

Brian Sandoval
Governor



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Acting Administrator
Division of Health Care Financing and
Policy

Medicaid Management Information System (MMIS) Modernization

April 19, 2016

Medical Care Advisory Committee Meeting



Background

- The MMIS performs the business processes such as member benefit plan enrollment, provider enrollment, service prior authorization, and claims payment functions required to administer the Medicaid program
- In 2011, Hewlett Packard Enterprise (HPE) took over fiscal agent services and operations of our existing MMIS. At that time, peripheral systems were replaced with more modern tools, and over time we have continued to invest in these tools
- The existing MMIS was developed over 30 years ago, no longer aligns with the Centers for Medicare and Medicaid Services standards for modularity and leveragability, and has reached the end of its useful life
- After extensive alternatives analysis, rather than replacing the full MMIS and fiscal agent services, it was determined to be more efficient and cost effective to modernize replacing the Core MMIS by implementing the HPE InterChange system transferred from the State of Colorado



MMIS Modernization Goals

- Contain costs and reduce project timeline
- Minimize risk to the State and our stakeholders
- Minimal disruption to staff, providers, and clients
- Enhance providers experience with Medicaid
- Introduce efficiencies to reduce operational costs
- Gain the ability to more efficiently introduce change



Key Project Concepts

Leverage Existing NV MMIS Investment

- Fiscal Agent Services:
 - Hewlett Packard Enterprise (HPE)
- Systems:
 - PASRR, T-MSIS, Provider Enrollment, Medicare Buy-In
- Subcontractors:
 - Truven DSS and OptumRx



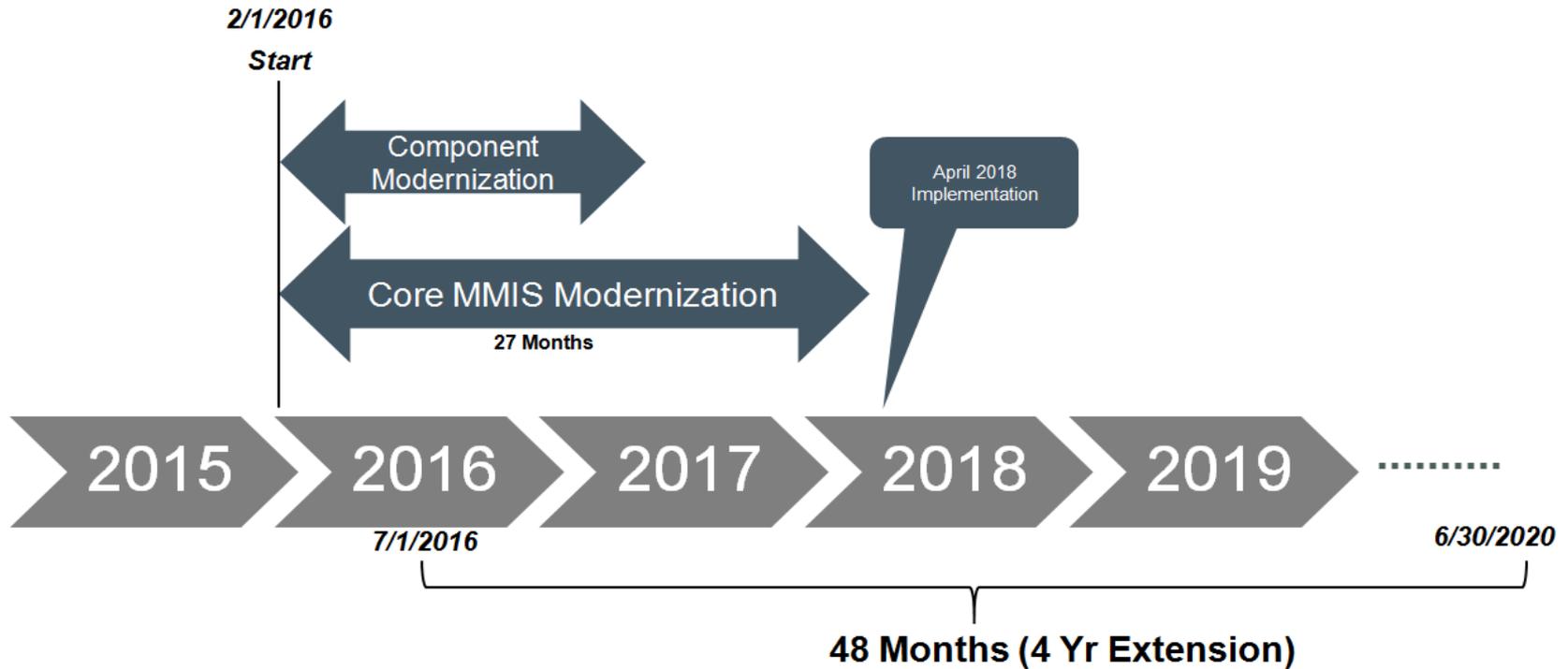
Leverage Colorado System and Experience

- Base Transfer of interChange System
 - Re-Use Business Process Workflows
- Business Process Re-Engineering Sessions
- Colorado/Nevada Medicaid Collaboration
 - Lessons learned from their project





