DIVISION OF HEALTH CARE FINANCING AND POLICY CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA) Agenda – Wednesday, January 12, 2022 10:00 - 11:00 a.m.

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

1. Purpose of BH Monthly Calls:

The BHTA call offers providers guidance and updates on DHCFP Behavioral Health policy. The TEAMS meeting format offers providers an opportunity to ask questions using the chat feature and receive answers in real time. The webinar is recorded. If you have questions prior to or after the monthly call, submit requests directly to the <u>behavioralhealth@dhcfp.nv.gov</u>.

• Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

2. December 2021 BHTA Minutes:

The minutes from last month's BHTA are available on the <u>DHCFP Behavioral Health</u> <u>webpage</u> (under "Meetings"). You'll want to navigate to this page and click on "Behavioral Health Agendas and Minutes." You can find information from previous and current meetings. Please review if you have questions and if you were not able to attend the BHTA last month; this is a great place to check up on what we discussed.

- IOP program and unbundled services
- MCO Caseload Distribution Notice <u>web_announcement_2635_20211119.pdf</u> (nv.gov)
- Prior Authorization and Submitting Changes to Prior Authorized Services

3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <u>http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/</u>.

Public Hearings

- 01/28/2022 State Plan Amendment for Medicaid Services
- 01/28/2022 MSM Chapter 3600 -- Managed Care Organization and MSM Chapter 600 – Physician Services

Public Workshops

 02/02/2022 – All Payer Claims Database (APCD) Procurement Plan Listening Session

4. DHCFP Behavioral Health Updates:

Behavioral Health Web Announcements (WA): <u>https://www.medicaid.nv.gov/providers/newsannounce/default.aspx</u> (Please refer to this link for a complete list of web announcements)

- WA#2679 -- Mobile Digital Medicaid Cards Coming January 21, 2022
- WA#2678 -- Health Professional Shortage Areas (HPSAs) Health Care Provider Assessment/Survey
- WA#2676 -- URGENT: To Ensure Continuity of Care, Providers Should Not Cancel Services or Request Out of Pocket Payment from Recipients Who Were Assigned a New MCO as of January 1, 2022
- WA#2674 -- Attention All Providers, Delegates and Staff: Secure Correspondence Communication Tool
- WA#2673 -- Rate Increase for Registered Behavior Technicians under Provider Type 85 (Applied Behavior Analysis) Approved by Centers for Medicare & Medicaid Services
- WA#2672 -- Attention Provider Type 86 (Specialized Foster Care): Service Limitations Reminder
- **WA#2668** -- Attention Provider Type 14 (Behavioral Health Outpatient Treatment): Procedure Codes Removed That Providers Are Not Qualified to Bill
- **WA#2667** -- Attention Provider Types 60 (School Health Services) and 85 (Applied Behavior Analysis): Update Regarding Applied Behavior Analysis Procedure Codes
- Volume 18 Issue 4 -- Nevada Medicaid and Nevada Check Up News (Fourth Quarter 2021 Provider Newsletter)
- WA#2663 -- Attention All Providers, Delegates and Staff: Reminder of Available Self-Service Options
- WA#2662 -- Attention All Providers, Delegates and Staff: Upcoming Training Sessions for January 2022
- WA#2659 -- All Providers and Staff Invited to Take Women's Preventive Services Initiative Awareness Survey by January 7, 2022
- WA#2658 Recipient/Enrollee Webpage Created with Managed Care Organization (MCO) Expansion Information
- WA#2657 -- Attention All Providers: 2022 Managed Care Caseload Distribution
 Notice
- WA#2256 -- 2022 Annual New Code Update
- WA#2655 Attention All Providers: Recipients May Request to Change Managed Care Organization (MCO) Plans
- WA#2652 Psychosocial Rehabilitation and Basic Skills Training Are Not Reimbursable on Same Date of Service as Intensive In-Home Supports and Services Provided through Specialized Foster Care Services
- WA#2651 Attention Provider Type 86 (Specialized Foster Care): Include Modifier U8 on Initial Claim when Attaching Eligibility Checklist
- WA#2650 Attention Provider Type 17 (Special Clinics) Specialties 171 (Methadone Clinic) and 215 (Substance Abuse Agency Model): Guidance Regarding DEA Final Rule for Mobile Methadone Units
- WA#2649 Attention Provider Type 17 (Special Clinics) Specialty 188 (Certified Community Behavioral Health Centers): Requirement to Enroll with Managed Care Organizations for 2022

• WA#2646 – Attention Provider Type 17 (Special Clinics) Specialty 188 (Certified Community Behavioral Health Center): Medication-Assisted Treatment (MAT) for Opioid Use Disorder (OUD) Services May Be Billed

Carin Hennessey, SSPS II

- Flyers and Technical Assistance Information
- MCO Questions Related to Behavioral Health Services
- Provider Enrollment and Revalidation

6. DHCFP Provider Enrollment Unit Updates:

Nevada Medicaid Website: https://www.medicaid.nv.gov/providers/enroll.aspx DHCFP Website: http://dhcfp.nv.gov/Providers/PI/PSMain/ Contact Information: providerenrollment@dhcfp.nv.gov

7. DHCFP Surveillance Utilization Review (SUR) Updates:

Report Provider Fraud/Abuse <u>http://dhcfp.nv.gov/Resources/PI/SURMain/</u> Provider Exclusions, Sanctions and Press Releases <u>http://dhcfp.nv.gov/Providers/PI/PSExclusions/</u>

8. Gainwell Technologies Updates:

Billing Information <u>https://www.medicaid.nv.gov/providers/BillingInfo.aspx</u> Provider Enrollment <u>https://www.medicaid.nv.gov/providers/enroll.aspx</u> Provider Training <u>https://www.medicaid.nv.gov/providers/training/training.aspx</u> Contact Information

Nevada Medicaid Customer Service: (877) 638-3472 Prior Authorization Information: (800) 525-2395 Field Service Representatives: <u>nevadaprovidertraining@gainwelltechnologies.com</u>

Alyssa Kee Chong, Provider Relations Field Service Representative - North Susan McLaughlin, Provider Relations Field Service Representative – South

• The New NVMedicaid Application

Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<u>https://www.medicaid.nv.gov/providers/Modernization.aspx.</u> Also listed on this page, are *Modernization (New) Medicaid System Web Announcements*; please refer to these announcements for specific information related to Modernization.

9. Behavioral Health Provider Questions:

The Behavioral Health Policy TEAMS meeting would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA TEAMS meeting. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments, or suggested topics for guidance to <u>BehavioralHealth@dhcfp.nv.gov</u>