

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)
Agenda – Wednesday, April 14, 2021
10:00 - 11:00 a.m.**

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

1. Purpose of BH Monthly Calls:

The BHTA webinar offers providers guidance and updates on DHCFP BHU policy. The Webex meeting format also offers providers an opportunity to ask questions via the Q & A (the “chat room”) and receive answers in real time. The webinar is recorded. If you have questions prior to the monthly webinar or after, for additional assistance submit directly to the BehavioralHealth@dhcfp.nv.gov.

- Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

2. March 2021 BHTA Minutes:

The minutes from last month’s BHTA are available on the [DHCFP Behavioral Health webpage](#) (under “Meetings”). You’ll want to navigate to this page and click on “Behavioral Health Agendas and Minutes.” You can find the past agendas and minutes for the meetings, as well as the current information. Please look at these if you have questions and if you were not able to attend last month; this is a great place to check up on what we discussed.

- Specialized Foster Care
- Clarifications: IOP and Neurotherapy
- Questions: WA#2437
- Immunize Nevada website <https://www.immunizenevada.org/county-specific-covid-19-vaccine-plan>

3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/>.

Public Workshops

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Public Hearings

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4. DHCFP Behavioral Health Updates:

Behavioral Health Web Announcements (WA):

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>
(Please refer to this link for a complete list of web announcements)

- **WA#2468** – Attention All Providers and Their Staff: Course Helps Dispel Myths of Human Trafficking
- **WA#2466** – New Provider Orientation Scheduled for May 2021
- **WA#2464** – Attention Provider Type 17 (Special Clinics) Specialty 215 (Substance Abuse Agency Model (SAAM)): Prior Authorization No Longer Required Prior to Psychotherapy Services Being Provided
- **Volume 18, Issue 1** – Nevada Medicaid and Nevada Check Up News (First Quarter 2021 Provider Newsletter)
- **WA#2460** – Claims Denied with Error Codes 5003 and 5004 or Explanation of Benefits Code 8223 Have Been Reprocessed
- **WA#2457** – Updated Notice for Provider Type 63: Residential Treatment Center (RTC)/Psychiatric Residential Treatment Facility (PRTF) Critical Incident/Serious Occurrence Reporting Requirements Update
- **WA#2455** – Attention All Providers, Delegates and Staff: Upcoming training Sessions for April 2021
- **WA#2452** – Attention Behavioral Health Community Network (BHCHN) Groups and Substance Abuse Agency Model (SAAM) Groups: Claims for Procedure Codes S9480 and H0035 Reprocessed
- **WA#2451** – Attention All Providers: Use DHCFP Fee Schedule to Obtain Current Reimbursement Rates
- **WA#2450** – Attention All Providers: Please Share “Get Protected” COVID-19 Vaccine Flyer with Patients
- **WA#2448** – Medicaid Services Manual Chapters Updated
- **WA#2445** – Attention All Providers: Top 10 Claim Denial Reasons and Resolutions/Workarounds for February 2021 Claims
- **WA#2444** – Attention All Providers: Update Regarding Rate Reduction Implementation
- **WA#2443** – New Provider Orientation Scheduled for April 2021

Carin Hennessey, SSPS II

- **Educational Updates:** Navigation of Medicaid Website
6. **DHCFP Provider Enrollment Unit Updates:**
Nevada Medicaid Website: <https://www.medicaid.nv.gov/providers/enroll.aspx>
DHCFP Website: <http://dhcfp.nv.gov/Providers/PI/PSMain/>
 7. **DHCFP Surveillance Utilization Review (SUR) Updates:**
Report Provider Fraud/Abuse <http://dhcfp.nv.gov/Resources/PI/SURMain/>
Provider Exclusions, Sanctions and Press Releases <http://dhcfp.nv.gov/Providers/PI/PSExclusions/>
 - **Educational Updates:** Progress Notes, Electronic Health Record (EHR), and Alterations or Addenda to Records
 8. **Gainwell Technologies Updates:**
Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>

Provider Enrollment <https://www.medicaid.nv.gov/providers/enroll.aspx>

Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>

Contact Information

Nevada Medicaid Customer Service: (877) 638-3472

Prior Authorization Information: (800) 525-2395

Field Service Representatives: NevadaProviderTraining@dxc.com

Alyssa Kee Chong, Provider Relations Field Service Representative - North

Susan Harrison (McLaughlin), Provider Relations Field Service Representative – South

Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are ***Modernization (New) Medicaid System Web Announcements***; please refer to these announcements for specific information related to Modernization.

9. Behavioral Health Provider Questions:

The Behavioral Health Policy Webex would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA Webex. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments or suggested topics for guidance to BehavioralHealth@dncfp.nv.gov