

**DIVISION OF HEALTH CARE FINANCING AND POLICY  
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM  
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)  
Agenda – Wednesday, November 9, 2022  
10:00 - 11:00 a.m.**

**Facilitator:** Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

**1. Purpose of BH Monthly Calls:**

The BHTA call offers providers guidance and updates on DHCFP Behavioral Health policy. The TEAMS meeting format offers providers an opportunity to ask questions using the chat feature and receive answers in real time. The webinar is recorded. If you have questions prior to or after the monthly call, submit requests directly to the [behavioralhealth@dncfp.nv.gov](mailto:behavioralhealth@dncfp.nv.gov).

- Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

**2. October 2022 BHTA Minutes:**

The minutes from last month’s BHTA are available on the [DHCFP Behavioral Health webpage](#) (under “Meetings”). You’ll want to navigate to this page and click on “Behavioral Health Agendas and Minutes.” You can find information from previous and current meetings. Please review if you have questions and if you were not able to attend the BHTA last month; this is a great place to check up on what we discussed.

- Behavioral Health Updates
- Chapter 400 Updates
- QBA and QMHA Enrollment Checklists

**3. Related DHCFP Public Notices:**

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dncfp.nv.gov/Public/AdminSupport/PublicNotices/>.

**Public Workshops**

- **11/10/2022** -- MSM 2700 and Certified Behavioral Health Centers SPA

**Public Hearings**

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**4. DHCFP Behavioral Health Updates:**

**Behavioral Health Web Announcements (WA):**

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

(Please refer to this link for a complete list of web announcements)

- **WA#2931** – Medicaid Services Manual Chapter 400 Updated

- **WA#2929** – Attention All Providers: Top 10 Claim Denial Reasons and Resolutions/Workarounds for September 2022 Claims
- **WA#2925** – Attention All Providers: Form FA-29 Required to Report Change in Recipient's Prior Authorized End Date of Services
- **WA#2924** – Medicaid Management Information System Updated with NCCI Quarter 4 2022 Files
- **Volume 19 Issue 3** – COVID-19 UNWIND: Nevada Medicaid and Nevada Check Up News (Third Quarter 2022 Provider Newsletter)
- **WA#2916** – Attention Providers of Behavioral Health Services: Procedure Code 90875 Prior Authorization Requirement
- **WA#2913** – Attention Individual Providers: Tax ID Information When Registering for the Electronic Verification System (EVS) Portal
- **WA#2911** – Attention All Providers, Delegates and Staff: Upcoming Training Sessions for December 2022

**Carin Hennessey, SSPS II**

- BH Updates
- Chapter 400 Updates – review of updated policy

**6. DHCFP Provider Enrollment Unit Updates:**

**Nevada Medicaid Website:** <https://www.medicaid.nv.gov/providers/enroll.aspx>

**DHCFP Website:** <http://dhcfp.nv.gov/Providers/PI/PSMain/>

**Contact Information:** [providerenrollment@dhcfp.nv.gov](mailto:providerenrollment@dhcfp.nv.gov)

**7. DHCFP Surveillance & Utilization Review (SUR) Updates:**

**Report Provider Fraud/Abuse** <http://dhcfp.nv.gov/Resources/PI/SURMain/>

**Provider Exclusions, Sanctions and Press**

**Releases** <http://dhcfp.nv.gov/Providers/PI/PSExclusions/>

**8. Gainwell Technologies Updates:**

**Billing Information** <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>

**Provider Enrollment** <https://www.medicaid.nv.gov/providers/enroll.aspx>

**Provider Training** <https://www.medicaid.nv.gov/providers/training/training.aspx>

**Contact Information**

Nevada Medicaid Customer Service: (877) 638-3472

[NVMMIS.EDIsupport@gainwelltechnologies.com](mailto:NVMMIS.EDIsupport@gainwelltechnologies.com)

[nv.providerapps@gainwelltechnologies.com](mailto:nv.providerapps@gainwelltechnologies.com)

Prior Authorization Information: (800) 525-2395

[nvpeer\\_to\\_peer@gainwelltechnologies.com](mailto:nvpeer_to_peer@gainwelltechnologies.com)

Field Service Representatives: [nevadaprovidertraining@gainwelltechnologies.com](mailto:nevadaprovidertraining@gainwelltechnologies.com)

**Alyssa Drucker, Provider Relations Field Service Representative - North**

**Susan Harrison, Provider Relations Field Service Representative – South**

- Enrolling Delegates

**9. Behavioral Health Provider Questions:**

The Behavioral Health Policy TEAMS meeting would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA TEAMS meeting. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments, or suggested topics for guidance to [BehavioralHealth@dncfp.nv.gov](mailto:BehavioralHealth@dncfp.nv.gov)