DIVISION OF HEALTH CARE FINANCING AND POLICY CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA) Agenda – Wednesday, August 10, 2022 10:00 - 11:00 a.m.

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

1. Purpose of BH Monthly Calls:

The BHTA call offers providers guidance and updates on DHCFP Behavioral Health policy. The TEAMS meeting format offers providers an opportunity to ask questions using the chat feature and receive answers in real time. The webinar is recorded. If you have questions prior to or after the monthly call, submit requests directly to the behavioralhealth@dhcfp.nv.gov.

• Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

2. July 2022 BHTA Minutes:

The minutes from last month's BHTA are available on the <u>DHCFP Behavioral Health webpage</u> (under "Meetings"). You'll want to navigate to this page and click on "Behavioral Health Agendas and Minutes." You can find information from previous and current meetings. Please review if you have questions and if you were not able to attend the BHTA last month; this is a great place to check up on what we discussed.

- Presentation on 988
- BH Updates

3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/.

Public Workshops

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Public Hearings

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4. DHCFP Behavioral Health Updates:

Behavioral Health Web Announcements (WA):

https://www.medicaid.nv.gov/providers/newsannounce/default.aspx (Please refer to this link for a complete list of web announcements)

 WA#2858 – Attention Behavioral Health Providers: Licensed Master Social Worker (LMSW) Post-Graduate Interns May Enroll as a Qualified Mental Health Professional (QMHP)

- WA#2856 COVID-19 UNWIND: New "Update My Address" Website for Nevada Medicaid Recipients
- WA#2855 Attention All Providers, Delegates and Staff: Upcoming Training Sessions for September 2022
- WA#2850 Attention All Providers: Existing COVID-19 Testing Codes Have Been Opened for Additional Provider Types
- WA#2847 Attention Provider Type 20 (Physician, M.D., Osteopath, D.O.): Reminder of Service Limitations for Procedure Code H2011
- WA#2844 COVID-19 UNWIND: New COVID-19 Unwind Resources Available
- WA#2843 CDC ADVISORY: Recent Reports of Human Parechovirus (PeV) in the United States - 2022
- WA#2842 Attention Provider Type 14 (Behavioral Health Outpatient Treatment) and 82 (Behavioral Health Rehabilitative Treatment): Initial 16-Hour Competency Training Program Requirements for Qualified Mental Health Associates and Qualified Behavioral Aides
- WA#2840 Medicaid Services Manual Chapters Updated

Carin Hennessey, SSPS II

- BH Updates
- WA#2842 Initial Competency Training
- WA#2858 LMSW Post-Graduate Interns

6. DHCFP Provider Enrollment Unit Updates:

Nevada Medicaid Website: https://www.medicaid.nv.gov/providers/enroll.aspx

DHCFP Website: http://dhcfp.nv.gov/Providers/PI/PSMain/ Contact Information: providerenrollment@dhcfp.nv.gov

7. DHCFP Surveillance & Utilization Review (SUR) Updates:

Report Provider Fraud/Abuse http://dhcfp.nv.gov/Resources/PI/SURMain/

Provider Exclusions, Sanctions and Press

Releases http://dhcfp.nv.gov/Providers/PI/PSExclusions/

8. Gainwell Technologies Updates:

Billing Information https://www.medicaid.nv.gov/providers/BillingInfo.aspx
Provider Enrollment https://www.medicaid.nv.gov/providers/enroll.aspx
Provider Training https://www.medicaid.nv.gov/providers/training/training.aspx
Contact Information

Nevada Medicaid Customer Service: (877) 638-3472

NVMMIS.EDIsupport@gainwelltechnologies.com

nv.providerapps@gainwelltechnologies.com

Prior Authorization Information: (800) 525-2395

nvpeer_to_peer@gainwelltechnologies.com

Field Service Representatives: nevadaprovidertraining@gainwelltechnologies.com

Alyssa Kee Chong, Provider Relations Field Service Representative - North Susan McLaughlin, Provider Relations Field Service Representative - South

Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources: https://www.medicaid.nv.gov/providers/Modernization.aspx. Also listed on this page, are *Modernization (New) Medicaid System Web Announcements*; please refer to these announcements for specific information related to Modernization.

9. Behavioral Health Provider Questions:

The Behavioral Health Policy TEAMS meeting would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA TEAMS meeting. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments, or suggested topics for guidance to BehavioralHealth@dhcfp.nv.gov