

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)
Agenda – Wednesday, February 8, 2023
10:00 - 11:00 a.m.**

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

1. Purpose of BH Monthly Calls:

The BHTA call offers providers guidance and updates on DHCFP Behavioral Health policy. The TEAMS meeting format offers providers an opportunity to ask questions using the chat feature and receive answers in real time. The webinar is recorded. If you have questions prior to or after the monthly call, submit requests directly to the behavioralhealth@dhcfp.nv.gov.

- Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

2. January 2022 BHTA Minutes:

The minutes from last month's BHTA are available on the [DHCFP Behavioral Health webpage](#) (under "Meetings"). You'll want to navigate to this page and click on "Behavioral Health Agendas and Minutes." You can find information from previous and current meetings. Please review if you have questions and if you were not able to attend the BHTA last month; this is a great place to check up on what we discussed.

- Resources
- BH Updates

3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/>.

Public Workshops

- **01/30/2023** – SPA 1915i Home and Community Based Services (HCBS) Specialized Foster Care (SFC)
- **01/30/2023** – Medicaid Providers Centralized Credentialing
- **02/15/2023** – MSM Chapter 100

Public Hearings

- **01/31/2023** – State Plan Amendments (CCBHC)

4. DHCFP Behavioral Health Updates:

Behavioral Health Web Announcements (WA):

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>
(Please refer to this link for a complete list of web announcements)

- **WA#2992** – COVID-19 Covered Services for Uninsured Individuals (COVID-19 Temporary)
- **WA#2991** – Medicaid Services Manual Chapters Updated
- **WA#2990** – COVID-19 UNWIND: Providers Asked to Help Prepare Medicaid Members for End of Public Health Emergency
- **WA#2987** – Nevada Medicaid Centralized Credentialing Workshop for Providers - Scheduled January 30, 2023
- **WA#2986** – Notice of Public Workshop: Proposed Changes to Medicaid Services Manual Chapter 100 - Medicaid Program
- **WA#2985** – Attention All Providers: Top 10 Claim Denial Reasons and Resolutions/Workarounds for December 2022 Claims
- **WA#2984** – Attention All Providers, Delegates and Staff: Upcoming Training Sessions for February 2023
- **WA#2983** – Attention All Providers: Nevada Medicaid Will Notify Providers When Linkage Changes Are Made
- **WA#2982** – Attention All Providers: “Affiliated Providers” Feature Added to Electronic Verification System/Provider Web Portal
- **WA#2981** – Attention All Providers: Reminder to Review Provider Type Specific Billing Guides
- **WA#2980** – Medicaid Management Information System Updated with NCCI Quarter 1 2023 Files
- **WA#2979** – Medicaid Providers Are Invited to Complete a Survey to Assist Nevada Medicaid in Developing a Centralized Credentialing Process
- **WA#2975** – Attention Provider Type 12 (Hospital, Outpatient) Specialty 250 (Crisis Stabilization Center): Overview of Crisis Services

Carin Hennessey, SSPS II

- Resources
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6. DHCFP Provider Enrollment Unit Updates:

Nevada Medicaid Website: <https://www.medicaid.nv.gov/providers/enroll.aspx>

DHCFP Website: <http://dhcfp.nv.gov/Providers/PI/PSMain/>

Contact Information: providerenrollment@dhcfp.nv.gov

7. DHCFP Surveillance & Utilization Review (SUR) Updates:

Report Provider Fraud/Abuse <http://dhcfp.nv.gov/Resources/PI/SURMain/>

Provider Exclusions, Sanctions and Press

Releases <http://dhcfp.nv.gov/Providers/PI/PSExclusions/>

8. Gainwell Technologies Updates:

Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>

Provider Enrollment <https://www.medicaid.nv.gov/providers/enroll.aspx>

Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>

Contact Information

Nevada Medicaid Customer Service: (877) 638-3472

NVMMIS.EDIsupport@gainwelltechnologies.com

nv.providerapps@gainwelltechnologies.com

Prior Authorization Information: (800) 525-2395

nvpeer_to_peer@gainwelltechnologies.com

Field Service Representatives: nevadaprovidertraining@gainwelltechnologies.com

Alyssa Drucker, Provider Relations Field Service Representative – North

Susan Harrison, Provider Relations Field Service Representative – South

9. Behavioral Health Provider Questions:

The Behavioral Health Policy TEAMS meeting would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA TEAMS meeting. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments, or suggested topics for guidance to BehavioralHealth@dhcp.nv.gov