

# Healthy Kids Program - FAQ

Nevada Medicaid August 2023 DHCFP@dhcfp.nv.gov

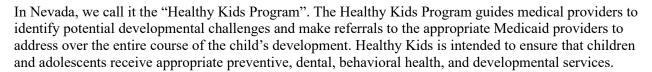
## What is Healthy Kids Program?

Healthy Kids is a benefit program for Nevada's children that provides comprehensive and preventive health care services for children enrolled in Medicaid under the age of 21 years.

## Are Healthy Kids and ESPDT the same?

Yes, they are the same program. Federally, the program is called EPSDT. It stands for:

- Early assessment and identification of problems.
- Periodically checking children's health at age-appropriate intervals.
- Screening and Diagnosis of physical, behavioral, developmental, dental, hearing and vision.
- **Treatment** to control, correct, or reduce health problems.



# Who is eligible?

Children and youth under the age of 18 years who are enrolled in NV CheckUp, and youth under the age of 21 years who are enrolled in NV Medicaid, are eligible for Healthy Kids services. The program focuses on preventive care, early intervention, and treatment to address health and developmental challenges in children.

### What types of services are covered?

Healthy Kids covers a wide range of services to ensure the comprehensive health and well-being of children. These services include regular check-ups, immunizations, vision and hearing screenings, dental care, mental health services, developmental screenings, and necessary treatment for identified conditions.

# How can I access services for my child?

To access Healthy Kids services for your child, please contact your local Medicaid office or health plan administrator. They will provide you with information on current NV Medicaid providers and guide you through the process of accessing the services.

# Are there any out-of-pocket costs?

Healthy Kids services are free for eligible children and their families. Medicaid covers the cost of all medically necessary services recommended by a qualified health care professional.

#### Can I choose the providers for my child's services?

Yes, parents generally have the flexibility to choose the providers who will deliver Healthy Kids services. However, it is important to check with your Medicaid plan or health care provider network to ensure that the provider is in the network and covered by NV Medicaid.

# What should I do if I believe my child needs more services?

If you believe your child needs additional services that are not being provided through Healthy Kids, you can discuss your concerns with your child's primary care physician. They can help you explore other available resources and options for obtaining the necessary services.



## Can services be provided outside of a doctor's office or clinic?

Yes, services can be provided in various settings, including doctor's offices, clinics, hospitals, schools, and other community-based settings. The goal is to ensure that children receive the necessary care at appropriate and convenient locations.

# How often should my child receive screenings and check-ups?

The frequency of screenings and check-ups can vary based on your child's age and specific needs. However, it is recommended that children receive a comprehensive screening at least once a year, with additional visits as needed for follow-up care or specific health concerns. The schedule is recommended by the American Academy of Pediatrics. (http://brightfutures.aap.org/)



### Can services be provided to children with disabilities or special needs?

Yes, services are available to all eligible children, including those with disabilities or special needs. The program is designed to address the unique health care needs of each child, and providers can tailor services to accommodate specific requirements.

### How do I qualify for the program?

You can apply for NV Medicaid/CheckUp at <u>AccessNevada.DWSS.nv.gov</u>. Even if you do not qualify for Medicaid, your children might, so it is important to apply and respond to any notices requesting additional information.

#### Once I and/or my child are enrolled in Medicaid, how do I get started?

You will receive a letter in the mail to remind you to make an appointment for a Well Baby/Well Child Check Up. The next step is to identify a family doctor who is enrolled as a Medicaid provider. Your health plan will help you. Health plan contact information may be found here: <a href="https://dhcfp.nv.gov/Members/BLU/MCOMain/">https://dhcfp.nv.gov/Members/BLU/MCOMain/</a>. Then contact your family doctor and make an appointment for a Well Baby/Well Child Check Up.

#### What if I didn't get a letter in the mail?

If you did not receive a letter in the mail from NV Medicaid, it could be that your address needs to be updated. Go to: <a href="https://dhcfp.nv.gov/updatemyaddress/">https://dhcfp.nv.gov/updatemyaddress/</a> or contact the Division of Welfare and Supportive Services at: <a href="https://dwss.nv.gov/Medical/2">https://dwss.nv.gov/Medical/2</a> General Information/

#### Who do I contact if I have more questions?

For members: DHCFP@dhcfp.nv.gov

For providers: MedicalPrograms@dhcfp.nv.gov (write "EPSDT" in the subject line)

Web: https://dhcfp.nv.gov/Pgms/CPT/EPSDT/