DIVISION OF HEALTH CARE FINANCING AND POLICY CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA) Agenda – Wednesday, March 9, 2022 10:00 - 11:00 a.m.

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

1. Purpose of BH Monthly Calls:

The BHTA call offers providers guidance and updates on DHCFP Behavioral Health policy. The TEAMS meeting format offers providers an opportunity to ask questions using the chat feature and receive answers in real time. The webinar is recorded. If you have questions prior to or after the monthly call, submit requests directly to the behavioralhealth@dhcfp.nv.gov.

• Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

2. February 2022 BHTA Minutes:

The minutes from last month's BHTA are available on the <u>DHCFP Behavioral Health webpage</u> (under "Meetings"). You'll want to navigate to this page and click on "Behavioral Health Agendas and Minutes." You can find information from previous and current meetings. Please review if you have questions and if you were not able to attend the BHTA last month; this is a great place to check up on what we discussed.

- Vaccine Mandate
- Enrollment and Revalidation for QBA and QMHA
- Neurotherapy
- Crisis Services in Nevada

3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/.

Public Meetings

• 03/02/2022 - Medical Care Advisory Committee

Public Hearings

- 03/11/2022 -- MSM 1200 Prescribed Drugs; MSM Chapter 400 Mental Health and Substance Abuse Services; MSM Chapter 2900 - Community Health Workers
- 03/29/2022 MSM Chapter 400 Mental Health and Substance Abuse Services, MSM Chapter 600 – Physician Services, and MSM Chapter 2900 -Federally Qualified Health Centers
- 03/29/2022 STATE PLAN AMENDMENT Crisis Stabilization Centers

4. DHCFP Behavioral Health Updates:

Behavioral Health Web Announcements (WA):

https://www.medicaid.nv.gov/providers/newsannounce/default.aspx (Please refer to this link for a complete list of web announcements)

- WA#2732 Attention All Providers, Delegates and Staff: Use Online Provider Enrollment Tool to Check Enrollment Application Status
- WA#2726 Attention All Providers, Delegates and Staff: Upcoming Training Sessions for March 2022
- WA#2723 -- Attention All Providers: Community Health Worker Provider Type Created
- WA#2721 -- Update: Medication-Assisted Treatment (MAT) Services with an Opioid Use Disorder (OUD) Diagnosis Must Be Billed with Modifier U5
- WA#2718 Attention Provider Type 63 (Residential Treatment Center/Psychiatric Residential Treatment Center): Policy Clarification for Use of Psychiatric/Mental Health Advanced Practice Registered Nurse (APRN) Signatures
- WA#2711 Update Regarding Inpatient and Outpatient Crossover Claims Impacted by Payment Error
- WA#2709 Medicaid Management Information System Updated with NCCI Quarter 1 2022 Files
- WA#2704 Smoking/Tobacco Cessation Counseling Procedure Codes 99406 and 99407 No Longer Restricted to Pregnant Women Only

Carin Hennessey, SSPS II

- BH Updates
- QBA and QMHA Enrollment Issues

6. **DHCFP Provider Enrollment Unit Updates:**

Nevada Medicaid Website: https://www.medicaid.nv.gov/providers/enroll.aspx

DHCFP Website: http://dhcfp.nv.gov/Providers/PI/PSMain/ Contact Information: providerenrollment@dhcfp.nv.gov

7. DHCFP Surveillance Utilization Review (SUR) Updates:

Report Provider Fraud/Abuse http://dhcfp.nv.gov/Resources/PI/SURMain/

Provider Exclusions, Sanctions and Press

Releases http://dhcfp.nv.gov/Providers/PI/PSExclusions/

8. Gainwell Technologies Updates:

Billing Information https://www.medicaid.nv.gov/providers/BillingInfo.aspx
Provider Enrollment https://www.medicaid.nv.gov/providers/enroll.aspx
Provider Training https://www.medicaid.nv.gov/providers/training/training.aspx
Contact Information

Nevada Medicaid Customer Service: (877) 638-3472 NVMMIS.EDIsupport@gainwelltechnologies.com nv.providerapps@gainwelltechnologies.com Prior Authorization Information: (800) 525-2395

nvpeer_to_peer@gainwelltechnologies.com

Field Service Representatives: nevadaprovidertraining@gainwelltechnologies.com

Alyssa Kee Chong, Provider Relations Field Service Representative - North Susan McLaughlin, Provider Relations Field Service Representative - South

Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources: https://www.medicaid.nv.gov/providers/Modernization.aspx. Also listed on this page, are *Modernization (New) Medicaid System Web Announcements*; please refer to these announcements for specific information related to Modernization.

9. Behavioral Health Provider Questions:

The Behavioral Health Policy TEAMS meeting would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA TEAMS meeting. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments, or suggested topics for guidance to BehavioralHealth@dhcfp.nv.gov