

**DIVISION OF HEALTH CARE FINANCING AND POLICY  
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM  
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)  
Agenda – Wednesday, September 8, 2021  
10:00 - 11:00 a.m.**

**Facilitator:** Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

**1. Purpose of BH Monthly Calls:**

The BHTA call offers providers guidance and updates on DHCFP Behavioral Health policy. The TEAMS meeting format offers providers an opportunity to ask questions chat feature and receive answers in real time. The webinar is recorded. If you have questions prior to or after the monthly call, submit requests directly to the [behavioralhealth@dhcfp.nv.gov](mailto:behavioralhealth@dhcfp.nv.gov).

- Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

**2. August 2021 BHTA Minutes:**

The minutes from last month's BHTA are available on the [DHCFP Behavioral Health webpage](#) (under "Meetings"). You'll want to navigate to this page and click on "Behavioral Health Agendas and Minutes." You can find information from previous and current meetings. Please review if you have questions and if you were not able to attend the BHTA last month; this is a great place to check up on what we discussed.

- List of Behavioral Health Services -- MSM 403.2(B)(6)(a)
- Listserv – [LISTSERV@LISTSERV.STATE.NV.US](mailto:LISTSERV@LISTSERV.STATE.NV.US)

**3. Related DHCFP Public Notices:**

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/>.

**Public Hearings**

- 9/28/2021 – State Plan Amendment for Medicaid Services (ABA Services Rendered by Registered Behavior Technician; 1915(i) dba Waiver Renewal; Three New Provider Types)
- 9/28/2021 – MSM Chapter 3700 – Applied Behavioral Analysis

**Public Workshops**

- 8/31/2021 -- MSM Chapter 4000 – 1915(i) HCBS State Plan Option Intensive In-Home Supports and Services and Crisis Stabilization Services Updates

**4. DHCFP Behavioral Health Updates:**

**Behavioral Health Web Announcements (WA):**

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

(Please refer to this link for a complete list of web announcements)

- **WA#2573** – New Provider Orientation Scheduled for October 2021
- **WA#2572** – Reminder to Providers to Complete DHCFP Rate Review Surveys
- **WA#2571** – U.S. Food and Drug Administration Approves First COVID-19 Vaccine
- **WA#2564** – Reprocessing Claims for Procedure Code H2011 (Crisis Intervention Services) Scheduled to Begin
- **WA#2558** – Attention Behavioral Health Providers Delivering Crisis Intervention (CI) Services: Prior Authorization Requirements for Emergency Requests

### **Carin Hennessey, SSPS II**

- Crisis Intervention (CI) Services related to WA#2558 and WA#2564
- QA Program — Clinical and Supervisory Trainings – MSM 403.2(B)(6)(c)

#### **6. DHCFP Provider Enrollment Unit Updates:**

**Nevada Medicaid Website:** <https://www.medicaid.nv.gov/providers/enroll.aspx>

**DHCFP Website:** <http://dhcftp.nv.gov/Providers/PI/PSMain/>

#### **7. DHCFP Surveillance Utilization Review (SUR) Updates:**

**Report Provider Fraud/Abuse** <http://dhcftp.nv.gov/Resources/PI/SURMain/>

**Provider Exclusions, Sanctions and Press**

**Releases** <http://dhcftp.nv.gov/Providers/PI/PSExclusions/>

#### **8. Gainwell Technologies Updates:**

**Billing Information** <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>

**Provider Enrollment** <https://www.medicaid.nv.gov/providers/enroll.aspx>

**Provider Training** <https://www.medicaid.nv.gov/providers/training/training.aspx>

**Contact Information**

Nevada Medicaid Customer Service: (877) 638-3472

Prior Authorization Information: (800) 525-2395

Field Service Representatives: [nevadaprovidertraining@dxc.com](mailto:nevadaprovidertraining@dxc.com)

**Alyssa Kee Chong, Provider Relations Field Service Representative - North**

**Susan Harrison (McLaughlin), Provider Relations Field Service Representative – South**

### **Nevada MMIS Modernization Project**

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are **Modernization (New) Medicaid System Web Announcements**; please refer to these announcements for specific information related to Modernization.

#### **9. Behavioral Health Provider Questions:**

The Behavioral Health Policy TEAMS meeting would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input

from the BHTA TEAMS meeting. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments, or suggested topics for guidance to [BehavioralHealth@dncfp.nv.gov](mailto:BehavioralHealth@dncfp.nv.gov)