

# **DIVISION OF HEALTH CARE FINANCING AND POLICY CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM**

## **BEHAVIORAL HEALTH TECHNICAL ASSISTANCE MINUTES –April 8<sup>th</sup>, 2015**

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### **Facilitator: Kim Riggs DHCFP, Behavioral Health SSPS II**

Webinar Address: [https://dhcfp.nv.gov/BehavioralHealth/BH\\_Calls.htm](https://dhcfp.nv.gov/BehavioralHealth/BH_Calls.htm)

Call in number: 1-888-363-4735 Access Code 1846315

#### **1. Purpose of BH Monthly Calls**

- a. House Keeping – Providers were encouraged to mute calls by pressing “\*6”. Kim explained that questions and comments can be submitted in advance to the DHCFP behavioral mailbox and gave the mail box address: [BehavioralHealth@dhcfp.nv.gov](mailto:BehavioralHealth@dhcfp.nv.gov). Questions and comments should be submitted by the last Wednesday of the previous month. Kim encouraged providers to use the new webinar meeting format which offers providers an opportunity to ask questions via the “chat room” and receive answers in real time. Kim also reviewed the Webinar platform and said that providers were encouraged to sign into the meeting. Registration was explained as were other features of the Webinar platform. The following link was provided: [https://dhcfp.nv.gov/BehavioralHealth/BH\\_Calls.htm](https://dhcfp.nv.gov/BehavioralHealth/BH_Calls.htm)
- b. Introductions:  
DHCFP: Kim Riggs, SURS: Russ Carpenter HPES: Vicki Armstrong, Joann Katt, Ismael Lopez-Ferratt,

#### **2. DHCFP – Policy Updates:**

- a. Day Treatment Medical Model Review Status Update:
  - I. Kim pulled up the Web Announcement (WA) [WA 897](#) and explained to providers how to access the announcement on the internet. Kim explained that this WA informs providers who did not submit a Day Treatment Model or whose model was not approved that they will not be able to bill for Day Treatment Services (H2012). Kim encouraged providers to refer to the announcement for not only for Day Treatment services but changes to enrollment checklists, billing guidelines and additional information.
  - II. Kim also pulled up the Web Announcement (WA) [WA 904](#) and reviewed the updates for Provider Type 14 regarding Prior Authorizations for HCPCS Code H2012 and reinforced that PA

requests for H2012 submitted on or after April 1, 2015, must be submitted via the Provider Web Portal and will require that the requesting provider have the new specialty code 308.

b. [Public Workshops/Hearings](#)

Kim navigated to the Public Notice section on the DHCFP Internet and showed the providers the National Governors Association (NGA) meeting notice. She discussed the topic being presented is the Children's Behavioral Health Transformation Project Concept and will take place on April 9<sup>th</sup>, 2015. Kim pulled up the NGA agenda and encouraged providers to attend the presentation.

### **3. DHCFP- Surveillance Utilization Review (SUR)**

- a. Russ reinforced that providers should comply with MSM Policy 400 Section 403.6B Rehabilitative Mental Health (RMH) services which states "progress notes must reflect the date and time of day that RMS services were provided; the recipient's progress toward functional improvement and the attainment of established rehabilitation goals and objectives; the nature, content and number of RMH service units provided; the name, credential(s) and signature of the person who provided the RMH service(s). Progress notes must be completed after each session and/or daily; progress notes are not required on days when RMH services are not provided; a single progress note may include any/all the RMH services provided during that day."

### **4. Hewlett Packard Enterprise Services (HPES) Update:**

a. [WA 905](#)

Kim pulled up the WA and Ismael explained that this WA reviews a "Search Providers" feature that was added to Provider Web Portal. Providers were encouraged to utilize the updated portal.

b. [WA 887](#)

Kim pulled up the WA and Provider Web Portal Search Fee Schedule Update which was updated February 23, 2015; and Ismael explained the Search Fee Schedule application that is available on the Provider Web Portal. Providers were encouraged to contact Ismael Lopez-Ferratt at [ismael.lopez-ferratt@hp.com](mailto:ismael.lopez-ferratt@hp.com) / 702-334-1622 for a training session on using the system. The HPES link and instructions were provided:  
<https://www.medicaid.nv.gov/hcp/provider/Home/tabid/135/Default.aspx>

## 5. Q&A's:

Q. I would like to ask you how can providers be added and delete people from the monthly conference call so they can received the announcement to attend the web conference once a month?

A. Providers were encouraged to contact DHCFP mail box at [BehavioralHealth@dhcfp.nv.gov](mailto:BehavioralHealth@dhcfp.nv.gov) and we adjust the invitees.