as an air conditioner or a heater, and medically necessary services and equipment.

Housing-related deposits must be determined to be medically appropriate and reasonably necessary and available only when the Member is unable to afford such housing-related expenses. Housing-related deposits are only available to Members simultaneously with housing transition services described under section 7.4.3.2.9.

The Contractor may coordinate these services through a case manager and pay for them directly to the landlord or necessary entity, or the Contractor may contract with any of the qualified providers under section 7.4.3.2.9 to pay for the costs of one-time housing-related deposits for a Member.

The Contractor shall use the HCPCS Codes H0044 with the modifier “XU” to indicate housing-related deposits.

7.4.3.2.9.4. Housing sustainment services determined to be medically appropriate and reasonably necessary to assist an eligible Member with sustaining safe and stable housing once housing is secured by a Member, including:

7.4.3.2.9.4.1. Conducting an assessment of needs and developing a Housing Sustainment Plan with the Member;

7.4.3.2.9.4.2. Providing early identification and intervention for behaviors that may jeopardize housing, such as late rental payment, hoarding, substance use, and other lease violations;

7.4.3.2.9.4.3. Education and training for the Member on the rights and responsibilities of the tenant and landlord;

7.4.3.2.9.4.4. Coordinating with the landlord and case manager, as needed, to address any issues that could impact housing stability;

- 7.4.3.2.9.4.5. Coaching the Member on developing and maintaining key relationships with landlord and property manager, as applicable, with a goal of fostering successful tenancy;
- 7.4.3.2.9.4.6. Assisting in dispute resolution with the landlord and/or a neighbor to reduce risk of eviction or other adverse action including developing a repayment plan or identifying any available funding sources or resources in situations where the Member owes back rent or payments for damage to the unit;
- 7.4.3.2.9.4.7. Connecting the Member with community resources to prevent eviction when housing is, or may potentially become, jeopardized;
- 7.4.3.2.9.4.8. Assisting with benefits advocacy, including but not limited to assistance with obtaining identification and documentation for Social Security Income eligibility and supporting the application process;
- 7.4.3.2.9.4.9. Coordinating with the Member to review, update and modify their budget plan and/or housing and crisis plan on a regular basis to reflect current needs and address existing or recurring housing retention barriers;
- 7.4.3.2.9.4.10. Providing no more than two (2) medically tailored meals a day for the Member at home that meet the unique dietary needs of the Member;
- 7.4.3.2.9.4.11. Providing medically supportive food and nutrition services and education, including medically tailored groceries, healthy food vouchers, food pharmacies, cooking classes for no longer than 90 days as long as such services are part of a broader nutritional counseling and education program offered to recipients;
- 7.4.3.2.9.4.12. Conducting health and safety visits, including unit habitability inspections (not housing quality inspections), in coordination with the Member; and
- 7.4.3.2.9.4.13. Providing independent living and life skills including assistance with and training on

budgeting, including financial literacy, employment supports, and connection to community resources and services to support housing sustainability.

Housing sustainment services are only available when housing has been secured and until a case manager determines such services are no longer necessary. Qualified providers of housing sustainment services may include a case manager or care coordinator employed by, or contracted with, the Contractor, county and social services agencies, behavioral health providers, certified community behavioral health centers, community-based organizations that provide services to homeless populations, hospitals with programs for individuals experiencing homelessness, affordable housing providers, supportive housing providers, federally qualified health centers, and rural health clinics.

The Contractor shall use HCPCS Code T2051 with the modifier XU to indicate housing sustainment service at a per diem rate and T2041 with the modifier XU for 15-minute billing increments.

- 7.4.3.2.10. To the extent that the Contractor offers members the services described in Sections 7.4.3.2.9.4.10, 7.4.3.2.9.4.11, 7.4.3.2.9.4.14 and 7.4.3.2.9.4.15, the Contractor must send the State its policies and procedures for review and approval for how it will ensure that these services do not comprise a full nutritional regiment or include more than two (2) meals a day.
- 7.4.3.2.11. The Contractor is responsible for assessing and vetting, and contracting with, any qualified providers of Housing Supports and Services described under 7.4.3.2.9 not eligible to enroll as a billing or service provider in the Nevada Medicaid program. This includes ensuring appropriate licenses, background checks, and other standards have been met with respect to ensuring safe, quality providers.