Project Timeline Overview





Component Modernization

Early Implementation of Select Components

Provider Enrollment – Phases 2 & 3

- Automated application review process (K2 Workflow)
- Lexis-Nexis Integration for ACA Provider Screening compliance

Prior Authorization

- Replace Atlantes with interChange
- Automated PA review process (K2 Workflow)
- Interface to legacy MMIS later connect to interChange

Personal Care Services (PCS) Assessment

- Automated assessment and change processes (K2 Workflow)
- Automated Prior Authorizations

Web Portal Upgrade

- Security enhancements





Principles of our Approach

- Focus on Outcomes rather than detailed requirements
- Retain at minimum the existing business functionality
- Use the system as it was built, utilizing configurations over customizations
- Only make customizations to support Nevada policy where configurations are not sufficient
- Simplify Nevada policy and processes wherever possible to better align to system capabilities and be more efficient
- Increase worker efficiencies and remove barriers to enable administrative simplification for providers



Key Players and Roles

- Hewlett Packard Enterprise (HPE) – Implementation and Project Management
- DHCFP – Project Management and Vendor Oversight
- Public Knowledge (PK) – Project Management and Quality Assurance
- TBD – Independent Verification and Validation
- Nevada Executive Steering Committee – Project Oversight and Governance



NV Executive Steering Committee

Marta Jensen	Acting Administrator DHCFP Executive Sponsor
Betsy Aiello	DHCFP Deputy Administrator
Bonnie Long	DHCFP Chief Financial Officer
Sandie Ruybalid	Chief of Information Services Project Sponsor/Director
Steve Fisher	DWSS Administrator
Dave Stewart	DWSS Deputy Administrator
Dena Schmidt	DHHS Deputy Administrator



Project Governance

Meetings:

- Joint Project Management (HPE/DHCFP/PK) Weekly
- Executive Status Update (HPE/DHCFP/PK) Weekly
- Change Control Board (CCB) Weekly
- Executive Steering Committee Monthly

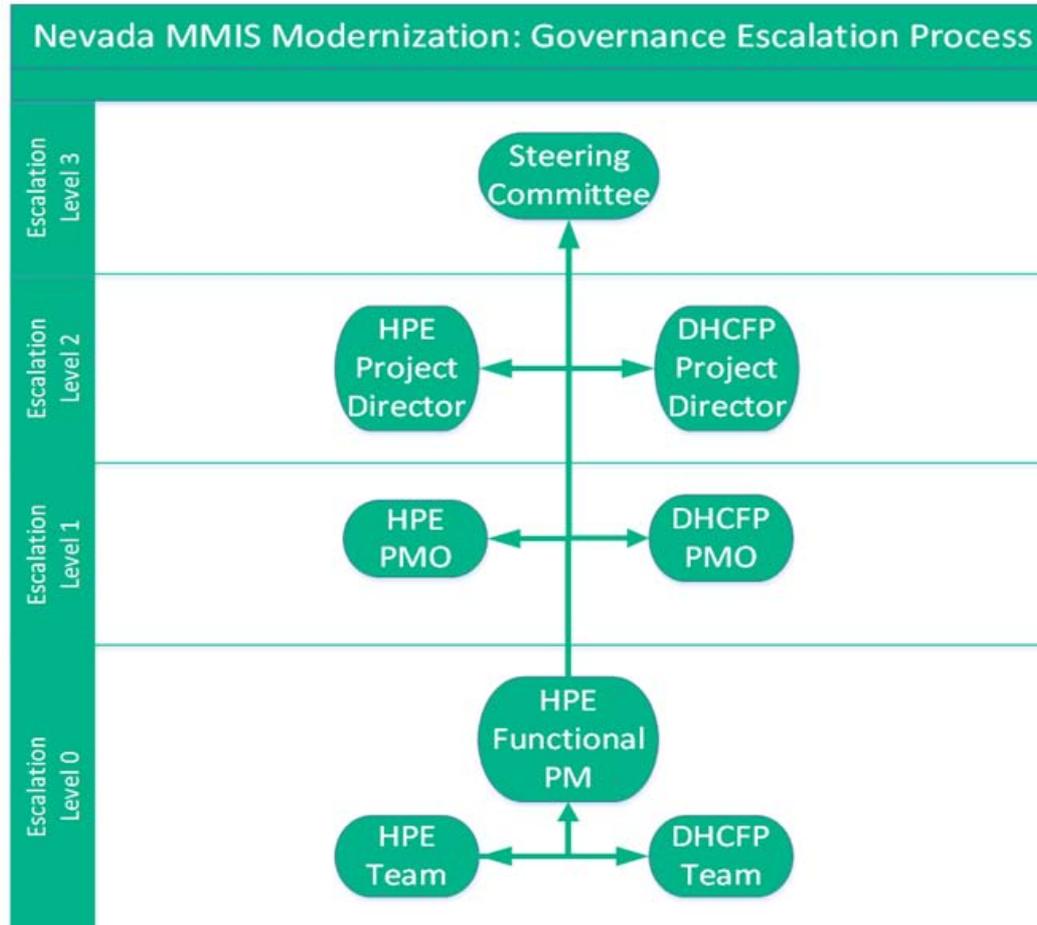
Reports:

- Project Status Report Weekly
- Executive Status Report Monthly





Issue Escalation Process





Questions?

Contact Information

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