

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)
Agenda – Wednesday, June 8, 2022
10:00 - 11:00 a.m.**

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

1. Purpose of BH Monthly Calls:

The BHTA call offers providers guidance and updates on DHCFP Behavioral Health policy. The TEAMS meeting format offers providers an opportunity to ask questions using the chat feature and receive answers in real time. The webinar is recorded. If you have questions prior to or after the monthly call, submit requests directly to the behavioralhealth@dncfp.nv.gov.

- Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

2. May 2022 BHTA Minutes:

The minutes from last month’s BHTA are available on the [DHCFP Behavioral Health webpage](#) (under “Meetings”). You’ll want to navigate to this page and click on “Behavioral Health Agendas and Minutes.” You can find information from previous and current meetings. Please review if you have questions and if you were not able to attend the BHTA last month; this is a great place to check up on what we discussed.

- BH Updates
- Medicare Recipients (WA#2638 and WA#2287)
- Neurotherapy Prior Authorization Requests

3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dncfp.nv.gov/Public/AdminSupport/PublicNotices/>.

Public Workshops

- **06/01/2022** -- 1915(i) Home and Community Based State Plan Option and Alternative Benefit Plan
- **06/02/2022** – MSM 400 Provider Qualification for Mental Health and Rehabilitative Mental Health Services

Public Hearings

- **06/28/2022** – State Plan Amendment for COVID ARPA; Nevada Checkup COVID ARPA; FQHC; Payment Date Extension and HCBS
- **06/28/2022** – Medicaid Services Manuals (MSM 600 – Physician Services); (MSM Chapter 2900- FQHC); (MSM Chapter 2200 - HCBS) (MSM Chapter 2300 - HCBS Waiver for Persons with Physical Disabilities)

4. DHCFP Behavioral Health Updates:

Behavioral Health Web Announcements (WA):

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

(Please refer to this link for a complete list of web announcements)

- **WA#2796** -- COVID-19 Billing Guides Updated
- **WA#2789** – It's Not Me or Is It?: Implicit Bias in Medicine ECHO Session Scheduled for May 31, 2022
- **WA#2788** – Attention All Providers: Clinical Records Procurement for Encounter Data Validation
- **WA#2786** – Attention All Providers, Delegates and Staff: Upcoming Training Sessions for June 2022
- **WA#2785** – Reminders to Out-of-State and Catchment Area Providers Enrolling with Nevada Medicaid
- **WA#2782** – Notice of Public Workshop for Nevada Administrative Code (NAC) Chapter 439A - Planning for the Provision of Health Care
- **WA#2781** – Public Notice: COVID-19 American Rescue Plan Act (ARPA) State Plan Amendments

Carin Hennessey, SSPS II

- BH Updates
- Care Coordination

6. DHCFP Provider Enrollment Unit Updates:

Nevada Medicaid Website: <https://www.medicaid.nv.gov/providers/enroll.aspx>

DHCFP Website: <http://dhcfnv.gov/Providers/PI/PSMain/>

Contact Information: providerenrollment@dhcfnv.gov

7. DHCFP Surveillance & Utilization Review (SUR) Updates:

Report Provider Fraud/Abuse <http://dhcfnv.gov/Resources/PI/SURMain/>

Provider Exclusions, Sanctions and Press

Releases <http://dhcfnv.gov/Providers/PI/PSExclusions/>

8. Gainwell Technologies Updates:

Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>

Provider Enrollment <https://www.medicaid.nv.gov/providers/enroll.aspx>

Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>

Contact Information

Nevada Medicaid Customer Service: (877) 638-3472

NVMMS.EDIsupport@gainwelltechnologies.com

nv.providerapps@gainwelltechnologies.com

Prior Authorization Information: (800) 525-2395

nvpeer_to_peer@gainwelltechnologies.com

Field Service Representatives: nevadaprovidertraining@gainwelltechnologies.com

Alyssa Kee Chong, Provider Relations Field Service Representative - North

Susan McLaughlin, Provider Relations Field Service Representative – South

- PAs for Psychotherapy Services and Calendar Year Service Limitations

Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are ***Modernization (New) Medicaid System Web Announcements***; please refer to these announcements for specific information related to Modernization.

9. Behavioral Health Provider Questions:

The Behavioral Health Policy TEAMS meeting would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA TEAMS meeting. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments, or suggested topics for guidance to BehavioralHealth@dncfp.nv.gov