



Non-Emergency Secure Behavioral Health Transports

Program Overview

Non-emergency secure behavioral health transports means the use of a motor vehicle, other than an ambulance or other emergency response vehicle, that is specifically designed, equipped and staffed by an accredited agent to transport a person alleged to be in a mental health crisis or other behavioral health condition; including individuals placed on a legal hold. Accredited agents are licensed through the Nevada Division of Public and Behavioral Health. For more information, please send an e-mail to transportation@dhcfp.nv.gov.

Program Eligibility and Criteria

Recipients must be eligible for Nevada Medicaid or Nevada Check Up (NCU) services and be experiencing a behavioral health crisis as evidenced by extreme emotional distress that includes but is not limited to an acute episode of mental illness and/or suicidal thoughts and/or behavior that may co-occur with substance use and other disorders.

Covered Services and Limitations

Non-emergency secure behavioral health transport services may be used for the following transports:

- Facility-to-facility transport between facilities including but limited to hospitals, public or private mental health facilities and medical facilities.
- Transport to and from a facility arranged by individuals authorized by NRS 433A.160 to arrange for transportation.
- Transport of an individual seeking voluntary admission pursuant to NRS 433A.140 to a public or private mental health facility.

Recipients must be transported to the nearest, appropriate Medicaid health care provider or appropriate medical facility. Long distance or out-of-state transports are allowable when medically necessary.

Limitations:

- Family members or other unaccredited agents are not allowed to travel in the secure vehicle with the recipient.

Authorization Process

Non-emergency secure behavioral health transports do not require prior authorization. Claims must be submitted to Nevada Medicaid's fiscal agent.