

**DIVISION OF HEALTH CARE FINANCING AND POLICY  
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM  
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)  
Agenda – Wednesday, December 14, 2022  
10:00 - 11:00 a.m.**

**Facilitator:** Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

**1. Purpose of BH Monthly Calls:**

The BHTA call offers providers guidance and updates on DHCFP Behavioral Health policy. The TEAMS meeting format offers providers an opportunity to ask questions using the chat feature and receive answers in real time. The webinar is recorded. If you have questions prior to or after the monthly call, submit requests directly to the [behavioralhealth@dhcfp.nv.gov](mailto:behavioralhealth@dhcfp.nv.gov).

- Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

**2. November 2022 BHTA Minutes:**

The minutes from last month's BHTA are available on the [DHCFP Behavioral Health webpage](#) (under "Meetings"). You'll want to navigate to this page and click on "Behavioral Health Agendas and Minutes." You can find information from previous and current meetings. Please review if you have questions and if you were not able to attend the BHTA last month; this is a great place to check up on what we discussed.

- BH Updates
- Chapter 400 Updates – review of updated policy

**3. Related DHCFP Public Notices:**

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/>.

**Public Workshops**

- **12/7/2022** -- NAC 439A Planning for the Provision of Health Care
- **12/16/2022** -- Tenancy Support Services under Nevada Managed Care Organizations

**Public Hearings**

- **12/27/2022** -- Medicaid Services Manuals (MSM) 1200 Prescribed Drugs and MSM 2500, Case Management and MSM Chapter 2700, CCBHC and MSM Chapter 1500, Healthy Kids Program, and Directors Authority Public Option
- **12/27/2022** -- State Plan Amendments (Continuous Eligibility Exceptions)

**Public Meetings**

- **12/8/2022** -- Medicaid Reinvestment Advisory Committee

#### 4. DHCFP Behavioral Health Updates:

##### **Behavioral Health Web Announcements (WA):**

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

(Please refer to this link for a complete list of web announcements)

- **WA#2954** -- Professional Claims Reprocessed if Duplicate Payments Made in Error
- **WA#2953** -- Return Enrollment or Revalidation Letter Issue Resolved
- **WA#2950** – Professional and Professional Crossover Claims with Duplicate Details on Current and History Claims Have Been Reprocessed
- **WA#2948** – 2022 Quadrennial Rate Review Report
- **WA#2947** – Attention All Providers Billing Third Party Liability
- **WA#2946** – Attention All Providers: Pfizer and Moderna COVID-19 Booster Vaccine and Administration Codes
- **WA#2942** – Attention All Providers: Recipient Names on Nevada Medicaid ID Cards
- **WA#2938** – Attention Applied Behavior Analysis (ABA) Providers: Updated Form FA-11E for ABA Authorization Request
- **WA#2937** – Attention Behavioral Health Providers: Medicaid Services Manual Chapter 400 and Enrollment Checklists for Qualified Mental Health Associate (QMHA) and Qualified Behavioral Aide (QBA) Updated and Posted Online

##### **Abigail Bailey, SSPS II**

- SAAM Monthly Meeting

##### **Carin Hennessey, SSPS II**

- Resources
- BH Updates
- End of the Calendar Year Questions
- Start of the Calendar Year Questions

#### 6. DHCFP Provider Enrollment Unit Updates:

**Nevada Medicaid Website:** <https://www.medicaid.nv.gov/providers/enroll.aspx>

**DHCFP Website:** <http://dhcfp.nv.gov/Providers/PI/PSMain/>

**Contact Information:** [providerenrollment@dhcfp.nv.gov](mailto:providerenrollment@dhcfp.nv.gov)

#### 7. DHCFP Surveillance & Utilization Review (SUR) Updates:

**Report Provider Fraud/Abuse** <http://dhcfp.nv.gov/Resources/PI/SURMain/>

**Provider Exclusions, Sanctions and Press**

**Releases** <http://dhcfp.nv.gov/Providers/PI/PSExclusions/>

**8. Gainwell Technologies Updates:**

**Billing Information** <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>

**Provider Enrollment** <https://www.medicaid.nv.gov/providers/enroll.aspx>

**Provider Training** <https://www.medicaid.nv.gov/providers/training/training.aspx>

**Contact Information**

Nevada Medicaid Customer Service: (877) 638-3472

[NVMMIS.EDIsupport@gainwelltechnologies.com](mailto:NVMMIS.EDIsupport@gainwelltechnologies.com)

[nv.providerapps@gainwelltechnologies.com](mailto:nv.providerapps@gainwelltechnologies.com)

Prior Authorization Information: (800) 525-2395

[nvpeer\\_to\\_peer@gainwelltechnologies.com](mailto:nvpeer_to_peer@gainwelltechnologies.com)

Field Service Representatives: [nevadaprovidertraining@gainwelltechnologies.com](mailto:nevadaprovidertraining@gainwelltechnologies.com)

**Alyssa Drucker, Provider Relations Field Service Representative - North**

**Susan Harrison, Provider Relations Field Service Representative – South**

**9. Behavioral Health Provider Questions:**

The Behavioral Health Policy TEAMS meeting would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA TEAMS meeting. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments, or suggested topics for guidance to [BehavioralHealth@dncfp.nv.gov](mailto:BehavioralHealth@dncfp.nv.gov)