

Division of Health Care Financing and Policy

Long Term Support Services

Transportation for Legal Holds

Authority

Medicaid Services Manual (MSM) Chapter 1900, section 1903.1 Emergency Medical Transportation.

Emergency Medical Transportation

Following is the process for emergency medical transportation for a L2K when a hospital does not have a psychiatric inpatient unit.

- A recipient is placed on a L2K, an emergency medical transportation originates with the call to “911” or dispatch. This transportation is from the originating site of the call to the nearest emergency room for a medical clearance.
- Upon the completion of a recipient’s medical clearance, hospital staff coordinates with a psychiatric inpatient facility and an appointment is scheduled based on bed availability.
- Scheduled emergency transportation is arranged by the hospital, physician or an emergency transportation provider. This facility-to-facility transfer can originate from the hospital, post medical clearance, to the psychiatric inpatient facility and can be provided by an ambulance service.

Covered Service

Emergency Medical Transportation is a covered benefit for all Nevada Medicaid recipients.

Prior Authorization

Emergency transportation services do not require prior or post authorization for Fee-for-Service, Managed Care Organizations (MCO) or Nevada Checkup recipients. Please note, for managed care recipients needing facility-to-facility transports the appropriate MCO must be contacted to arrange transport.

MTM

MTM is Nevada Medicaid’s non-emergency transportation broker. MTM provides non-emergency transportation to medically necessary Medicaid covered services. When a recipient’s care needs exceed the capabilities of a non-emergency transportation provider, a scheduled emergency transport may be provided by an emergency transportation provider (Provider Type [PT] 32).

Resources

MSM Chapter 1900 <http://dhcfp.nv.gov/Resources/AdminSupport/Manuals/MSM/C1900/Chapter1900/>

Provider Type 32 Ambulance Billing Guide

https://www.medicaid.nv.gov/Downloads/provider/NV_BillingGuidelines_PT32.pdf

Contacts

DXC

Field Representative for Provider Type 32- Ambulance

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MTM

Non-Emergency Transportation

(844)879-7341

<http://www.mtm-inc.net/nevada/members/>

Nevada Medicaid

Transportation Policy Specialist

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Nevada Medicaid MCOs

- Anthem Blue Cross and Blue Shield Healthcare Solutions
(844) 396-2329
- Health Plan of Nevada
(800) 962-8074
- SilverSummit Healthplan
(844) 366-2880