

BRIAN SANDOVAL
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DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF HEALTH CARE FINANCING AND POLICY

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December 8, 2016

Inter-Tribal Council of Nevada
Executive Board President
Vinton Hawley, Chairman
Pyramid Lake Paiute Tribe
P.O. Box 256
Nixon, NV 89424

Dear Tribal Members:

In accordance with established consultation guidelines, the Division of Health Care Financing and Policy (DHCFP) is notifying Nevada tribes of the following proposed change in policy. The Medicaid Services Manual (MSM) Chapter 1900 - Non-Emergency Transportation (NET) Policy will be updated with the following additions and clarifications:

- Medical transportation provided by the *Indian Health Programs* will be reimbursed at double the Internal Revenue Service (IRS) rate.
- Reimbursement for meals and lodging will be determined by the NET broker and can be provided for recipients regardless of their mode of transportation; non-emergent or emergent.
- Deleted policy that stated recipients who are suspended from Residential Treatment Center (RTC) services are ineligible for other NET services and that those recipients must exhaust the public transit system appeal process before being assessed for another level of transportation.
- Private citizens may receive mileage reimbursement beginning at the resident's pick-up location.
- Mileage disputes will not be resolved by geo-mapping software.
- The transportation broker is responsible for transport to a nursing facility upon admittance, (including discharges after a hospital admission) and for the transport of nursing facility residents that require transport to out-of-area appointments.
- Healthcare professionals are defined as a physician, physician's assistant or an advanced practice registered nurse.
- Deleted language that reimbursement for meals and lodging will be at actual costs, not to exceed General Services Administration (GSA) limits.
- NET is not required to transport recipients between hospitals when the originating hospital cannot provide the appropriate services.

- Removed language that claims for stretcher transport should be directed to DHCFP's fiscal agent.
- The transportation broker will verify and document that vehicles and drivers "that are part of their provider network" will comply with State requirements.
- The time that recipients are to be ready for pick-up has been changed from 30 minutes to 15 minutes.
- The transportation broker will provide communications, materials, and interpretation services and take steps to provide access to recipients who are deaf and who have limited English proficiency.

There will be no fiscal impact due to these changes.

If you would like a consultation regarding this new policy, please contact Tanya Benitez at (775) 684-3722 who will schedule a meeting. We would appreciate a reply within 30 days from the date of this letter. If we do not hear from you within this time, we will consider this an indication that no consultation is requested.

Sincerely,



Lynne Foster
Chief of Division Compliance

Cc: Elizabeth Aiello, Deputy Administrator, DHCFP
Shannon Sprout, Chief, Policy Development and Program Management, DHCFP
Jennifer Frischmann, Chief, Long Term Services and Supports, DHCFP
Rochelle van der Poel, Program Specialist, Long Term Services and Supports, DHCFP
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