

TRANSPORTATION

In accordance with 42 CFR440.170, 42 CFR431.53, 45 CFR92.36.

The State of Nevada, Division of Health Care Financing and Policy (DHCFP) assures it has established a non-emergency transportation (NET) program in order to more cost effectively provide transportation, and can document on request from CMS, that the transportation broker was procured in compliance with requirements of 45CFR92.36(b-f). The State will operate the broker program without the requirements of the following paragraphs of Section 1902(a)(1),(10)(b), and (23).

The State ensures that transportation services will be provided under a contract with a broker who:

1. Is selected through a competitive bidding process based on the state's evaluation of the broker's experience, performance, references, resources, qualifications, and costs;
2. Has oversight procedures to monitor recipient access and complaints and ensures the transportation personnel are licensed, qualified, competent, and courteous;
3. Is subject to regular auditing and oversight by the state in order to ensure that quality of the transportation services provided and adequacy of recipient access to medical care and services;
4. Complies with such requirements related to prohibitions on referrals and conflict of interest as the Secretary shall establish.

The State assures that the NET Broker itself is not a provider of transportation. The NET broker may not hold ownership in any NET provider with whom the broker subcontracts or arranges NET through a non-contractual relationship. This prohibition applies to the corporation, if the broker is incorporated and to the owners, officers, or employees of the broker.

The State of Nevada assures the availability of medically necessary transportation to and from medical providers for eligible Medicaid recipients in the following ways:

Eligible Medicaid program recipients are informed verbally and in writing of the availability of non-emergency transportation services by the Nevada Medicaid contracted Transportation Broker.

Emergency transportation does not require prior authorization. Claims must be submitted to the DHCFP FFS Fiscal Agent or the recipient's Medicaid MCO, if applicable, for processing. Non Emergency Transportation (NET) is contracted by a broker to provide transportation to medically necessary covered services statewide 24 hours a day, seven (7) days per week, including weekends and holidays. The NET broker operates within all applicable Federal, State and local laws.

All NET services require prior authorization by DHCFP's NET broker with the exception of NET services provided by Indian Health Services (HIS) clinics. The NET broker is required to authorize the least expensive alternative conveyance available consistent with the recipient's medical condition and needs.

The NET broker will facilitate rides for recipients requiring door-to-door transport (Paratransit). DHCFP will reimburse the Regional Transportation Commission (RTC) directly for any costs incurred for these services.

Nursing facility NET is included in NF rates.

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Transportation services must be:

1. Medically necessary;
2. Only to and from Nevada Medicaid covered services;
3. Provided by the least expensive means available which is in accordance with the recipient's medical condition and needs;
4. To the nearest appropriate Medicaid health care provider or medical facility.

Covered transportation services may be provided by:

1. Charter air flight;
2. Commercial air;
3. Rotary wing;
4. Fixed wing;
5. Ground ambulance;
6. Air ambulance;
7. Bus, local city;
8. Bus, out of town;
9. Para-transit – Public;
10. Para-transit – Private;
11. Private vehicle; and
12. Taxi.

Travel expenses include:

1. The cost of the ambulance, taxicab, common carrier, or other appropriate means;
2. The cost of meals and lodging en route to and from medical care, and while receiving medical care;
3. An attendant's costs may be covered if an attendant is required to ensure the recipient receives required medical services.

Medicaid does not reimburse the costs of:

1. Non-emergency travel which had not been prior authorized;
2. Transportation to non-covered medical services; or
3. Ambulance charges for waiting time, stairs, plane loadings and in-town mileage;
4. Non-emergency transportation for recipients whose eligibility is pending at the time of transport.
5. No shows, where a ride does not occur.