

State/Territory: Nevada

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT

ELIGIBILITY CONDITIONS AND REQUIREMENTS

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Survey and Certification Education Program

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The State has in effect the following survey and certification periodic educational program for the staff and residents (and their representatives) of nursing facilities in order to present current regulations, procedures, and policies.

The survey and certification agency will:

1. Continue to actively participate in various private and public committees that deal with participation in Medicare of nursing facilities;
2. Participate in educational training programs, such as advance directives and the Americans With Disabilities Act;
3. Provide additional technical assistance, as needed, via telephone or by conference;
4. Participate in training for the Ombudsman. Survey staff shall continue to include the Ombudsman in the certification process as outlined in the Omnibus Budget Reconciliation Act of 1987;
5. Provide on an ongoing basis additional regulation information to residents/ provider staff during survey process;
6. Disseminate on an ongoing basis regulatory changes or clarifications to the provider/client community via informational newsletters/brochures and, as needed, through conferences or seminars;
7. Promote resident/client review of nursing facility records which are maintained within the certification agency. These records contain the last three years of compliance with licensing/certification requirements by the nursing facility and reflect a nursing facility's ability to meet the needs of the residents;

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8. Disseminate and coordinate certification information through the Department of Human Resources, Bureau of Licensure and Certification;
9. Disseminate certification information through provider trade associations; and
10. Advise providers at the time of onsite surveys, regarding the availability of the survey and certification agency to answer resident/family/public questions regarding Medicare certification.

The State survey agency provides training to nursing facility staff, at least annually. This training covers regulatory changes, new technology, and care techniques as well as information on survey findings and expectations. Sessions may cover quality of care and quality of life issues as well as infection control, fire safety, assessments, care planning, and quality assurance.

In addition, the State survey agency issues on an as needed basis technical bulletins. These bulletins are used to advise medical facilities, including nursing facilities, of regulatory changes and to remind facilities of regulatory requirements that have surfaced during surveys and complaint investigations as areas of non-compliance.

During the facility surveys, staff meet with residents individually and in groups to discuss areas of regulation that reflect on resident rights and issues in a facility. This may include subjects such as how to file a complaint, right to formulate advance directives, confidentiality, and the treatment rights.