

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)
Agenda – Wednesday, January 12, 2022
10:00 - 11:00 a.m.**

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

1. Purpose of BH Monthly Calls:

The BHTA call offers providers guidance and updates on DHCFP Behavioral Health policy. The TEAMS meeting format offers providers an opportunity to ask questions using the chat feature and receive answers in real time. The webinar is recorded. If you have questions prior to or after the monthly call, submit requests directly to the behavioralhealth@dncfp.nv.gov.

- Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

2. December 2021 BHTA Minutes:

The minutes from last month’s BHTA are available on the [DHCFP Behavioral Health webpage](#) (under “Meetings”). You’ll want to navigate to this page and click on “Behavioral Health Agendas and Minutes.” You can find information from previous and current meetings. Please review if you have questions and if you were not able to attend the BHTA last month; this is a great place to check up on what we discussed.

- IOP program and unbundled services
- MCO Caseload Distribution Notice [web announcement 2635 20211119.pdf \(nv.gov\)](#)
- Prior Authorization and Submitting Changes to Prior Authorized Services

3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dncfp.nv.gov/Public/AdminSupport/PublicNotices/>.

Public Hearings

- **01/28/2022** – State Plan Amendment for Medicaid Services
- **01/28/2022** – MSM Chapter 3600 -- Managed Care Organization and MSM Chapter 600 – Physician Services

Public Workshops

- **02/02/2022** – All Payer Claims Database (APCD) Procurement Plan Listening Session

4. DHCFP Behavioral Health Updates:

Behavioral Health Web Announcements (WA):

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

(Please refer to this link for a complete list of web announcements)

- **WA#2679** -- Mobile Digital Medicaid Cards Coming January 21, 2022
- **WA#2678** -- Health Professional Shortage Areas (HPSAs) Health Care Provider Assessment/Survey
- **WA#2676** -- URGENT: To Ensure Continuity of Care, Providers Should Not Cancel Services or Request Out of Pocket Payment from Recipients Who Were Assigned a New MCO as of January 1, 2022
- **WA#2674** -- Attention All Providers, Delegates and Staff: Secure Correspondence Communication Tool
- **WA#2673** -- Rate Increase for Registered Behavior Technicians under Provider Type 85 (Applied Behavior Analysis) Approved by Centers for Medicare & Medicaid Services
- **WA#2672** -- Attention Provider Type 86 (Specialized Foster Care): Service Limitations Reminder
- **WA#2668** -- Attention Provider Type 14 (Behavioral Health Outpatient Treatment): Procedure Codes Removed That Providers Are Not Qualified to Bill
- **WA#2667** -- Attention Provider Types 60 (School Health Services) and 85 (Applied Behavior Analysis): Update Regarding Applied Behavior Analysis Procedure Codes
- **Volume 18 Issue 4** -- Nevada Medicaid and Nevada Check Up News (Fourth Quarter 2021 Provider Newsletter)
- **WA#2663** -- Attention All Providers, Delegates and Staff: Reminder of Available Self-Service Options
- **WA#2662** -- Attention All Providers, Delegates and Staff: Upcoming Training Sessions for January 2022
- **WA#2659** -- All Providers and Staff Invited to Take Women's Preventive Services Initiative Awareness Survey by January 7, 2022
- **WA#2658** -- Recipient/Enrollee Webpage Created with Managed Care Organization (MCO) Expansion Information
- **WA#2657** -- Attention All Providers: 2022 Managed Care Caseload Distribution Notice
- **WA#2256** -- 2022 Annual New Code Update
- **WA#2655** -- Attention All Providers: Recipients May Request to Change Managed Care Organization (MCO) Plans
- **WA#2652** -- Psychosocial Rehabilitation and Basic Skills Training Are Not Reimbursable on Same Date of Service as Intensive In-Home Supports and Services Provided through Specialized Foster Care Services
- **WA#2651** -- Attention Provider Type 86 (Specialized Foster Care): Include Modifier U8 on Initial Claim when Attaching Eligibility Checklist
- **WA#2650** -- Attention Provider Type 17 (Special Clinics) Specialties 171 (Methadone Clinic) and 215 (Substance Abuse Agency Model): Guidance Regarding DEA Final Rule for Mobile Methadone Units
- **WA#2649** -- Attention Provider Type 17 (Special Clinics) Specialty 188 (Certified Community Behavioral Health Centers): Requirement to Enroll with Managed Care Organizations for 2022

- **WA#2646** – Attention Provider Type 17 (Special Clinics) Specialty 188 (Certified Community Behavioral Health Center): Medication-Assisted Treatment (MAT) for Opioid Use Disorder (OUD) Services May Be Billed

Carin Hennessey, SSPS II

- Flyers and Technical Assistance Information –
 - Prenatal Exposure Assessment Team, [papr-referral-flyer-final.ppt \(live.com\)](#)
 - Bureau of Primary Health Care Behavioral Health Technical Assistance, [Welcome to the BPHC–BH TA Resource Portal! | BPHC-BH TA \(jbsinternational.com\)](#)
- Provider Enrollment and Revalidation

I will remind providers that now's a good time to think about revalidation if they know theirs is coming due this year. With the new year comes existing providers revalidating. Please review the Provider Revalidation Report on the Provider Enrollment webpage for your revalidation dates, [Nevada Medicaid \(nv.gov\)](#); if revalidation is due this year, there's no time like the present to get started, allowing MCD time to process the application and allowing Providers time to submit all required documentation requested. The rule of thumb is to confirm that you have all of the documents needed, completed, and signed appropriately; when you're ready, upload all of the information required. It will be a smoother process if all of the information is included in that initial enrollment submission. Providers can revalidate up to a year in advance. And we encourage all providers to enroll and update their enrollment to reflect their highest licensure and scope of practice (specifically if you are Specialty 300s). At the start of the new year, we'd also like to advise providers to enroll and update your enrollment to reflect your highest level of licensure and practice, under the guidelines of Medicaid. Especially if you are a fully-licensed qualified health care professional and able to enroll under your PT, or as an Independent Professional (LCSW, LMFT, LCPC) under a PT 14. This will allow you to bill codes accurately. If a BHCN is billing your services under its agency/entity/group, you will need to be linked to that group. The Specialty 300 also can include physicians, APRNs, physician assistants, psychologists, and interns of the clinical licensure for LCSW, LMFT, LCPC.

