

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)
Agenda – Wednesday, July 14, 2021
10:00 - 11:00 a.m.**

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

1. Purpose of BH Monthly Calls:

The BHTA call offers providers guidance and updates on DHCFP Behavioral Health policy. The TEAMS meeting format offers providers an opportunity to ask questions chat feature and receive answers in real time. The webinar is recorded. If you have questions prior to or after the monthly call, submit requests directly to the behavioralhealth@dncfp.nv.gov.

- Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

2. June 2021 BHTA Minutes:

The minutes from last month’s BHTA are available on the [DHCFP Behavioral Health webpage](#) (under “Meetings”). You’ll want to navigate to this page and click on “Behavioral Health Agendas and Minutes.” You can find information from previous and current meetings. Please review if you have questions and if you were not able to attend the BHTA last month; this is a great place to check up on what we discussed.

- Behavioral Health Updates
- Links to Training
- Recycle of Crisis Intervention Claims

3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dncfp.nv.gov/Public/AdminSupport/PublicNotices/>.

Public Hearings

- 7/27/2021 – Medicaid Services Manual (MSM 3800 – Medication Assisted Treatment)

Public Meetings

- 7/13/2021 – Medical Care Advisory Committee (MCAC)
- 7/14/2021 – Tribal Consultation

4. DHCFP Behavioral Health Updates:

Behavioral Health Web Announcements (WA):

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

(Please refer to this link for a complete list of web announcements)

- **WA#2542** -- Electronic Funds Transfer (EFT) Authorization Form Update
- **WA#2541** -- Attention Provider Types 20 (Physician, M.D., Osteopath, D.O.), 24 (Advanced Practice Registered Nurse), 74 (Nurse Midwife), and 77 (Physician Assistant): DEA X-Waiver Providers Prescribing Buprenorphine
- **Volume 18 Issue 2:** Nevada Medicaid and Nevada Check Up News (Second Quarter 2021 Provider Newsletter)
- **WA#2538** -- Multiple Improvements Implemented on Remittance Advices
- **WA#2537** -- New Provider Orientation Scheduled for August 2021
- **WA#2536** -- Attention All Providers: Providers Must Be Enrolled in Nevada Medicaid to be Reimbursed for COVID-19 Services
- **WA#2535** -- Attention All Providers: New Disability Information and Access Line (DIAL) Hotline Provides COVID-19 Vaccination Access Assistance
- **WA#2534** -- Medicaid Management Information System Updated with NCCI Quarter 3 2021 Files
- **WA#2533** -- Attention All Behavioral Health Providers: Information about the LOCUS and CALOCUS Assessment Tools
- **WA#2532** -- Attention All Providers, Delegates, and Staff: Upcoming Training Sessions for July 2021
- **WA#2531** -- Attention All Providers: Claims Submission Time Frame Reminders
- **WA#2524** -- Attention All Providers: Proposed Elimination of Biofeedback and Neurotherapy Services for the Treatment of Mental Health
- **WA#2523** -- 2021 Annual New Code Update: Rates to be Entered and Claims to be Released for Adjudication (Updated July 1, 2021)
- **WA#2518** -- Attention all Providers: Authorized User Information Update in Online Provider Enrollment Application
- **WA#2517** -- Urgent Announcement Regarding Claims Suspending for Budget Relief

Serene Pack, HCC II RN

- Outreach to Providers Serving Children and Adolescents

Carin Hennessey, SSPS II

- QA Program – Organizational Chart – MSM 403.2(B)(6)(b)

6. DHCFP Provider Enrollment Unit Updates:

Nevada Medicaid Website: <https://www.medicaid.nv.gov/providers/enroll.aspx>

DHCFP Website: <http://dhcfp.nv.gov/Providers/PI/PMain/>

7. DHCFP Surveillance Utilization Review (SUR) Updates:

Report Provider Fraud/Abuse <http://dhcfp.nv.gov/Resources/PI/SURMain/>

Provider Exclusions, Sanctions and Press

Releases <http://dhcfp.nv.gov/Providers/PI/PSExclusions/>

- **Educational Updates:** Providers Billing for the Group Using Linked Service Provider NPIs as the Billing Provider

8. Gainwell Technologies Updates:

Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>

Provider Enrollment <https://www.medicaid.nv.gov/providers/enroll.aspx>

Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>

Contact Information

Nevada Medicaid Customer Service: (877) 638-3472

Prior Authorization Information: (800) 525-2395

Field Service Representatives: nevadaprovidertraining@dxc.com

Alyssa Kee Chong, Provider Relations Field Service Representative - North
Susan Harrison (McLaughlin), Provider Relations Field Service Representative – South

- **Educational Updates:** Review on Data Correction Examples for Prior Authorizations

Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are ***Modernization (New) Medicaid System Web Announcements***; please refer to these announcements for specific information related to Modernization.

9. Behavioral Health Provider Questions:

The Behavioral Health Policy TEAMS meeting would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA TEAMS meeting. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments or suggested topics for guidance to BehavioralHealth@dncfp.nv.gov