

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)
Agenda – Wednesday, March 8, 2023
10:00 - 11:00 a.m.**

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

1. Purpose of BH Monthly Calls:

The BHTA call offers providers guidance and updates on DHCFP Behavioral Health policy. The TEAMS meeting format offers providers an opportunity to ask questions using the chat feature and receive answers in real time. The webinar is recorded. If you have questions prior to or after the monthly call, submit requests directly to the behavioralhealth@dncfp.nv.gov.

- Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

2. February 2023 BHTA Minutes:

The minutes from last month’s BHTA are available on the [DHCFP Behavioral Health webpage](#) (under “Meetings”). You’ll want to navigate to this page and click on “Behavioral Health Agendas and Minutes.” You can find information from previous and current meetings. Please review if you have questions and if you were not able to attend the BHTA last month; this is a great place to check up on what we discussed.

- Resources
- BH Updates

3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dncfp.nv.gov/Public/AdminSupport/PublicNotices/>.

Public Workshops

Public Hearings

- **03/28/2023** – State Plan Amendment Specialty Physician Administered Drugs (PAD), and 1915 (i) HCBS SFC
- **03/28/2023** – Medicaid Services Manuals (MSM 1200 – Prescribed Drugs)

4. DHCFP Behavioral Health Updates:

Behavioral Health Web Announcements (WA):

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

(Please refer to this link for a complete list of web announcements)

- **WA#3023** – Attention All Providers: Top 10 Claim Denial Reasons and Resolutions/Workarounds for January 2023 Professional Claims
- **WA#3018** – Attention All Providers: Translation Services Feature Added to the Public Webpages of Nevada Medicaid Website
- **WA#3017** – 2023 Annual New Code Update
- **WA#3016** – COVID-19 UNWIND: New Unwind Outreach Resources Available
- **WA#3015** – Provider Type 91 (Pharmacist) May Link to Provider Groups Starting February 22, 2023
- **WA#3013** – Updates Regarding National Correct Coding Initiative (NCCI) Quarter 1 2023 Files
- **WA#3011** – Attention All Providers, Delegates and Staff: Upcoming Training Sessions for March 2023
- **WA#3008** – Reminder for All Providers: When Attachments May Be Required On Claims
- **WA#3006** – Attention Providers Performing Telehealth Services: Audio-only Telehealth Services Allowed
- **WA#3003** – COVID-19 UNWIND: Eligibility Renewal Timeline Available for Recipients
- **WA#3001** – Coverage for Presumptive Eligibility for Pregnant Women
- **WA#2999** – New Emergency Medicaid Only (EMO) Billing Instructions Published

Carin Hennessey, SSPS II

- Resources
- BH Updates

6. DHCFP Provider Enrollment Unit Updates:

Nevada Medicaid Website: <https://www.medicaid.nv.gov/providers/enroll.aspx>

DHCFP Website: <http://dhcftp.nv.gov/Providers/PI/PSMain/>

Contact Information: providerenrollment@dhcftp.nv.gov

7. DHCFP Surveillance & Utilization Review (SUR) Updates:

Report Provider Fraud/Abuse <http://dhcftp.nv.gov/Resources/PI/SURMain/>

Provider Exclusions, Sanctions and Press

Releases <http://dhcftp.nv.gov/Providers/PI/PSExclusions/>

8. Gainwell Technologies Updates:

Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>

Provider Enrollment <https://www.medicaid.nv.gov/providers/enroll.aspx>

Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>

Contact Information

Nevada Medicaid Customer Service: (877) 638-3472

NVMMIS.EDIsupport@gainwelltechnologies.com

nv.providerapps@gainwelltechnologies.com

Prior Authorization Information: (800) 525-2395

nvpeer_to_peer@gainwelltechnologies.com

Field Service Representatives: nevadaprovidertraining@gainwelltechnologies.com

Alyssa Drucker, Provider Relations Field Service Representative – North
Susan Harrison, Provider Relations Field Service Representative – South

9. Behavioral Health Provider Questions:

The Behavioral Health Policy TEAMS meeting would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA TEAMS meeting. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments, or suggested topics for guidance to BehavioralHealth@dncfp.nv.gov