- Please circulate this notification to staff and the public so that anyone who wants Medicaid updates can sign up for the ListServ.

Sign up here:

<https://dhcfnv.gov/Resources/NevadaMedicaidUpdate/NevadaMedicaidUpdate/>

For questions regarding the ListServ, write to Nevada Medicaid Public Information Officer, Ky Plaskon: Kyril.Plaskon@DHCFP.nv.gov.

For all other Medicaid-related questions, please use the following contact form: <http://dhcfnv.gov/Contact/ContactUsForm/>

6. **DHCFP Provider Enrollment Unit Updates:**

Nevada Medicaid Website: <https://www.medicaid.nv.gov/providers/enroll.aspx>

DHCFP Website: <http://dhcfp.nv.gov/Providers/PI/PSMain/>

Contact Information: providerenrollment@dhcfp.nv.gov

7. **DHCFP Surveillance Utilization Review (SUR) Updates:**

Report Provider Fraud/Abuse <http://dhcfp.nv.gov/Resources/PI/SURMain/>

Provider Exclusions, Sanctions and Press

Releases <http://dhcfp.nv.gov/Providers/PI/PSExclusions/>

8. **Gainwell Technologies Updates:**

Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>

Provider Enrollment <https://www.medicaid.nv.gov/providers/enroll.aspx>

Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>

Contact Information

Nevada Medicaid Customer Service: (877) 638-3472

Prior Authorization Information: (800) 525-2395

Field Service Representatives: nevadaprovidertraining@gainwelltechnologies.com

Alyssa Kee Chong, Provider Relations Field Service Representative - North

Susan McLaughlin, Provider Relations Field Service Representative – South

- The New NVMedicaid Application – A new mobile application will be coming out for recipients of Nevada Medicaid. It will be launched on January 21, 2022. This is a free app that can be downloaded from the Google Player App Store; it is called **NV Medicaid app**. The purpose of the app is to allow recipients to access a digital copy of their Medicaid care, which they can show their provider at the time services are rendered. Recipients will also be able to see their claims and treatment history going back as far as 5 years. And recipients have access to active Nevada Provider directories. A web announcement #2679 was posted on 1/10/2022. It is only for enrolled recipients. Anyone who wants to request Medicaid enrollment, they will have to submit the online request.

Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are **Modernization (New) Medicaid System Web Announcements**; please refer to these announcements for specific information related to Modernization.

9. **Behavioral Health Provider Questions:**

The Behavioral Health Policy TEAMS meeting would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input

from the BHTA TEAMS meeting. The previous month's questions with answered on the posted minutes for the meeting.

Q: Can BST/PSR be done telehealth due to the rise in Covid?

A: According to [Telehealth Update - PSR Permitted Through Telehealth 04/28/2020 \(nv.gov\)](#), "As of April 13, 2020, Psychosocial Rehabilitation (PSR) services will be permitted through traditional telehealth audio-visual communication for individuals under the age of 18 throughout the period of the COVID-19 pandemic, as a disruption in services is not in the best interest of the youth served by Medicaid." BST services are not deliverable via telehealth, per MSM Chapter 3400. For additional Covid-19 Updates, the DHCFP webpage, [covid19 \(nv.gov\)](#), has information for Providers and telehealth (right sidebar).

Q: I would like to bring up Peer Support Specialist Enrollment issues again. I will reach out specifically again, but it appears the info being provided to our reps even from Provider Enrollments background check department is super limited. Generally speaking, I would like to know from PE, "How many Peer Support Specialists" are currently enrolled in Nevada?" I ask because I think we are not enrolling them independently from typical QBA/QMHA's; therefore they are not being looked at differently in regards to the background check. I suspect things like DUI's and other Substance Abuse offenses are eliminating them from Enrollment and at the least making it SUPER difficult. I would like to propose they review their processes and create a special enrollment option for these types of providers. Thank you.

A: There are a total of 959 QBA enrolled with Nevada Medicaid as of 01/04/22. Currently, Peer Support Specialists enroll as Qualified Behavioral Aides (Specialty 302 under a PT 14 or a PT 82) and fulfill special requirements related to the Peer Support service deliver. We recommend that you reach out to your legislators to advocate and voice your concerns for the enrollment of Peer Support Specialists. It is a topic for discussion. Currently there are guidelines Medicaid follows for the enrollment of providers, and there is not a separate process at this time to enroll as a Peer Support Specialist. There will likely be more guidelines developed in the coming year, as these providers' roles are reflected more clearly in policy.

Q: If I'm told my group revalidation has a status of "Submitted" and the enrollment end-date passes, what happens?

A: We are currently behind on revalidations. If the application is in submitted status and your revalidation date has already passed, and you have submitted all of the required documentation for that revalidation, we will review. If you meet all of the conditions of participation, we will retro-enroll your contract to the day following the date your enrollment ended; there will not be any break in enrollment.

Please email questions, comments, or suggested topics for guidance to BehavioralHealth@dhcp.nv.gov