

DIVISION OF HEALTH CARE FINANCING AND POLICY CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM

BEHAVIORAL HEALTH TECHNICAL ASSISTANCE MINUTES –

Wednesday, March 9, 2016

10:00 - 11:00 a.m.

Facilitator: Hilary Jones RN-BC, Behavioral Health Care Coordinator III Webinar Address:

<http://nvmedicaid.adobeconnect.com/bhmeeting/>

Call in number: 1-888-363-4735 Access Code 1846315

1. Purpose of BH Monthly Calls

- a. House Keeping – Providers were encouraged to mute calls by pressing “*6”. Alexis explained that questions and comments can be submitted in advance to the DHCFP behavioral mailbox and gave the mail box address: BehavioralHealth@dhcp.nv.gov. Questions and comments should be submitted by the last Wednesday of the previous month
- b. Introductions:
DHCFP: Hilary Jones
SUR: Russell Carpenter
HPES: Ismael Lopez-Ferratt, Joann Katt,

2. DHCFP – Policy Updates: Following updates below

- a. Town Hall Listening Sessions –Town Hall Meetings - Managed Care Expansion coming up on 3/15/16. The Department of Health and Human Services is completing an evaluation of alternative service delivery models that aim to achieve better care for patients, better health for our communities and lower costs through improvement in our health care system. Health care reform and the expansion of the Medicaid program provided an opportunity for many Nevada citizens to obtain health care coverage. Now the focus must be shifted from enrollment and coverage to quality health outcomes and sustainability. The state is looking for ways to ensure the services delivery system is patient centered and focused on integrating all of the patient’s medical, behavioral health and social. Please try to attend the town hall meetings and to receive additional information go to the DHCFP website: <http://dhcp.nv.gov/Pgms/LTSS/MCE/MCEHome/>
- b. Chapter 400 Proposed Changes - Mental Health and Alcohol and Substance Abuse Services: The changes revise the provider qualifications for the Substance Abuse Services Abuse Agency Model (SAAM) providers to remove the requirement for SAAM providers to be funded through the Division of Public and Behavioral Health. Additional revisions allow SAAM providers to provide up to two (2) assessments per calendar year without a prior authorization.

Upcoming Policy Revisions:

- i. BHCN QA Policy (Public Workshop held 10/23/15) [Public Notices - 10/23/15 BHCN QA Policy](#) (Scroll down to date indicated)
- ii. Individualized Treatment Plan (Public Workshop TBA) – Revising the Individualized Treatment Plan to clearly outlining the information needed

concerning treatment plans and required documentation per policy.(Public Workshop TBA)

3. DHCFP- Surveillance Utilization Review (SUR)

a. Case Management/T1016 Updates Medicaid Service Manual Chapter 2500 - Case Management PT 14 = Behavioral Health Outpatient Treatment

- **T1016** = Case Management for LOC 1 or 2 only
- Stated in WA 488 as of June 19, 2012
- Restated in PT14 Billing Guide as of June 5, 2014
- Currently on pg 9/10 of Billing Guide
- 30 hours per month maximum before a PA is required
- Do not bill T1017 unless you are a state, county or city government body
- If your client is receiving T1017 services from a government agency, do not bill T1016

PT 54 = Government agencies

- **T1017** = Case Management for LOC 1 through 6

SUR's major efforts to combat abusive billing practices of T1016:

#1 – Sent recoupment for 6/6/2014 through 8/31/2015

#2 – Sent recoupment for billing over 30 hours per month

#3 – Sending recoupment for 9/1/2015 through 1/31/2016

Referral to the Attorney General office for Medicaid fraud is an option

4. Hewlett Packard Enterprise Services (HPES) Update: Ismael Lopez-Ferratt provided information concerning the following:

a. Quick Reminder: Re-validation process HPES Announcement 1073 – Ismael Lopez Ferratt with review of web announcement

https://www.medicaid.nv.gov/Downloads/provider/web_announcement_1073_20160208.pdf

b. Joann Katt discussed submission of documentation to HPES:

Initial Prior Authorization – Start date of services, Concurrent Authorization, Unscheduled Revision and Reconsideration, Retrospective Authorization – Date of eligibility Decision: –HPES FA-11 Form

c. BH Provider Question: Is HPES currently accepting electronic signatures. Russ Carpenter discussed that DHCFP will be revising Medicaid policy as soon as possible.

Hilary in closing provided the information for providers to email questions, comments or topics that providers would like addressed any time prior to the webinar. Please email to BehavioralHealth@dhcp.nv.gov. **The scheduled meetings are the second Wednesday of each month. Next month meeting will be April 13th, 2016 10- 11 am**