

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)
Minutes – Wednesday, February 9, 2022
10:00 - 11:00 a.m.**

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

1. Purpose of BH Monthly Calls:

The BHTA call offers providers guidance and updates on DHCFP Behavioral Health policy. The TEAMS meeting format offers providers an opportunity to ask questions using the chat feature and receive answers in real time. The webinar is recorded. If you have questions prior to or after the monthly call, submit requests directly to the behavioralhealth@dncfp.nv.gov.

- Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

2. January 2022 BHTA Minutes:

The minutes from last month’s BHTA are available on the [DHCFP Behavioral Health webpage](#) (under “Meetings”). You’ll want to navigate to this page and click on “Behavioral Health Agendas and Minutes.” You can find information from previous and current meetings. Please review if you have questions and if you were not able to attend the BHTA last month; this is a great place to check up on what we discussed.

- Flyers and Technical Assistance Information
- MCO Questions Related to Behavioral Health Services
- Provider Enrollment and Revalidation

3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dncfp.nv.gov/Public/AdminSupport/PublicNotices/>.

Public Hearings

- **02/22/2022** – MSM Chapter 400 - Mental Health and Substance Abuse Services, MSM Chapter 1200 - Prescribed Drugs, and MSM Chapter 2900 - Federally Qualified Health Centers
- **02/22/2022** – STATE PLAN AMENDMENT Crisis Stabilization Centers

Public Workshops

- **02/07/2022** – National Medicaid Pooling Initiative

4. DHCFP Behavioral Health Updates:

Behavioral Health Web Announcements (WA):

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

(Please refer to this link for a complete list of web announcements)

- **WA#2702** -- Attention All Providers: Reminder Regarding Training Options
- **WA#2698** -- Attention Provider Type 86 (Specialized Foster Care): Claims for Recipients Enrolled in Both Nevada Medicaid Fee-For-Service (MCD) and Medicaid Fee-for-Service Child Welfare (MCDL)
- **WA#2697** -- Attention All Providers: Community Health Worker Provider Type Created
- **WA#2694** -- Attention Provider Type 63 (Residential Treatment Center): Reminder Regarding Residential Treatment Center (RTC)/Psychiatric Residential Treatment Facility (PRTF) Critical Incident/Serious Occurrence Reporting Requirements
- **WA#2693** -- Attention All Providers: Refer to Electronic Verification System (EVS) User Manual to Assist with Navigating EVS
- **WA#2692** -- Attention All Providers, Delegates and Staff: Upcoming Training Sessions for February 2022
- **WA#2691** -- Attention All Providers: Reminder to Review Provider Type Specific Billing Guides
- **WA#2688** -- Attention All Providers, Delegates and Staff: Automated Response System (ARS)
- **WA#2686** -- Attention All Providers: Janssen COVID-19 Booster Administration Code and Moderna Vaccine Booster and Administration Codes
- **WA#2685** -- Attention All Providers: Update on Claims Denied with Error Code 2504 When Other Insurance Applied to Co-Pay or Co-Insurance
- **WA#2684** -- Attention All Providers: Nevada Medicaid and Nevada Check Up District Office Call Center Hours Extended to Assist Recipients (Updated January 20, 2022)
- **WA#2683** -- Attention All Providers: Notify Medicaid Recipients to Act Immediately if They Wish to Switch MCO Plans (Updated January 20, 2022)
- **WA#2681** -- Attention All Providers: Effective Immediately Use New Email Addresses to Contact Nevada Medicaid Fiscal Agent

Carin Hennessey, SSPS II

- Vaccine Mandate -- Our unit has been receiving concerns from providers related to the email sent on the vaccine mandates that are in effect and the BHU wants to share some other resources provided by Health Care Quality and Compliance (HCQC) in case providers in your areas were are looking for more guidance. Here is some additional information. The mandate applies if you are CMS-certified. There a few easier-to-follow links that might be of help to some inquirers.

Do the CMS staff vaccination requirements apply to my facility?

<https://www.cms.gov/files/document/covid-19-health-care-staff-vaccination-requirements-decision-tree-graphic.pdf>

COVID-19 Vaccination Requirements for Health Care Providers and

Suppliers <https://www.cms.gov/files/document/covid-19-health-care-staff-vaccination-requirements-infographic.pdf>

CMS Omnibus COVID-19 Health Care Staff Vaccination Rule -

Implementation Timeline <https://www.cms.gov/files/document/health-care-staff-vaccination-rule-implementation-timeline.pdf>

Please reach out to nkorme@health.nv.gov with any additional questions.

- Enrollment and Revalidation for QBA and QMHA – There will be updates to Chapter 400, including the Enrollment Checklists for QBA and QMHA providers in 2022.

Behavioral Health is aware of the issues with enrollments denying related to notarized signatures and the 16-hour training. We are working on these concerns and finding some more immediate resolution through intermediate clarifications on the 301 and 302 Enrollment Checklists. For those of you encountering issues with initial enrollment and revalidation, please reach out to the BH Unit, BehavioralHealth@dncfp.nv.gov, and let us know of any other issues encountered with QBA and QMHA applications.

We are looking at updates to Chapter 400 policy on provider qualification requirements for QBA and QMHA; these updates will affect the checklists and other procedural documents so there will be additional updates to these documents.

Public workshops will be scheduled to solicit provider feedback for these updates.

We are also considering an update to the Quality Assurance (QA) Program policy for PT 14 BHCNs. More information will be provided as these updates move forward.

- Neurotherapy -- NV SPA 21-0009 (State Plan Amendment) regarding the removal of Biofeedback and Neurotherapy services for the treatment of a mental health diagnosis. This proposed SPA to Attachment 4.19-B page 3b and 3g would eliminate Biofeedback and Neurotherapy services for the treatment of a mental health diagnosis.

