

# Nevada Medicaid Basic Skill Training Workshop

Date: April 19, 2017

Questions	Answer	Additional Information	Medicaid Services Manual Reference or Resource
1. Does Medicaid provide supportive services for Nevada Medicaid Enrolled providers' to access the recipient's previous treatment or services previously obtained?	This information is not provided via the Provider Portal. Providers are encouraged to utilize Electronic Health Records (EHR) to be able to share information electronically with recipient release.	Via Public Workshop	
2. What data or documentation was utilized to support the changes to the proposed titration of Basic Skill Training services? Can that information be reviewed?	Information was gathered reviewing utilization of services and the level of care and intensity of needs.	Via Public Workshop	
3. Is there a Prior Authorization (PA) requirement currently on Basic Skill Training services?	Yes, BST services already require a prior authorization and MUST meet medical necessity.	Via Public Workshop	Medical Services Manual <a href="#">Chapter 400</a> 403.6C; 3. Service Limitations: Up to two hours of BST services per day may be performed for all levels. BST services must be prior authorized. Prior authorizations may not exceed 90-day intervals.
4. Are there a limited number of services a Recipient can receive pertaining to Basic Skills Training?	No, if these services are truly meeting medical necessity there should not be a concern in regards to those services limitations. If the services limitation needs to be exceeded the	Via Public Workshop	

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	PA must clearly identified in the prior authorization the clinical documentation must meet the medical necessity		
5. Where can I find the definition of Medical Necessity per Nevada Medicaid?	The definition of "Medical Necessity " can be found within Medical Services Manual Chapter 100	Via Public Workshop	Section 103.1: Medical Necessity Medical Services Manual <a href="#">Chapter 100</a>
6. How flexible will DHCFP be with this proposal, in relationship to two hrs per days for the first 90 days and so on and so forth in this titration?	The Public Workshops are the opportunity to engage the stakeholders in discussion for suggestions and recommendations to be taken into consideration.	Via Public Workshop	
7. It was stated, this is a benefit service and that an initial prior authorization is required and then after the initial period of titration, another prior authorization is required after 180 days. Why?	Prior Authorizations (PA) are required to ensure services are appropriate.	Via Public Workshop	
8. Why would this not be an initial benefit to the client without an initial prior authorization?	Basic Skill Training Procedure code H2014 – requires a Prior Authorizations for initial services there is not a change concerning the initial request for this service	Via Public Workshop	Medical Services Manual <a href="#">Chapter 400</a> 403.6C; 3. Service Limitations: Up to two hours of BST services per day may be performed for all levels. BST services must be prior authorized. Prior authorizations may not exceed 90-day intervals.
9. What is the timeline that we are talking about in relationship to bringing providers on board? Can you discuss what steps you will have to take in order to bring providers on board?	There is not determined timeline at this time.	Via Public Workshop	

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10. Do you have an estimate of when these changes would come into effect	There is not determined timeline at this time.	Via Public Workshop	
11. Can there be a discussion at a later date to address the list of services that are not provided under BST and address what can be utilize to assist recipients?	Activities that are identified as non-covered services are social determinants of health care and are not eligible as reimbursable services.	Via Public Workshop	
12. When you submit a PAR for a client sometimes, you get a denial for services that saying that the client has maximized the services and no longer eligible for that and can be met by doing family, group therapy. Will these clients be part of that or go on the rolling calendar? Will they get a fresh start? First month second month and then titrate down with a PAR submission for services.	The services are linked to the recipient and not to the provider. Proposed policy was to follow the individual and their care. If there is new presenting issues surrounding the individual, those must be documented and substantiate in the Prior Authorization (PA) that services are needed.	Via Public Workshop	
13. Clients who have exhausted their BST or have received sufficient services in the past come back into a provider after three months, will those clients, if we determine that they still meeting medical necessity for whatever reason, Can they receive further BST services?	The services are linked to the recipient and not to the provider. Proposed policy was to follow the individual and their care. If there is new presenting issues surrounding the individual, those must be documented and substantiate in the Prior Authorization (PA) that services are needed.	Via Public Workshop	
14. Was gas or items like that taken into consideration? Travel, notes or documentation	Those indicated expenses are taken into consideration at a 10% cost, which is the	Via Public Workshop	

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	maximum that is allowed to take under the Federal guidelines for indirect costs.		
15. Are you concerned that Ameri-group plans can find assistance given the rate?	That would be up to the individual plans (MCO) those negotiations are dictated within their contracts and their individual providers.	Via Public Workshop	
16. We have heard the BST is going away, is this the first step or one of many steps to take this BST off the table or to make it unavailable.	No plans at this time. Any changes to policy that are considered to have a large impact are being brought to Public Workshops prior to any type of implementation.	Via Public Workshop	
17. Able to help keep recipients out of the hospital. We also contract with HPN and they rather pay us to do that then have them in the acute unit in the hospitals.	Payments with individual Managed Care Organizations (MCO) are negotiated between the provider and the MCO directly.	Via Public Workshop	
18. Can we get the BH email address again?	BehavioralHealth@DHCNP.NV.GOV	Via Public Workshop	
19. With the reduction in TCM and BST what services do you suggest we provide to assist the recipients	During the comprehensive assessment process, services should be determined at a clinical level as appropriate based on the level of care and intensity of needs outlined in policy.	Via Public Workshop	Medical Services Manual <a href="#">Chapter 400</a> MSM 403.5
20. Where is the data that was review to get here?	Information will be posted into the 'Meeting Archive' section of the DHCNP website.	Via Public Workshop	DHCNP Public Notices, Meeting Archives: <a href="http://dhcnp.nv.gov/Public/AdminSupport/MeetingArchive/Workshops/2017/2017Workshops/">http://dhcnp.nv.gov/Public/AdminSupport/MeetingArchive/Workshops/2017/2017Workshops/</a>
21. Can we receive a copy of the spreadsheet that was being reviewed?	Information will be posted into the 'Meeting Archive' section of the DHCNP website.	Via Behavioral Health Email	DHCNP Public Notices, Meeting Archives: <a href="http://dhcnp.nv.gov/Public/AdminSupport/MeetingArchive/Workshops/2017/2017Workshops/">http://dhcnp.nv.gov/Public/AdminSupport/MeetingArchive/Workshops/2017/2017Workshops/</a>

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22. We would like to receive additional information that will be sent out to providers, including the sign in sheet, which may precede this meeting?	Information will be posted into the 'Meeting Archive' section of the DHCFP website.	Via Behavioral Health Email	DHCFP Public Notices, Meeting Archives: <a href="http://dhcfnv.gov/Public/AdminSupport/MeetingArchive/Workshops/2017/2017Workshops/">http://dhcfnv.gov/Public/AdminSupport/MeetingArchive/Workshops/2017/2017Workshops/</a>
23. Who do I contact to check my current provider information?	Contact HPE's Customer Service to validate information currently in system and can be updated completing the FA-33 form.	Via Behavioral Health Email	<a href="#">FA-33 Form</a> Phone: (877) 638-3472
24. When is the next workshop scheduled?	Information on all Public Workshops is posted to the DHCFP Public Notices page.	Via Behavioral Health Email	<a href="#">DHCFP Public Notices</a>
25. We would also appreciate a copy/link to the survey that was sent out to all 3,800 behavioral health providers. Will that be recent to providers that did not receive that information?	The BST wage surveys have been posted to the DHCFP internet at : <a href="http://dhcfnv.gov/Pgms/CPT/BHS/">http://dhcfnv.gov/Pgms/CPT/BHS/</a> The survey can be found under the section titled "links" on the site indicated.	Via Behavioral Health Email	