

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)**

**Agenda – Wednesday, January 13, 2021
10:00 - 11:00 a.m.**

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

1. Purpose of BH Monthly Calls:

The BHTA webinar offers providers guidance and updates on DHCFP BHU policy. The WebEx meeting format also offers providers an opportunity to ask questions via the Q & A (the “chat room”) and receive answers in real time. The webinar is recorded. If you have questions prior to the monthly webinar or after, for additional assistance submit directly to the BehavioralHealth@dhcfp.nv.gov.

- Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

2. December 2020 BHTA Minutes:

The minutes from last month’s BHTA are available on the [DHCFP Behavioral Health webpage](#) (under “Meetings”). You’ll want to navigate to this page and click on “Behavioral Health Agendas and Minutes.” You can find the past agendas and minutes for the meetings, as well as the current information. Please look at these if you have questions and if you were not able to attend last month; this is a great place to check up on what we discussed.

- Provider Types 82, 14, and 26 – Linking Providers
- Psychological and Neuropsychological Testing
- Resources – include request for docs???
- Uploading Attachments with the Prior Authorizations

3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/>.

Public Workshops

Public Hearings

4. DHCFP Behavioral Health Updates:

Behavioral Health Web Announcements (WA):

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

- **WA#2401** -- 1099-Misc. Forms for 2020 Tax Year to be Mailed to Providers by January 31, 2021
- **WA#2398** -- Ownership/Controlling Interest Disclosure Information Required on Change/Update Request

- **WA#2397** -- Centers for Medicare & Medicaid Services (CMS) Temporarily Loosens National Correct Coding Initiatives (NCCI) Edits and the Medically Unlikely Edits (MUE)
- **WA#2396** – Attention All Providers: 2021 Dual Eligible Special Needs Plans (D-SNP) Information
- **WA#2394** – 2021 Annual New Code Update
- **WA#2392** -- Attention All Provider Types: Claims Appeals, Adjustments and Voids Training Sessions Scheduled in 2021
- **WA#2390** -- Attention Provider Types 13 (Psychiatric Hospital, Inpatient) and 63 (Residential Treatment Centers (RTC)): Inpatient Institutional Claims Reprocessed
- **WA#2388** -- Frequently Asked Questions Regarding Rate Reductions per Assembly Bill (AB) 3
- **WA#2387** -- Attention All Provider Types: Secondary Claims Training Sessions Scheduled in 2021
- **WA#2386** -- Attention All Providers: Top 10 Claim Denial Reasons and Resolutions/Workarounds for November 2020 Claims
- **WA#2384** – Attention All Providers: Revalidation and Changes Trainings Scheduled in 2021
- **WA#2375** – Nevada 211 Youth App – Please Share with Youth Patients
- **WA#2372** – Attention All Providers: Reading a Remittance Advice Training Sessions Scheduled in 2021
- **WA#2371** – Attention All Providers: COVID Monoclonal Antibody Treatments
- **WA#2368** – Attention All Providers: Please Participate in COVID-19 Vaccines Survey
- **WA#2367** – New Provider Orientation Scheduled for January 2021
- **WA#2366** – 2021 Annual New Code Update
- **WA#2358** -- Attention All Providers: Nevada Department of Health and Human Services Director's Office Urges Youth Screening

Carin Hennessey, SSPS II

- **Quality Assurance (QA) Program (MSM 403.2.B.6.)**
- DHCFP Provider Enrollment Unit Updates:**
Nevada Medicaid Website: <https://www.medicaid.nv.gov/providers/enroll.aspx>
DHCFP Website: <http://dhcfp.nv.gov/Providers/PI/PSMain/>
 - DHCFP Surveillance Utilization Review (SUR) Updates:**
Report Provider Fraud/Abuse <http://dhcfp.nv.gov/Resources/PI/SURMain/>
Provider Exclusions, Sanctions and Press Releases <http://dhcfp.nv.gov/Providers/PI/PSExclusions/>
 - **Crisis Intervention (H2011, H2011 HT) – QMHP and Team**
 - **IOP and PHP – General Questions**
 - Gainwell Technologies Updates:**
Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>

Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>
Provider Enrollment <http://dhcfp.nv.gov/Providers/PI/PSMain/>

NevadaProviderTraining@dxc.com

Alyssa Kee Chong, Provider Relations Field Service Representative - North
Susan McLaughlin, Provider Relations Field Service Representative – South

Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are ***Modernization (New) Medicaid System Web Announcements***; please refer to these announcements for specific information related to Modernization.

9. **Behavioral Health Provider Questions:**

The Behavioral Health Policy WebEx would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA WebEx. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments or suggested topics for guidance to BehavioralHealth@dhcfp.nv.gov