The Centers for Medicare and Medicaid Services (CMS) has determined that the Biofeedback and Neurotherapy provisions of SPA 21-0009 would be considered a maintenance of effort (MOE) violation of the requirements of Section 9817 of the American Rescue Plan Act of 2021 (ARPA) and would put the state's 9817 enhanced Home and Community Based Services (HCBS) Federal Medical Assistance Percentage (FMAP) funding at risk. The state has withdrawn the SPA until these services can be re-considered for limitation at the end of the HCBS ARPA period, in 2024. The state will revert MSM policy for Neurotherapy services during the February 22nd Public Hearing. **Update: the February Public Hearing was postponed 2/22/2022 due to inclement weather and a 2-hour delay in the opening of State offices. The item will be presented during the March Public Hearing, being held 3/29/2022.**

- Crisis Services in Nevada –

With the approval of Senate Bill (SB) 156, the BHU has begun proposed revisions to the Nevada Medicaid Services Manual (MSM) Chapter 400 – Mental Health and Alcohol and Substance Abuse Services and the Medicaid State Plan Attachment (SPA) 4.19-B, to ensure that crisis stabilization services (provided at hospitals with a Crisis Stabilization Center endorsement) are covered and reimbursable services under Nevada

Medicaid. The goal of this legislation is to add a *place to go* as a critical element of the crisis continuum of care to support an array of crisis services critical in caring for individuals experiencing a behavioral health crisis. New proposed policy documentation includes scope of services for Crisis Stabilization Centers, their primary objective, requirements, best practices, provider responsibilities, admission criteria, and authorization process. Crisis Stabilization Centers best outcomes will be for patients getting better immediate care and a more positive behavioral health crisis response.

Nevada is one of 20 states awarded grant funding to develop community-based mental health mobile crisis intervention services created by the American Rescue Plan Act of 2021 (ARPA). These 1-year grants are intended to help states be prepared to elect and implement the new American Rescue Plan "State Option to Provide Qualifying Community-Based Mobile Crisis Intervention Services," that will also coincide with the national requirement of the 988 behavioral health crisis line, coming in July 2022. State Medicaid agencies are the only qualified applicants.

Mitch Moen, Management Analyst II, has been hired to provide support as a Project Coordinator

A core team has been established that meets monthly and a smaller Project Work Team has been established that meets bi-weekly.

The BHU will be focusing work on engaging subject matter experts and developing provider standards. We are also working on identifying possible future updates to current codes and system processes to support clearer delineation for mobile crisis services.

A website is being developed for a DHCFP Mobile Crisis Planning Grant home page.

6. DHCFP Provider Enrollment Unit Updates:

Nevada Medicaid Website: <https://www.medicaid.nv.gov/providers/enroll.aspx>

DHCFP Website: <http://dhcfp.nv.gov/Providers/PI/PSMain/>

Contact Information: providerenrollment@dhcfp.nv.gov

7. DHCFP Surveillance Utilization Review (SUR) Updates:

Report Provider Fraud/Abuse <http://dhcfp.nv.gov/Resources/PI/SURMain/>

Provider Exclusions, Sanctions and Press

Releases <http://dhcfp.nv.gov/Providers/PI/PSExclusions/>

8. Gainwell Technologies Updates:

Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>

Provider Enrollment <https://www.medicaid.nv.gov/providers/enroll.aspx>

Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>

Contact Information

Nevada Medicaid Customer Service: (877) 638-3472

NVMMS.EDIsupport@gainwelltechnologies.com

nv.providerapps@gainwelltechnologies.com

Prior Authorization Information: (800) 525-2395

nvpeer_to_peer@gainwelltechnologies.com

Field Service Representatives: nevadaprovidertraining@gainwelltechnologies.com

Alyssa Kee Chong, Provider Relations Field Service Representative - North
Susan McLaughlin, Provider Relations Field Service Representative – South

Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are **Modernization (New) Medicaid System Web Announcements**; please refer to these announcements for specific information related to Modernization.

9. Behavioral Health Provider Questions:

The Behavioral Health Policy TEAMS meeting would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA TEAMS meeting. The previous month's questions with answered on the posted minutes for the meeting. **Note: The recording for this meeting was not retrievable; the following Q&A has been extracted from the meeting chat and the automatic transcription within the TEAMS application.**

Q: I am not sure this is the appropriate time but regarding copays vs. coinsurance for QMB coverage that is not paying copays for Medicare Advantage plan covered services.

A: If you need assistance with submitting secondary claims, please email nevadaprovidertraining@gainwelltechnologies.com and a representative will get in touch with you. Please be sure to include your NPI.

Q: When will the PT14 billing guide be updated to include the 99406 and 99407 updates?

A: Related to [WA#2704](#), "Smoking/Tobacco Cessation Counseling Procedure Codes 99406 and 99407 No Longer Restricted to Pregnant Women Only", the billing guides effected will be updated according to the system updates. Changes are being made in our system were implemented on February 7th, so that as of right now these codes are payable. The web announcement was just posted a couple days ago. Billing guideline have been requested for updates to include those codes and those changes.

Q: The [billing] guide will need to be updated again for Neuro too, right?

A: Billing Guides are traditionally updated at time of policy updates. The billing guide information for Neurotherapy will be updated at the time of the Public Hearing reverting the Neurotherapy policy into Chapter 400. Current Procedural Terminology (CPT) codes 90875 and the 90876 will be returned to the PT 14 billing guide.

Q: If a provider is on the sanctioned list, are they also sanctioned from the other Medicaid insurances?

A: If you are referring to the Managed Care Organizations (MCOs), the answer is yes.

Please email questions, comments, or suggested topics for guidance to BehavioralHealth@dhcfp.nv.gov