

**DIVISION OF HEALTH CARE FINANCING AND POLICY  
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM  
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)  
Agenda – Wednesday, July 13, 2022  
10:00 - 11:00 a.m.**

**Facilitator:** Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

**1. Purpose of BH Monthly Calls:**

The BHTA call offers providers guidance and updates on DHCFP Behavioral Health policy. The TEAMS meeting format offers providers an opportunity to ask questions using the chat feature and receive answers in real time. The webinar is recorded. If you have questions prior to or after the monthly call, submit requests directly to the [behavioralhealth@dncfp.nv.gov](mailto:behavioralhealth@dncfp.nv.gov).

- Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies, Social Entrepreneurs, Inc. (SEI)

**2. June 2022 BHTA Minutes:**

The minutes from last month’s BHTA are available on the [DHCFP Behavioral Health webpage](#) (under “Meetings”). You’ll want to navigate to this page and click on “Behavioral Health Agendas and Minutes.” You can find information from previous and current meetings. Please review if you have questions and if you were not able to attend the BHTA last month; this is a great place to check up on what we discussed.

- BH Updates
- Care Coordination

**3. Related DHCFP Public Notices:**

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dncfp.nv.gov/Public/AdminSupport/PublicNotices/>.

**Public Workshops**

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**Public Hearings**

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**4. DHCFP Behavioral Health Updates:**

**Behavioral Health Web Announcements (WA):**

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

(Please refer to this link for a complete list of web announcements)

- **WA#2838** -- COVID-19 UNWIND: Impact on Nevada Medicaid 1135 Flexibilities When Public Health Emergency Expires

- **WA#2837** – Attention All Providers, Delegates and Staff: Upcoming Training Sessions for August 2022
- **WA#2835** – Attention Provider Types 60 (School Health Services) and 85 (Applied Behavior Analysis): Applied Behavior Analysis Services Can Be Billed With More Than One Place of Service Code
- **Volume 19 Issue 2 -- COVID-19 UNWIND: Nevada Medicaid and Nevada Check Up News (Second Quarter 2022 Provider Newsletter)**
- **WA#2834** – Nevada Medicaid and Nevada Check Up Managed Care Organization (MCO) 2022 Open Enrollment
- **WA#2729** – Attention All Providers: Please Distribute Through Social Media
- **WA#2828** – Attention All Providers: New Recipient Medicaid ID Cards Are Coming Soon
- **WA#2823** – Attention All Providers: Pfizer COVID-19 Booster Administration Code 0074A Open for Children 5 through 11
- **WA#2822** – Provider Documentation Reminders
- **WA#2820** – Medicaid Management Information System Updated with NCCI Quarter 3 2022 Files
- **WA#2817** – Rate Review Surveys for Certain Provider Types
- **WA#2815** – Attention Nursing, Hospice, Residential Treatment and Intermediate Care Facilities: Inpatient Crossover and Outpatient Crossover Claims That Denied With Error Code 4239 Have Been Reprocessed
- **WA#2814** – New and Clarified Statuses for Provider Enrollment Applications
- **WA#2813** – Attention All Providers: Moderna COVID-19 Booster Vaccine Code and Administration Code
- **WA#2812** – Attention All Providers: Update on Claims Denied with Error Code 2504 When Other Insurance Applied to Co-Pay or Co-Insurance
- **WA#2811** – Update Regarding Behavioral Health Claims Denied if Recipient Was Covered by Medicare
- **WA#2809** – Some Claims Adjudicated with Error Code 6511 Have Been Reprocessed
- **WA#2808** – Claims That Should Have Denied for Medicare or Private Insurance Coverage Have Been Reprocessed
- **WA#2805** – Attention All Providers, Delegates and Staff: Upcoming Training Sessions for July 2022
- **WA#2803** – Attention Certified Community Behavioral Health Centers (CCBHCs): Bill with Place of Service Code 15 for Mobile Crisis Services
- **WA#2799** – URGENT for All Providers: System Upgrades Will Impact Availability of the Provider Web Portal and Online Provider Enrollment

**Kim Hopkinson, Social Entrepreneurs, Inc. (SEI)**

- Presentation on 988

**Carin Hennessey, SSPS II**

- BH Updates

6. **DHCFP Provider Enrollment Unit Updates:**

**Nevada Medicaid Website:** <https://www.medicaid.nv.gov/providers/enroll.aspx>

**DHCFP Website:** <http://dhcfp.nv.gov/Providers/PI/PSMain/>

**Contact Information:** [providerenrollment@dhcfp.nv.gov](mailto:providerenrollment@dhcfp.nv.gov)

7. **DHCFP Surveillance & Utilization Review (SUR) Updates:**

**Report Provider Fraud/Abuse** <http://dhcfp.nv.gov/Resources/PI/SURMain/>

**Provider Exclusions, Sanctions and Press**

**Releases** <http://dhcfp.nv.gov/Providers/PI/PSExclusions/>

8. **Gainwell Technologies Updates:**

**Billing Information** <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>

**Provider Enrollment** <https://www.medicaid.nv.gov/providers/enroll.aspx>

**Provider Training** <https://www.medicaid.nv.gov/providers/training/training.aspx>

**Contact Information**

Nevada Medicaid Customer Service: (877) 638-3472

[NVMMIS.EDIsupport@gainwelltechnologies.com](mailto:NVMMIS.EDIsupport@gainwelltechnologies.com)

[nv.providerapps@gainwelltechnologies.com](mailto:nv.providerapps@gainwelltechnologies.com)

Prior Authorization Information: (800) 525-2395

[nvpeer\\_to\\_peer@gainwelltechnologies.com](mailto:nvpeer_to_peer@gainwelltechnologies.com)

Field Service Representatives: [nevadaprovidertraining@gainwelltechnologies.com](mailto:nevadaprovidertraining@gainwelltechnologies.com)

**Alyssa Kee Chong, Provider Relations Field Service Representative - North**  
**Susan McLaughlin, Provider Relations Field Service Representative – South**

**Nevada MMIS Modernization Project**

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are ***Modernization (New) Medicaid System Web Announcements***; please refer to these announcements for specific information related to Modernization.

9. **Behavioral Health Provider Questions:**

The Behavioral Health Policy TEAMS meeting would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA TEAMS meeting. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments, or suggested topics for guidance to [BehavioralHealth@dhcfp.nv.gov](mailto:BehavioralHealth@dhcfp.nv.gov)