

# Division of Health Care Financing and Policy

## Long Term Support Services

### Transportation for Legal Holds

#### Authority

Medicaid Services Manual (MSM) Chapter 1900, section 1903.1 Emergency Medical Transportation.

#### Emergency Medical Transportation

Following is the process for emergency medical transportation for a L2K when a hospital does not have a psychiatric inpatient unit.

- A recipient is placed on a L2K, an emergency medical transportation originates with the call to “911” or dispatch. This transportation is from the originating site of the call to the nearest emergency room for a medical clearance.
- Upon the completion of a recipient’s medical clearance, hospital staff coordinates with a psychiatric inpatient facility and an appointment is scheduled based on bed availability.
- Scheduled emergency transportation is arranged by the hospital, physician or an emergency transportation provider. This facility-to-facility transfer can originate from the hospital, post medical clearance, to the psychiatric inpatient facility and can be provided by an ambulance service.

#### Covered Service

Emergency Medical Transportation is a covered benefit for all Nevada Medicaid recipients.

#### Prior Authorization

Emergency transportation services do not require prior or post authorization for Fee-for-Service, Managed Care Organizations (MCO) or Nevada Checkup recipients. Please note, for managed care recipients needing facility-to-facility transports the appropriate MCO must be contacted to arrange transport.

#### MTM

MTM is Nevada Medicaid’s non-emergency transportation broker. MTM provides non-emergency transportation to medically necessary Medicaid covered services. When a recipient’s care needs exceed the capabilities of a non-emergency transportation provider, a scheduled emergency transport may be provided by an emergency transportation provider (Provider Type [PT] 32).

## Resources

MSM Chapter 1900 <http://dhcfp.nv.gov/Resources/AdminSupport/Manuals/MSM/C1900/Chapter1900/>

Provider Type 32 Ambulance Billing Guide

[https://www.medicaid.nv.gov/Downloads/provider/NV\\_BillingGuidelines\\_PT32.pdf](https://www.medicaid.nv.gov/Downloads/provider/NV_BillingGuidelines_PT32.pdf)

## Contacts

DXC

Field Representative for Provider Type 32- Ambulance

Mackenzie Lord

(775)412-9428

[Mackenzie.lord@dxc.com](mailto:Mackenzie.lord@dxc.com)

MTM

Non-Emergency Transportation

(844)879-7341

<http://www.mtm-inc.net/nevada/members/>

Nevada Medicaid

Transportation Policy Specialist

Briza Virgen

(775)684-3789

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Nevada Medicaid MCOs

- Anthem Blue Cross and Blue Shield Healthcare Solutions  
(844) 396-2329
- Health Plan of Nevada  
(800) 962-8074
- SilverSummit Healthplan  
(844) 366-2880