

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)
Agenda – Wednesday, October 13, 2021
10:00 - 11:00 a.m.**

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

1. Purpose of BH Monthly Calls:

The BHTA call offers providers guidance and updates on DHCFP Behavioral Health policy. The TEAMS meeting format offers providers an opportunity to ask questions using the chat feature and receive answers in real time. The webinar is recorded. If you have questions prior to or after the monthly call, submit requests directly to the behavioralhealth@dncfp.nv.gov.

- Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

2. September 2021 BHTA Minutes:

The minutes from last month’s BHTA are available on the [DHCFP Behavioral Health webpage](#) (under “Meetings”). You’ll want to navigate to this page and click on “Behavioral Health Agendas and Minutes.” You can find information from previous and current meetings. Please review if you have questions and if you were not able to attend the BHTA last month; this is a great place to check up on what we discussed.

- Crisis Intervention (CI) Services related to WA#2558 and WA#2564
- QA Program — Clinical and Supervisory Trainings – MSM 403.2(B)(6)(c)

3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dncfp.nv.gov/Public/AdminSupport/PublicNotices/>.

Public Hearings

- **10/26/2021** – State Plan Amendment for 1115 Substance Use Disorder (SUD) Demonstration Waiver
- **10/26/2021** -- Chapter 1200 Prescribed Drugs AND MSM Chapter 4000 – 1915(i) HCBS State Plan Option for Intensive In-Home Services and Crisis Stabilization

Public Workshops

- **9/29/2021** – Transportation and Services Provided to the Categorically Needy
- **10/20/2021** – Quadrennial Rate Review Process Overview and Provider Survey Instructions

Public Meetings

- **10/13/2021**-- Tribal Consultation

- **10/19/2021** – Medical Care Advisory Committee

4. **DHCFP Behavioral Health Updates:**

Behavioral Health Web Announcements (WA):

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

(Please refer to this link for a complete list of web announcements)

- **WA#2601** -- Update: Reprocessing of Claims for Procedure Code H2011 (Crisis Intervention Services) Completed
- **Volume 18 Issue 3** – Nevada Medicaid and Nevada Check Up News (Third Quarter 2021 Provider Newsletter)
- **WA#2599** – Medicare Crossover Claims that Denied Incorrectly for Timely Filing Have Been Reprocessed
- **WA#2597** – Attention Provider Type 63 (Residential Treatment Center/Psychiatric Residential Treatment Center): Residential Treatment Center Concurrent Review Form Updated
- **WA#2596** – All Applied Behavior Analysis Linkage – Provider Type 85
- **WA#2594** – Current DHCFP Rate Review Survey Deadline Extended to October 29, 2021
- **WA#2593** -- New Provider Orientation Scheduled for November 2021
- **WA#2590** – Medication-Assisted Treatment (MAT) Services with an Opioid Use Disorder (OUD) Diagnosis Must Be Billed with Modifier U5
- **WA#2589** – Additional Provider Relief Fund Payments to Be Available Due to COVID-19 Pandemic
- **WA#2588** -- Search Fee Schedule Tool Enhanced to Improve Provider Experience
- **WA#2582** – 2022 Annual ICD-10-CM Diagnosis Code and ICD-10-PCS Inpatient Procedure Code Updates
- **WA#2580** – Reminder: Do Not Bill Procedure Codes H0004, H2011 and H2014 with Duplicate Details
- **WA#2579** – Update on the Urgent Announcement Regarding Claims Suspending for Budget Relief (Suspension Removed)
- **WA#2575** – Nevada Medicaid Expands Dates for 2021-2022 Respiratory Syncytial Virus (RSV) Season
- **WA#2573** – New Provider Orientation Scheduled for October 2021

Carin Hennessey, SSPS II

- Provider Type (PT 14) Billing Guideline Update
- QA Program — Demonstration of Effectiveness of Care, Access/Availability of Care, and Satisfaction of Care – MSM 403.2(B)(6)(d) and [Billing Manual](#)

6. **DHCFP Provider Enrollment Unit Updates:**

Nevada Medicaid Website: <https://www.medicaid.nv.gov/providers/enroll.aspx>

DHCFP Website: <http://dhcfp.nv.gov/Providers/PI/PSMain/>

7. **DHCFP Surveillance Utilization Review (SUR) Updates:**

Report Provider Fraud/Abuse <http://dhcfp.nv.gov/Resources/PI/SURMain/>

Provider Exclusions, Sanctions and Press Releases <http://dhcfp.nv.gov/Providers/PI/PSExclusions/>

8. Gainwell Technologies Updates:

Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>

Provider Enrollment <https://www.medicaid.nv.gov/providers/enroll.aspx>

Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>

Contact Information

Nevada Medicaid Customer Service: (877) 638-3472

Prior Authorization Information: (800) 525-2395

Field Service Representatives: nevadaprovidertraining@dxc.com

Alyssa Kee Chong, Provider Relations Field Service Representative - North
Susan McLaughlin, Provider Relations Field Service Representative – South

Joann Katt, Prior Authorization Nurse- Behavioral Health Team Lead

- Appropriate Use of FA-29 and FA-29A Forms

Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are ***Modernization (New) Medicaid System Web Announcements***; please refer to these announcements for specific information related to Modernization.

9. Behavioral Health Provider Questions:

The Behavioral Health Policy TEAMS meeting would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA TEAMS meeting. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments, or suggested topics for guidance to BehavioralHealth@dhcfp.nv.gov