

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)
Agenda – Wednesday, November 10, 2021
10:00 - 11:00 a.m.**

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

1. Purpose of BH Monthly Calls:

The BHTA call offers providers guidance and updates on DHCFP Behavioral Health policy. The TEAMS meeting format offers providers an opportunity to ask questions using the chat feature and receive answers in real time. The webinar is recorded. If you have questions prior to or after the monthly call, submit requests directly to the behavioralhealth@dhcfp.nv.gov.

- Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

2. October 2021 BHTA Minutes:

The minutes from last month's BHTA are available on the [DHCFP Behavioral Health webpage](#) (under "Meetings"). You'll want to navigate to this page and click on "Behavioral Health Agendas and Minutes." You can find information from previous and current meetings. Please review if you have questions and if you were not able to attend the BHTA last month; this is a great place to check up on what we discussed.

- Provider Type 14 Billing Guide Update
- QA Program — Demonstration of Effectiveness of Care, Access/Availability of Care, and Satisfaction of Care – MSM 403.2(B)(6)(d) and [Billing Manual](#)
- Providerwellbeing.org
- FA-29, FA-29A, and FA-29B Forms

3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/>.

Public Hearings

- **11/30/2021** – State Plan Amendment for Transportation, Medical and Remedial Care, and Tobacco Cessation Counseling, and Nevada Check Up
- **11/30/2021** – MSM Chapter 200 – Hospital Services; MSM Chapter 400 – Mental Health and Alcohol and Substance Abuse Services, and MSM Chapter 600 – Physician Services

Public Workshops

Public Meetings

4. DHCFP Behavioral Health Updates:

Behavioral Health Web Announcements (WA):

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

(Please refer to this link for a complete list of web announcements)

- **WA#2628** -- Update Regarding Inactive Delegate Accounts on the Provider Web Portal: Delegate Must Log In to Account the Same Day They are Activated
- **WA#2623** – New Provider Orientation Scheduled for December 2021
- **WA#2622** – Attention All Providers: Please Participate in Health Information Technology (HIT) Survey by November 15, 2021
- **WA#2621** -- Current DHCFP Rate Review Survey Deadline Extended to November 30, 2021
- **Volume 18 Issue 3 v2** – Nevada Medicaid and Nevada Check Up News (Third Quarter 2021 Provider Newsletter) (New Content Added)
- **WA#2616** – Attention All Providers: 2022 Managed Care Caseload Distribution Notice
- **WA#2607** – Attention All Providers: DHCFP Fee-For-Service (FFS) Fee Schedule Update
- **WA#2602** – Medicaid Management Information System Updated with NCCI Quarter 4 Files

Carin Hennessey, SSPS II

- Educational Updates

6. DHCFP Provider Enrollment Unit Updates:

Nevada Medicaid Website: <https://www.medicaid.nv.gov/providers/enroll.aspx>

DHCFP Website: <http://dhcftp.nv.gov/Providers/PI/PSMain/>

7. DHCFP Surveillance Utilization Review (SUR) Updates:

Report Provider Fraud/Abuse <http://dhcftp.nv.gov/Resources/PI/SURMain/>

Provider Exclusions, Sanctions and Press

Releases <http://dhcftp.nv.gov/Providers/PI/PSExclusions/>

8. Gainwell Technologies Updates:

Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>

Provider Enrollment <https://www.medicaid.nv.gov/providers/enroll.aspx>

Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>

Contact Information

Nevada Medicaid Customer Service: (877) 638-3472

Prior Authorization Information: (800) 525-2395

Field Service Representatives: nevadaprovidertraining@dxc.com

Alyssa Kee Chong, Provider Relations Field Service Representative - North
Susan McLaughlin, Provider Relations Field Service Representative – South

Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources: <https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are ***Modernization (New) Medicaid System Web Announcements***; please refer to these announcements for specific information related to Modernization.

9. **Behavioral Health Provider Questions:**

The Behavioral Health Policy TEAMS meeting would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA TEAMS meeting. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments, or suggested topics for guidance to BehavioralHealth@dncfp.nv.gov