



COVID-19 (Novel Coronavirus) Frequently Asked Questions (FAQs) for Medicaid Providers

Updated 3/18/20

1. QUESTION: Does Nevada Medicaid cover testing for coronavirus (COVID-19)?

ANSWER: Yes, the Centers for Medicare and Medicaid Services (CMS) and the American Medical Association (AMA) have created two new Healthcare Common Procedure Coding System (HCPCS) codes and one new Current Procedural Terminology (CPT) code for outpatient hospitals and laboratories to bill for testing. The new HCPCS codes are U0001 and U0002, and the CPT code is 87635. The ICD-10 diagnosis code for COVID-19 is U07.1.

Nevada Medicaid is currently in the process of completing system updates to allow for reimbursement of these tests. At this time there is no implementation date determined, however, any claims submitted with HCPCS/CPT codes U0001, U0002, or 87635 will be suspended until system configurations are completed, at which time claims will be released for reimbursement.

2. QUESTION: What is the reimbursement rate for the test for COVID-19?

ANSWER: CMS has released reimbursement methodology for the COVID-19 laboratory tests. Nevada Medicaid reimburses laboratory procedures at 50% of the rate allowed by the 2014 Medicare Clinical Diagnostic Laboratory Fee Schedule.

3. QUESTION: Will Nevada Medicaid cover the costs of COVID-19 care?

ANSWER: Nevada Medicaid provides reimbursement for medically necessary services. Care and treatment for COVID-19 will be covered and reimbursed in accordance with current Medicaid policy.

4. QUESTION: Is telehealth a covered service for COVID-19?

ANSWER: Yes, telehealth is currently an allowable Medicaid service. Providers must diagnose and treat within the scope of practice. New developments using this service delivery model are posted at dhcfp.nv.gov/COVID19 under the Provider links.

More information about telehealth coverage is available in the Medicaid Services Manual (MSM) Chapter 3400 located at

<http://dhcfp.nv.gov/Resources/AdminSupport/Manuals/MSM/C3400/Chapter3400/>.

5. QUESTION: Is a telehealth visit covered if the patient participates from their home?

ANSWER: Yes, the distant site (where the provider is located) is covered even when the patient participates from home. When the patient participates from home, there is no reimbursement for a facility fee.

6. QUESTION: Will there be changes to pharmacy benefit?

ANSWER: Nevada Medicaid is allowing recipients to refill certain medications early to ensure they have an uninterrupted supply during the Coronavirus disease (COVID-19) threat. The standard refill threshold level for non-controlled substances is being reduced from 80% to 50%. This means that these types of medications will require that 50% of the supply has been used before the next fill is allowed. Medications classified as controlled substances will continue to require that 90% of the supply has been used before the next fill is allowed.

Nevada Medicaid recipients with active eligibility may obtain a one-time early refill of their prescription medications if they have refills remaining on file at a participating retail or mail-order pharmacy. The refill obtained will stay consistent with the standard days' supply previously filled by the member as allowed by their plan (e.g., 34- or 100-day supply). The "refill too soon waiver" will be continuously evaluated to determine the appropriate duration based on Centers for Disease Control and Prevention (CDC) guidance, federal and state declarations, and any other relevant data. Updated web announcements will be posted as the situation progresses.

If there are any issues with accessing medication, please contact the OptumRx Technical Call Center (Pharmacy Help Desk) at (866) 244-8554.

7. QUESTION: Where can I find additional information regarding state updates on COVID-19 activities?

ANSWER: There are two comprehensive websites detailing Nevada's response and efforts related to the 2019 Novel Coronavirus:

- http://dpbh.nv.gov/Programs/OPHIE/dta/Hot_Topics/Coronavirus/
- <https://nvhealthresponse.nv.gov/>.

8. QUESTION: Is there information available regarding diagnosis and treatment?

ANSWER: The following link will take you to the CDC's website with the most up-to-date information regarding COVID-19. <https://www.cdc.gov/>.

9. QUESTION: What is Medicaid doing in response to COVID-19?

ANSWER: Medicaid is currently working closely with local, state, and federal government agencies and business health partners to ensure the health and safety of Medicaid recipients. Policy and systems are currently being evaluated to ensure that providers have access to the necessary services to screen, diagnose, and treat Medicaid recipients.

Additional and current information regarding Medicaid's efforts and response can be found at <http://dhcfp.nv.gov/covid19/>.

10. QUESTION: If I have a recipient with questions regarding their Medicaid benefits, where can I send them to?

ANSWER: The following link includes a recipient specific frequently asked questions that can be provided to your patients who have questions regarding their Medicaid benefits, <http://dhcfp.nv.gov/covid19/>.

11. QUESTION: What if I have a Medicaid recipient who is enrolled in a Managed Care Organization (MCO)?

ANSWER: Please see below for a list of MCO contact information:

Anthem Blue Cross and Blue Shield Healthcare Solutions

(844) 396-2329

Health Plan of Nevada

(800) 962-8074

SilverSummit Health plan

(844) 366-2880

Dental: Liberty Dental Plan

(866) 609-0418