

**DIVISION OF HEALTH CARE FINANCING AND POLICY  
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM  
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)  
Agenda – Wednesday, December 8, 2021  
10:00 - 11:00 a.m.**

**Facilitator:** Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

**1. Purpose of BH Monthly Calls:**

The BHTA call offers providers guidance and updates on DHCFP Behavioral Health policy. The TEAMS meeting format offers providers an opportunity to ask questions using the chat feature and receive answers in real time. The webinar is recorded. If you have questions prior to or after the monthly call, submit requests directly to the [behavioralhealth@dhcfp.nv.gov](mailto:behavioralhealth@dhcfp.nv.gov).

- Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

**2. November 2021 BHTA Minutes:**

The minutes from last month's BHTA are available on the [DHCFP Behavioral Health webpage](#) (under "Meetings"). You'll want to navigate to this page and click on "Behavioral Health Agendas and Minutes." You can find information from previous and current meetings. Please review if you have questions and if you were not able to attend the BHTA last month; this is a great place to check up on what we discussed.

- Behavioral Health Counseling and Therapy (H0004) Service Limitations
- Crisis Intervention (H2011) and Emergency Request FA-11
- Submission of Secondary Claims and LMFT/LCPC/QMHP Delivering Services to Medicare Recipients
- Search Fee Schedule Tool

**3. Related DHCFP Public Notices:**

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/>.

**Public Hearings**

**Public Workshops**

- 12/13/2021 -- Crisis Stabilization Center

**Public Meetings**

**4. DHCFP Behavioral Health Updates:**

**Behavioral Health Web Announcements (WA):**

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>  
(Please refer to this link for a complete list of web announcements)

- **WA#2643** – Attention Provider Types 60 (School Health Services) and 85 (Applied Behavioral Analysis): Training Scheduled for December 13, 2021
- **WA#2640** – Seriously Mentally Ill (SMI) Adults or Recipients in Residential Treatment Centers (RTCs) to be Enrolled in Managed Care
- **WA#2638** – Some Behavioral Health Claims Denied in Error if Recipient Was Covered by Medicare
- **WA#2637** – Attention All Providers: Please Distribute Flyer Regarding Managed Care Organizational Changes
- **WA#2635** – Attention All Providers: 2022 Managed Care Caseload Distribution Notice
- **WA#2634** – Medicaid Services Manual Chapters Updated

**Carin Hennessey, SSPS II**

- IOP program and unbundled services

**6. DHCFP Provider Enrollment Unit Updates:**

**Nevada Medicaid Website:** <https://www.medicaid.nv.gov/providers/enroll.aspx>

**DHCFP Website:** <http://dhcfp.nv.gov/Providers/PI/PSMain/>

**7. DHCFP Surveillance Utilization Review (SUR) Updates:**

**Report Provider Fraud/Abuse** <http://dhcfp.nv.gov/Resources/PI/SURMain/>

**Provider Exclusions, Sanctions and Press**

**Releases** <http://dhcfp.nv.gov/Providers/PI/PSExclusions/>

**8. Gainwell Technologies Updates:**

**Billing Information** <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>

**Provider Enrollment** <https://www.medicaid.nv.gov/providers/enroll.aspx>

**Provider Training** <https://www.medicaid.nv.gov/providers/training/training.aspx>

**Contact Information**

Nevada Medicaid Customer Service: (877) 638-3472

Prior Authorization Information: (800) 525-2395

Field Service Representatives: [nevadaprovidertraining@dxc.com](mailto:nevadaprovidertraining@dxc.com)

**Alyssa Kee Chong, Provider Relations Field Service Representative - North**  
**Susan McLaughlin, Provider Relations Field Service Representative – South**

**Nevada MMIS Modernization Project**

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are **Modernization (New) Medicaid System Web Announcements**; please refer to these announcements for specific information related to Modernization.

**9. Behavioral Health Provider Questions:**

The Behavioral Health Policy TEAMS meeting would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA TEAMS meeting. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments, or suggested topics for guidance to [BehavioralHealth@dncfp.nv.gov](mailto:BehavioralHealth@dncfp.nv.gov)