

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)
Agenda – Wednesday, February 10, 2021
10:00 - 11:00 a.m.**

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

1. Purpose of BH Monthly Calls:

The BHTA webinar offers providers guidance and updates on DHCFP BHU policy. The WebEx meeting format also offers providers an opportunity to ask questions via the Q & A (the “chat room”) and receive answers in real time. The webinar is recorded. If you have questions prior to the monthly webinar or after, for additional assistance submit directly to the BehavioralHealth@dhcfp.nv.gov.

- Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

2. January 2021 BHTA Minutes:

The minutes from last month’s BHTA are available on the [DHCFP Behavioral Health webpage](#) (under “Meetings”). You’ll want to navigate to this page and click on “Behavioral Health Agendas and Minutes.” You can find the past agendas and minutes for the meetings, as well as the current information. Please look at these if you have questions and if you were not able to attend last month; this is a great place to check up on what we discussed.

- Quality Assurance (QA) Program (MSM 403.2.B.6.)
- Crisis Intervention (H2011, H2011 HT) – QMHP and Team
- Prior Authorizations and Service Utilization for 2021
- IOP and PHP – General Questions?

3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/>.

Public Workshops

- **2/4/2021** -- The Future of Substance Abuse Treatment in Nevada: Feedback Forum on Policy, Payment, and Other Considerations
- **1/25/2021** – for Increasing Access to Behavioral Health Services Provided by Substance Abuse Agency Model Clinics Through the Development of New Service Limitations

Public Hearings

- **2/23/2021** – State Plan Amendments (Medication-Assisted Treatment (MAT) for Opioid Use Disorder (OUD))

- **1/26/2021** -- Medicaid Services Manual (MSM Chapter 1900– Transportation Services; MSM Chapter 2100–HCBS ID Waiver; MSM Chapter 2200–HCBS Waiver for FE; MSM Chapter 3900–HCBS Waiver for Assisted Living; MSM Chapter 4000–1915(i) HCBS Intensive In-Home Services and Crisis Stabilization)
- **1/26/2021** -- State Plan Amendments (Non-Emergency Behavioral Health Transports; 1915(i) HCBS))

4. **DHCFP Behavioral Health Updates:**

Behavioral Health Web Announcements (WA):

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

- **WA#2424** -- COVID-19 Flyers for Medicaid Recipients
- **WA#2423** – New Provider Orientation Scheduled for March 2021
- **WA#2422** – Implementation of CAPTCHA Program in Provider Web Portal
- **WA#2421** -- Medicaid Management Information System Updated with NCCI Quarter 1 2021 Files
- **WA#2419** -- Provider Relief Fund Reporting Update and Registration
- **WA#2416** -- Attention All Providers, Delegates and Staff: Upcoming Training Sessions for February 2021
- **WA#2415** -- Attention All Behavioral Health Community Network (BHCN) Groups and Substance Abuse Agency Model (SAAM) Groups: Updated Medicaid Policy for Partial Hospitalization Program (PHP) and Intensive Outpatient Program (IOP)
- **WA#2413** -- Provider Type 86 Created for Specialized Foster Care Services
- **WA#2411** – Attention All Providers: Top 10 Enrollment Return Reasons and Resolutions for Third Quarter 2020 Submissions
- **WA#2410** – Claims that Cutback in Error Have Been Reprocessed
- **WA#2409** – Attention All Providers: Non-Emergency Transportation is Available for Recipients to Receive the COVID Vaccine
- **WA#2407** – Medicaid Services Manual Chapter 400 Updated
- **WA#2406** – New Provider Orientation Scheduled for February 2021
- **WA#2405** – Attention All Providers: Top 10 Claim Denial Reasons and Resolutions/Workarounds for December 2020 Claims
- **WA#2404** – Paper Remittance Advices Will No Longer Be Mailed to Providers
- **Volume 17, Issue 4** -- Nevada Medicaid and Nevada Check Up News (Fourth Quarter 2020 Provider Newsletter)

Carin Hennessey, SSPS II

- **Clarifications and General Questions:** QA Programs

6. **DHCFP Provider Enrollment Unit Updates:**

Nevada Medicaid Website: <https://www.medicaid.nv.gov/providers/enroll.aspx>

DHCFP Website: <http://dhcfp.nv.gov/Providers/PI/PSMain/>

7. **DHCFP Surveillance Utilization Review (SUR) Updates:**

Report Provider Fraud/Abuse <http://dhcfp.nv.gov/Resources/PI/SURMain/>

Provider Exclusions, Sanctions and Press

Releases <http://dhcfp.nv.gov/Providers/PI/PSExclusions/>

8. **Gainwell Technologies Updates:**

Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>

Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>

Provider Enrollment <http://dhcfp.nv.gov/Providers/PI/PSMain/>

NevadaProviderTraining@dxc.com

Alyssa Kee Chong, Provider Relations Field Service Representative - North
Susan McLaughlin, Provider Relations Field Service Representative – South

- **Clarifications and General Questions:** Service Limitations and Prior Authorizations

Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are ***Modernization (New) Medicaid System Web Announcements***; please refer to these announcements for specific information related to Modernization.

9. **Behavioral Health Provider Questions:**

The Behavioral Health Policy WebEx would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA WebEx. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments or suggested topics for guidance to BehavioralHealth@dhcfp.nv.gov